# ATTENDING A BOARD MEETING

There are three different phases in a Board meeting: (1) the Business Meeting, at which the board discusses and makes decisions based on a pre-established meeting agenda, (2) the Resident Open Forum, where residents (like you) can address the Board with your ideas, comments and/or suggestions pertaining to our community, (3) the Executive Session, which is conducted without homeowners present in order to discuss issues related to legal issues, personal issues and/or non-compliance hearings.

Residents can attend the Business Meeting, but they are not allowed to speak to the Board during this portion of the Board meeting. Residents are encouraged to attend in order to observe only. During the Resident Open Forum, residents are permitted to address the Board for a limited time. An important point to remember is that although important issues may be brought to the Board's attention during Open Forum, don't expect the Board to act on these issues at this time. Many issues are turned over to management for research and to determine the options available.

The more prepared the Board is before making a decision, the better the decision will be. Homeowners are not allowed to attend the Executive Session. Sensitive legal, personal and/ or hearing issues are dealt with during Executive Session.

#### **RESIDENT'S FORUM**

Although Board Meetings are in place to conduct the business of the Association, the Board would love to hear from you. This enables residents to hear the discussion and decision making of the Board. If you have something

of concern that you would like the Board to discuss in Regular Session, please call management at least 10 days prior to the meeting to request your item to be placed on the agenda.



The 2014 swim season is just around the corner! Now is the time to be sure that you have your pool cards in hand and that they are activated for the upcoming pool season. The pool registration and indemnification form may be found at www.silverlakehoa.com, please be sure to click on Amenities and then Pool. If you have already received your access card in a previous year or are not requesting additional cards, you do not need to complete the form again. If you are unable to print the form, please contact Sherita Jeter at PCMI at (281) 870-0585 or via email at Sherita.jeter@ stservices.com

At the request of many of our neighbors,

the board has extended the pool schedule to include the month of September. We will be monitoring pool usage throughout the month to determine if the extended hours will become permanent. A complete listing of the pool hours can be found at www.silverlakehoa.com.

Please remember, lifeguards will not permit access to anyone at the 2715 Southwyck Parkway Pool Facility with the proper access card and photo id, no exceptions. Residents must be in good standing with the Silverlake HOA in order to use the community facilities. Please be sure to contact PCMI to arrange payment plans if you are in arrears on your maintenance fees.

## **IMPORTANT NUMBERS**

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POISON CONTROL281-654-1701
CENTERPOINT ENERGY (GAS)713-659-2111
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(street lights need 6 digit pole #) www.centerpointenergy.com/outage
MUD #2 SEVERN TRENT
MUD #3 & 6
SiEnvironmental, LLC
BRAZORIA COUNTY ROADS & BRIDGES
(street and curb repairs)281-331-3197
For street sign concerns
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MOSQUITO CONTROL281-331-6106 EXT. 1532
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(always use if life or property are at risk)
NON-EMERGENCY
ANIMAL CONTROL 281-756-2265
CALL BEFORE YOU DIG800-245-4545
CABLE/INTERNET/PHONECOMCAST713-341-1000
AT&T800-288-2020

## SILVERLAKE HOA INFO

#### C/O KHARA MATHEWS

Planned Community Management, Inc. 15995 North Barker's Landing, Suite 162 Houston, Texas 77079 Khara.Mathews@STServices.com 281-870-0585

HOA website: www.silverlakehoa.com/ Clubhouse Rentals contact Sherita Jeter at Sherita.Jeter@STServices.com

### **NEWSLETTER INFO**

#### **EDITOR**

To Submit Articles/News.....silverlakeupdates@yahoo.com

#### **PUBLISHER**

Peel,Inc ......www.peelinc.com, 888-687-6444 Advertising @peelinc.com, 888-687-6444

#### **ARTICLE INFO**

The Silverlake News is mailed monthly to all Silverlake HOA residents. Residents, community groups, schools, etc., are welcome to submit information. Personal news is also welcome. All submissions will be reviewed for content and approved by the Board of Directors and Newsletter Committee Chair. The deadline for submission is the 8th of the month before publication.



Let's face it, we've all seen the numerous newsletter articles about making sure your pets are leashed at all times and we are all probably tired of hearing the same old thing. Well, I figured let's try another approach, while checking out my Facebook posts during lunch one day, I came across the following conversation, at least one of the posters lives in the neighborhood. As you can see, the posters brought up several topics that you need to consider when your dog is off leash. All of those items have been underline for your convenience.

