

April 2016

Official Publication of Park Lakes Property Owners Association

Volume 4, Issue 4

New to the Community?

We're glad that you have chosen Park Lakes to be your new home. Please register at the onsite community office to get access to the gates, fitness center and pools, pick up your vehicle hang tags/parking permits, and to program or purchase EZ-tags.

If you want to be added to the call list please visit, email or call your Onsite Manager Lisa Walker

Phone: 281-441-9955 Email: lisa.walker@crest-management.com Want to be notified if you have a visitor? Please request to be added to the Call List. The Call list is designed to act as even more protection for you and your family. You will be contacted at a phone number of your choosing when you have guests at the guardhouse in order for the Guards to grant access to your home. When a Resident has a visitor, the Guards will request identification, the address they are visiting and will place a call to the Homeowner. The Homeowner must grant the Guard permission to allow the visitor entry into the community otherwise the visitor is asked to leave the property.

Your Commitment As A Park Lakes Homeowner

The association is glad you've found a home in our community. We presume it has all the amenities you were seeking and you're settling in nicely. This is the time the association likes to remind new homeowners that common-interest communities like ours create some unique obligations to the community and to other residents within it:

Read and comply with the community's governing documents. You should have received a package of documents well before you closed on your home. If you didn't, check the association's website or ask the manager or a member of the board for copies. Make sure you understand what's included in them, particularly the rules about pets, parking, your home's exterior maintenance, architectural guidelines and when you must pay association assessments.

Provide current contact information to association board members or the manager. Make sure they know how to reach you in case of an emergency, and ask them to notify you of association meetings and other important events. If you rent out your home, provide contact information for your tenants also for use in an emergency.

Maintain your property according to established standards. The community's appearance can add value to all the homes within it—including yours—so it's important to keep landscaping neatly groomed and your home's exterior well-maintained.

Treat association leaders honestly and respectfully. Board members are homeowners—just like you—who have volunteered to give their time and energy freely to govern the community. While you should share your concerns about the community with them, do so in a way that's constructive, informative and helpful.

Attend board meetings and vote in community elections. Board meetings are open to all who wish to sit in and keep up with issues under discussion. The association is a democracy, and your voice and vote can affect important issues.

Pay association assessments and other obligations on time. Your regular assessments pay for common-area maintenance, amenities and other shared expenses. If you don't pay on time, the burden for paying your portion of the association's bills, like water, electricity and trash removal, falls on your neighbors. Contact a board member or the manager, if you're having problems, to discuss alternative payment arrangements.

Ensure that tenants, visiting relatives and friends adhere to all rules and regulations. If you are leasing your home, you're liable for maintaining the condition of the home and for the behavior of those who live in it. Make sure to screen tenants thoroughly, and familiarize them with the community's rules.

HELPFUL PHONE NUMBERS

Park Lakes Property Owners Association

Crest Management	(281) 579-0761
SplashPad Texas Onsite Office	
Recreation Center Onsite Office	(281) 441-9955
Gate Attendant	(281) 441-1089
Houston National Golf Club	(281) 304-1400

Utilities

Comcast (Customer Service)	(713) 341-1000
Electricity (TXU)	(800) 368-1398
Gas (Centerpoint)	(713) 659-2111
Trash (Republic Waste)	(281) 446-2030
Water & Sewer (EDP Water District)	(832) 467-1599
Phone Service (Embarq)	(877) 213-1053
Electricity (Centerpoint-Report street light outage)	(713) 207-2222
Texas One Call System (Call Before you Dig).	

