



# The HOME FRONT

February 2015

Official Publication of Park Lakes Property Owners Association

Volume 3, Issue 2

## HOLIDAY HOME DECORATING WINNERS



Best Home Decorated in Park Lakes Gated  
Warren Jones  
9811 Brilliant Lake Dr.



Best Home Decorated in Park Lakes Village  
Carlos Aguiluz  
9502 Echo Peak Ln.

We appreciate everyone who participated in this year's Holiday Home Decorating Contest and hope to see you again next year!

## UPCOMING EVENTS

### Park Lakes Texas Holdem Poker Tournament SATURDAY FEB. 21ST, 2015 6:00 PM

The tournament will be held at the Splash Pad. Food, snacks and drinks will be provided. We will be following tournament rules. Please contact [parklakesevents@gmail.com](mailto:parklakesevents@gmail.com) to reserve your seat. Maximum seats: 40. The first 3 places will be given a trophy and a gift card. The tournament is free to all Park Lakes Residents.

### Park Lakes Eggstravaganza SATURDAY MARCH 28, 2015 2:00 PM TO 4:00 PM

This will take place in the Pavilion next to the Park Lakes Clubhouse. The egg hunts will be divided into four age groups (2 and under, 3-5, 6-8, 9 and up) and will start at 3:00 PM. Moonwalks, face painter, balloon artist and Peter Cottontail will also entertain residents while they are waiting for the egg hunts to start. Come and join the fun and enjoy the food, snacks and drinks. Please contact [parklakesevents@gmail.com](mailto:parklakesevents@gmail.com) for additional information.

# PARK LAKES

## HELPFUL PHONE NUMBERS

### ***Park Lakes Property Owners Association***

RealManage/Agent .....(866) 473-2573  
SplashPad Texas Onsite Office.....(281) 441-3557  
Recreation Center Onsite Office.....(281) 441-9955  
Gate Attendant.....(281) 441-1089  
Houston National Golf Club .....(281) 304-1400

### ***Utilities***

Comcast (Customer Service) .....(713) 341-1000  
Electricity (TXU) .....(800) 368-1398  
Gas (Centerpoint) .....(713) 659-2111  
Trash (Republic Waste).....(281) 446-2030  
Water & Sewer (EDP Water District) .....(832) 467-1599  
Phone Service (Embarq) .....(877) 213-1053  
Electricity (Centerpoint-Report street light outage) .....(713) 207-2222  
Texas One Call System (Call Before you Dig)..... 811

### ***Property Tax Authorities***

Harris County Tax.....(713) 368-2000  
Harris MUD #400 .....(281) 353-9809

### ***Public Services***

US Post Office.....(281) 540-1775  
Toll Road EZ Tag.....(281) 875-3279  
Voters/Auto Registration .....(713) 368-2000  
Drivers License Information.....(281) 446-3391  
Humble Area Chamber .....(281) 446-2128

### ***Police & Fire***

Emergency ..... 911  
Constable/Precinct 4 (24-hr dispatch) .....(281) 376-3472  
Harris Co. Sheriff's Dept./Prec 4, Dist 2 (24-hr) .....(713) 221-6000  
Eastex Fire Department.....(281) 441-2244  
Emergency Medical Service .....(281) 446-7889  
Poison Control.....(800) 222-1222  
Humble Animal Control.....(281) 446-2337  
Texas DPS.....(281) 446-3391

### ***Area Hospitals***

Renaissance Northeast Surgery .....(281) 446-4053  
Kingwood Medical Center .....(281) 348-8000  
Northeast Medical Center Hospital.....(281) 540-7700  
Memorial Hermann Hospital (The Woodlands) .....(281) 364-2300

### ***Public Schools***

Humble ISD .....(281) 641-1000  
Park Lakes Elementary (K-6) .....(281) 641-3200  
Humble Middle School (7-8) .....(281) 641-4000  
Summer Creek High School (9-12) .....(281) 641-5400

### ***Private Schools***

Holy Trinity .....(281) 459-4323  
St. Mary Magdalene Catholic.....(281) 446-8535  
The Christian School of Kingwood .....(281) 359-4929  
Humble Christian School.....(281) 441-1313

