

# Sterling Lakes

A CANYON GATE® COMMUNITY

AUGUST 2013 | VOLUME 1, ISSUE 8

## COMMUNITY EVENTS



### Canyon Gate Communities Night at the Houston Astros

**SATURDAY, SEPTEMBER 14  
6:10PM @ MINUTE MAID PARK  
DISCOUNT TICKETS ~\$13-\$46**

All Canyon Gate residents, their families and friends  
are invited to watch the Houston Astros take on the  
Los Angeles Angels!

To order your discount tickets:  
visit [www.astros.com/canyongate](http://www.astros.com/canyongate)

Password: canyongate

for accessible seating or groups of 20 or more contact:  
Matt Ritchie at 713.249.8337 or [mritchie@astros.com](mailto:mritchie@astros.com)



## Have you logged in yet?

**[WWW.CANYONGATE.COM/RESIDENTS/SL](http://WWW.CANYONGATE.COM/RESIDENTS/SL)**

Features of the Sterling Lakes Community Intranet include:

- Resident Directory (names posted only with resident approval)
- Current Events and Activities
- Documents and Forms (i.e. ARC guidelines, deed restrictions, financials, etc.)
- Event Photos and MORE!

## To Contact The Board:

Please address the Board of Directors via your PCMI  
representative, Rachel Gwin:

**PCMI**

P.O. Box 219223  
Houston, TX 77218  
(281) 870-0585  
[Rgwin@pcmi-us.com](mailto:Rgwin@pcmi-us.com)

The Association doesn't verify, endorse, or approve any products,  
information or opinions mentioned at Association sponsored  
functions or contained in this community newsletter.

# Sterling Lakes

## HELPFUL PHONE NUMBERS

### *Sterling Lakes Property Owners Association*

PCMI Management/Agent.....(281) 870-0585  
SL Information & Technology Center.....(281) 778-2000  
SplashPad Texas Onsite Office.....(281) 778-2000  
Gate Attendant.....(281) 778-2015  
Houston National Golf Club.....(281) 304-1400

### *Utilities*

En-Touch (Customer Service).....(281) 225-1000  
Electricity (TXU).....(866) 979-5265  
Gas (Centerpoint).....(713) 659-2111  
Trash (Waste Management).....(800) 800-5804  
Water (Si Environmental, LLC).....(832) 490-1600  
Electricity (street light outage).....www.centerpointenergy.com/outage  
Texas One Call System (Call Before you Dig).....811

### *Property Tax Authorities*

Brazoria County Tax.....(281) 756-1320  
MUD #31 Operator.....(281) 482-0216

### *Public Services*

Rosharon Post Office.....(281) 595-3331  
Toll Road EZ Tag.....(281) 875-3279  
Voters Registration.....(281) 756-1131  
Vehicle Registration.....(281) 756-2450  
Drivers License Information.....(281) 756-1521  
Alvin/Manvel Chamber.....(281) 331-3944  
Animal Control.....(979) 864-2265

### *Police & Fire*

Emergency.....911  
Brazoria County Sheriff's Dept. ....(281) 756-2392  
Iowa Colony Vol. Fire Dept. (non emergency).....(281) 369-3969  
Emergency Medical Services (non emergency).....(281) 489-6144  
Poison Control.....(800) 222-1222

### *Education*

Alvin ISD.....(281) 388-1130  
Don Jeter Elementary (K-6).....(281) 245-3055  
Manvel Junior High (7-8).....(281) 245-2078  
Manvel High School (9-12).....(281) 245-2232

### *Higher Education*

Alvin Community College.....(281) 756-3500

### *Sterling Lakes Builders*

CastleRock.....(281) 778-0822  
D.R. Horton.....(832) 771-3730  
LGI.....(855) 210-2619  
Westin.....(832) 886-5674

## STERLING LAKES SPLASHPAD TEXAS HOURS

**Business Office (2nd Floor), PHONE:** 281-778-2000

EMAIL: sterlinglakes@entouch.net

Office Hours:

Tuesday through Saturday – 10:00am until 6:00pm

**Fitness Center Hours:**

7 days a week – 5:00am until 10:00pm

Onsite Manager: Vanessa Hill

*Please visit or contact this office to register for  
amenity & gate access.*

## 2013 Sterling Lakes Summer Pool Schedule

### - SPLASHPAD TEXAS -

(Open during office hours & pool hours)

