

May 2016

Official Publication of Park Lakes Property Owners Association

Volume 4, Issue 5

New to the Community?

We're glad that you have chosen Park Lakes to be your new home. Please register at the onsite community office to get access to the gates, fitness center and pools, pick up your vehicle hang tags/parking permits, and to program or purchase EZ-tags.

If you want to be added to the call list please visit, email or call your Onsite Manager Lisa Walker

Phone: 281-441-9955 Email: lisa.walker@crest-management.com Want to be notified if you have a visitor? Please request to be added to the Call List. The Call list is designed to act as even more protection for you and your family. You will be contacted at a phone number of your choosing when you have guests at the guardhouse in order for the Guards to grant access to your home. When a Resident has a visitor, the Guards will request identification, the address they are visiting and will place a call to the Homeowner. The Homeowner must grant the Guard permission to allow the visitor entry into the community otherwise the visitor is asked to leave the property.

Your Commitment As A Park Lakes Homeowner

The association is glad you've found a home in our community. We presume it has all the amenities you were seeking and you're settling in nicely. This is the time the association likes to remind new homeowners that common-interest communities like ours create some unique obligations to the community and to other residents within it:

Read and comply with the community's governing documents. You should have received a package of documents well before you closed on your home. If you didn't, check the association's website or ask the manager or a member of the board for copies. Make sure you understand what's included in them, particularly the rules about pets, parking, your home's exterior maintenance, architectural guidelines and when you must pay association assessments.

Provide current contact information to association board members or the manager. Make sure they know how to reach you in case of an emergency, and ask them to notify you of association meetings and other important events. If you rent out your home, provide contact information for your tenants also for use in an emergency.

Maintain your property according to established standards. The community's appearance can add value to all the homes within it—including yours—so it's important to keep landscaping neatly groomed and your home's exterior well-maintained.

Treat association leaders honestly and respectfully. Board members are homeowners—just like you—who have volunteered to give their time and energy freely to govern the community. While you should share your concerns about the community with them, do so in a way that's constructive, informative and helpful.

Attend board meetings and vote in community elections. Board meetings are open to all who wish to sit in and keep up with issues under discussion. The association is a democracy, and your voice and vote can affect important issues.

Pay association assessments and other obligations on time. Your regular assessments pay for common-area maintenance, amenities and other shared expenses. If you don't pay on time, the burden for paying your portion of the association's bills, like water, electricity and trash removal, falls on your neighbors. Contact a board member or the manager, if you're having problems, to discuss alternative payment arrangements.

Ensure that tenants, visiting relatives and friends adhere to all rules and regulations. If you are leasing your home, you're liable for maintaining the condition of the home and for the behavior of those who live in it. Make sure to screen tenants thoroughly, and familiarize them with the community's rules.

HELPFUL PHONE NUMBERS

Park Lakes Property Owners Association

Crest Management	(281) 579-0761
SplashPad Texas Onsite Office	
Recreation Center Onsite Office	(281) 441-9955
Gate Attendant	(281) 441-1089
Houston National Golf Club	(281) 304-1400

Utilities

Comcast (Customer Service)	(713) 341-1000
Electricity (TXU)	(800) 368-1398
Gas (Centerpoint)	(713) 659-2111
Trash (Republic Waste)	(281) 446-2030
Water & Sewer (EDP Water District)	(832) 467-1599
Phone Service (Embarq)	(877) 213-1053
Electricity (Centerpoint-Report street light outage)	(713) 207-2222
Texas One Call System (Call Before you Dig).	