Property Tax Authorities

Harris County Tax	(713) 368-2000
Harris MUD #400	(281) 353-9809

Public Services

US Post Office	(281) 540-1775
Toll Road EZ Tag	(281) 875-3279
Voters/Auto Registration	(713) 368-2000
Drivers License Information	(281) 446-3391
Humble Area Chamber	(281) 446-2128

Police & Fire

Emergency	
Constable/Precinct 4 (24-hr dispatch)	(281) 376-3472
Harris Co. Sheriff's Dept./Prec 4, Dist 2 (24-hr).	(713) 221-6000
Eastex Fire Department	(281) 441-2244
Emergency Medical Service	(281) 446-7889
Poison Control	(800) 222-1222
Humble Animal Control	(281) 446-2327
Texas DPS	(281) 446-3391

Area Hospitals

Renaissance Northeast Surgery	(281) 446-4053
Kingwood Medical Center	
Northeast Medical Center Hospital	(281) 540-7700
Memorial Hermann Hospital (The Woodlands).	(281) 364-2300

Public Schools

Humble ISD	
Park Lakes Elementary (K-6)	
Humble Middle School (7-8)	
Summer Creek High School (9-12)	(281) 641-5400

Private Schools

Holy Trinity	(281) 459-4323
St. Mary Magdalene Catholic	
The Christian School of Kingwood	(281) 359-4929
Humble Christian School	(281) 441-1313

BOARD MEMBERS

Al Brende Voting – Land Tejas – (Voting Member) Rachel Gwin – President – Land Tejas – (Voting Member) Kennetha Smith-Tolbert -Vice President - Homeowner (Voting Member) parklakeskennetha@gmail.com Charles Williams – Secretary – Homeowner (Voting Member) parklakescharles@gmail.com Shepard Cross – Treasurer - Homeowner (Voting Member) parklakes_scross@yahoo.com Lashonda Ramdass –Ex –Officio - Homeowner (Non-Voting Member) parklakesshonda@gmail.com Kevin Gradney – Ex-Officio – Homeowner (Non-Voting Member) parklakeskevin@gmail.com Reginald Curry – Ex-Officio – Homeowner (Non-Voting Member) parklakeskevin@gmail.com

TO CONTACT THE BOARD:

Please address the Board of Directors via your representative, Crest Management Company Karen Janczak – Property Manager (281) 945-4632 or karen.janczak@crest-management.com

You may also contact the board members directly with the listed emails.

CREST MANAGEMENT PERSONNEL

Karen Janczak – Property Manager – maintenance items, contractors, board requests
281-945-4632 karen.janczak@crest-management.com
Christopher Sharp – Assistant Property Manager - Deed restrictions violations and ACC applications
281-945-4627 christopher.sharp@crest-management.com
Lisa Walker – On Site Community Manager – Rentals, access cards and general community inquiries
281-441-9955 lisa.walker@crest-management.com
Staci Tucker – Community Accountant – payment and accounting matters

281-945-4621 staci.tucker@crest-management.com

Crest Management Company, AAMC P.O. Box 219320 Houston, TX 77218-9320

Phone: 281-579-0761 Fax: 281-579-7062 www.crest-management.com

DISCLAIMER:

The Association doesn't verify, endorse, or approve any products, information, or opinions mentioned at Association sponsored functions or contain in this community newsletter.

Park Lakes Splash Pad Texas

Splash Pad Hours: The splash pad is closed for the season

Park Lakes Recreation Center Hours

Monday through Friday 8:30 AM until 5:30 PM (Wednesday 10:30 AM – 6:30 PM) Office Phone #: 281-441-9955

Fitness Center Hours at both Splash Pad and Clubhouse

7 Days a week – 4:30 AM until 11:30 PM ** Hours are subject to change**

On Site Community Manager: Lisa Walker

Please visit or contact the recreation center for access to the amenities

PARK LAKES WANT TO BE MORE INVOLVED?

Be on the lookout for committee meetings! Meeting times and locations will be sent out via email through Crest Management. Sign up to receive emails at www.Crest-Management.com. We currently have five committees.

