

Volume 7, Issue 1 January 2008 Official Newsletter www.lakesoneldridge.net

LOE AND HOME OWNER RESPONSIBILITIES

In November we had our Annual Meeting and had about 42 families in attendance. Unfortunately this was not enough for a forum (we require 74 families which represents 10% of the LOE homes) but we were able to review the work accomplished in 2007 and address questions of the residents that attended the meeting.

The hottest topic of discussion related to the roles and responsibilities of LOE, our gates, and the ISSC gate attendants. As the Community Owners Association of LOE we are mandated by LOE by-laws to provide the following:

- <u>Fiduciary Responsibility</u> to be trustful, act in the best interests of LOE, and be loval to the association and owners.
- Support LOE Governing Documents such as the ACC guidelines and common area rules for the Beach Club and Pool and use discretion and care when administering these documents.
- Act in Good Faith to avoid conflicts of interest and be fair in all decisions.
- <u>Use the Business Judgment Rule</u> and make sure the decisions are reasonable and protect against mismanagement.
- Exercise Scope of Authority to act as a governing body as required to support the community and provide liability insurance for the property.
- <u>Set Policy</u> to adopt policies for the orderly operation of the association

- and for the use and enjoyment of the common areas and facilities.
- <u>Develop a Business Plan</u> to cover the short term and long term plans for the association.

As shown above the LOE responsibilities are to maintain the facilities and common areas of the subdivision. We are mandated to be responsible and provide reasonable care. LOE is a Gated Community and such is considered a "limited access" community. The streets are private property and we are responsible for all maintenance.

The purpose of the gates is to restrict access, within reason, to residents, guests, and supporting infrastructure required to maintain the property within. This is done by maintaining the gate operators and resident security codes in the system, and by hiring gate attendants. We have a main gate on Eldridge that is operated 24 hours a day 7 days a week. This gate is designed to assist legitimate visitors, delivery services and other contractors with access. The two other gates are remote control access only. Controllers are given to residents to use for their convenience.

The board recommends that you provide for the security of your household and property as you would if access to the community was not limited. LOE's managing firm, gate attendants, and board of directors cannot take responsibility for

(Continued on page 2)

New LOE Vehicle Decals & Why You Need One

Beginning in 2008, we are changing the color of the LOE vehicle decal. This change is necessary to identify current residents. We are asking all residents to apply for new vehicle decals when they pay their 2008 assessment. You should obtain a new decal for each vehicle you own.

There are two primary reasons for each homeowner to obtain these decals:

- 1. Control & Convenience We have many complaints by LOE homeowners of vehicles entering our gates without decals. Our goal at LOE is to enhance access control by ensuring only authorized persons enter our subdivision. Therefore, in order to expedite your entry process, clarify your legitimacy to other residents and our gate attendants, and avoid unpleasant delays at our entry gates caused by an out of date decal please obtain and display the new decal on your vehicle's windshield.
- 2. Only homeowners who actually pay their assessment will be eligible for a decal. No decals will be issued to a resident until the assessment is paid in full. Annual assessments are LOE's only source of income and as such are vital to the economic health of the community. Unpaid assessments cost all homeowners so please help us by paying the dues on time to meet the needs of the community.

LOE Homeowners Board

IMPORTANT NUMBERS

AMI	713-932-1122	
Gate Attendant		
Waterfowl, Betty Burkett		
Sheriff - (non-emergency)		
Cy-Fair Fire Department - (emergency)		
	281-550-6663	
Poison Control		
Texas DPS		
Waste Management		
(trash collection Mondays & Thursdays)		
Aqua Source	• /	
(Service or emergencies 24hrs)		
Harris County Tax Office		
Reliant Energy713-207-7777 (give pole # of street which is out)		
Entex (gas)	712 650 2111	
Time Warner Cable		
Houston Chronicle		
Metro Transit Info		
Kirk Elementary		
Truitt Middle School		
Cy-Falls High School		
Cy-Ridge High School	281-807-8000	
Newsletter Publisher		
Peel, Incadvertising@PEELinc	.com, 888-68/-6444	

LOE Board Of Directors

To contact a member of the Board of Directors, call Alex Taylor with AMI at 713-932-1122. Leave the number where you can be reached. Mr. Taylor will then forward your message to one of the following board members:

Bronson Clay	President
Deborah Dunaway	
Lindsay Buchanan	
Cory Hammond	-

Visit the Association Website: www.lakesoneldridge.net

Airport Noise

LOE is now in the flight pattern for both Intercontinental and Hobby Airports, which means air traffic has significantly increased. If you are concerned over the noise make a call to one or all of the numbers below. It is the number of calls and the people taking time to make them that make the most effective appeal for change for this situation.

- Houston Airport Noise Complaints Hotline: 281 233-3900
- Air Traffic Approach Number: 281 230-8441
- FAA Hotline: 1-800-255-1111

For Information Only.

LOE & Home Owner- (Continued from Cover page)

the security of each resident's property or persons. Each homeowner must take their own measures that they deem prudent. As a minimum, everyone should lock their homes and vehicles as well as provide insurance coverage in the case of accidents such as theft, fire, and floods.

