

January 2016

Official Publication of Park Lakes Property Owners Association

HOUSTON

Volume 4, Issue 1

ROCKETS

New is the year; New are the hopes; New is the resolution; New are the spirits; And new are my warm wishes just for you. Have a promising and fulfilling New Year! Happy New Year!

WANT TO BE MORE INVOLVED?

Be on the lookout for committee meetings! Meeting times and locations will be sent out via email through Crest Management. Sign up to receive emails at www.Crest-Management.com. We currently have five committees.

> 1. Adopt A School LaShonda Ramdass - parklakesshonda@gmail.com

2. Landscaping

Kennetha Smith-Tolbert, Charles Williams and Shepard Cross – parklakeskennetha@gmail.com, parklakescharles@gmail.com and parklakessrcross@gmail.com

> 3. Communications Curtis Goss – parklakescurtis@gmail.com

> > 4. Safety

Charles Williams - parklakescharles@gmail.com

5. Community Events Kennetha Smith-Tolbert – parklalkeskennetha@gmail.com

Volunteers are always welcome and needed. If you are interested in volunteering for any of our upcoming events please contact onsite

personnel at 281-441-9955 or email one of the above Board Members.

Canyon Gate Communities Night at the Houston Rockets

UPCOMING EVENTS

The Houston Rockets would like to invite all Canyon Gate at Park Lakes members, family and friends to join us on Sunday, January 24, 2016 to watch James Harden, Dwight Howard, and the Rockets take on Dirk Nowitzki and the Dallas Mavericks!

Sunday, January 24, 2016 Doors Open at 1:30 PM, Top- Off at 2:30 PM @ the Toyota Center

Order your Discount Tickets: By Calling Andrew Cornutt @ 713-758-7563 Email: andrewc@rocketball.com

HELPFUL PHONE NUMBERS

Park Lakes Property Owners Association

Crest Management	(281) 579-0761
SplashPad Texas Onsite Office	
Recreation Center Onsite Office	(281) 441-9955
Gate Attendant	(281) 441-1089
Houston National Golf Club	(281) 304-1400

Utilities

Comcast (Customer Service)(713) 341-1000
Electricity (TXU)
Gas (Centerpoint)
Trash (Republic Waste)(281) 446-2030
Water & Sewer (EDP Water District)(832) 467-1599
Phone Service (Embarq)(877) 213-1053
Electricity (Centerpoint-Report street light outage)(713) 207-2222
Texas One Call System (Call Before you Dig) 811

Property Tax Authorities

Harris County Tax	(713) 368-2000
Harris MUD #400	(281) 353-9809

Public Services

US Post Office	(281) 540-1775
Toll Road EZ Tag	(281) 875-3279
Voters/Auto Registration	(713) 368-2000
Drivers License Information	(281) 446-3391
Humble Area Chamber	(281) 446-2128

Police & Fire

Emergency	
Constable/Precinct 4 (24-hr dispatch)	(281) 376-3472
Harris Co. Sheriff's Dept./Prec 4, Dist 2 (24-hr).	(713) 221-6000
Eastex Fire Department	(281) 441-2244
Emergency Medical Service	(281) 446-7889
Poison Control	(800) 222-1222
Humble Animal Control	(281) 446-2337
Texas DPS	(281) 446-3391

Area Hospitals

Renaissance Northeast Surgery	(281) 446-4053
Kingwood Medical Center	(281) 348-8000
Northeast Medical Center Hospital	(281) 540-7700
Memorial Hermann Hospital (The Woodlands).	(281) 364-2300

Public Schools

Humble ISD	(281) 641-1000
Park Lakes Elementary (K-6)	(281) 641-3200
Humble Middle School (7-8)	
Summer Creek High School (9-12)	(281) 641-5400

Private Schools

Holy Trinity	(281) 459-4323
St. Mary Magdalene Catholic	
The Christian School of Kingwood	(281) 359-4929
Humble Christian School	(281) 441-1313

BOARD MEMBERS

Al Brende Voting – Land Tejas – (Voting Member) Rachel Gwin – Land Tejas – (Voting Member) Kennetha Smith-Tolbert – Homeowner – (Voting Member) parklakeskennetha@gmail.com Charles Williams – Homeowner – (Voting Member) parklakescharles@gmail.com Shepard Cross – Homeowner – (Voting Member) parklakes_ scross@yahoo.com Lashonda Ramdass – Homeowner – (Non-Voting Member) parklakesshonda@gmail.com

TO CONTACT THE BOARD:

Please address the Board of Directors via your representative, Crest Management

Karen Janczak (281) 945-4632

Karen.janczak@crest-management.com

You may also contact the board members directly with the listed emails.

