



# The HOME FRONT

August 2016

Official Publication of Park Lakes Property Owners Association

Volume 4, Issue 8

## Clubhouse / Splashpad Pool Behaviors

As the summer months are upon us we are fortunate to have the use of our community swimming pools in this hot, Texas summer heat. While enjoying the use of these amenities we, as community residents and homeowners, have a responsibility. We have been experiencing some turmoil at our community pools and need you, the community residents, to comply. We have Pool Rules in place for a reason and expect for everyone in the community to follow them. As residents, we are also responsible for the behavior of our guests as well. The rules are here to protect everyone and our equipment. Below are a few concerns that we want to address;

Everyone is expected to sign in upon entering the pools with proper credentials. If you do not have proper access. Contact the onsite staff to get in compliance.

Everyone is expected to wear swim wear. NO EXCEPTIONS.

No child under the age of 12 is allowed in the pool area without adult supervision. The lifeguards are not babysitters. They are here to monitor the safety of the pool area.

No hover boards, skateboards or bicycles in the pool area.

Each household is allowed to bring 4 visitors. Bringing or inviting a group of more than what is allowed is considered a party and reservations must be made through your Onsite Manager, Lisa

Walker, two weeks in advance. An application must be filled out and a deposit and fees are required. This type of behavior is not permitted for any one resident. Failure to comply will result in you and your group being asked to leave and if there is an altercation, your privileges will be suspended for the rest of the season.

When the lifeguards ask you to do something, please comply. They are in charge. This goes for adults, teenagers, children, etc. If you have an issue with a lifeguard then file a complaint, but you don't have the right to argue, curse them out or threaten them. Again, failure to comply will result in your family losing access to the amenities for the rest of the season.

There will be no tolerance for people who abuse their privileges, disrespect our staff and act in a manner that is disruptive, rude and out of control. Be advised, we do have camera surveillance in all of these locations as well. When you threaten the lifeguards for doing their jobs, law enforcement will be contacted.

We thank you in advance for all of your help and cooperation with addressing these concerns. Our goal is for everyone to have a pleasant and enjoyable experience.

Park Lakes Board of Directors

## PARK LAKES POOL HOURS

### PARK LAKES CLUBHOUSE

August 1st-21st; 27th and 28th

Monday	10:00 a.m.-7:00 p.m.
Tuesday	CLOSED
Wednesday and Thursday	10:00 a.m.-7:00 p.m.
Friday and Saturday	12:00 p.m.-9:00 p.m.
Sunday	12:00 p.m.-7:00 p.m.
Saturday (27th)	10:00 a.m.-7:00 p.m.

September 3rd, 4th, and 5th

Saturday	12:00 p.m.-9:00 p.m.
Sunday	12:00 p.m.-7:00 p.m.
Labor Day	10:00 a.m.-7:00 p.m.

### PARK LAKES SPLASHPAD

AUGUST 1st-21st; 27th and 28th

Monday	CLOSED
Tuesday-Saturday	10:00 a.m.-7:00 p.m.
Sunday	12:00 p.m.-7:00 p.m.
Sunday (28th)	12:00 p.m.-6:00 p.m.

September 3rd, 4th, and 5th

Saturday	10:00 a.m.-7:00 p.m.
Sunday	12:00 p.m.-7:00 p.m.
Labor Day	10:00 a.m.-7:00 p.m.

# PARK LAKES

## HELPFUL PHONE NUMBERS

### *Park Lakes Property Owners Association*

Crest Management .....(281) 579-0761  
SplashPad Texas Onsite Office.....(281) 441-3557  
Recreation Center Onsite Office.....(281) 441-9955  
Gate Attendant.....(281) 441-1089  
Houston National Golf Club .....(281) 304-1400

### *Utilities*

Comcast (Customer Service) .....(713) 341-1000  
Electricity (TXU) .....(800) 368-1398  
Gas (Centerpoint) .....(713) 659-2111  
Trash (Republic Waste).....(281) 446-2030  
Water & Sewer (EDP Water District) .....(832) 467-1599  
Phone Service (Embarq) .....(877) 213-1053  
Electricity (Centerpoint-Report street light outage) .....(713) 207-2222  
Texas One Call System (Call Before you Dig)..... 811