We do have an issue at the Tanner Road gates where people "tailgate in" on a resident's click. LOE and AMI issue distinctive decals to be placed in each resident's vehicle so that everyone can tell quickly if the person belongs in the community. Visitors and support companies are required to use the front gate and as such their visit should be logged by the main gate attendant. We ask that all residents encourage the visitors to take the extra time and use the main gate and obey all traffic signs and speed limits. Currently we are working to implement a tag system for regular visitors to display on their rear view mirror which will expedite their entry into LOE. Lastly we would like to encourage each resident to be mindful of suspicious people who might enter our neighborhood. If you see any suspect activity please contact the sheriff at 713-221-6000 and report them to the gate attendant. By working together we can make our community safe for everyone.

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- 5 5622 Island Breeze
- 6 12519 Still Harbour
- 7 12427 Summerland Ridge
- 8 12902 Watermist
- 9 12610 Wilbury Park
- 10 13122 Shermons Pond
- 1 5418 Morning Breeze
- 12 12923 Island Falls
- 13 5210 Indian Shore
- 13111 Shermons Pond
- 15 12018 Indigo Cove
- 16 12011 Laguna Terrace

- 12019 Terraza Cove
- 8 6122 Ballina Canyon
- 12114 Arroyo Verde
- 12510 Aliso Bend
- 5911 Ballina Canyon
- 5611 Lake Place
- 23 5718 Monterrey Springs
- 5702 Sapphire Vista
- 25 12206 Bellavista
- 26 12402 Aliso Bend
- 27 6010 Isle Vista
- 28 12615 Chandlers Way
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- 30 Professional Assistance
- 31 Accredited Staging Professional 🛍
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LOE SANTA'S TOY DRIVE



On Saturday, December 15th Santa Claus arrived at the clubhouse on a hayride. Santa came to check his list and have his picture taken with our children. He also came to pick up many, many gifts donated for children who would not have otherwise gotten a Christmas gift. A big THANK YOU to our many residents who so generously donated to this most worthy cause.

The weather was terribly cold and windy but more than 60 children showed up to decorate the Christmas tree, see Santa and have their picture taken with him. While waiting to have their pictures taken there was tree decorating, storytelling, coloring and a hayride around the neighborhood to see the beautiful Christmas Decorations. Everyone enjoyed hot cocoa, apple cider and cookies. There was special grape juice for the parents.

A big thank to Jerry Dunaway who played Santa and to Cory Hammond who took the photos of the kids with Santa. A special thank you to Georgia Shotwell Lester and Toby

Ellis of Keller Williams Realty-Memorial for sponsoring the hayride. Thank you to Gus Lester and Dr. Jon Van Slate for driving the hayride. Thanks to Bronson Clay and Steve Hardcastle for being co-pilots and navigators on the hayride. Thank you to Chuck Lyons for helping manage the lines for the hayride. Thank you to all the residents that put up decorations that made the route so beautiful.

A big thanks to our teenage volunteers Russell Lyons and D.J. Moulton for their willingness to do absolutely anything to help, including unloading the hay after the party. A big thanks to Nathan Jolly for all his help and particularly for helping organize the tree decorating. Many, many thanks to the volunteers that helped host this event and they are Rosa Clay, Kim Knobles, Angela Hammond, Joy Safcak, Cecilia Freeman, Anita Manning and Katherine Spelling.

Thank you all for attending and contributing to this great party!











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Congratulations!

Robert & Dianne Harris's daughter, Kelley, recently graduated from law school and passed the bar! The Harris's reside in Crystal Falls. Kelley graduated from University of Houston Law School in May 2007. She took the bar exam in July 2007 and found out in November that she passed. She was sworn in recently in Austin. Robert and Dianne are very, very proud of Kelley. LOE extends their congratulations to Kelley in passing this major milestone in her life and wish her great success in 2008!

Martha McGraw came thru her cancer surgery with flying colors! Her many loving friends here in LOE are happy to be graced with her smiling face and remarkable attitude. Martha came home from M.D. Anderson the night before Thanksgiving to give her friends and family the most precious Thanksgiving gift of all. Martha is the wife of Don McGraw and they reside in Bristol Banks. Martha and Don are the parents of Mark McGraw. Mark and his wife, Pam, reside in Eagle's Cove.



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MAINTENANCE FEES

2008 Maintenance Fees are due and are late after February 28, 2008! Your assessment funds the operation of the community such as landscaping, pool maintenance and repairs, insurance and reserving for future major repairs or replacements. For more information contact AMI or mail your payments to:

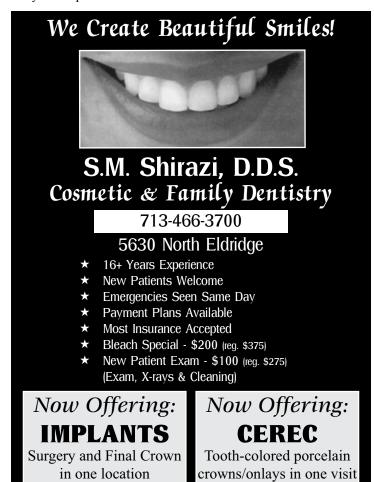
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LOE Christmas Decoration Contest

WOW! The neighborhood was even more beautiful this year than last. We certainly hope everyone got a chance to drive around to see all the beautiful decorations this season. Many more homes were decorated this year, which was the purpose of this contest. A special thank you to each and every one of you residents that really got into the holiday spirit and made our neighborhood so much more beautiful this time of year. We know the children enjoyed the lights as so many cars chocked full of kids were driving around viewing the lights at night. Many residents were seen taking strolls in the evening just to see the lights.