## BOARD MEMBERS

**Linda Houston**.....Land Tejas – President (Voting Member)  
**Thomas Mosa**.....Homeowner - 1st Vice President (Voting Member)  
.....parklakesthomas@gmail.com  
**Al Brende**.....Land Tejas – 2nd Vice President (Voting Member)  
**Rachel Gwin**.....Land Tejas – Secretary (Voting Member)  
**Raj Allada**.....Homeowner – Treasurer (Voting Member)  
.....parklakesraj@gmail.com  
**Kennetha Smith-Tolbert**.....Homeowner (non-voting member)  
.....parklakeskennetha@gmail.com  
**Shepard Cross**.....Homeowner (non-voting member)  
.....parklakes\_srcross@yahoo.com  
**Sonya Clay-Lewis**.....Homeowner (non-voting member)  
.....parklakessonya@gmail.com  
**LaShonda Ramdass**.....Homeowner (non-voting member)  
.....parklakesshonda@gmail.com  
**Charles Williams**.....Homeowner (non-voting member)  
.....parklakescharles@gmail.com

### **TO CONTACT THE BOARD:**

Please address the Board of Directors via your representative,  
Crest Management

**Karen Janczak**

(281) 945-4632

Karen.janczak@crest-management.com

*You may also contact the board members  
directly with the listed emails.*

## CREST MANAGEMENT PERSONNEL

**Karen Janczak** .....Property Manager  
.....(maintenance items, contractors, board requests)  
.....281-945-4632, karen.janczak@crest-management.com  
**Andrea Garcia**.....Assistant Property Manager  
.....(Deed restrictions violations and ACC)  
.....281-945-4627, andreag@crest-management.com  
**Ashley Howard**.....On Site Assistant Manager  
.....(Rentals access cards general community inquiries)  
.....281-441-9955, ashley.howard@crest-management.com  
**Ashley Martin**.....Community Accountant  
.....(payment and accounting matters)  
.....281-945-4621, ashley.martin@crest-management.com

### **Crest Management Company, AAMC**

P.O. Box 219320

Houston, TX 77218-9320

Phone: 281-579-0761 Fax: 281-579-7062

www.crest-management.com

## HOURS & TELEPHONE NUMBERS

### Park Lakes Splash Pad Texas

The splash pad is closed for the season.

### Park Lakes Recreation Center

Office Phone #: 281-441-9955

Tuesday through Saturday 9:30 AM until 6:30 PM

### Fitness Center

7 Days a week – 4:30 AM until 11:30 PM

*\*\* Hours are subject to change\*\**

### On Site Community Manager: Ashley Howard

Please visit or contact the recreation center  
for access to the amenities

## VEHICLE REGISTRATION

### EZ Tag Access

To make access to your community easier, please stop by the Recreation center with your Harris County EZ Tag # so you may access the gates using the EZ Tag lanes. Use of your EZ tag for community gate access will not result any charges to your EZ Tag. Please note that TxTag does not currently work with the association's EZ Tag system.

### Access Control

The guard facilities are put in place for your protection. If you do not have a vehicle sticker please stop by the recreation center office as soon as possible to obtain one. If for any reason you have trouble getting to the recreation center to retrieve your sticker please call or email the on-site assistant manager, Ashley Howard, at 281-441-9955 or [Ashley.howard@crest-management.com](mailto:Ashley.howard@crest-management.com).

As a reminder, please advise your guest to provide your address to the guards when visiting. This will assist in moving the line as quickly as possible making the process easier for all guests entering the property.

The call list is designed as another form of protection from un-wanted guests. If you would like to be added or removed from the call list please email or call the onsite assistant manager, Ashley Howard, at [ashley.howard@crest-management.com](mailto:ashley.howard@crest-management.com) or 281-441-9955.

## Ready to sell your house?

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Give us a call at 713-419-2653 or visit us at:  
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## Important Trash Information

Please remember that unless it is trash pickup day, your trashcans (and bags of trash) must be placed out of public view. Do not store your trashcans in front of your garage or on the side of your home.

### HEAVY/BULK TRASH INFO

Heavy trash days are the 2nd Monday of the month.