1. Adopt A School LaShonda Ramdass - parklakesshonda@gmail.com

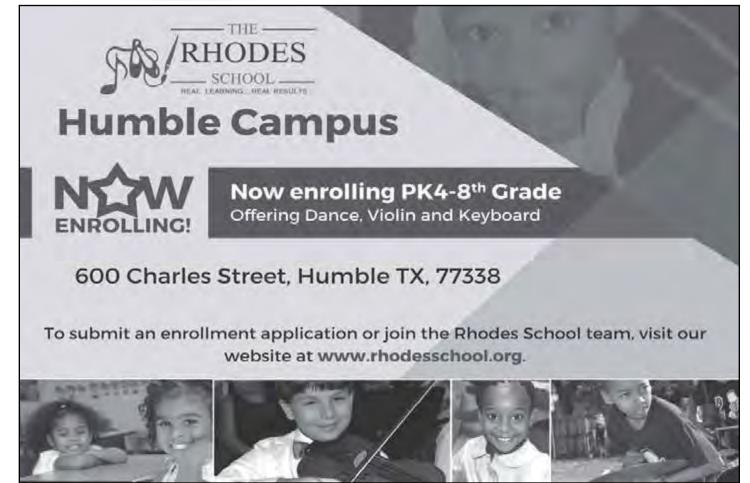
2. Landscaping Kennetha Smith-Tolbert, Charles Williams and Shepard Cross – parklakeskennetha@gmail.com, parklakescharles@gmail.com and parklakessrcross@gmail.com

> 3. Communications Curtis Goss – parklakescurtis@gmail.com

4. Safety Charles Williams - parklakescharles@gmail.com

5. Community Events Kennetha Smith-Tolbert – parklalkeskennetha@gmail.com

Volunteers are always welcome and needed. If you are interested in volunteering for any of our upcoming events please contact onsite personnel at 281-441-9955 or email one of the above Board Members.



2016-2017

-March 19th 2016 Easter "Egg" Stravaganza 1:30pm - 4:30 pm

-April 9th 2016 Fun Fliks Movie Night 8:00 pm

-April 16th 2016 Community Wide Garage Sale 7:00am – 12:00 pm

-June 4th 2016 Meet and Greet Breakfast TBA

-June 25th 2016 Independence Day Celebration 1:30 pm – 4:30 pm

-August 13th 2016 Back To School Celebration 1:30 pm- 4:30 pm

> -September 17th 2016 Fun Fliks Movie Night 8:00 pm

-October 4th 2016 National Night Out 7:00 pm- 9:00 pm

-October 29th 2016 Fall Festival 1:30 pm- 4:30 pm

-November 19th 2016 Community Wide Garage Sale 7:00 am -12:00 pm

> -December 17th 2016 Cookies with Santa 1:30 pm - 4:30 pm

-April 8th 2017 Easter "Egg" Stravaganza 1:30 pm - 4:30 pm



For more information please contact the Park Lakes Clubhouse at 281-441-9955. Thank you. We hope to see you at our next event!

Architectural Controls

Approval Ensures Conformity and Promotes Property Values

Our governing documents require that the Association approve all proposed architectural changes before any work is started. The importance of this requirement cannot be overstated when you consider the reason for such a restriction.

Membership in a community association requires compliance to pre-existing conditions and regulations. One of the biggest advantages of these conditions is the protection of our property values. The value of your home is directly related to the condition, appearances and aesthetics of our community as a whole. By regulating the kind and types of architectural changes that can be done, our Association is better able to maintain our property values.

Getting our Association to approve all proposed architectural changes is not just a good idea to protect your investment, it is a requirement! If you have any questions, please do not hesitate to contact our Association Manager.

Don't Get Behind - It Costs More!

Everyone goes through tough financial periods when the bills start accumulating and the light at the end of the tunnel seems to be getting dimmer and dimmer. But, as is most often the case, those times pass and through determination and careful

financial planning we are able to get back on our financial "feet" once again.