This year's winners were given a very special card from their judges, a big plate of homemade brownies and a "Best Christmas Decorations" which they get to display in their yard until the end of January 2008. Now to congratulate the winners!

Congratulations to the winners!

Category I – 12219 Summerland Ridge Lane Category II – 12922 Lake Center Run Category III – 5310 Bristol Bank Ct.

The judges were out extremely late the night of the judging, going all around and back and forth trying to make up their minds. They said there were really lots of good decorations, which made the decisions very difficult. Some very Honorable Mentions go to 5526 Island Breeze, 12518 Whispering Sands, 12502 Pebbleway where Santa's Flight School resides, 5427 Summer Falls, 12911 Silent Shore Ct., 12906 Island Falls where everything danced, 5410 Morning Breeze, 5507 Cardinal Bay home of Texas Santa, 5503 Cardinal Bay, 5307 Cedar Bend Creek, 5211 Bristol Banks and 5214 Bristol Banks. A big Wow goes to the homeowners on Silver Park as every house on that street was sparkling with lights.

A very special thank you to this year's judges, Melissa Meza, Jacky Clay, Sophie Onofrey, and MeMoe Onofrey of Girl Scout Troop 12512 and their Troop Leaders Rosa Clay, Janet Meza and Jody Onofrey.













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Minutes From the December Board Meeting

The Board of Directors of Lakes on Eldridge Community Association met on Tuesday, December 11, 2007. The following is a summary of what was discussed.

APPOINTMENT OF DIRECTORS

On a motion duly made the Board appointed Carlon Thorpe and Clive Gardner to the vacant positions on the Board. Ms. Thorpe will serve the term expiring 2010 and Mr. Gardner will serve the term expiring 2011.

ORGANIZATIONAL MEETING

As an introduction to the organizational meeting the managing agent reviewed the roles and responsibilities of the Board and of the individual officer positions.

Election of Officers: On motions duly made the following officers were elected:

President Bronson Clay
 Vice President Deborah Dunaway
 Secretary Carlon Thorpe
 Treasurer Cory Hammond

<u>Appointment of Committees:</u> On motions duly made the Board appointed the following committee liaisons:

Architectural Control
 Access Control
 Parks & Pool
 Cory Hammond
Clive Gardner
Bronson Clay

Landscape Carlon Thorpe
 Lakes & Wildlife Bronson Clay
 Newsletter Deborah Dunaway
 Website Cory Hammond
 Social Deborah Dunaway

The Board agreed to work toward expanding participation on the committees in an effort to help develop more leadership within the community.

ADOPTION OF AGENDA

On a motion duly made the agenda was adopted.

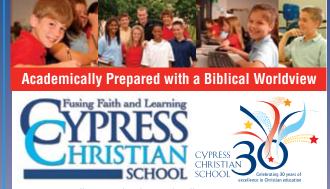
CONSIDERATION OF MINUTES

On a motion duly made the Board approved the minutes of the Board Meeting held October 23, 2007 as amended. On a motion duly made the board approved the minutes of the Annual Meeting of Homeowners held November 8, 2007.

FINANCIAL REPORT

<u>Financial Statements:</u> The Board reviewed the financial statements for the period ended October 31, 2007. The Association had cash balances of \$202,165 in the Operating Fund and \$121,208 in the Replacement Fund. Operating income for the ten months ended October 31, 2007 was \$767,996, Operating Expenses were \$723,177 and the Surplus was \$44,819. The Association was operating \$46,332

(Continued on page 9)



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Minutes Dec. Meeting- (Continued from page 8)

ahead of budget for the period. The Board agreed to reclass \$26,454 from the Replacement Fund to the Operating Fund in order to increase reserves available for future expenditures.

<u>Collections:</u> The Board reviewed current delinquent accounts and the legal status report from the community's legal counsel. The Board instructed the managing agent on its response to questions from legal counsel. The managing agent reported that delinquent accounts in the amount of \$38,869 at October 31, 2007 compared very favorably to delinquent accounts in the amount of \$58,055 at December 31, 2006 and that the Association had been very successful in reducing the dollar amount of delinquencies during 2007.

<u>Tax Exemption:</u> The managing agent reported that it had received a check in the amount of \$67,847 from the State of Texas as reimbursement for sales taxes paid to Landscape Images during the four years preceding the Association's receipt of tax exempt status. This reimbursement along with similar receipts were to be deposited to the replacement fund account.