**Facebook Poster # 1:** Pet peeve- (no pun intended) when I'm walking my (leashed) dogs and your very large dogs aren't leashed and come rushing toward us, they may 'want to play,' but my Shepherds' first instincts are to protect me. They don't play when they see a Great Pyrenees & Anatolian Shepherd charging their mama. And I'm prone to falling down.

**Facebook Poster # 2:** I hear ya. We have quite a few little dogs not leached they snap at Chances face. Shepherds are very protective. I grew up with one.

**Facebook Poster # 3:** I love Anatolians and I know how strong they can be....but they should definitely be kept on leashes if out on a walk!

**Facebook Poster # 4:** And I know that my very gentle, dog-social golden gets cranky when he's on leash and the other dog(s) is not.

**Facebook Poster # 5:** That's what I'm talking about! These individuals that just live life as if the world belongs to them....LOL

**Facebook Poster # 1:** Facebook Poster # 3, me too! And Great Pyrs are gorgeous, but not when they're bounding toward me (he was only 11 months old, but my Big Dog did not care!) full speed! These two are often not restrained and their owner is a tiny woman. I just hope no one gets hurt.

Facebook Poster # 2: I'll fight a dog

**Facebook Poster # 6:** I do believe there is a leash law in Pearland. That happened to Devan on her dog walking job. Little wiener dog came rushing at the big dog and the big dog grab the poor dog and was tossing him around like a rag doll. Devan almost had a heart attack. The owners told her he knew it was his dogs and apologized.

The CC&Rs state that all dogs must be leashed, this is to act as a protection to you, your children, your neighbors and their children, your dog and your neighbor's dog. Please keep your dogs leashed when they are not in the confines of your enclosed backyards or inside your homes.

# "I have a complaint!"

# **Techniques to Use That Get Results**

Our Board of Directors and management company welcome constructive complaints because they help them do a better job. Results-oriented complaints usually can be settled in the initial stage and the result will be fewer complaints in the future. Here are some techniques to follow to insure results:

- Keep the tone polite and professional.
   Try not to get angry or emotional.
- Avoid using threats. Threats diminish productive communication. If you push others they may respond emotionally and the issue will be lost

in the process.

- State what you want done.
- Listen and ask questions.
- You may want to negotiate. Be ready to suggest alternative solutions.
- If there is an agreement, confirm it. Make a written note to yourself. If the problem is complex or money is involved, confirm the agreement by letter.
- If you cannot agree on a solution stay calm. Do some more research. But remain calm.

Remember the Board of Directors are your neighbors and are always willing to work with you on problems that arise.



# Silverlake News is Looking for Articles

Do you know of a fundraiser that is going on at your children's school? How about promoting a local club in our neighborhood? If you have any news you'd like to share with your neighbors, please send us an article to silverlakeupdates@yahoo.com





# SHORT WAIT TIME



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# AYUSA SEEKS U.S. FAMILIES IN THE HOUSTON AREA TO HOST HIGH SCHOOL INTERNATIONAL EXCHANGE STUDENTS FOR THE 2014-2015 SCHOOL YEAR

Ayusa, a non-profit organization that promotes global learning and leadership through cultural exchange and leadership programs for high school students from around the world, is looking for American families in the Houston area interested in sharing their America with international high school students for the 2014-2015 school year. Applications for interested Houston area host families are currently being accepted.

"Sharing the American experience with an international student is a unique opportunity for the average American to profoundly impact the life of a teenager, and provide them with a positive, transformational experience that they will remember for the rest of their lives," said Sherry Carpenter, executive director of Ayusa. "Houston host families are in a great position to show international exchange students an especially authentic slice of American life, which is one reason we are actively looking for Houston area host families."

Ayusa foreign exchange students come from more than 60 countries, are fully insured, bring their own spending money, and are proficient in English. Whether from Japan or Brazil, India or Sweden, Ukraine or Mexico, France or Lebanon, foreign exchange students are a window into another culture and a great way to travel the world without leaving your home.

"Houston host families are the heart and soul of Ayusa's foreign exchange program," said Vicki Odom, Community Representative for Ayusa, and the local contact for Houston and the surrounding towns. "Local families have been hosting Ayusa exchange students for the last six years, and the experience has been transformative for the students, who blossom in the local community through support from the families and schools."

There is no "typical" American host family and Ayusa welcomes all interested families, with or without children, from both urban and rural communities. Host families provide three meals a day and a bedroom (either private or shared). Each student is supported by a professionally trained community representative from Ayusa who works with the family and student for the entire program. All host families must pass a criminal background check and a home visit by an Ayusa representative.

