



The HOME FRONT

October 2016

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Happy Fall, Y'all

The cool, crisp days of autumn are approaching. As fall foliage creates a colorful display and kids frolic in leaf piles on the lawn, you may want to pay some mind to a few lesser known facts about this beloved time of year. Autumn may call to mind Halloween and the return of school, but there are other factors that make this season unique.

1. The first day of autumn is known as the autumnal equinox. On this day, the number of hours of daylight and darkness are equal. This is because the sun is aligned with the center of the Earth between the north and south of the planet. The other equinox occurs in the spring, which arrives in the third week of March in the Northern Hemisphere.

2. In Greek mythology, autumn was the time when Persephone, the daughter of Demeter, was abducted by Hades, the god-king of the underworld. During this time, Demeter, the goddess of the harvest, was distraught and the ground grew sparse and cold. When Persephone returned in the springtime, plants and life bloomed anew because of Demeter's happiness.

3. Those who live closest to the equator, which is the center of the planet, never experience the season of autumn. Around the equator, the temperature remains consistently warm.

4. Yellow, orange and variations thereof always reside in the pigmentation of tree leaves, but they are overpowered by the abundance of green from the chlorophyll in the leaves. Come autumn, when the sun weakens and days grow shorter, the amount of chlorophyll in leaves diminishes, allowing the other pigments in the leaves to show through.

5. Red and purple leaves are actually caused by the presence of sugars from sap that is trapped inside of the leaves.

6. Fall is a peak migration time for many species of birds. During

autumn, birds will fly to other areas seeking more hospitable climates. The Arctic tern journeys about 11,000 miles each way for its annual migration. That is like going all the way across the United States about three and a half times

7. Contrary to popular belief, squirrels who have spent the entire autumn collecting acorns and other foods do not hibernate for the winter. Rather, they spend the majority of their time in nests they built to shelter them from harsh weather. When squirrels do come out in winter, they are usually tunneling under the snow to find the food they buried during the fall.

8. Several cultures have ancient traditions that coincide with autumn. For example, the Chinese celebrate the Moon Festival to give thanks for a successful summer harvest.

9. Halloween is a large part of autumn. The concept of wearing masks and costumes hails from ancient Celtic tradition. The Celts believed ghosts roamed on Halloween, and people wore disguises to hide from the spirits.

10. You're bound to see pumpkins as part of autumn decor. The pumpkin was first named by the Greeks. They called this edible orange item "pepon," which means "large melon."

11. Evergreen trees will not lose their leaves like deciduous trees. Their leaves, also called needles, are covered with a thick wax. This wax protects the inner components of the needles, preventing them from freezing.

12. Autumn also signals another colorful spectacle apart from the tree leaves. The aurora borealis, also known as the Northern Lights, tends to be visible this time of year. This is because geomagnetic storms are about twice as likely to occur during the fall thanks to cool evening weather.

HELPFUL PHONE NUMBERS

Park Lakes Property Owners Association

Crest Management	(281) 579-0761
SplashPad Texas Onsite Office.....	(281) 441-3557
Recreation Center Onsite Office.....	(281) 441-9955
Gate Attendant.....	(281) 441-1089
Houston National Golf Club	(281) 304-1400

Utilities

Comcast (Customer Service)	(713) 341-1000
Electricity (TXU)	(800) 368-1398
Gas (Centerpoint)	(713) 659-2111
Trash (Republic Waste).....	(281) 446-2030
Water & Sewer (EDP Water District)	(832) 467-1599
Phone Service (Embarq)	(877) 213-1053
Electricity (Centerpoint-Report street light outage)	(713) 207-2222
Texas One Call System (Call Before you Dig).....	811

Property Tax Authorities

Harris County Tax.....	(713) 368-2000
Harris MUD #400	(281) 353-9809

Public Services

US Post Office.....	(281) 540-1775
Toll Road EZ Tag.....	(281) 875-3279
Voters/Auto Registration	(713) 368-2000
Drivers License Information.....	(281) 446-3391
Humble Area Chamber	(281) 446-2128