2008 Insurance: The Board reviewed the proposed insurance for 2008. The managing agent explained the coverages and the fact that the deductible amounts had been reduced by 80% from 2007 and that the premium had been reduced.

COMMITTEE REPORTS

Architectural Control: The chairman reported that the committee reviewed applications for installation of wood (cedar) garage doors and application of a pigmented concrete stain on a driveway. In both cases, the committee unanimously determined that the materials were not in accordance with the architectural guidelines and would be too great a deviation from the look of the community.

The following letters were issued by the managing agent:

- Letter of approval for owner-painted backyard play equipment.
- Letter of approval for a patio cover.
- Letter of denial for installation of a backyard pool on the grounds that it encroached the utility easement. The owner was asked to revise and resubmit plans.
- Letter of denial for installation of a pigmented concrete driveway stain.
- Letter of denial for installation of cedar garage doors.

Access Control: The Board reviewed a letter regarding recent crime activity that an owner had requested be published in the newsletter. The Board declined the request and agreed to publish its own letter. The president agreed to draft the article and distribute for review. The managing agent reported that Lear Corporation was installing an additional receiver at each of the three gates to permit gate operation from built in transmitters of certain GM vehicles. The Association would still have full control over activating and/or deactivating gate codes.

<u>Parks & Pool:</u> It was reported that the timer for the tennis court lights needed to be adjusted. It is getting dark about 5 pm and the timer does not allow the lights to be used before 6 pm. The managing agent reported that the adjustment had been made.

It was also reported on the need to look at adding accessories to the tables and furniture. The Board had delayed purchasing these items and with the Christmas sales it looked to be an opportune

(Continued on page 10)





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Minutes Dec. Meeting- (Continued from page 9)

time. The Board authorized the committee to spend up to \$600 on accessories.

<u>Landscape:</u> No report was made.

Lakes & Wildlife: The chairperson reported that the lakes are in good shape but some of the areas look to be getting too much watering. Several complaints of excessive watering for the cul de sac areas on the end of Chase Harbor had been received. These complaints have been ongoing for most of 2007. The Board needs to work closely with the Landscape Committee and see what can be done to correct this problem. It is costing extra money in water costs and makes the homeowners near these common areas upset and affects their landscaping.

<u>Website:</u> The chairperson reported that he would be working on changes to the public page of the website after the first of the year and that he now had the codes necessary to access and work with the page.

<u>Social/Events:</u> It was reported that a Social Committee meeting was held on Saturday, December 8th to finalize plans for the Kid's Santa's Toy Drive & Christmas Party which will be held on Saturday, December 15th from 6 to 8 pm. This will be the last event held for the year of 2007.

Plans for a Mardi Gras Party in February were scratched as no one volunteered to host the party and only one member volunteered to help.

Several events and a tentative calendar for 2008 were discussed, including an informal family BBQ party/ "weenie roast" in April and September. The next Social Committee Meeting will be held February 2, 2007.

MANAGEMENT REPORT

<u>To do List:</u> The Board reviewed the to-do list. The managing agent reported that contractors recommended removing the concrete furniture before pouring a pad to avoid the pieces sinking or becoming unstable in future years. The Parks & Pool Committee chairman and the managing agent were to meet with the contractors to review. The Board also asked the managing agent to have the entry fountain cleaned of grime, mildew and other buildup.

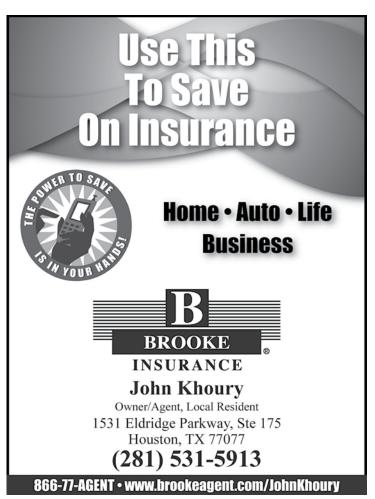
<u>Deed Restrictions:</u> The Board reviewed the deed restrictions at December 10, 2007. There were 128 open items being pursued.

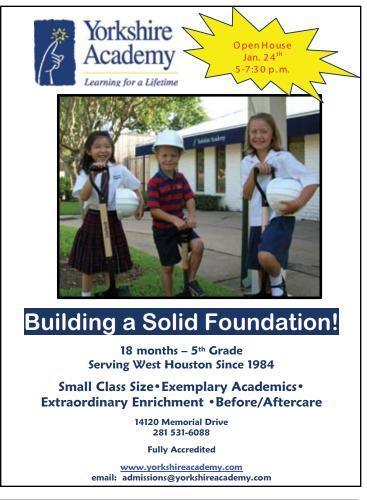
SCHEDULE NEXT MEETING

The next regular meeting of the Board of Directors was scheduled to be held at 6:30 p.m. on January 15, 2008.

PLEASE LET US KNOW!

If you know of a LOE resident who has had any outstanding awards, milestones or accomplishments, please contact Deborah Dunaway at 713-983-9651 or dsd1951@mac.com so they may be recognized in the newsletter.