During those challenging periods it is often tempting to avoid meeting certain financial obligations in order to meet others. However, when deciding which bills to "juggle" and which to pay remember that your monthly association dues are just as

important as your mortgage payment. If you don't pay your mortgage, you will eventually lose your home. Likewise, if you don't pay your monthly assessment, the association has the right to foreclose on your property and sell it. More importantly

however, is that should you let your assessment become delinquent, in order to bring your account current, you will have to pay more than the original monthly assessment amount. Late fees, interest charges and if applicable various administrative and legal fees must also be paid. The bottom line: Don't juggle your

monthly assessment payment. Pay on time and avoid paying more (and possibly losing more!) in the long run.

RENTALS

SPLASH PAD

The Cabanas for the Splash pad will be available for rental throughout the pool season

You will be reserving one of the cabana areas which gives you access to the bathrooms and the kitchen area, as well as tables and chairs for your event.

Rentals are available: Tuesday - Saturday 9:30 AM - 6:30 PM

*** Note the actual splash Pad cannot be reserved for an event, the SplashPad is community property and must be open to all residents during posted hours***

CLUBHOUSE/ RECREATION CENTER

The Clubhouse is available for rental on a first come first serve basis. Renters will have access to the patio and the clubhouse living space as well and the kitchen and bathrooms.

The deposit for rental is \$300.00 (refundable pending inspection of facility/no damages)

\$50.00 Admin Fee (non-refundable)

\$20.00 per hour during business hours:

Monday, Tuesday, Thursday and Friday 8:30 AM - 5:30 PM Wednesday 10:30 am - 6:30 pm.

\$40.00 per hour after business hours and weekends (Saturdays & Sundays)

Please contact your onsite manger Lisa Walker for more information at 281-441-9955 or via email at lisa.walker@crest-management.com

** You are permitted to book an event 3 months in advance** **all deposit checks will be held by the office personnel until the time of the event** ** $\overline{\text{All}}$ events would be pending approval by the board prior to event date ** ** In order to book one of the areas for an event all HOA dues must be in good standings and all fees must be paid in advance**



In the case of visible neglect of lawn maintenance and unresponsiveness from the residents, the HOA reserves the right to mow and or edge the resident's lawn and charge them for the services rendered. A flat \$ 80 fee will be charged to the homeowner, regardless of whether the entire lawn will need maintenance, or if only edging (sidewalks, driveways, etc. 0 is required. The HOA has discretion as to which services are needed at the time of service.

For more information on Deed Restrictions please visit www.canyongate.com/communities/park or www.crest-management.com

STREET TREES & TREE STAKES

It is a good time to review the trees on your property and undertake trimming and maintenance, as necessary. Remember to give special attention to your trees, those that are situated between the sidewalk and road. As live oaks mature, their branches have a tendency to dip towards the ground and their canopy needs to be thinned and trimmed. The canopy of street trees needs to be pruned to ensure that the branches do not impede passing traffic. Unused tree stakes should also be removed, as they can become unsightly.



*Patio Covers *Shade Arbors *Decorative concrete *Windows



The Patio Cover Guy, where quality is the Key

Copyright © 2016 Peel, Inc.

How We Can Create A Strong Community

A hive of bees is a perfect example of a community working together in harmony and for the common good of all its members. After all, a bee living alone can barely survive, let alone prosper. But in a hive made up of hundreds of other bees, each taking responsibility for the various jobs necessary for the survival of the community, the lone bee not only survives, it contributes mightily to the success of the hive. The secret of the bee's success in living together in a closeknit community is that each bee not only understands the interrelationships that exist between it and the rest of the members of its community, but is willing to accept some of the responsibility for the hive's prosperity by expanding their role in the community whenever necessary.

As homeowners, we too can choose to recognize the interrelationships that exist between ourselves and our neighbors and how those interrelationships have a direct impact on our quality of life. We can also choose to take some of the responsibility upon ourselves to contribute to improving those relationships and in the process improve our community.

In order for our community association to continue to protect, preserve and enhance our community assets and our property values, each member of our community has to acknowledge their role in our community and, at times, be willing to expand their role to take on some added responsibility.