Ayusa has been a member of the Council on Standards for International Educational Travel (CSIET) for more than 25

(Continued on Page 6)



# MASSEY PTA RAISES \$15,000 FOR PLAYGROUND UPGRADE

Thanks to the amazing contributions, hard work and generosity of Massey Ranch families, staff and community the 2014 Massey Games and Family Fun Night was a great

success. The annual fundraiser held on Friday, March 21st at the school and raised more than \$15,000 to purchase new playground equipment.

The students, staff and PTA want to give a Massey "shout out" to sponsors and donors that include:

GOLD STAR SPONSOR: Kohls

SILVER STAR SPONSORS: Dr. Wendy Willett- Orthodontics for Children and Adults Meadowlake Pet Resort
STAR SPONSOR: Dr. Lisa Richardson & Dr. Ginger Staggs-Dentistry4Children

The following donors also deserve special thanks for their generous in-kind contributions:

The Spiller Family Disneyland Bushi Ban Evin Thayer Photography **Pearland Pirates Swim Team Pearland Pediatric Dentistry Houston Safe Boating WADE Program Pearland Orthodontics** Woodlands Country Club **Sweet and Sassy** Southwyck Golf Club Studio Bloom Photography Tammy Whitehead Photography **Holiday Inn Express** SpringHill Marriott Houston Children's Museum Sam Houston Race Park **Gulf Coast Educators FCU Houston Rodeo** 

Children's Art Sports Clips **Candlewood Suites Houston Swim Club** Kroger **Gulf Greyhound Park** Seaworld San Antonio **Stages Repertory Theater** UT Co-Op Walmart **Pearland Parks and Recreation** Cynthia Woods Mitchell Pavillion Massage Envy Spring Creek Barbecue **HEB** Home Depot **Skeets Barnes and Noble Pearland Bowling Center Pearland Coffee Roasters** Chick-fil-a Pearland Pitch Putt and Play

**Bass Pro Shop** BJ's Restaurant Cinemark **Houston Astros** Raising Cane's **Texas Rangers Baseball** Chocolate Bayou CU Half Price Books **Great American Cookie Angleton Natatorium Bud Norris** Carmelo's Italian Ristorante Fish City Grill Four Friends Tea Room Gringos **Houston Texans** Randall's InspireRock Bed, Bath, and Beyond **Marriott Courtyard Pearland** Towncenter

Thank you for your continued support! -Massey Ranch Elementary PTA -

#### Ayusa (Continued from Page 4)

**MD** Anderson

years – since its foundation. CSIET evaluates U.S.-based youth exchange programs so that students, families and schools can identify inbound and outbound reputable exchange organizations.

Ayusa is a 501(c)(3), and an official U.S. Department of State designated Exchange Visitor Program Sponsor. Families interested in learning more about hosting an exchange student can visit http://www.ayusa.org or contact Vicki Odom at 832-455-7881.

#### **ABOUT AYUSA**

Ayusa International (http://www.ayusa.org) is a nonprofit organization founded in 1981 to promote global learning and leadership through cultural exchange and leadership programs for high school students from around the world. In addition, Ayusa administers high profile grant programs funded by the U.S. Department of State and other organizations. Ayusa is part of the Intrax family of organizations that provide a lifetime of high quality educational, work, and volunteer programs that connect people and cultures, with operations in more than 100

# **BOY SCOUTS TROOP 414**SPAGHETTI DINNER & AUCTION

Boy Scout Troop 414 prepares for Annual Spaghetti Dinner and Auction on Saturday, May 3rd, 2014 from 4:30 pm to 8:00 pm at The Family Life Center – Epiphany Lutheran Church in Pearland TX.

This is the Troops annual fundraising event, which is generously supported by local businesses and families. We are delighted that every year this event is such great success with the huge attendance and support from our community and neighbors.

We are excited to present a delicious spaghetti dinner along with a silent and live auction of items that have been generously donated by businesses from Pearland and surrounding areas. Some of the items in the auction are to Houston Area Sports Tickets, Fun in the Sun Packages, Winery Tours, Outdoor Family Fun Packages, Day Spa Packages, Hunting Packages, Performance Tickets and Party Packages. There is something

for everyone in the family!

We invite you to come and join us for a fun family evening, while supporting our troop. We will have balloon making and face painting for kids. There will be a special treat for the little princess in the family from Sweet and Sassy.

The mission of our troop is to prepare young people to make ethical and moral choices, while emphasizing service to the community. The money raised from this fundraiser goes towards various troop activities throughout the year, including camping and new equipment.