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Minutes of The Annual Meeting of Owners of Lakes On Eldridge Community Association, Inc.

Held November 19, 2007 At Kirk Elementary School Located At Tanner Road, Houston, Texas 77041.

DIRECTORS PRESENT

Bronson Clay, President Deborah Dunaway, Vice-President Lindsay Buchanan, Secretary Cory Hammond, Treasurer

IN ATTENDANCE

42 homeowners in person or by proxy. Alex Taylor, Jenn Deza and Jennifer Littlefield representing the managing agent, Association Management, Inc.

CALL TO ORDER

Due notice of the meeting having been given and a quorum not being present the meeting was called to order. The President, Bronson Clay, presided and the managing agent recorded the minutes. Mr. Clay advised that due to lack of a quorum no business could be conducted but that the meeting would continue with the reports.

INTRODUCTIONS

Mr. Clay introduced the Members of the Board and the staff of the managing agent.

MINUTES OF PREVIOUS MEETING

The minutes of the 2006 Annual Meeting had previously been approved by the Board as authorized by the membership at the 2006 Annual Meeting.

CHAIRMAN'S REPORT

Mr. Clay reported on the status of the Association and reviewed the Board's accomplishments during 2007 including:

- Resurfaced tennis courts
- New nets, cranks at tennis courts
- New tennis windscreens
- Added seating area for tennis courts
- New sand for volleyball court
- Beach Club interior painting
- New Beach Club furniture
- Beach Club window tint
- New air conditioner at gatehouse
- Added two benches by Lake A

- Replaced missing hollies
- New volleyball net & crank
- Asked residents to update forms to identify regular maintenance staff
- Continue urging residents to have "LOE sticker" on car for easy resident identification
- Worked with ISSC to upgrade professionalism of gate attendants
- Ongoing Sheriff's patrol
- Clear separation of visitors and residents at main gate entrance
- restored traffic cones
- Reprogrammed master gate controller with current codes
- \$115,000 in tax refunds added to Reserves
- Additional savings due to renegotiating with electric provider
- \$0.845/kwh through December 2011
- Supplemented insurance coverage by adding flood insurance
- Gate signs to inform residents of relevant affairs
- "Yard of the Month" continues
- National Night Out a continued success
- Continued support of resident clubs and local events

Mr. Clay next reported that the Board's efforts in 2008 would continue to focus on careful attention to maintenance issues within the community. Other priorities for 2008 would include:

- Staffing of committees
- Continued focus on community awareness and access control
- Implementing new vehicle decals upon payment of 2008 annual assessment
- Considering patrol enhancements
- Well maintained grounds & structures
- Possible card access system for Beach Club, pool and tennis courts
- Additional pool furniture
- Accessories for the new Beach Club furniture
- Window treatments for Beach Club
- Landscape improvements

(Continued on page 14)





Tim Ziifle

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SOLD

Christopher & Jenny H.

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SOLD

Karl B

"I am writing to thank you for all your help in successfully marketing & selling our US home as part of my transfer from Houston to Stavanger, Norway. Your professional, no-nonsense approach and sound pre-sale preparatory advice was much appreciated. Your knowledge and ability to navigate the intricate processes of international oil company sale procedures was also very helpful. Your experience and understanding of the north-west Houston market proved valuable in pitching our house appropriately."

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Minutes Annual Meeting- (Continued from page 12)

- Irrigation updates/pump maintenance
- Continued focus on addressing maintenance needs
- Enhance website (include Suggestion box)
- More social events (with your help)
- Continued attention to caring for lakes and wildlife Many thanks to Betty Burkett and her Wildlife Team
- Keep the pool and surrounding area clean and inviting
- M.U.D. 341 Relations Thanks to Lee Mueller for attending and reporting on the M.U.D. 341 board meetings

TREASURER'S REPORT

The managing agent reported that the Association was in solvent financial condition and that 97.2% of the 2007 annual assessment had been collected. The Association is actively pursing collection of delinquent accounts by means of a collection agency or through litigation. Mr. Taylor reviewed current expenses and compared them to the 2007 budget and showed their affect on the annual assessment. He further reported that the 2008 budget as approved by the board included a minimal increase in assessment to \$1,090. The small increase helped continue required funding of the replacement reserves while also offsetting increased costs. The report was accepted.

ELECTION OF DIRECTORS

The term of Lindsay Buchanan was expiring and he was not standing for re-election. Despite lack of a quorum the membership was to select the candidate for appointment by the Board. Clive Gardner, Carlon Thorpe and Adrienne Lyons were nominated as candidates. There was a vacancy due to the resignation of a Board Member. It was determined that the Board would appoint the candidate receiving the second highest number of votes for the remaining term of the vacancy, which expired 2009. Following the balloting the members selected Carlon Thorpe and Clive Gardner. The Board appointed Ms. Thorpe to the position expiring 2010 and Mr. Gardner to the position expiring 2009.

GENERAL DISCUSSION

The floor was opened for general discussion. Both the Board and the managing agents responded to questions from the Members.