CREST MANAGEMENT PERSONNEL

Karen JanczakProperty Manager
(maintenance items, contractors, board requests)
281-945-4632, karen.janczak@crest-management.com
Tim TrevinoAssistant Property Manager
(Deed restrictions violations and ACC)
Lisa WalkerOn Site Manager
(Rentals, access cards & general community inquiries)
Staci TuckerCommunity Accountant
(payment and accounting matters)

Crest Management Company, AAMC

P.O. Box 219320 Houston, TX 77218-9320 Phone: 281-579-0761 Fax: 281-579-7062 www.crest-management.com

DISCLAIMER:

The Association doesn't verify, endorse, or approve any products, information, or opinions mentioned at Association sponsored functions or contain in this community newsletter.

RESIDENT PORTAL

http://www.canyongate.com/communities/ park/

Features of the Park Lakes Community Intranet:

• Receive email blasts from the association (association news and announcements, community events, local area happenings and more).

- Resident Directory
- Classifieds
- Current Events and Activities
- Documents and Forms (ACC guidelines, restrictions financials, etc.)

You can also sign up for the email list with Crest Management

http://www.crest-management.com/

You can find Park Lakes under the community tab to access management information such as copies of the articles and by laws of the community payment plans and collection procedures for HOA dues as well as policies for parking



READY TO BUY, SELL OR RENT? *Call me to get the job done.*

Free market analysis provided with no obligation.





Nina Davis-Smith, Broker, CNE Your Park Lakes Expert!

'12, '13, '14 & '15 Five Star Award Winner for Texas Certified Negotiation Expert Specialist in Short Sale Properties

Direct: 281.658.1979 · www.har.com/ninasmith



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Dream...Believe...Achieve!

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ACC

If you want to build an additional structure to your home please visit crest-management.com or stop by the Community Office and pick up an Architectural request Form. This form should be filled out and submitted to Tim Trevino via email or fax.

Fax: 281-579-7062

Email: tim.trevino@crest-management.com

He will respond in a timely manner so we can process your request as soon as possible.

CLASSIFIEDS

If you have any articles or classifieds that you would like to include in the next month's newsletter please contact Lisa Walker via email in the 1st week of the month to be included in the upcoming month's newsletter.

All classifieds will pending board approval before listed in the newsletter

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CenterPoint Energy maintains street lights throughout our electric service area in and around Houston. Please use the link below to report a street light outage. If you need to report a power outage please call 713-207-2222 or 800-332-7143.

- See more at: http://www.centerpointenergy.com/en-us/ residential/customer-service/electric-outage-center/report-streetlightoutages?sa=ho#sthash.rglzuyiD.dpuf

When reporting, you will be asked to provide:

- A pole number for the non-functioning lights you want to report
- Contact information (in case more information is needed to locate a street light)
- An e-mail address (if you want feedback regarding your repair request)
- The number of street lights you would like to report



Please respect your neighbor's yard and personal space.Remember pets must be confined to a fenced backyard or within the house and must not be allowed to bark all night long or cause a nuisance to neighbors. They must be on a leash at all times when away from the contained environment. It is also the pet owner's responsibility, when walking their pet within the subdivision, to keep ALL areas free of pet debris. Please remember that cats must also be confined

To report loose dogs or cats, please call Humble Animal control at (281) 446-2327



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Q: What are out HOA Fees used to pay for and when are they due?

A: HOA Fees are used for the overall operation and maintenance of the community. Your community currently has master planned landscaping, a Splash Pad and 2 swimming pools, two fitness facilities, a guardhouse with gate attendants/security in the gated section, insurance coverage, professional management service, community website hosting, event coordination/Christmas decor, legal representation, a tennis court, a volley ball court, a basketball court, 3 pocket parks, community utilities, i.e. streetlights, water and electricity for common, two recreation centers/ clubhouse and cleaning service for the rec centers and guardhouse.

