



November 2014    Official Publication of Park Lakes Property Owners Association    Volume 2, Issue 11

## Dear Park Lakes Valued Resident

We are pleased to introduce ourselves as your new Management Company effective October 1, 2014.

Established in 1993, Crest provides management services to over a hundred (100) associations throughout Harris, Fort Bend and Galveston County. With a staff of 40 managers, accountants and support staff, Crest will coordinate the services of your community and provide expert and detailed attention to your needs.

Crest is part of the elite group of community association management companies that have earned the Accredited Association Management Company (AAMC) designation from the Community Associations Institute. The AAMC designation demonstrates our commitment to professionalism, customer satisfaction, and continuing education.

Crest strives to hire and maintain managers educated in Association Management. We focus on a team concept to ensure that the needs of each property owner and Board member are met on an individual basis.

The team members dedicated to the Park Lakes Property Owners Association, Inc. are as follows:

**Karen Janczak PCAM-** Community Manager, 281-945-4632, [Karen.Janczak@crest-management.com](mailto:Karen.Janczak@crest-management.com).

Ms. Janczak should be contacted for maintenance items, contractor issues and Board requests.

**Andrea Garcia-** Assistant Community Manager, 281-945-4627, [Andreag@crest-management.com](mailto:Andreag@crest-management.com)

Ms. Garcia should be contacted for deed restriction violations and architectural control matters.

**Ashley Howard-** Onsite Assistant Manager, 281-441-9955

This manager should be contacted for clubhouse rentals, access to the amenities, and general community questions and concerns.

**Ashley Martin-** Community Accountant, 281-945-4621, [Ashley.Martin@crest-management.com](mailto:Ashley.Martin@crest-management.com).

Ms. Martin should be contacted for payment and accounting matters.

We can be reached at 281-579-0761 Monday thru Friday from 9:00 a.m. to 5:00 p.m. If for some reason we are out of the office or unavailable; your phone call will be returned within 24 hours. We look forward to working with each of you!

Sincerely,

Carolyn Bonds, PCAM

CEO Crest Management Company AAMC

Bill Higgins, CMCA

Vice President

Crest Management Company AAMC

**Crest Management Company, AAMC**

**PO Box 219320, Houston**

**TX 77218-9320**

**Phone 281.579.0761 Fax 281.579.7062**

**[www.crest-managment.com](http://www.crest-managment.com)**

# PARK LAKES

## HELPFUL PHONE NUMBERS

### ***Park Lakes Property Owners Association***

RealManage/Agent .....(866) 473-2573  
SplashPad Texas Onsite Office.....(281) 441-3557  
Recreation Center Onsite Office.....(281) 441-9955  
Gate Attendant.....(281) 441-1089  
Houston National Golf Club .....(281) 304-1400

### ***Utilities***

Comcast (Customer Service) .....(713) 341-1000  
Electricity (TXU) .....(800) 368-1398  
Gas (Centerpoint) .....(713) 659-2111  
Trash (Republic Waste).....(281) 446-2030  
Water & Sewer (EDP Water District) .....(832) 467-1599  
Phone Service (Embarq) .....(877) 213-1053  
Electricity (Centerpoint-Report street light outage) .....(713) 207-2222  
Texas One Call System (Call Before you Dig)..... 811

### ***Property Tax Authorities***

Harris County Tax.....(713) 368-2000  
Harris MUD #400 .....(281) 353-9809

### ***Public Services***

US Post Office.....(281) 540-1775  
Toll Road EZ Tag.....(281) 875-3279  
Voters/Auto Registration .....(713) 368-2000  
Drivers License Information.....(281) 446-3391  
Humble Area Chamber .....(281) 446-2128

### ***Police & Fire***

Emergency ..... 911  
Constable/Precinct 4 (24-hr dispatch) .....(281) 376-3472  
Harris Co. Sheriff's Dept./Prec 4, Dist 2 (24-hr) .....(713) 221-6000  
Eastex Fire Department.....(281) 441-2244  
Emergency Medical Service .....(281) 446-7889  
Poison Control .....(800) 222-1222  
Humble Animal Control .....(281) 446-2337  
Texas DPS.....(281) 446-3391

### ***Area Hospitals***

Renaissance Northeast Surgery .....(281) 446-4053  
Kingwood Medical Center .....(281) 348-8000  
Northeast Medical Center Hospital .....(281) 540-7700  
Memorial Hermann Hospital (The Woodlands) .....(281) 364-2300

### ***Public Schools***

Humble ISD .....(281) 641-1000  
Park Lakes Elementary (K-6) .....(281) 641-3200  
Humble Middle School (7-8) .....(281) 641-4000  
Summer Creek High School (9-12) .....(281) 641-5400

### ***Private Schools***

Holy Trinity .....(281) 459-4323  
St. Mary Magdalene Catholic.....(281) 446-8535  
The Christian School of Kingwood .....(281) 359-4929  
Humble Christian School.....(281) 441-1313

## BOARD MEMBERS

**Linda Houston** – Land Tejas – President (Voting Member)  
**Thomas Mosa** - Homeowner - 1st Vice President (Voting Member)  
.....parklakesthomas@gmail.com  
**Al Brende** - Land Tejas – 2nd Vice President (Voting Member)  
**Rachel Gwin** - Land Tejas – Secretary (Voting Member)  
**Raj Allada** - Homeowner – Treasurer (Voting Member)  
.....parklakesraj@gmail.com  
**Kennetha Smith-Tolbert**- Homeowner (non-voting member)  
.....parklakeskennetha@gmail.com  
**Shepard Cross**-Homeowner (non-voting member)  
.....parklakes\_srcross@yahoo.com  
**Sonya Clay-Lewis**-Homeowner (non-voting member)  
.....parklakessonya@gmail.com  
**LaShonda Ramdass**-Homeowner (non-voting member)  
.....parklakesshonda@gmail.com  
**Charles Williams**-Homeowner (non-voting member)  
.....parklakescharles@gmail.com