Heavy trash that qualifies are:

Household Item and Yard/Tree Debris

- Bulk trash cannot be placed on the curb for collection earlier than three (3) work days prior to collection day.
- Some of the unaccepted items include: tree trunks, stumps, hazardous waste, and construction and demolition debris, manufacturing process debris, loose or dangerous refuse.

## FAQ REGARDING TRASH CANS

**Q: What is the decision about the trash cans?**

**A:** These trash can options were approved by the board and do not require an ACC application.

**Option 1** – a 6 foot fence panel using six inch notched cedar pickets with a minimum of two rails of two inch by four inch treated wood and four inch by four inch treated post. All pickets must face the street.

**Option 2** – a 6 foot lattice panel using lattice that is treated and less than or equal to 2 inch square with a minimum of two rails of two inch by four inch treated wood and four inch by four inch treated post. Lattice must face the street and landscaping must be planted in front of lattice which screens the view of the cans from the street.

If you have any questions regarding this decision please contact Karen Janczak at [karen.janczak@crest-management.com](mailto:karen.janczak@crest-management.com) or at 281-945-4632.



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# THE CARDIOVASCULAR CENTER

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'When time is muscle,' our Interventional Cardiology Program leads with a door-to-balloon time averaging 68 minutes – well below the national standard of 90 minutes – which is among the best in Houston. Our board-certified interventional cardiologists are always available when you need them. It is comforting to know in the event you need open heart surgery, our cardiovascular surgeons will be ready for you. And they are backed by our team of cardiologists, electrophysiologists, and cardiology nurse practitioners – the compassionate experts who commit their hearts to caring for yours.



As an Accredited Chest Pain Center, The Cardiovascular Center at Kingwood Medical Center continues to offer our community's only open heart surgery and electrophysiology programs, and therapeutic hypothermia after cardiac arrest protocols. In just over seven years, our cardiovascular surgeons have performed more than 800 lifesaving open heart surgeries at Kingwood Medical Center.

Our comprehensive, two-phase Cardiac Rehabilitation program allows patients to begin the rehabilitation process while recovering in the hospital. Our special Mended Hearts program helps to heal the hearts and minds of cardiac patients and encourage working towards recovery.

So if you or your loved one is experiencing a heart problem, take advantage of your local heart experts close to home.

**For a physician referral, call 1-800-258-5064.**



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# PARK LAKES

## LAWN MAINTENANCE

In the case of visible neglect of lawn maintenance and unresponsiveness from the residents, the HOA reserves the right to mow and or edge the resident's lawn and charge them for the services rendered. A flat \$ 80 fee will be charged to the homeowner, regardless of whether the entire lawn will need maintenance, or if only edging (sidewalks, driveways, etc. ) is required. The HOA has discretion as to which services are needed at the time of service.

For more information on Deed Restrictions please visit <http://www.canyongate.com/communities/park>

### Street Trees & Tree Stakes

It is a good time to review the trees on your property and undertake trimming and maintenance, as necessary. Remember to give special attention to your trees, those that are situated between the sidewalk and road. As live oaks mature, their branches have a tendency to dip towards the ground and their canopy needs to be thinned and trimmed. The canopy of street trees needs to be pruned to ensure that the branches do not impede passing traffic. Unused tree stake should also be removed, as they can become unsightly.

## RESIDENT PORTAL

<http://www.canyongate.com/communities/park/>

### Features of the Park Lakes Community Intranet:

- Receive email blasts from the association (association news and announcements, community events, local area happenings and more).
- Resident Directory
- Classifieds
- Current Events and Activities
- Documents and Forms (ACC guidelines, restrictions financials, etc.)

### You can also sign up for the email list with Crest Management

<http://www.crest-management.com/>

You can find Park Lakes under the community tab to access management information such as copies of the articles and by laws of the community payment plans and collection procedures for HOA dues as well as policies for parking

*The Association doesn't verify, endorse, or approve any products, information, or opinions mentioned at Association sponsored functions or contain in this community newsletter.*

## BUSINESS CLASSIFIEDS

**CAS-HOMES INSPECTIONS** is a premier home inspection company serving the Houston area and surrounding communities. We provide timely and thorough home inspections and reports. Services include: Sellers, Buyers and Warranty Inspections. Fully insured and TREC Licensed # 21149. Call 713-859-8311.