Property Tax Authorities

Harris County Tax	(713) 368-2000
Harris MUD #400	(281) 353-9809

Public Services

US Post Office	(281) 540-1775
Toll Road EZ Tag	(281) 875-3279
Voters/Auto Registration	(713) 368-2000
Drivers License Information	(281) 446-3391
Humble Area Chamber	(281) 446-2128

Police & Fire

Emergency	
Constable/Precinct 4 (24-hr dispatch)	(281) 376-3472
Harris Co. Sheriff's Dept./Prec 4, Dist 2 (24-hr).	(713) 221-6000
Eastex Fire Department	(281) 441-2244
Emergency Medical Service	(281) 446-7889
Poison Control	(800) 222-1222
Humble Animal Control	(281) 446-2327
Texas DPS	(281) 446-3391

Area Hospitals

Renaissance Northeast Surgery	(281) 446-4053
Kingwood Medical Center	
Northeast Medical Center Hospital	(281) 540-7700
Memorial Hermann Hospital (The Woodlands).	(281) 364-2300

Public Schools

Humble ISD	
Park Lakes Elementary (K-6)	
Humble Middle School (7-8)	
Summer Creek High School (9-12)	(281) 641-5400

Private Schools

Holy Trinity	(281) 459-4323
St. Mary Magdalene Catholic	
The Christian School of Kingwood	(281) 359-4929
Humble Christian School	(281) 441-1313

BOARD MEMBERS

Al Brende Voting – Land Tejas – (Voting Member) Rachel Gwin – President – Land Tejas – (Voting Member) Kennetha Smith-Tolbert -Vice President - Homeowner (Voting Member) parklakeskennetha@gmail.com Charles Williams – Secretary – Homeowner (Voting Member) parklakescharles@gmail.com Shepard Cross – Treasurer - Homeowner (Voting Member) parklakes_scross@yahoo.com Lashonda Ramdass –Ex –Officio - Homeowner (Non-Voting Member) parklakesshonda@gmail.com Kevin Gradney – Ex-Officio – Homeowner (Non-Voting Member) parklakeskevin@gmail.com Reginald Curry – Ex-Officio – Homeowner (Non-Voting Member) parklakeskevin@gmail.com

TO CONTACT THE BOARD:

Please address the Board of Directors via your representative, Crest Management Company Karen Janczak – Property Manager (281) 945-4632 or karen.janczak@crest-management.com

You may also contact the board members directly with the listed emails.

CREST MANAGEMENT PERSONNEL

Karen Janczak – Property Manager – maintenance items, contractors, board requests
281-945-4632 karen.janczak@crest-management.com
Christopher Sharp – Assistant Property Manager - Deed restrictions violations and ACC applications
281-945-4627 christopher.sharp@crest-management.com
Lisa Walker – On Site Community Manager – Rentals, access cards and general community inquiries
281-441-9955 lisa.walker@crest-management.com
Staci Tucker – Community Accountant – payment and accounting matters

281-945-4621 staci.tucker@crest-management.com

Crest Management Company, AAMC P.O. Box 219320 Houston, TX 77218-9320

Phone: 281-579-0761 Fax: 281-579-7062 www.crest-management.com

DISCLAIMER:

The Association doesn't verify, endorse, or approve any products, information, or opinions mentioned at Association sponsored functions or contain in this community newsletter.

Park Lakes Splash Pad Texas

Splash Pad Hours: The splash pad is closed for the season

Park Lakes Recreation Center Hours

Monday through Friday 8:30 AM until 5:30 PM (Wednesday 10:30 AM – 6:30 PM) Office Phone #: 281-441-9955

Fitness Center Hours at both Splash Pad and Clubhouse

7 Days a week – 4:30 AM until 11:30 PM ** Hours are subject to change**

On Site Community Manager: Lisa Walker Please visit or contact the recreation center for

access to the amenities

PARK LAKES WANT TO BE MORE INVOLVED?

Be on the lookout for committee meetings! Meeting times and locations will be sent out via email through Crest Management. Sign up to receive emails at www.Crest-Management.com. We currently have five committees.

1. Adopt A School LaShonda Ramdass - parklakesshonda@gmail.com

2. Landscaping Kennetha Smith-Tolbert, Charles Williams and Shepard Cross – parklakeskennetha@gmail.com, parklakescharles@gmail.com and parklakessrcross@gmail.com

> 3. Communications Curtis Goss – parklakescurtis@gmail.com

4. Safety Charles Williams - parklakescharles@gmail.com

5. Community Events Kennetha Smith-Tolbert – parklalkeskennetha@gmail.com

Volunteers are always welcome and needed. If you are interested in volunteering for any of our upcoming events please contact onsite personnel at 281-441-9955 or email one of the above Board Members.