### *Property Tax Authorities*

Harris County Tax.....(713) 368-2000  
Harris MUD #400 .....(281) 353-9809

### *Public Services*

US Post Office.....(281) 540-1775  
Toll Road EZ Tag.....(281) 875-3279  
Voters/Auto Registration .....(713) 368-2000  
Drivers License Information.....(281) 446-3391  
Humble Area Chamber .....(281) 446-2128

### *Police & Fire*

Emergency ..... 911  
Constable/Precinct 4 (24-hr dispatch) .....(281) 376-3472  
Harris Co. Sheriff's Dept./Prec 4, Dist 2 (24-hr) ..... (713) 221-6000  
Eastex Fire Department.....(281) 441-2244  
Emergency Medical Service ..... (281) 446-7889  
Poison Control .....(800) 222-1222  
Humble Animal Control .....(281) 446-2327  
Texas DPS.....(281) 446-3391

### *Area Hospitals*

Renaissance Northeast Surgery .....(281) 446-4053  
Kingwood Medical Center .....(281) 348-8000  
Northeast Medical Center Hospital .....(281) 540-7700  
Memorial Hermann Hospital (The Woodlands) .....(281) 364-2300

### *Public Schools*

Humble ISD .....(281) 641-1000  
Park Lakes Elementary (K-6) .....(281) 641-3200  
Humble Middle School (7-8) .....(281) 641-4000  
Summer Creek High School (9-12) .....(281) 641-5400

### *Private Schools*

Holy Trinity .....(281) 459-4323  
St. Mary Magdalene Catholic.....(281) 446-8535  
The Christian School of Kingwood .....(281) 359-4929  
Humble Christian School.....(281) 441-1313

## 2016-2017

-March 19th 2016  
Easter "Egg" Stravaganza  
1:30pm - 4:30 pm

-April 9th 2016  
Fun Fliks Movie Night 8:00 pm

-April 16th 2016  
Community Wide Garage Sale  
7:00am - 12:00 pm

-June 4th 2016  
Meet and Greet Breakfast  
TBA

-June 25th 2016  
Independence Day Celebration  
1:30 pm - 4:30 pm

-August 13th 2016  
Back To School Celebration  
1:30 pm- 4:30 pm

-September 17th 2016  
Fun Fliks Movie Night  
8:00 pm

-October 4th 2016  
National Night Out  
7:00 pm- 9:00 pm

-October 29th 2016  
Fall Festival  
1:30 pm- 4:30 pm

-November 19th 2016  
Community Wide Garage Sale  
7:00 am -12:00 pm

-December 17th 2016  
Cookies with Santa  
1:30 pm - 4:30 pm

-April 8th 2017  
Easter "Egg" Stravaganza  
1:30 pm - 4:30 pm



For more information please  
contact the Park Lakes  
Clubhouse at 281-441-9955.  
Thank you.  
We hope to see you at our  
next event!

## Board Responsibility

Our community is more than just a neighborhood. In many ways, it's a lot like a business. Collectively, our regular annual assessments amount to tens of thousands of dollars that need to be budgeted carefully and spent wisely. And our neighbors who have volunteered and been elected to serve on the association's board are responsible for making critical decisions—on our behalf—about managing the community and our money.

Our board also develops long-range plans—like when the parking lot will need to be repaved and when the elevators will need to be replaced—about the parts of the community that are shared property. The board must set aside funds so that these kinds of projects can be accomplished on schedule or even ahead of schedule in the event there's an unexpected breakdown.

The board also sends out requests for bids and contracts with vendors to do the work necessary to maintain our shared amenities. Board members decide who will do the best job of replacing the roof at the best price or who will be the most reliable company to hire to mow the grass and remove dead tree limbs.