Admission tickets are only \$ 5 each. That includes a plate of Spaghetti with meatballs, salad, bread and drinks. Our Scouts will be selling the event tickets at various locations in Pearland, prior to the event. Tickets will also be available at the door, the evening of the event. For more information or questions, please visit our website at www.pearlandtroop414.com

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# SILVERLAKE HOA HAS A NEW WEBSITE!



The HOA has updated the Silverlake website. The website is available to all residents of Silverlake HOA. In order to see all of the great things the website has to offer, you will need to request a login and a password. Just visit www.silverlakehoa. com and click on the Request Login button. Once your request is processed, you can start using the website. There are many great things available to all of our residents, so check it out!

#### www.silverlakehoa.com

# Ten Ways to Help Our Community

- **1.** Attend meetings. Don't just show up if you have a problem or complaint.
- **2.** Accept nomination to serve on the Board or appointment to any committee.
  - **3.** Describe the association in positive terms.
- **4.** Be prepared when asked to contribute; plan details of an event, coordinate with other owners and affiliates.
- **5.** Contribute whatever time you have available for the benefit of the community. Become a dependable, constructive member of the association.
- **6.** When attending Board meetings, remember that the only time you should address the Board is during the Open Forum session. Don't interrupt during the Business meeting.
- **1.** Keep an open mind and look for the benefits to the community whenever a new program is being initiated.
- **8.** Don't criticize the Board, committee members or other volunteers.
- **9.** Read your newsletter and correspondence from the management company in order to understand what is going on and why decisions are being made.
- **10.** Introduce yourself to new owners. Let them know that our community is a great place to live and that you look forward to their involvement.

# **BUSINESS CLASSIFIEDS**

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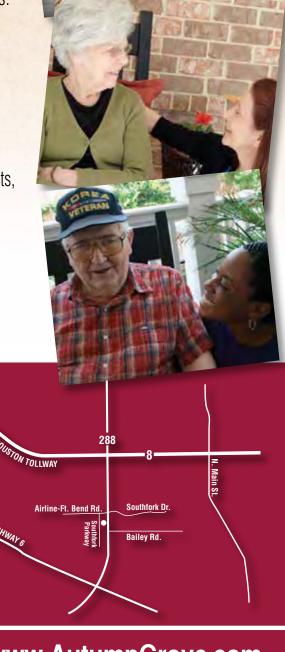
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# **SILVERCREST ELEMENTARY PTA NEWS**

#### Thank You Sponsors of our 9th Annual Stallion Stampede!

Many thanks to the sponsors of our 9th Annual Stallion Stampede! Our success depends on the support of the local business community, & we cannot accomplish our goals without the generosity of people like you. We greatly appreciate your support!

DIAMOND LEVEL Pearland Area Bushi Ban **Camp Gladiator** Think Reliability **Gold Level** Kelli Dilling Denena & Points, P.C. Primose School Killum Pest Control Silvercreek Dental Wendy Struss Willett. DDS, MS **Orthodontics** 

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CityView Church Jim Elacqua Pear Tree **Medical Associates** - Dr. Isabelle Jeffress Aaron German -State Farm Insurance Road ID

PearlandSam.com The Autism Place Wild Pear Running BRONZE LEVEL Target

#### **Retail Partners**

If you have any box tops, please turn them in with your child's teacher as soon as possible. Many of them will expire over the Summer, & we want make sure we don't lose those funds. Thanks for your support!

#### **School Supplies 2014-15**

School supplies are for sale online for the 2014-15 school year. Go to our PTA website, www.silvercrestpta.org, & you will find the weblink to place your order.

#### Field Day

Mark your calendars for Field Day on Friday, May 16th! We will need lots of volunteers to make it a success. Any time you can donate is greatly appreciated! Please look for information coming home in your child's folder or by email on how to sign up for this fun event.

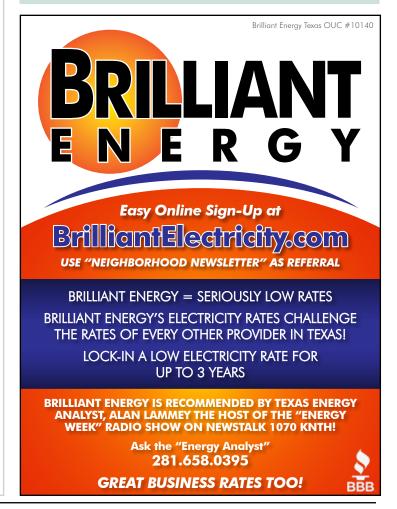
#### **PTA General Meeting**

Please plan to attend our last PTA general meeting for this school year on Thursday, May 15th, at 6:30pm in the Silvercrest cafeteria. Find out about upcoming events, how the PTA works on behalf of our school & how you can get involved.