### **TO CONTACT THE BOARD:**

Please address the Board of Directors via your representative,

RealManage:

Customer Service

(866) 473-2573

service@realmanage.com

*You may also contact the board members  
directly with the listed emails.*

### **Splash Pad Hours**

Business Office (2nd floor)

Phone: 281-441-3557

### **Office Hours:**

Tuesday through Saturday-10:00 AM until 6:00 PM

### **Park Lakes Recreation Center Hours**

Business office

Phone: 281-441-9955

### **Office Hours:**

Tuesday through Saturday-10:00 AM until 6:00 PM

### **Fitness Center**

New Fitness Center Hours

4:30am - 11:30pm

Please visit or contact our office to register  
for amenity and gate access.



## Splash Pad Pool Slide

The NEW pool slide located at the splash pad is finally installed. Stop by and take a look!! The kids will have a BRAND NEW pool slide to enjoy! Check out the pictures!!

## FITNESS CENTER HOURS

The fitness center is now open from 4:30am - 11:30pm. Please stop by the clubhouse and visit Ashley for an access card. She is available Tuesday - Saturday 9:30am - 6:30pm.

## Park Lakes Sidewalk Improvements

The board has decided to add additional sidewalks on the main streets for additional safety for the residents/children walking through our community. Additionally, missing sections of sidewalk will also be finished across the community both on the gated and non-gated sides. Finally, sidewalks not properly installed will be corrected or redone. Look for these great improvements over the next 2 months. Please contact Crest Management for any additional questions or information.

## MEET OUR NEW ON SITE STAFF!!!



Ashley Howard graduated from Sam Houston State University in 2012 receiving a BBA in Marketing and Management. Currently, she is actively considering going back to school to obtain her masters in Finance. Ashley's hobbies include

making beaded jewelry, baking cakes and pies for her friends and family. She absolutely loves baking!! In addition, she's has been playing the cello for 14 years and is highly considering joining an orchestra again. She's an avid Harry Potter fan! She has seen, read, AND owns all the books and movies. So, if you are a Harry Potter fan please stop by and introduce yourself to her!!

She is excited to be working with the residents of Park Lakes and will do her best to help out in way she can.



# PARK LAKES

## WANT TO GET MORE INVOLVED?

Be on the look out for committee meetings! Meetings will be held at the clubhouse. Currently, we have five committees.

### 1. Adopt A School

LaShonda Ramdass - parklakesshonda@gmail.com

### 2. Landscaping

Sonya Clay Lewis - parklakessonya@gmail.com

### 3. Communications

Thomas Mosa - parklakesthomas@gmail.com

### 4. Traffic/Safety

Charles Williams - parklakescharles@gmail.com

### 5. Social Events

Raj Allada - parklakesraj@gmail.com

Please contact the above board member for more information.

## Important Trash Information

Please remember that unless it is trash pick up day, your trashcans (and any bags of trash) must be placed out of public view. Do not store your trashcans in front of your garage or on the side of your home - your neighbors don't want to see your garbage either!

### HEAVY/ BULK TRASH INFO

***Park Lake Residents:** There has been a miscommunication in the previous newsletters. Heavy Trash pick up is the 2nd Monday of the month.*

*For more information please contact Republic Waste at 713-635-6666.*



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[www.nixonassistedliving.com](http://www.nixonassistedliving.com). Also, visit us on Facebook.**

## ANIMAL/ PET CONTROL

Please respect your neighbors' yards and their personal space....remember that pets must be confined to a fenced backyard or within the house and must not be allowed to bark all night or cause a nuisance to your neighbors.

They must also be on a leash at all times when not in a contained environment.

It is also the pet owner's responsibility to keep ALL areas of the community FREE from pet debris when walking your pets. Please remember that cats must also be confined.



# STREET LIGHT MAINTENANCE

To report a street light that is not working, call Centerpoint Energy at 713-207-2222. You will need to provide them with the number located at the base of the pole and the street address.

You can also report outages online at [www.centerpointenergy.com/outage](http://www.centerpointenergy.com/outage).



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- Kleinwood
- Lakemont
- Lakes of Fairhaven
- Lakes of Rosehill
- Lakes on Eldridge
- Lakes on Eldridge North
- Lakewood Grove
- Legends Ranch
- Longwood
- Meyerland
- Normandy Forest
- North Lake Forest
- Park Lakes
- Riata Ranch
- Shadow Creek Ranch
- Silverlake
- Steeplechase
- Sterling Lakes
- Stone Forest
- Stone Gate
- Summerwood
- Sydney Harbour
- Terranova West
- Terra Nova HOA
- Towne Lakes
- Village Creek
- Villages of NorthPointe
- Walden on Lake Houston
- Willowbridge
- Willow Pointe
- Wimbledon Champions
- Winchester Country
- Woodwind Lakes
- Wortham Villages

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*Call Today 1-888-687-6444*

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## HUMBLE ISD SCHOOL HOURS

### PRE- K

Morning - 8-11am  
Afternoon - 12:20-3:20pm

### KINDERGARTEN

8am - 1:50pm

### GRADE 1-5

8am - 3:20pm

### MIDDLE SCHOOL

8:35am - 3:55pm

### HIGH SCHOOL

7:25am - 2:45pm

For middle and high school students, late arrival/early release/campus bell schedules will be announced by the schools.

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