The board's decisions can have a significant impact on the community's appearance and, consequently, on our property values. Regardless of our professional manager, the board ultimately is responsible for overseeing association operations. Be sure to communicate with the board regularly, observe board meetings, and attend annual meetings to elect responsible board members and to participate in the conversations about significant community issues.

## CONGRATULATIONS TO THE NEW 2016 /17 COMMUNITY RESIDENT BOARD MEMBERS

### BOARD MEMBERS

Rachel Gwin – President – Land Tejas – (Voting Member)  
Al Brende – 1st Vice President - Land Tejas – (Voting Member)  
Gerald Jones – Vice President - parklakesgerald@gmail.com -  
(Voting Member)  
Cheryl Smith – Secretary - parklakescheryl@gmail.com - (Voting Member)  
Kennetha Smith-Tolbert - Treasurer - (parklakeskennetha@gmail.com- (Voting Member)  
Charles Williams – Ex-Officio –parklakescharles@gmail.com  
Shepard Cross – Ex- Officio –parklakes\_scross@yahoo.com  
Lashonda Ramdass – Ex- Officio –parklakesshonda@gmail.com  
Raj Alladah – Ex- Officio – parklakesraj@gmail.com

### CREST MANAGEMENT PERSONNEL

Dolores Sue – Property Manager – maintenance items, contractors, board requests  
281-945- 4663 dolores.sue@crest-management.com  
Christopher Sharp – Assistant Property Manager - Deed restrictions violations and ACC applications  
281-945-4627 christopher.sharp@crest-management.com  
Lisa Walker – On Site Community Manager – Rentals, access cards and general community inquiries  
281-441-9955 lisa.walker@crest-management.com  
Staci Tucker – Community Accountant – payment and accounting matters  
281-945-4621 staci.tucker@crest-management.com



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CLOTHING**

## Making Exceptions to Rules

You know we have rules to preserve the appearance of the community, protect the value of our common property and our individual homes, and make our neighborhood more harmonious for all. What you may not know is that in some rare instances, the association will waive some rules and regulations.

It's not a decision the board takes lightly. There's a fine line between upholding the rules and being flexible as times change and individual issues arise.

If an owner comes to the board and asks us to waive a rule, we consider the individual circumstances, the priorities of fellow owners, whether a precedent is being set and how we'll document the waiver. The board will carefully review how the rules and restrictions are written and whether there's any flexibility. The association has to be very careful about granting waivers so that they don't set off a domino effect.

Some things, like assessments, will never be up for negotiation. The board may approve payment plans or waive late fees and interest depending on the circumstances, but owners must always pay their share of common expenses.

In general though, we understand the need to be flexible when circumstances warrant. We all live in this living, breathing, changing community, and issues aren't always black and white. If you think the association should waive or relax a rule, come chat with board members or the manager. We'll let you know whether it's something we'll consider.

## Common Household Product is Magic

Most of us already know that a teaspoon of baking soda in the batter will make the muffins rise, but who knew that a pinch of it mixed with scrambled eggs will make them fluffier or added to water will make steamed vegetables stay green?

Aside from cooking, however, everyone knows that an open box of baking soda in the fridge will absorb strong odors. But did you also know that baking soda in the bath water can relieve itchy skin caused by bug bites or poison ivy? And that pouring a cup of baking soda followed by a cup of hot vinegar down a stopped up drain will unclog it? Baking soda also can be used to polish tarnished silver, remove rust stains, extinguish a grease fire, freshen toothbrushes and clean dishwashers and coffee makers. Add it to kitty litter and the laundry to help freshen and deodorize. Sprinkle baking soda on a wet sponge to scrub residue off a cast-iron skillet. Or use it on sidewalk and driveway cracks as a non-toxic weed killer. A dusting of it around pet food bowls will keep ants away too.

A couple of cautions about baking soda, though: Its magic powers fade with time, so check the expiration date on the box. Most important, don't mix it with other cleaning products. The chemical reaction could be toxic.