Each year assessments are due on January 1 but did you know you can make payments in advance? Any payment made in advance will be credited to your account and reduce the total amount that is owed on January 1st.

If you would like to take advantage of this option please go online to crest-management.com to sign up for e-pay or simply make a check for the payment amount to Park Lakes POA and you can mail it or drop it off at the Community Office.

If you have an issue with making your payment on time and need to enter into a payment plan please contact our Account Representative Staci Tucker for assistance.

Phone: 281-945-4621 email: staci.tucker@crest-management.com Q: What are the rules in regards to trash can storage and trash pickup days?

A: These trash can storage options were approved by the board and do not require an ACC application

Option 1 - a 6 foot fence panel using six inch notched cedar pickets with a minimum of two rails of two inch by four inch treated wood and four inch by four inch treated post. All pickets must face the street.

Option 2 - a 6 foot lattice panel using lattice that is treated and less than or equal to 2 inch square with a minimum of two rails of two inch by four inch treated wood and four inch by four inch treated post. Lattice must face the street and landscaping must be planted in front of lattice which screens the view of the cans from the street.

If you have any questions regarding this decision please contact Karen Janczack at karen.janczak@crest-management.com or at 281-945-4632

Please remember that unless it is trash pickup day, your trash cans (and bags of trash) must be placed out of public view. Do not Store (Continued on Page 7)



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your trashcans in front of your garage or on the side of your home Heavy trash days are the 2nd Monday of the month

Heavy trash that qualifies are:

• Bulk trash cannot be placed on the curb for collection earlier than three (3) work days prior to collection day.

• Some of the unaccepted items include: tree trunks, stumps, hazardous waste, and construction and demolition debris, manufacturing process debris, loose or dangerous refuse.

Q: What action is taken against homeowners that do not maintain their lawn?

A: In the case of visible neglect of lawn maintenance and unresponsiveness from the residents after receiving deed violation letters, the HOA reserves the right to mow and or edge the resident's lawn and charge them for the services rendered. A flat \$ 80 fee will be charged to the homeowner, regardless of whether the entire lawn will need maintenance, or if only edging sidewalks, driveways, etc. is required. The POA has discretion as to which services are needed at the time of service.

• For more information on Deed Restrictions please visit http://www.canyongate.com/communities/park

PARK LAKES

EZ TAG ACCESS

To make access to your community easier, please stop by the Recreation center with your Harris County EZ Tag # so you may access the gates using the EZ Tag lanes. Use of your EZ tag for community gate assess will not result any charges to your EZ Tag. Please note that TxTag does not currently work with the association's EZ Tag system.

ACCESS CONTROL

The guard facilities are put in place for your protection. If you do not have a vehicle sticker please stop by the recreation center office as soon as possible to obtain one. If for any reason you have trouble getting to the recreation center to retrieve your sticker please call or email the on-site assistant manager, Lisa Walker, at 281-441-9955 or lisa.walker@crest-management.com.

As a reminder, please advise your guest to provide your address to the guards when visiting. This will assist in moving the line as quickly as possible making the process easier for all guests entering the property.

The call list is designed as another form of protection from unwanted guests. If you would like to be added or removed from the call list please email or call the onsite assistant manager, Lisa Walker, at lisa.walker@crest-management.com or 281-441-9955.

PATIO COVERS | PERGOLAS | CARPORTS | PORTE COCHÈRES | OUTDOOR KITCHENS | DECORATIVE OUTDOOR FLOORING



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EXPERIENCE, EXPERIENCE, EXPERIENCE...I can help you realize your dreams. With 34 years in the real estate industry, I have the experience you need to guide you during your home buying or selling process. My team and I are ready to service your needs from start to finish.

TEAM WORK...Whoever said "Many hands make light work" really understood a team work concept. Each member of my team (including you) will have specific duties towards our common goal to ensure the strength and endurance needed to get this transaction closed.



BILLIE JEAN HARRIS

713-825-2647 (Cellular) 713-451-4320 (Direct) 713-451-1733 x106 (Office) bharris@remax-east.com www.billiejeanharris.com



#1 Team BILLIE JEAN HARRIS TEAM January – March 2015 in the UNITED STATES for RE/MAX Agents

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