Monday – Closed

Tuesday through Friday - 10am-6pm

Saturday & Sunday– 10am-8pm

### - SPLASHPAD POOL -

**SUMMER POOL HOURS**

**JUNE 3RD THROUGH AUGUST 25TH**

**MONDAY THROUGH WEDNESDAY – CLOSED**

Thursday & Friday – 10am-6pm – “Swim at your own Risk”

Saturday & Sunday - 12pm-8pm

\* Thursday, July 4th, pool open from 12pm-8pm

\* Friday, July 5th, pool open from 12pm-8pm

### **LABOR DAY WEEKEND**

**AUGUST 31ST THROUGH SEPTEMBER 2ND**

Saturday, Sunday & Monday – 12pm-8pm

### **SEPTEMBER**

**SEPTEMBER 6TH THROUGH SEPTEMBER 30TH**

During September, please note that the pool will be “Swim at your own Risk” from 10:00am-6:00pm on Friday, Saturday and Sunday through September 30, 2013. All owners must go by the SplashPad office to sign a waiver before their hand geometry will be active for these hours.

**\*\*\*Schedule subject to change, weather and other factors could cause changes to this schedule without notice. Please check with the onsite office for further information.**

# Sterling Lakes

## TRASH - Important Information

Remember: Unless it is trash pick up day, your trash cans (and any bags of trash) must be hidden from public view. Please do not store your trash cans in front of your garage or on the side of your home – your neighbors don't want to look out their windows and see your garbage either.

### STERLING LAKE TRASH PICK-UP SCHEDULE

Wednesday & Saturday - Trash containers must be at curb by 7AM on Wednesdays and Saturdays. Recycle bins are picked up on Saturdays.

Note: Heavy pick-up day - Saturday

Service Provider: Waste Management – (800) 800-5804



## Independence Celebration Pool Party

**SATURDAY, JUNE 22, 2013**

Thank you all for coming out to our Pool Party held at the SplashPad. We had a DJ, hula-hoop contest, games, prizes and lots of treats! Special thanks to our generous sponsor:

Cleaner's Box

"Cleaner's Box offers valet dry-cleaning to homes in the Sterling Lakes community"  
(832) 713-6248

For more photos of the event, please visit  
[www.canyongate.com/residents/sl](http://www.canyongate.com/residents/sl)



Brilliant Energy Texas OUC #10140

# BRILLIANT ENERGY

Easy Online Sign-Up at  
**BrilliantElectricity.com**  
USE "NEIGHBORHOOD NEWSLETTER" AS REFERRAL

BRILLIANT ENERGY = SERIOUSLY LOW RATES  
BRILLIANT ENERGY'S ELECTRICITY RATES CHALLENGE  
THE RATES OF EVERY OTHER PROVIDER IN TEXAS!  
LOCK-IN A LOW ELECTRICITY RATE FOR  
UP TO 3 YEARS

BRILLIANT ENERGY IS RECOMMENDED BY TEXAS ENERGY  
ANALYST, ALAN LAMMEY THE HOST OF THE "ENERGY  
WEEK" RADIO SHOW ON NEWSTALK 1070 KNTH!

Ask the "Energy Analyst"  
281.658.0395

**GREAT BUSINESS RATES TOO!**





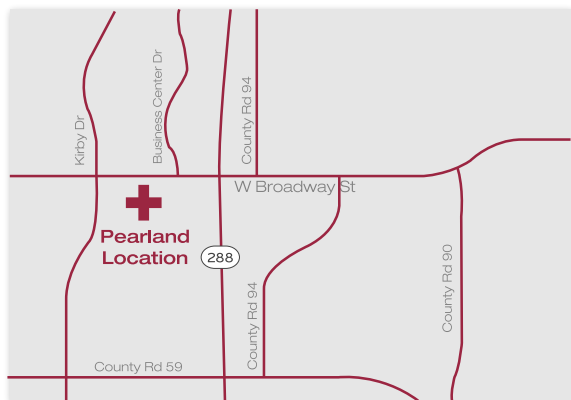


## SERVING THE STERLING LAKES COMMUNITY

### OPENING MID-AUGUST

#### WHY CHOOSE NEC?

- Open 24/7-365 Days
- Board Certified ER Physicians
- Minimal Wait Time
- Private Exam Rooms
- Accepting All Private Insurance



**Tel: 713-436-9600**  
**Fax: 713-436-9669**  
**Email: [info@nec24.com](mailto:info@nec24.com)**

BAYTOWN | BELLAIRE | KINGWOOD  
PASADENA | PEARLAND

## SplashPad Texas Cabana Rentals

SplashPad Texas has a private cabana that is available for party rentals by residents only. Residents may reserve the party cabana for a nominal fee year-round during regular office hours. The private cabana for party rentals can accommodate up to fifteen people (includes adult supervision) for a maximum of 3 hours per event.