## What Can I Recycle?

Many of us regularly recycle soda cans and water bottles, but did you know that many other food and beverage containers and household items also are recyclable? Take a look at the list below for some guidelines for what you can put into your community-provided recycling bin and what should be handled by a waste management professional.

**Metal.** Aluminum cans, foil and bakeware all are recyclable, as well as steel and tin cans used to package food and beverage items. Ensure these items are free of any food particles prior to putting them into your recycling bin—if they're dirty, recycling facilities may not accept them.

**Paper and cardboard.** Computer paper, phone books, junk mail, magazines, paperback books, newspapers and cardboard all are fully recyclable and typically can be made into other paper products like egg cartons and packaging forms. Poly-coated paperboard materials like milk and juice boxes also can be recycled.

**Glass.** Most clear, brown and green glass items used for food and beverage items are recyclable and can be broken down and made into other glass products. However, some glass items like ceramic dishware and ovenware, heat-resistant glass, mirror or window glass, or crystal are not recyclable.

**Plastic.** Clean plastic items in the shape of bottles, jars and jugs are almost always recyclable, but plastic bags are not. Typically, grocery stores collect plastic bags for recycling facilities that specialize in producing recycled plastic lumber.

**Batteries and Bulbs.** Car, household and rechargeable batteries are recyclable, but most waste management companies will not accept them via community recycling bins. Along with incandescent, LED and fluorescent light bulbs, these items require special handling. Check the county website for recycling information.

**Electronics.** Computers and computer accessories, cell phones, stereos, televisions and printers are all nearly 100 percent recyclable, but should be handled by a waste management professional rather than put out at the curb with the rest of your recycling. Check the web for local retailers and manufacturers that offer recycling programs for these items.

## Want To Be More Involved?

Volunteers are always welcome and needed. If you are interested in volunteering for any of our upcoming events or committees please contact onsite personnel at 281-441-9955 or email one of the above Board Members.

### WHY JOIN A COMMITTEE?

Committees serve a number of important roles to our association process and the Board of Directors:

- Committees serve as a training ground for future association leaders.
  - Committees serve as a conduit through which the Board receives "grass root" input - opinions and attitudes of owners.
  - Committees are a vehicle through which Board actions are explained.
  - Committees enhance the effectiveness of the Board of Directors by providing research analysis and advice needed for policy decisions.
  - Committees can be an instrument for initial implementation of Board policies such as with the Architectural Review Committee.
- Committees are an important linkage between the Board of Directors and owners but in order to be effective committees

need members! Owner input, involvement and participation is a must. Please consider participating in the association process and volunteering to serve on an association committee. Our community needs you!

Be on the lookout for committee meetings. Meeting times and locations will be sent out via email through Constant Contact. Sign up to receive emails at [www.Crest-Management.com](http://www.Crest-Management.com).

### *We currently have five committees:*

1. Adopt A School – LaShonda Ramdass – [parklakesshonda@gmail.com](mailto:parklakesshonda@gmail.com)
2. Landscaping – Kennetha Smith-Tolbert, Charles Williams and Shepard Cross – [parklakeskennetha@gmail.com](mailto:parklakeskennetha@gmail.com), [parklakescharles@gmail.com](mailto:parklakescharles@gmail.com) and [parklakescross@gmail.com](mailto:parklakescross@gmail.com)
3. Communications – [parklakeskennetha@gmail.com](mailto:parklakeskennetha@gmail.com) and [parklakesshonda@gmail.com](mailto:parklakesshonda@gmail.com)
4. Safety – Charles Williams – [parklakescharles@gmail.com](mailto:parklakescharles@gmail.com)
5. Community Events – Kennetha Smith-Tolbert – [parklakeskennetha@gmail.com](mailto:parklakeskennetha@gmail.com)



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**MULTIPLE BARRIERS  
AROUND WATER**



**KEEP YOUR  
HOME SAFER**



**CHECK WATER  
SOURCES FIRST**



**STAY  
AWAY**



**BE SAFER IN  
OPEN WATER**



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CPR**

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**TAKE the Water Safety Quiz → PREVENT drowning**

**[www.colinshope.org/quiz](http://www.colinshope.org/quiz)**

**LEARN more at [www.colinshope.org](http://www.colinshope.org)**





# PARK LAKES

## Homeowner Help—All in One Place

The Internet is full of information for homeowners—if you can find what you're looking for. Google searches can pull up thousands of sites, most of them irrelevant, and it's your task to weed through them. Now there's a way around information overload. Community Associations Institute (CAI), a national membership group that works on behalf of communities like ours, has created a site specifically for homeowners and potential homebuyers.