ADJOURNMENT

There being no further business the meeting adjourned.

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LOE BIBLE STUDY

Bible Study at Lakes On Eldridge plans a Life Change Series study of the Book of Matthew beginning Tuesday, January 8, 2008, at 9:15 AM at the Beach Club. This study emphasizes the life of the Lord Jesus Christ, historical insights, word origins and definitions, application of God's word to your personal life and challenging optional projects. Fellowship begins at 9:15, Bible study lesson discussion from 9:30 to 10:30 and sharing of praises and prayers from 10:30 to 11:30. On the first Tuesday of every month those who chose to go out to lunch.

If you have a hunger and thirst for the knowledge of the word of God, this 18 week Life Change Series should satisfy that hunger. If you long for new friends with whom you can share your love for the Lord and blessings and trials of this life, you will find them here. We have been meeting for four and half years and welcome newcomers into our family of sisters in Christ.

Please plan to join us. If you need additional information please contact Stephanie at sableggett@sbcglobal.net or call 713-560-0042, otherwise, just come on Tuesday mornings. The study guide books cost \$10.00 and will be available at the meetings.

Welcome To Our Newest Neighbors!

We have 4 new families who have moved into Lakes on Eldridge in the last month. If you have not already, please welcomed our newest neighbors — go over and knock on their door to say "Hi" or extend your hand when you see them outside. Everyone likes to feel welcome.

Crescent Banks welcomes Mr. & Mrs. Russell Ridgway.

Eagle's Cove welcomes Ronnie and Courtney Calhoun.

Eagle's Bend welcomes Stacy and Rhonda Millsap.

Crescent Cove welcomes Minh N. Ngo.

STRING PLAYERS NEEDED

LOE resident, who plays violin and viola, is looking for other string players to play quartet music, on a recreational level. Email: echavlik@earthlink.net or call Ellen at (281)741-1781.

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Helping You Get Started

Residents of Lakes on Eldridge that would be interested in learning to knit, crochet, do needlepoint or embroidery, please join us on any Thursday at the Beach Clubhouse from 10 a.m. to 12 p.m. We will be happy to help you get started. Some of our members don't even sew, they just drop by for coffee and to chat. Please come join us.

For more information contact Catherine Spellings at 713-896-1652 (home) or 713-628-7083 (cell) or CTSpellings@aol.com or Tina Wang at (713)-574-1654 or Yangingwang20022003@ vahoo.com

LOE BOOK CLUB

Book club has meets on the 4th Monday of each month at 7:30 P.M. We try to read a wide variety of material, so if this month's selection doesn't appeal to you, maybe next month's will. Do join us when we tackle a book on which you have comments or opinions. We will again be meeting in various members' homes, so call or e-mail Celeste Fritz, 713-896-6942, cfritztx@comcast.net for additional information.

We will be taking the month of December off, due to the holidays and everyone's busy schedule. Consider joining us in January (the 28th), when we will be reading A Thousand Splendid Suns by Khaled Hosseini. We enjoyed The Kite Runner so much, that we wanted to read Hosseini's next novel.

Born a generation apart and with very different ideas about love and family, Mariam and Laila are two women brought jarringly together

by war, by loss and by fate. As they endure the ever escalating dangers around them-in their home as well as in the streets of Kabul-they come to form a bond that makes them both sisters and mother-daughter to each other, and that will ultimately alter the course not just of their own lives but of the next generation. With heart-wrenching power and suspense, Hosseini shows how a woman's love for her family can move her to shocking and heroic acts of self-sacrifice, and that in the end it is love, or even the memory of love, that is often the key to survival.

Flat on Your Back?

Have you ever bent over and had to freeze, afraid to straighten back up. Have you noticed that bad feeling that comes over you when you think about doing simple things such as working in the yard, picking up your children, cleaning the house, or even just sitting for a while because you're afraid of the pain that results from doing these simple every-day activities. Maybe even waking up in the morning sometimes seems like it takes so much out of you to take those first 2 or 3 steps. What's even worse is maybe you've been told you just need to accept it and live with that pain because your only options to treat your severe back problem were dangerous steroid injections or worse...surgery.

We have great news for the 80% of the population that suffers from this type of chronic back pain. Dr. Gina Zummo of Parkway Family Chiropractic says, "up to this point, all of the treatment options given to patients are aimed at managing or reducing the symptoms of back pain. I wanted to offer a program that could address the underlying cause, not just the symptom!" Through research, Dr. Zummo found the answer for so many of her patients; the technologically advanced Spinal Decompression procedure.



What is Spinal Decompression Therapy?

It is an alternative to having back surgery that is extremely effective in the correction of disc problems and chronic back pain. Good candidates for this procedure are people who may suffer from degenerative disc disease, spinal stenosis due to disc problems, facet syndrome, sciatica, pre/ post surgical patients and more.

It's so technologically advanced that the procedure is:

- 100% noninvasive (no painful injections), non-surgical and painless.
- Resolution of your symptoms in just 4 6 weeks

Why Haven't I Heard Of It?