2016-2017

-March 19th 2016 Easter "Egg" Stravaganza 1:30pm - 4:30 pm

-April 9th 2016 Fun Fliks Movie Night 8:00 pm

-April 16th 2016 Community Wide Garage Sale 7:00am – 12:00 pm

-June 4th 2016 Meet and Greet Breakfast TBA

-June 25th 2016 Independence Day Celebration 1:30 pm – 4:30 pm

-August 13th 2016 Back To School Celebration 1:30 pm- 4:30 pm

> -September 17th 2016 Fun Fliks Movie Night 8:00 pm

-October 4th 2016 National Night Out 7:00 pm- 9:00 pm

-October 29th 2016 Fall Festival 1:30 pm- 4:30 pm

-November 19th 2016 Community Wide Garage Sale 7:00 am -12:00 pm

> -December 17th 2016 Cookies with Santa 1:30 pm - 4:30 pm

-April 8th 2017 Easter "Egg" Stravaganza 1:30 pm - 4:30 pm



For more information please contact the Park Lakes Clubhouse at 281-441-9955. Thank you. We hope to see you at our next event!

Architectural Controls

Approval Ensures Conformity and Promotes Property Values

Our governing documents require that the Association approve all proposed architectural changes before any work is started. The importance of this requirement cannot be overstated when you consider the reason for such a restriction.

Membership in a community association requires compliance to pre-existing conditions and regulations. One of the biggest advantages of these conditions is the protection of our property values. The value of your home is directly related to the condition, appearances and aesthetics of our community as a whole. By regulating the kind and types of architectural changes that can be done, our Association is better able to maintain our property values.

Getting our Association to approve all proposed architectural changes is not just a good idea to protect your investment, it is a requirement! If you have any questions, please do not hesitate to contact our Association Manager.

Don't Get Behind - It Costs More!

Everyone goes through tough financial periods when the bills start accumulating and the light at the end of the tunnel seems to be getting dimmer and dimmer. But, as is most often the case, those times pass and through determination and careful

financial planning we are able to get back on our financial "feet" once again.

During those challenging periods it is often tempting to avoid meeting certain financial obligations in order to meet others. However, when deciding which bills to "juggle" and which to pay remember that your monthly association dues are just as

important as your mortgage payment. If you don't pay your mortgage, you will eventually lose your home. Likewise, if you don't pay your monthly assessment, the association has the right to foreclose on your property and sell it. More importantly

however, is that should you let your assessment become delinquent, in order to bring your account current, you will have to pay more than the original monthly assessment amount. Late fees, interest charges and if applicable various administrative and legal fees must also be paid. The bottom line: Don't juggle your

monthly assessment payment. Pay on time and avoid paying more (and possibly losing more!) in the long run.

RENTALS

SPLASH PAD

The Cabanas for the Splash pad will be available for rental throughout the pool season

You will be reserving one of the cabana areas which gives you access to the bathrooms and the kitchen area, as well as tables and chairs for your event.

Rentals are available: Tuesday - Saturday 9:30 AM - 6:30 PM

*** Note the actual splash Pad cannot be reserved for an event, the SplashPad is community property and must be open to all residents during posted hours***

CLUBHOUSE/ RECREATION CENTER

The Clubhouse is available for rental on a first come first serve basis. Renters will have access to the patio and the clubhouse living space as well and the kitchen and bathrooms.

The deposit for rental is \$300.00 (refundable pending inspection of facility/no damages)

\$50.00 Admin Fee (non-refundable)

\$20.00 per hour during business hours:

Monday, Tuesday, Thursday and Friday 8:30 AM - 5:30 PM Wednesday 10:30 am - 6:30 pm.

\$40.00 per hour after business hours and weekends (Saturdays & Sundays)

Please contact your onsite manger Lisa Walker for more information at 281-441-9955 or via email at lisa.walker@crest-management.com

** You are permitted to book an event 3 months in advance** **all deposit checks will be held by the office personnel until the time of the event** ** All events would be pending approval by the board prior to event date ** ** In order to book one of the areas for an event all HOA dues must be in good standings and all fees must be paid in advance**



Committee Volunteers Why Join A Committee?