For example: We all must obey our governing documents, we agreed to do that when we closed escrow. By obeying community rules and regulations, we contribute to our community and accept the role of a rule abiding member. Each year we conduct an Annual Meeting at which time we elect our Board of Directors, although we don't have to participate in the election process, choosing to do so contributes to the success of our community. Our role as a rule abiding member expands to include that of a voting member. We also have the opportunity to attend our Board of Directors meetings in order to better understand the business decisions made by the Board. When we choose to attend those meetings, our role as a rule abiding, voting member now expands to include that of a participating member. And when we choose to serve on community

Committees or the Board of Directors, we accept another role and become a rule abiding, voting, participating and contributing member.

So, let's all work at recognizing what roles we can choose to accept in our community and, like the bee, work together at making our community the best place to live that it can be!



Spring Cleaning Tips

Following a list makes everything in life easier and more efficient. Here are some spring cleaning tips and techniques for every room in your home.

Livingroom

- 1. Dust and vacuum corners and crevices from high points to low. Remember dust falls downward so you want to clean from the top to the bottom of any room.
- 2. Vacuum furniture, lampshades and pictures. Remember all those gadgets that come with your vacuum cleaner? Use them here, and experiment with different attachments for furniture and corners of rooms.
- 3. Vacuum or wash curtains.
- 4. Dust wood furniture.
- 5. Dust mop floors.
- 6. Vacuum carpet.
- 7. Take plants outside for a gentle washing with a fine spray from your garden hose. Plants and their pots get dusty over the winter.

Bedrooms

- 1. Wash, or dry-clean curtains.
- 2. Take blinds outside and wash them with a mild ammonia solution Rinse with that good old stand by—the garden hose!
- 3. Strip bed linens and dust ruffle.
- 4. Vacuum your mattress and box spring. Flip and rotate the mattress before putting on new sheets. This will prevent dips from forming on the mattress, and keep it firmer longer.
- 5. Polish wood furniture and dust knickknacks.
- 6. Vacuum everything, from the floor behind and under the bed to the carpet, lampshade and pictures.
- 7. Clean mirrors and wipe down light fixtures and lamps.
- 8. Dust mop wood floors.

Kitchen

- 1. Let cleansers do the scrubbing for you! Spray your oven with cleaner the night before you plan to spring clean your kitchen This will literally "marinate" the grease and grime, making it simple to sponge off.
- 2. Vacuum stove vents, refrigerator coils, floor, and counters.
- 3. Defrost that freezer. A blow-drier aimed at the ice will speed up the process. Get rid of old foods, or those jars of things you thought you'd like but never ate. 4. Clean the inside of freezer and fridge with a solution of three tablespoons of baking soda and one quart of warm water.
- 4. Clean outside of fridge with glass cleaner.
- 5. Wash out the trash can and spray it with a good disinfectant before putting in a new lining. leave it outside the kitchen for the next step.

Bathrooms

PARK LAKES

- 1. Spray shower and tub with strong cleanser.
- 2. Pour cleaner into the toilet bowl, and spray the outside with the same cleaner. Let the chemicals do the cleaning while you do the next steps.
- 3. Clean mirrors, chrome, bathroom scale, and light fixtures with glass cleaner.
- 4. Vacuum everything! This will remove dust and hair that is so hard to get up when surfaces are wet.
- 5. Empty and clean the wastepaper basket.
- 6. Clean the sink and wipe off the cleanser you already applied to the shower and tub.
- 7. Working from the top of the toilet down, clean the outside, and brush and flush the inside.