Statistics show the #2 overall reason to visit the family doctor is back or neck pain, 2nd only to the common cold. So if you are like most people, you probably started off in you family doctor's office complaining of back pain. Family doctors are not spine specialists, so many are not even aware that this latest FDA approved, revolutionary machine even exists. Your doctor most likely prescribed you a cocktail of muscle relaxers, painkillers and some recommendations for some form of outdated exercises that fail to work. When the drugs don't offer a long term solution, your doctor sends you for a surgical evaluation that is likely to end in a pain-management referral for a series of steroid injections to mask the pain...again failing to address the underlying cause. By now, your quality of life has been disrupted enough to make surgery seem like your last real option for relief.

Avoid Back Surgery with Latest FDA approved Solution

Spinal Decompression therapy is a FDA-approved technology that is clinically shown to be incredibly effective in the correction and reduction of disc problems and pinched nerves. This technology works by using clinically proven principles to non-surgically decompress the spine and reduce the pressure in the discs which facilitates the influx of vital fluids and nutrients that are desperately needed for the disc bulge to be reduced and to heal. This reduction in bulging offers relief from nerve compression typically presented as neck pain, back pain, arm and leg pain or radiculopathy.

If you are looking for a safe, painless approach, with astounding results that can eliminate the cause of neck and back pain for good in as little as four weeks, you owe yourself this call that can change your life.



Dr. Gina Zummo

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LOE FRONT GATE REGULATIONS

I. Appearance and Attitude

- A. The gate attendants must be neat, clean and professional in appearance at all times.
 - Shirts hanging out or off will not be tolerated.
 - · Shirts and trousers must be cleaned and pressed.
 - Black shoes must be worn with the uniform. (No open toed shoes)
 - Black belts with small buckles must be worn with the uniform.
- B. The gate attendant is the first impression of the community.
 - He/she must be respectful, cheerful, and professional at all times.
 - He/she will respond to each visitor in a professional manner and a verbal greeting such as "Welcome to Lakes on Eldridge".
 - · A friendly smile and wave, along with eye contact to each, is required.
 - While the attendant should be friendly, being overly friendly (i.e. casual or unusual familiarity) can weaken the gate attendant's authority.
- C. The phone in the gatehouse is a business phone.
 - It is not to be used for personal calls at any time.
 - When the phone rings, it must be answered in a professional manner as "Lakes on Eldridge front gate; this is (name), may I help you?"
 - The gate attendant is not to allow any phone conversation to interfere with his greeting residents' or visitors' vehicles coming through the front gate.
- D. The gatehouse is the first structure that residents, visitors, and potential residents see and it creates the first impression of the community.
 - The gate attendant is responsible for maintaining it in a neat, orderly and clean fashion at all times.
 - Maintenance items must be reported to AMI at 713-932-1122 immediately.

II. Gate Attendant Responsibilities

- A. The gate attendant is to exit the gatehouse to greet each resident, visitor and delivery driver as they enter the property.
 - AT NO TIME SHOULD THE ATTENDANT BE SITTING IN THE GATEHOUSE WHEN A VEHICLE ENTERS.
- B. Mandatory acknowledgement of each resident is required
 - This includes standing outside the gatehouse to greet residents with a friendly wave
 - This includes ensuring that the vehicle has a current decal.
 - This gives assurance that the gate attendant is alert and performing the duties for which he/she is being paid.
 - If attending to a visitor, the attendant should still acknowledge any incoming resident's vehicle.
- C. The gate attendant is to allow access to all law enforcement officials, US Postal Service, UPS, Federal Express, Airborne Express, Public Utility Workers and School Buses without delay.
- D. The gate attendant is to pay attention for emergency vehicles and emergency personnel.
 - Allow such vehicles access without delay
 - Be prepared to assist in any way possible.

E. VISITORS:

- The gate attendant will record the name of each visitor, the name of the resident being visited, the make and model of the vehicle, and the tag information. If the visitor is a construction worker, the gate attendant will also record the name of the company, the driver's license information and the location of job site.
- All visitors, including delivery drivers (food, florists, etc.) and trade persons (repairmen, plumbers, etc.) are to contact the resident they are visiting by using the resident call box directly in front of the visitor's entry gate.
- The attendant will maintain and use "resident information for gate attendant" sheets on site at the gatehouse and allow access to individual household workers and others noted on these forms. (NOTE: Resident Information For Gate Attendant Form in this Newsletter issue for updating)
- UNDER NO CIRCUMSTANCES IS THE VISITOR'S GATE TO BE OPENED UNTIL ALL THE VISITOR DATA HAS BEEN RECORDED
- The gate attendant will advise all visitors, including delivery drivers (food, florists, etc.) and trade persons (yardmen, repairmen, plumbers, etc.) that the speed limit throughout Lakes on Eldridge is 25 miles per hour.
- If the visitor is not allowed access by the resident, or the resident is not at home, and no previous arrangements have been made, the visitor is to be