Committees serve a number of important roles to our association process and the Board of Directors:

- · Committees serve as a training ground for future association leaders.
- Committees serve as a conduit through which the Board receives "grass root" input - opinions and attitudes of owners.
- · Committees are a vehicle through which Board actions are explained.
- Committees enhance the effectiveness of the Board of Directors by providing research analysis and advice needed for policy decisions.
- Committees can be an instrument for initial implementation of Board policies such as with the Architectural Review Committee. Committees are an important linkage between the Board of

Directors and owners but in order to be effective committees need members! Owner input, involvement and participation is a must.

Please consider participating in the association process and volunteering to serve on an association committee. Our community needs you!



*Patio Covers *Shade Arbors *Decorative concrete *Windows



The Patio Cover Guy, where quality is the Key

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PARK LAKES Insurance—Ours and Yours

Of the many things your association assessment pays for, insurance is one of the most important. Association governing documents and state law require the association board to purchase adequate insurance as part of a comprehensive risk-management program. Our association has two types of commercial insurance coverageproperty and liability. Property insurance covers loss of or damage to any common structures or physical property caused by fire, flood, storms or other natural events. For instance, if high winds uproot a tree that damages a common roof, the association's property insurance would cover the cost of repairs. Property insurance may also cover what we call "human perils" (such as theft) and "economic perils" (such as stock market fluctuations) that might impact our association's investments. Liability insurance covers losses that would result if someone took legal action against the association for an injury, financial loss or other type of damage. For example, one important type of liability insurance, called Directors' and Officers' insurance, covers volunteers like board and committee members so they're not jeopardizing their personal assets to serve the association. The association's insurance does not cover owners or residents, their homes or belongings. Each member should have his or her own insurance

policy. If you need information about homeowners insurance, talk to a licensed insurance agent who specializes in homeowners associations. Or you may want to talk to the association's insurance provider; this person will know exactly where the association's master policy coverage ends and where yours should begin. This prevents you from over or under insuring yourself.





Keep Your Backyard Bug-Free

Naturally Summer is the time for barbecue parties and sleeping under the stars, but bothersome bugs can ruin outdoor fun. Many people spray themselves and their lawns with chemical repellants to get rid of these pests, but there are natural alternatives that are environmentally friendly to your home and our association. Here are a few tips to help you enjoy a bug-free summer. Get growing. Planting a simple garden can do wonders in keeping the bug count down. Plants like garlic, radishes, marigolds, nasturtium, oregano, sage, rosemary, cilantro and mint are easy to cultivate and can make the area in and around your garden uninviting to the creepy crawlers, as they act as natural bug repellants. Pest-control never looked or tasted so good! Wet and wild. Eliminate stagnate or standing water in your yard; it provides breeding grounds for mosquitoes. Emptying used kiddy pools and fountains and refilling them with fresh water, cleaning gutters of leaves and other rain-blocking debris and filling in puddles with dirt are just some of the ways to reduce the buzzing bugs in your yard. Going to the birds. Setting up a few bird houses in your yard is not only a great way to enjoy the beauty of our feathered friends, but it also mitigates bug problems, since many birds love to dine on dragonflies, dung beetles and the ilk. Candle in the wind. When outdoors, ignite an all-natural bug repellant candle nearby

to keep the bugs at bay, and enjoy the sweet smell of citronella, lavender, mint and other aromas that pests find repugnant. Brands such as BioSensory, Solay, Melo and Yankee Candle have jumped onto the debugging bandwagon and offer eco-conscious candles. Light up the night. Many high-flying insects are drawn to light like a moth to the...you get the idea. So, why not install an elevated yellow bug light on your back porch or deck to attract those critters up and away from the ground (and you!) when you spend an evening outdoors. Of course, be sure to review our CC&Rs or talk with to an association representative to make sure your bug lights are in compliance with our rules.





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Saving Energy to Stay Cool

Energy bills—like the temperature—always rise in the summer. But don't fret: While there are big fixes* you can incorporate to make your home more energy-efficient, there are also many inexpensive energy solutions, as well as some simple and free steps that you can take to cut down on costs and save money.