Please respect your neighbor's yard and personal space.Remember pets must be confined to a fenced backyard or within the house and must not be allowed to bark all night long or cause a nuisance to neighbors. They must be on a leash at all times when away from the contained environment. It is also the pet owner's responsibility, when walking their pet within the subdivision, to keep ALL areas free of pet debris. Please remember that cats must also be confined

To report loose dogs or cats, please call Humble Animal control at (281) 446-2327

RESIDENT PORTAL

http://www.canyongate.com/communities/ park/

Features of the Park Lakes Community Intranet:

- Receive email blasts from the association (association news and announcements, community events, local area happenings and more).
- Resident Directory
- Classifieds
- Current Events and Activities
- Documents and Forms (ACC guidelines, restrictions financials, etc.)

You can also sign up for the email list with Crest Management

http://www.crest-management.com/

You can find Park Lakes under the community tab to access management information such as copies of the articles and by laws of the community payment plans and collection procedures for HOA dues as well as policies for parking



8 Park Lakes Property Owners Association Newsletter - April 2016

Copyright © 2016 Peel, Inc.

APRIL GARDENING TIPS Sow beets, beans, cucumbers, carrots, lettuce, sweet corn and

Offered by WeekendGardener.Net

Use this list to help you figure out what gardening tasks you want radishes to accomplish this month.

Planning

When purchasing bedding annuals this spring, choose properly grown plants with good color. Buy plants with well-developed root systems that are vigorous, but not too large for their pots. Plants that bloom in the pack are often root bound and can be set back for several weeks after being transplanted. Plants not yet in bloom will actually bloom sooner, be better established and grow faster.

For hot-weather color, select one of the following: Gloriosa Daisy, Madagascar Periwinkle, Ornamental Peppers, Mexican Zinnia or Amaranthus 'Joseph's Coat. Plan to attract hummingbirds to your garden this year by planting red or orange flowers. Monarda (common names: beebalm, horsemint, Oswego tea, and bergamot) is a good perennial plant that thrives in sun and provides nectar for these small birds.

Planting

Begin to plant seedlings of warm-season vegetables such as tomatoes, peppers, and eggplants. You can also start your pumpkin seeds now.

Plant herbs such as thyme, sage, parsley, chives and basil

Sod or sow new lawns, and over seed damaged older lawns

Start planting out warm season annuals such as impatiens, marigolds, petunias, sunflowers, zinnia, lobelia, alyssum

Finish planting summer-flowering bulbs like tuberose, gladiolus, dahlias, and callas

Plant chervil, coriander, dill, rosemary, and summer savory outside after the last spring frost date for your area. Your Extension agent should be able to give you the date.

Maintenance

Mulch soil to save water, smother weeds, keeps soil cooler. Spread 1-3 inches (2.5-7cm) of bark chips, compost, wood shavings, or other organic material under shrubs trees, annuals and vegetables. Thin vegetables that were sown too thickly, like basil, carrots, green onions, or lettuce. Prune spring-flowering shrubs and trees after bloom is over.

Fertilize everything right now, but do not feed spring-flowering shrubs like azaleas, camellias, and rhododendrons until after they have finished flowering. Use an acid based fertilizer. They also should be pruned after blooming.



Copyright © 2016 Peel, Inc.

Park Lakes Property Owner's Association Newsletter - April 2016 9

			S	U	00	κι	J			
				7		4	9			
Е						8	6			
linc.co			4	3	9					
vw.pee				2						aBu
e at wv		2					3	4	6	© 2006. Feature Exchange
s onlin	6				4		5		8	06. Feat
View answers online at www.peelinc.com	1				5		7			© 20
View ;			5						3	
			3	9						

The goal is to fill in the grid so that every row, every column, and every 3x3 box contains the digits 1 through 9. Each digit may appear only once in each row, each column, and each 3x3 box.



The Park Lakes Newsletter is a private publication published by Peel, Inc. It is not sanctioned by any homeowners association or organization, nor is it subject to the approval of any homeowners association or organization, nor is it intended, nor implied to replace any publication that may be published by or on behalf of any homeowners association or organization. At no time will any source be allowed to use The Park Lakes Newsletter contents, or loan said contents, to others in anyway, shape or form, nor in any media, website, print, film, e-mail, electrostatic copy, fax, or etc. for the purpose of solicitation, commercial use, or any use for profit, political campaigns, or other self amplification, under penalty of law without written or expressed permission from Peel, Inc. The information in the newsletter is exclusively for the private use of Peel, Inc.