The site includes links to several free CAI documents, including An Introduction to Community Association Living and Community Matters—What You Should Know Before You Buy. It also features links to a number of government and nonprofit websites on topics such as:

- Buying and selling a home
- Making home affordable
- Home foreclosure resources
- Talk to a housing counselor
- Disaster information
- Emergency preparedness for families
- Fair housing laws

Fair lending practices  
Tax information for homeowners  
Home Safety Council  
Home improvements  
Home repair and remodeling  
Visit [www.caionline.org/info/help/Pages/ResourcesforHomeowners.aspx](http://www.caionline.org/info/help/Pages/ResourcesforHomeowners.aspx).



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## Park Lakes Splash Pad Texas & Park Lakes Recreation Center Hour

Monday, Tuesday, Thursday and Friday 8:30 am - 5:30 pm  
(closed for lunch 12:30 pm - 1:30 pm)  
Wednesday- 10:30 am - 6:30 pm  
(closed for lunch 2:30 pm - 3:30 pm)

### Fitness Center Hours (Clubhouse & SplashPad)

7 Days a week - 4:30 AM until 11:30 PM

\*\* Hours are subject to change\*\*

### On Site Community Manager:

Lisa Walker

Office Phone: 281-441-9955

[lisa.walker@crest-management.com](mailto:lisa.walker@crest-management.com)

*Please visit or contact the recreation center for  
access to the amenities*

## RESIDENT PORTAL

[http://www.canyongate.com/communities/  
park/](http://www.canyongate.com/communities/park/)

### Features of the Park Lakes Community Intranet:

- Receive email blasts from the association (association news and announcements, community events, local area happenings and more).
- Resident Directory
- Classifieds
- Current Events and Activities
- Documents and Forms (ACC guidelines, restrictions financials, etc.)

### You can also sign up for the email list with Crest Management

<http://www.crest-management.com/>

You can find Park Lakes under the community tab to access management information such as copies of the articles and by laws of the community payment plans and collection procedures for HOA dues as well as policies for parking

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# PARK LAKES

## RENTALS

### SPLASH PAD

The Cabanas for the Splash pad will be available for rental throughout the pool season

Rental includes reservation of one cabana area which gives you access to the bathrooms and the kitchen area for up to 15 people (including adults)

The deposit for the rental is \$100.00

\$25.00 Admin fee

\$25.00 per hour usage fee (Max of 3 hours)

Only pre-package foods allowed, i.e. pizza or sandwiches

If you wish to use the pool at the time of your rental, you must secure an additional lifeguard through ABeautiful Pools at an additional cost of \$35.00 per hour. Resident must contact ABeautiful Pools to make arrangements at 281-376-6510 and contract must be presented before Splashpad Cabana rental is approved.

\*\*\* Note the actual splash Pad cannot be reserved for an event, the SplashPad is community property and must be open to all residents during posted hours\*\*

For Private Pool Parties please contact the onsite staff.

### CLUBHOUSE/ RECREATION CENTER

The Clubhouse is available for rental on a first come first serve basis. Renters will have access to the patio and the clubhouse living space as well and the kitchen and bathrooms. Pool access is not permitted with the rental of the clubhouse.

The deposit for rental is \$300.00 (refundable pending inspection of facility/no damages)

\$25.00 Admin Fee (non-refundable)

\$20.00 per hour during business hours:

Monday, Tuesday, Thursday and Friday 8:30 AM – 5:30 PM

(Lunch from 12:30 pm – 1:30 pm)

Wednesday 10:30 am – 6:30 pm.