- turned away and denied entry. The vehicle information is to be logged.
- When approached by visitors, the gate attendant should answer only basic questions and give basic information such as directions within the community, whom, what, where, and emergency information. Politely refer any other type of questions to the proper person for answers.
- F. The gate attendant shall ensure that all vehicles entering through the resident's gate have the appropriate windshield sticker.
 - If they do not have a valid sticker, they should be stopped and verified to be a resident by a picture identification that verifies an LOE address.
 - Their name and address should be recorded
 - When this is done, the resident should be provided with an application form for a sticker and told that they need to complete it and send it to AMI in order to receive a sticker.
 - If they do not have proper identification, then they need to enter on the visitor side by using the call box.
- G. Except in very special circumstances that he/she may be required to justify, the gate attendant is not to open the resident's gate for any vehicle – that gate should only be operated by a resident's clicker.
- H. Any resident or visitor who seems to be rowdy or out of control (based on the gate attendant's judgment), or too many people in the vehicle, should be recorded by type and color of car and license plate.
- The Clubhouse or any other LOE key is only to be provided to those previously authorized by AMI or a Board Member, and only after the person surrenders their driver's license.
 - Anyone who protests a denial should be asked to contact AMI at 713-932-1122 and offered the use of the phone to do so.
 - All such loans of a key are to be recorded with name of person, address, driver's license number, date, time out and time in..

III. Resident's Responsibility Regarding Access

- A. All residents of Lakes on Eldridge are required to have a valid community decal visible on the front, driver's side windshield of every vehicle that is permanently kept at their residence.
 - · Decals can be ordered, free of charge, from AMI.
 - All decals must be removed from a vehicle prior to the sale or disposal of that vehicle.
- B. The resident's entry side of the main (Eldridge Road) entrance is to be used exclusively by the residents with valid car decals and operational clickers.
 - The resident is responsible for relaying this information to all whom he invites to enter the community.
- C. Residents are to give access to their guests, including delivery drivers, by pressing the number "9" on their phone when called from the front gate call box.
 - The gate attendant is not permitted to grant entry to a resident's visitor that
 has not been authorized via the call box, unless prior arrangements have
 been made with the gate attendant.
- D. Guest lists are to be provided in writing to the gate attendant prior to an event (e.g. private parties held at a residence or the clubhouse).
 - The gate attendant is not authorized to accept any more than two names by phone since this can interfere with his/her ability to monitor those entering LOE.
- E. The Tanner Road entry gates are for residents with clickers only.
 - No workers, deliveries, or non-residents are allowed into the community through these gates. They may, however, exit through them.
 - Each resident is responsible for relaying this information to all whom he authorizes to enter the community.

F. RESIDENTS MUST NOT PROVIDE A CLICKER TO ANY NON-RESIDENT (e.g. nanny, yardman, etc)

- G. Each resident is responsible for providing up-to-date "Resident Information for Gate Attendant" sheets to the front gate attendant.
 - These are required for visitors who may need entry when you are not at home, such as relatives, housekeepers, lawn services, etc.
 - If these are not provided or current, then access to these people will be denied.
- H. Residents are responsible for ensuring that their guests know the proper procedure for entering and exiting the property.
- Residents are responsible for ensuring that their guests comply with all community regulations (speed limits, stopping at stop signs, etc.)

Social Committee Needs You!

The Social Committee is in dire need of volunteers, particularly for children's events. We only have 2 members that have children and one is a teen. The future for children's events is looking pretty dim without some Mothers volunteering to help.

Please take 1 hour out of your time to help us with a few social activities. We try to have a few family, children and adult only events every year.

If you would like to be on the Social Committee, please attend our meeting on Saturday, February 2, 10 a.m. at the clubhouse.

If you cannot make it and would like to be included on our notes/minutes, please contact Deborah at dsd1951@mac.com or 713-983-9651.

PLEASE SCOOP YOUR DOG'S POOP!

There are a few dog owners in our neighborhood that do not pick up after their dogs. PLEASE!! We have a beautiful community and it is

such a shame to walk in the park and be confronted with some lazy, inconsiderate neighbor's dog's mess much less step in it. Everyone has an extra plastic bag in their home; just grab one before you leave the house for your walk. PLEASE SCOOP YOUR DOG'S POOP!

SUGGESTION BOX

Have you ever wanted to make a suggestion to the LOE Board of Directors but don't know how to go about it? Well, they have now made it very easy and convenient for you. The Board has placed a SUGGESTION BOX in the Member Section of the LOE website, www.lakesoneldridge.com. Please type in any suggestions for the Board to review and discuss. This Suggestion Box goes directly to the Board members and after such discussion; one of the members will be in contact with you. Please note that you may be called upon to be a part of the solution to the suggestion you make.

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Please support the businesses that advertise in the Lakes on Eldridge Newsletter. Their advertising dollars make it possible for all Lakes on Eldridge residents to receive the monthly newsletter at no charge. No homeowners association funds are used to produce or mail the newsletters. If you would like to support the newsletter by advertising, please contact Peel, Inc. Sales Office at 512-989-8905; <u>advertising@PEELinc.com</u>. The advertising deadline is the 10th of each month for the following month's newsletter.





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