DISCLAIMER: Articles and ads in this newsletter express the opinions of their authors and do not necessarily reflect the opinions of Peel, Inc. or its employees. Peel, Inc. is not responsible for the accuracy of any facts stated in articles submitted by others. The publisher also assumes no responsibility for the advertising content with this publication. All warranties and representations made in the advertising content are solely that of the advertiser and any such claims regarding its content should be taken up with the advertiser.

* The publisher assumes no liability with regard to its advertisers for misprints or failure to place advertising in this publication except for the actual cost of such advertising.

* Although every effort is taken to avoid mistakes and/or misprints, the publisher assumes no responsibility for any errors of information or typographical mistakes, except as limited to the cost of advertising as stated above or in the case of misinformation, a printed retraction/correction.

* Under no circumstances shall the publisher be held liable for incidental or consequential damages, inconvenience, loss of business or services, or any other liabilities from failure to publish, or from failure to publish in a timely manner, except as limited to liabilities stated above.



READY TO BUY, SELL OR RENT? *Call me to get the job done.*

Free market analysis provided with no obligation.



Nina Davis-Smith, Broker, CNE Your Park Lakes Expert!

'12, '13, '14 & '15 Five Star Award Winner for Texas Certified Negotiation Expert Specialist in Short Sale Properties

Direct: 281.658.1979 · www.har.com/ninasmith

Kingwood Medical Center's Pediatric Emergency Center

The next best thing to superpowers

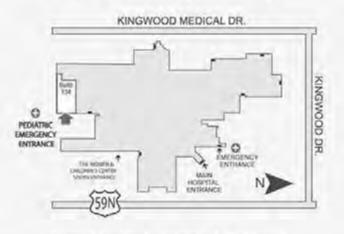
Parents expect the very best care for their children and that is what we deliver. Located next to our Women & Children's Center, we have designed a kid-friendly environment intended to ease the stress of children and their parents.

Our Pediatric ER Services Include:

- Full-service Pediatric ER open 10 a.m. to 10 p.m., 7 days a week
- Board-Certified Pediatricians, ER Physicians and Registered Nurses
- Seamless transition to surgical and inpatient settings
- On-site laboratory and imaging services
- Dedicated Pediatric Unit in our Women & Children's Center
- Access to experts in a wide range of pediatric subspecialties, including: cardiology, endocrinology, neonatology, neurology, ophthalmology, and pulmonology







Located next to the Women & Children's Center at the South Tower Entrance.

22999 U.S. Highway 59 North, Suite 134 • Kingwood, TX 77339 281-348-8800 • KingwoodMedical.com





PR



estate industry, I have the experience you need to guide you during your home buying or selling process. My team and I are ready to service your needs from start to finish.

TEAM WORK...Whoever said "Many hands make light work" really understood a team work concept. Each member of my team (including you) will have specific duties towards our common goal to ensure the strength and endurance needed to get this transaction closed.



BILLIE JEAN HARRIS

713-825-2647 (Cellular) 713-451-4320 (Direct) 713-451-1733 x106 (Office) bharris@remax-east.com www.billiejeanharris.com



#1 Team BILLIE JEAN HARRIS TEAM January – March 2015 in the UNITED STATES for RE/MAX Agents

#1 Team BILLIE JEAN HARRIS TEAM January – March 2015 INTERNATIONALLY for RE/MAX Agents

REMAX International is an Equal Opportunity Employer and supports the Fair Housing Act. ©2009 REMAX International, Inc. All rights reserved. REMAX* Sales Associates are independent contractors allfliated with independently owned and operated REMAX* tranchises. 091385