Please contact the SplashPad Texas office at (281) 778-2000 for further details.

## Lawn Maintenance

In the case of visible neglect of lawn maintenance, and unresponsiveness from the resident, the HOA reserves the right to mow and/or edge the resident's lawn and charge them for the services rendered. A flat \$ 80 fee will be charged to the homeowner, regardless of whether the entire lawn will need maintenance, or if only edging (sidewalks, driveways, etc.) is required. The HOA has discretion as to which services are needed at the time of service.

For more information on the deed restrictions, please visit [www.canyongate.com/residents/sl](http://www.canyongate.com/residents/sl).

# 2013

## Sterling Lakes 2013 Event Calendar

**Night at the Astros - Saturday, September 14**

**National Night Out - Tuesday, October 1**

**Fall Festival - Sunday, October 27**

**Cookies with Santa - Saturday, December 14**

*Please contact Michelle Evrard, Director of Community Events, at [mevrard@canyongate.com](mailto:mevrard@canyongate.com) if you would like to volunteer for any of our events! Events are subject to change.*

**\* For more event information, please visit [www.canyongate.com/residents/sl](http://www.canyongate.com/residents/sl)**

# Sterling Lakes

## Animal / Pet Control



### FAQ for August

**Question:** I know my neighbor does not pay their HOA dues and I want to know what is being done about this matter.

**Answer:** The Association refers all delinquent accounts to the HOA attorney for legal pursuit and collection after March 15th of each year. Delinquent owners are given the option to set up a payment plan but, if this is unsuccessful, the owner's access to the amenities is removed until their balance is paid in full with the HOA attorney. If the balance remains unpaid, then the Association's attorney pursues collection to the full extent of the law, including the possibility of foreclosure.

Please respect your neighbors' yards and their personal space.... remember that pets must be confined to a fenced backyard or within the house and must not be allowed to bark all night long or cause a nuisance to neighbors. They must be on a leash at all times when away from this contained environment. It is also the pet owner's responsibility, when walking their pet within the subdivision, to keep ALL areas free of pet debris. Please remember that cats must also be confined.

To report loose dogs or cats, please call Animal Control at (979) 864-2265.

## Seeking Section Leaders and Block Captains

To increase community awareness, the Communications Committee is actively recruiting Section Leaders and Block Captains. Serving as a Section Leader/Block Captain is a great opportunity to meet more of your neighbors and create awareness in your community. The time commitment is minimal, the impact great! For more information on becoming a section leader or block captain, contact Michelle Evrard, Director of Community Events, at [mevrard@canyongate.com](mailto:mevrard@canyongate.com)



WANT A  
GREAT RIDE?

SELL US YOUR CAR!

 TEXASDIRECTAUTO.COM



Scan and sell us your car  
or search our inventory

# Sterling Lakes

## STERLING LAKES

### *Board Approved Committees and Descriptions*

#### **SOCIAL COMMITTEE**

Assist the community in creating, implementing and supporting events and activities. These events include, "Egg"stravaganza, Pool Parties, Cookies with Santa and more!

#### **LANDSCAPE COMMITTEE**

The primary role is to support a social club for landscaping ideas, also known as the Garden Club. They are responsible for inviting horticulture guest speakers for community events and sharing a general interest in landscaping. They also assist with the Holiday Decoration Yard Contest.

#### **COMMUNICATIONS COMMITTEE**

To assist the community in creating, implementing and supporting communication efforts including the newsletter, intranet and section leaders and block captains. They also assist with the Holiday Decoration Yard Contest.

#### **TRAFFIC/SAFETY COMMITTEE**

Assists with safety and awareness within the community, making recommendations to the Board for placement of stop signs and speed humps.