**Business classifieds** (offering a service or product line for profit) are \$50, limit 40 words, please contact Peel, Inc. Sales Office @ 512-263-9181 or [advertising@PEELinc.com](mailto:advertising@PEELinc.com).

## RENTAL INFORMATION

### SPLASH PAD CABANA

The Cabana for the splash pad is available for rental throughout the year

You will be reserving the cabana are which gives you access to the bathrooms and the kitchen area as well as tables and chairs for your event.

Rentals are available: Tuesday – Saturday 9:30 AM – 6:30 PM

*\*Note the actual splash Pad cannot be reserved for an event, the splashpad is community property.*

### PAVILION / BASKETBALL COURT

This space is also available for rental if you want to have an outside event. We offer tables and chairs that can be used in that area

Rentals are available: Tuesday – Saturday 9:30 AM – 6:30 PM

### CLUBHOUSE/ RECREATION CENTER

We have the clubhouse available for rentals, you will have access to the patio area usage of the pool (during pool season) and the clubhouse living space as well and the kitchen and bathrooms

During business hours: Tuesday – Saturday 9:30 AM – 6:30 PM

After business hours: Tuesday – Saturday 6:30 PM – 11:30 PM

(Mondays and Sundays are considered after business hours; please contact recreation office about rentals on these days)

If you want any information regarding the rentals and also reserve a date to rent any of these amenities please call Ashley Howard at 281-441-9955 or via email at [Ashley.howard@crest-management.com](mailto:Ashley.howard@crest-management.com)

*\* You are permitted to book an event 3 months in advance \*\**

*\*All deposit checks will be held by the office personnel until the time of the event\*\**

*\*All events would be pending approval by the board prior to event date \*\**

*\*In order to book one of the areas for an event all HOA dues must be in good standings\*\**

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## FAQ

### **Q: What are out HOA Fees used to pay for?**

**A:** HOA Fees are used for the overall operation and maintenance of the community. Your community currently has master planned landscaping, a Splash Pad, fitness facility, gate attendants, insurance coverage, professional management service, community website hosting, event coordination, legal representation, community utilities, streetlights, and more !

## New to the Community

The Call list is designed to act as even more protection for you and your family. You will be contacted at a phone number of your choosing when you have residents at the gate in order for the guards to grant access to your home.

If you want to be added on the call list please email or call Ashley Howard

Phone: **281-441-9955**

Email: **Ashley.howard@crest-management.com**

If you are new to the community and have not done this yet please do this as soon as possible

Please stop by the Recreation center or go to [www.crest-management.com](http://www.crest-management.com) under Park Lakes and fill out a Vehicle registration form.

We're glad that you have chosen Park Lakes to be your new home! Please register at the onsite community office to get access to the Fitness center, pools, and other community amenities.

## Rachael's



## Valentine's Day Headquarters

**Be Prepared!**  
**Valentine's Day is**  
**Saturday Feb. 14th**

5751 FM 1960 E @ W. Lake Houston Pkwy • 281-812-6400  
724 Kingwood Dr. @ Loop 494 • 281-358-2612

## CAS-HOMES INSPECTIONS



**Ernie Casados**

Professional Home Inspector

TREC #21149

**713-859-8311**

[Ernie@cas-homesinspections.com](mailto:Ernie@cas-homesinspections.com)

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## WANT TO GET MORE INVOLVED?

Be on the look out for committee meetings! Meetings will be held at the clubhouse. Currently, we have five committees.

### 1. Adopt A School

LaShonda Ramdass - [parklakesshonda@gmail.com](mailto:parklakesshonda@gmail.com)

### 2. Landscaping

Sonya Clay Lewis - [parklakessonya@gmail.com](mailto:parklakessonya@gmail.com)

### 3. Communications

Thomas Mosa - [parklakesthomas@gmail.com](mailto:parklakesthomas@gmail.com)

### 4. Traffic/Safety

Charles Williams - [parklakescharles@gmail.com](mailto:parklakescharles@gmail.com)

### 5. Social Events

Raj Allada - [parklakesraj@gmail.com](mailto:parklakesraj@gmail.com)

Please contact the above board member for more information.



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