(Lunch from 2:30 pm – 3:30 pm)

\$40.00 per hour after business hours and weekends (Saturdays & Sundays)

*Please contact your onsite manger Lisa Walker  
for more information at 281-441-9955 or via email at  
[lisa.walker@crest-management.com](mailto:lisa.walker@crest-management.com)*

\*\* You are permitted to book an event 3 months in advance\*\* \*\*all deposit checks will be held by the office personnel until the time of the event\*\* \*\* All events would be pending approval by the board prior to event date \*\* \*\* In order to book one of the areas for an event all HOA dues must be in good standings and all fees must be paid in advance\*\*



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## Humble Civic Center August Events

### Food Truck Fest

Aug 6th, 2016

Back to School - Food Truck Fest - Free  
School Supplies

event times: 11am - 3pm

event costs: Free Admission

for further information call Fred Gaines @1-  
469-502-1967

### Summer Movie Clubhouse

August Dates and Times Vary by Location

\$4 Summer Kids' Flicks

August 2-3, 2016 & August 9-10, 2016 -  
10:00am

The Grand Theatre, Conroe

### Summer Reading Program

August 4th, 11th & 18th 2016 - 3:30pm -  
4:30pm

Fish Gallery Woodlands

### Parent's Night Out

August 5th & 12th 2016 - 6:00pm - 10:00pm

Pump It Up, The Woodlands

### Open House

August 6, 2016 - 1:00pm - 3:00pm

High Point Gymnastics, Spring

### The Woodlands Car Club Cars & Coffee

August 7, 2016 - 8:00am - 11:00am

Market Street, The Woodlands

### 2nd Saturday Family Event

August 13, 2016 - 4:00pm - 8:30pm

Tomball Community Center

### End of Summer Party

August 20, 2016 - 3:30pm - 4:30pm

Fish Gallery, Woodlands



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# TENNIS TIPS

*By USPTA/PTR Master Professional - Owner, Manager and Director of Tennis  
Grey Rock Tennis Club, Austin, TX*



## How to execute The Forehand Service Return

In previous newsletters, I offered tips on how to hit a forehand groundstroke, a two-handed backhand, one-handed backhand, forehand volley, the two handed backhand volley, the serve, the forehand half-volley, the one-handed backhand volley and the overhead “smash”.

In this issue, I will offer you instructions on how to execute the second most important shot in the game of tennis: The Service Return, since it is the response to the first most important shot of the game: The Serve. In the illustrations, Jill Schmidt, player at the Grey Rock Tennis Club, shows the proper technique to execute this stroke.

**Step 1: The Ready Position:** When Jill is getting ready to return the serve, her eyes are focused on the tennis ball held by the opponent. Knees are relaxed and the hands are holding the racket with a relaxed grip.

**Step 2: The Back Swing:** Once Jill realizes that the ball has been directed to her forehand, she will turn her upper body and will take the racket back. Notice that the left hand is up in front to allow her to keep her center of gravity in the center. She has loaded her weight on her right foot and will be ready to step

forward to meet the ball

**Step 3: The Point of Contact:** Jill now is ready to step into the ball. She has kept her eye on the ball and her center of gravity now is shifted to the point of contact. Notice the left knee being slightly bent and the left foot is pointing to the ball meeting the racket

**Step 4: The Extension of the Point of Contact:** Jill is now directing the ball toward the opponent’s court. Her eyes have now shifted toward her target and her body weight is now fully in front of her left foot. The left hand is still helping to keep the center of gravity in the center without opening up too early.

**Step 5: The Follow Through:** Once Jill has finished her stroke, the momentum of the racket continues to move almost to a point behind her neck. Her left hand is next to her body and her right elbow is pointing toward her target. Her body is now ready to take the “split step” with both feet in order to prepare for the opponent’s returned shot.

Look for in the next Newsletter: The Two Handed Backhand Service Return

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