#### **ADOPT A SCHOOL COMMITTEE**

Provides recommendations to the Board of Directors for the donation of AAS funds to the schools within that community for educational school items, such as computers, library books, etc. These funds also may be allotted for enhancements within the community such as sidewalks, playground areas or other improvements that will benefit the students of the community.

## New To The Community? Just Moved In?

We're glad you've chosen Sterling Lakes as your new home! Please register at the onsite community office for access to the SplashPad, fitness center and other community amenities! For office hours, directions and additional information, call (281) 778-2000.

## Planning On Outdoor Home Improvements?

When planning to do any outdoor home improvements, you must first apply for approval from the Architectural Review Committee by submitting a home improvement form. Visit the SplashPad office or call 281-778-2000 for an ARC form and more information.



## Remember: Please Call Before You Dig

**Texas One Call System: dial "811"**

Prior to performing work on your property, call the "Texas One Call System at 811". They will mark the location of the utility lines easement within your property. Remember, damages to any utility lines within your property can affect services to YOU and YOUR neighbor's homes. Thanks for taking time to call before you dig!

## August Developer Update

Sterling Lakes currently has 518 completed homes, your new homebuilders include:

Castle Rock	\$140's – \$250's
D.R. Horton Homes	\$200's – \$240's
LGI	\$130's – \$160's
Westin	\$200 – 260's

## Private Patrol

Private patrol was added as a service to your community beginning on or before May 1, 2013. The officers, provided by Professional Protection & Investigations, will have staggered hours (up to six hours per day) and will be on duty three (3) to four (4) days per week. They will be in a marked car for you to readily recognize and your Board of Directors is pleased to make this addition. However, as always, if you see an issue occurring that needs to be reported to law enforcement please contact 911 for an emergency or the Brazoria County Sheriff's office at 281/756-2392 for non-emergency calls.



## Stop Litter

### Let Us Keep Our Neighborhoods Litter Free!

Take responsibility for yourself & be a good neighbor! Keep our streets & neighborhood trash & litter free! Make it a habit, be a good neighbor & do your part!

If each person did their own part (around the outside of their home including their little stretch of street in front of their house), what a better place this would be to live!

A clean environment/neighborhood makes people feel good about themselves. They will keep it clean. Some need to be reminded. Others need to be continually reminded. It takes time to change habits. Keeping your neighborhood clean is a habit that takes conscious effort.

### Teenage Job Seekers

Name	Age	Baby Sit	Pet Sit	Housework	Yard Work	Phone
Doe, John.....	15.....	.....	.....	.....	.....	123-456-7890

\*-CPR Training +-First Aid Training

#### Attention Teenagers

The **Teenage Job Seekers** listing service is offered free of charge to all Sterling Lakes teenagers seeking work. Submit your name and information to [mevrard@canyongate.com](mailto:mevrard@canyongate.com) by the 9<sup>th</sup> of the month!

### Keep our Lakes Clean

Please help us keep our community beautiful by NOT THROWING trash and debris into the lakes. In addition, there is NO SWIMMING, BOATING OR FISHING in the LAKES.

## DROWNING IS PREVENTABLE



Volunteer - Donate  
[COLINSHOPE.ORG](http://COLINSHOPE.ORG)



**Ongoing:** Volunteers needed to distribute water safety packets, [info@colinshope.org](mailto:info@colinshope.org)  
**August 19:** Got2Skate for Colin's Hope Fundraiser, 6:30-8:30pm at Playland Skate Center  
**August 29:** Colin's Hope Got2Swim Lake Austin 10K/10 miler, <http://www.tinych.org/got2swim>  
**September 8:** 5th Annual Colin's Hope Kids Triathlon, <http://www.tinych.org/KidsTri>  
**October 19:** Sharkfest Austin Swim benefitting Colin's Hope, [www.sharkfestswim.com](http://www.sharkfestswim.com)



**ALERT:** 36 Texas children have lost their lives to a fatal drowning this year. Many more have survived non-fatal drowning incidents. Be a Water Guardian and Watch Kids around Water. Drownings are preventable!

### LAYERS OF PROTECTION



CONSTANT  
VISUAL  
SUPERVISION



LEARN  
TO  
SWIM



WEAR  
LIFE  
JACKETS



MULTIPLE  
BARRIERS ON  
POOLS & HOTTUBS



KEEP BACKYARDS  
& BATHROOMS  
SAFE



LEARN  
CPR



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& HOTTUBS 1ST  
FOR MISSING CHILDREN



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