Turn it up. Set your thermostat as high as possible. Start with 78 degrees when at home and 85 degrees when away. For each degree above 72 you set the thermostat, you save between 1-3 percent. Be sure to take into consideration your health and comfort, and drink plenty of fluids to stay hydrated.

Circulate air. Use fans to create cool breezes and keep the air moving in your home. Ceiling fans, in particular, can create enough air movement to make it cooler by at least four degrees. This could translate into a significantly lower monthly electric bill, as ceiling fans only use about as much energy as a 100-watt light bulb.

Shut the shades. Windows allow a lot of heat into your home. Keep drapes and shades closed during the day to keep the temperature down. Open nights. At night, if it's cooler outside than in, open your windows! Not only will this bring some fresh air into your home, it will give you a chance to turn off that AC. Also, be sure to close your windows in the morning to keep the cooler air in longer.

Wash and dry wisely. Run only full loads when using your dishwasher or washing machine. Whenever possible, run those appliances during off-peak hours or when your air conditioner is turned off or barely running, which typically is during the evening, to save energy. Use the clothes dryers' moisture-sensing automatic drying setting if it has one, and clean your clothes dryers' lint trap after each use.

Unplug. Electronics—such as TVs, DVDs, chargers, computers, printers and other devices—use electricity even when they are turned off. By unplugging these devices when you're not using them, you only save a few watts, but they quickly add up to bigger savings over time. Use a power strip for multiple devices, and switch it off before you go to bed. Also, turn off lights in unoccupied rooms.

Plan pool time. If you have a pool, shorten the operating time if possible. Switch the pool filter and sweeper operations to off-peak hours and during nighttime if the pool has automatic cleaning settings.

*As always, be sure to consult with the association to get approval for any major renovations on your home.





PATIO COVERS | PERGOLAS | CARPORTS | PORTE COCHÈRES | OUTDOOR KITCHENS | DECORATIVE OUTDOOR FLOORING



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RESIDENT PORTAL

http://www.canyongate.com/communities/ park/

Features of the Park Lakes Community Intranet:

- Receive email blasts from the association (association news and announcements, community events, local area happenings and more).
- Resident Directory
- Classifieds
- Current Events and Activities
- Documents and Forms (ACC guidelines, restrictions financials, etc.)

You can also sign up for the email list with Crest Management

http://www.crest-management.com/

You can find Park Lakes under the community tab to access management information such as copies of the articles and by laws of the community payment plans and collection procedures for HOA dues as well as policies for parking



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Kingwood Medical Center's Pediatric Emergency Center

The next best thing to superpowers

Parents expect the very best care for their children and that is what we deliver. Located next to our Women & Children's Center, we have designed a kid-friendly environment intended to ease the stress of children and their parents.

Our Pediatric ER Services Include:

- Full-service Pediatric ER open 10 a.m. to 10 p.m., 7 days a week
- Board-Certified Pediatricians, ER Physicians and Registered Nurses
- Seamless transition to surgical and inpatient settings
- On-site laboratory and imaging services
- Dedicated Pediatric Unit in our Women & Children's Center
- Access to experts in a wide range of pediatric subspecialties, including: cardiology, endocrinology, neonatology, neurology, ophthalmology, and pulmonology



Now Open! 10 a.m. to 10 p.m. daily



Located next to the Women & Children's Center at the South Tower Entrance.

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PR



EXPERIENCE, EXPERIENCE, EXPERIENCE...I can help you realize your dreams. With 34 years in the real estate industry, I have the experience you need to guide you during your home buying or selling process. My team and I are ready to service your needs from start to finish.

TEAM WORK...Whoever said "Many hands make light work" really understood a team work concept. Each member of my team (including you) will have specific duties towards our common goal to ensure the strength and endurance needed to get this transaction closed.



BILLIE JEAN HARRIS

713-825-2647 (Cellular) 713-451-4320 (Direct) 713-451-1733 x106 (Office) bharris@remax-east.com www.billiejeanharris.com



#1 Team BILLIE JEAN HARRIS TEAM January – March 2015 in the UNITED STATES for RE/MAX Agents

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