#### Website

For more information about Silvercrest Elementary PTA and upcoming events, please visit our website at www.silvercrestpta.org.

#### NOT AVAILABLE ONLINE





# 2014 POOL SCHEDULE

Your community pool opens Saturday, May 3rd for weekends only. The pool will open for regular weekday activity effective Friday, June 6th. Final swim day will be September 28th.

THE POOL WILL ONLY BE OPEN WHEN LIFEGUARDS ARE ON DUTY.

#### Hours of operation as scheduled as follows:

#### MAY 3RD - JUNE 1ST

**WEEKENDS ONLY** 

#### Saturday

10:00 a.m. to 8:00 p.m.

#### Sunday

11:00 a.m. to 8:00 p.m.

#### **Memorial Day**

Monday, May 26 10:00 p.m. to 8:00 p.m.

#### JUNE 6TH- AUG. 24TH

Monday CLOSED

#### Tuesday-Saturday

10:00 a.m. to 8:00 p.m.

#### Sunday

11:00 a.m. to 8:00 p.m.

#### AUG. 30TH - SEPT. 28TH

**WEEKENDS ONLY** 

#### Saturday

10:00 a.m. to 8:00 p.m.

#### Sunday

11:00 a.m. to 8:00 p.m.

#### Labor Day

September 1st 10:00 a.m. to 8:00 p.m.



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# Receive 20% off of all spa treatments during the month of May when you mention this ad!



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# SEND US YOUR

Event Pictures!!

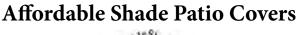
Do you have a picture of an event that you would like to run in this newsletter? Send it to us and we will publish it in the next issue.

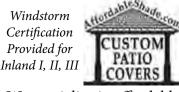
Email the picture to silverlakeupdates@ yahoo.com Be sure to include the text that you would like to have as the caption.

Pictures will appear in color online at www.PEELinc.com.









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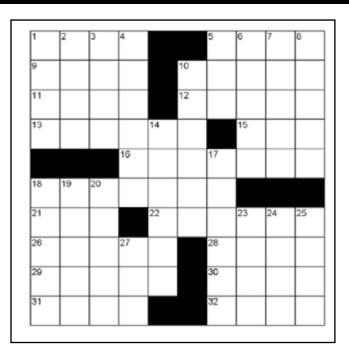


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# **CROSSWORD PUZZLE**



#### **ACROSS**

- 1. Canned meat brand
- 5. Tussle
- 9. Soda
- 10. Author of "The Inferno"
- 11. Drug doer
- 12. Colder
- 13. Mr.s
- 15. Thai
- 16. Herself opposite
- 18. Kitten (2 wds.)
- 21. Government agency
- 22. Laughing dogs
- 26. Revoke
- 28. Guile
- 29. Beefy
- 30. Economics abrv.
- 31. Sold at a discount
- 32. Official document

#### **DOWN**

- 1. Water film
- 2. Sit for a picture
- 3. Beers
- 4. Quaggy
- 5. McDonald's "Big "
- 6. Join
- 7. Snitch
- 8. Stems of letters
- 10. Make gloomy
- 14. Opulently
- 17. Boiled
- 18. Supports
- 19. Sleep disorder
- 20. Trite
- 23. Naughty or \_

(what Santa checks)

- 24. Lotion ingredient
- 25. Deliver by post
- 27. Southwestern Indian

View answers online at www.peelinc.com

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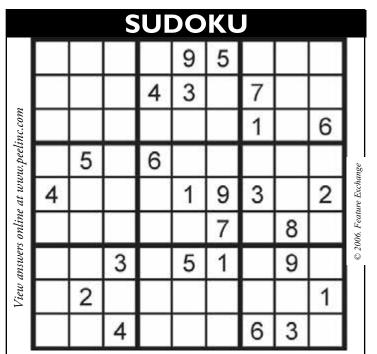


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- · Wood Replacement
- · Sheetrock Repair
- Interior Carpentry
- · Cabinet Painting
- Wallpaper Removal and Texturizing
- · Pressure Washing
- · Fence Repair/Replacement

- Garage Floor Epoxy · Custom Staining
- Roofing
- · Gutter Repair/Replacement
- Faux Painting
- · Door Refinishing
- Window Installation
- · Trash Removal
- Ceiling Fan/Light Fixtures

#### References Available • Fully Insured NO PAYMENT UNTIL COMPLETION

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The goal is to fill in the grid so that every row, every column, and every 3x3 box contains the digits 1 through 9. Each digit may appear only once in each row, each column, and each 3x3 box.

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# Your Neighborhood at Your Fingertips



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