Police & Fire

Emergency	911
Constable/Precinct 4 (24-hr dispatch)	(281) 376-3472
Harris Co. Sheriff's Dept./Prec 4, Dist 2 (24-hr)	(713) 221-6000
Eastex Fire Department.....	(281) 441-2244
Emergency Medical Service	(281) 446-7889
Poison Control.....	(800) 222-1222
Humble Animal Control.....	(281) 446-2327
Texas DPS.....	(281) 446-3391

Area Hospitals

Renaissance Northeast Surgery	(281) 446-4053
Kingwood Medical Center	(281) 348-8000
Northeast Medical Center Hospital.....	(281) 540-7700
Memorial Hermann Hospital (The Woodlands)	(281) 364-2300

Public Schools

Humble ISD	(281) 641-1000
Park Lakes Elementary (K-6)	(281) 641-3200
Humble Middle School (7-8)	(281) 641-4000
Summer Creek High School (9-12)	(281) 641-5400

Private Schools

Holy Trinity	(281) 459-4323
St. Mary Magdalene Catholic.....	(281) 446-8535
The Christian School of Kingwood	(281) 359-4929
Humble Christian School.....	(281) 441-1313

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2016-2017

-October 4th 2016
National Night Out
7:00 pm- 9:00 pm

-October 29th 2016
Fall Festival
1:30 pm- 4:30 pm

-November 19th 2016
Community Wide Garage Sale
7:00 am -12:00 pm

-December 17th 2016
Cookies with Santa
1:30 pm - 4:30 pm

-April 8th 2017
Easter "Egg" Stravaganza
1:30 pm - 4:30 pm



For more information please
contact the Park Lakes
Clubhouse at 281-441-9955.
Thank you.
We hope to see you at our
next event!



Beyond Lawn Care

Wooded areas, meadows, streams, and ponds are features that add value to our community. We're fortunate to have some of these features because they enhance property values, increase aesthetic appeal, improve our environmental quality, eliminate noise and wind, and reduce our energy bills.

The responsibility to maintain our natural areas goes beyond the capabilities of our lawn care provider, so it's up to us to properly maintain all our common ground—landscaped and natural.

That's why the association pays attention to water resources and quality, wildlife habitats, and species diversity. We believe that proper maintenance and management will benefit the local ecosystems and save the association money.

Remember, environmental stewardship begins at the community

Board Responsibility

Our community is more than just a neighborhood. In many ways, it's a lot like a business. Collectively, our regular annual assessments amount to tens of thousands of dollars that need to be budgeted carefully and spent wisely. And our neighbors who have volunteered and been elected to serve on the association's board are responsible for making critical decisions—on our behalf—about managing the community and our money.

Our board also develops long-range plans—like when the parking lot will need to be repaved and when the elevators will need to be replaced—about the parts of the community that are shared property. The board must set aside funds so that these kinds of projects can be accomplished on schedule or even ahead of schedule in the event there's an unexpected breakdown.

The board also sends out requests for bids and contracts with vendors to do the work necessary to maintain our shared amenities. Board members decide who will do the best job of replacing the roof at the best price or who will be the most reliable company to hire to mow the grass and remove dead tree limbs.

The board's decisions can have a significant impact on the community's appearance and, consequently, on our property values. Regardless of our professional manager, the board ultimately is responsible for overseeing association operations. Be sure to communicate with the board regularly, observe board meetings, and attend annual meetings to elect responsible board members and to participate in the conversations about significant community issues.



CONGRATULATIONS TO THE NEW 2016 /17 COMMUNITY RESIDENT BOARD MEMBERS

BOARD MEMBERS

Rachel Gwin – President

Land Tejas – (Voting Member)

Al Brende – 1st Vice President

Land Tejas – (Voting Member)

Gerald Jones – Vice President

parklakesgerald@gmail.com - (Voting Member)

Cheryl Smith – Secretary

parklakescheryl@gmail.com - (Voting Member)

Kennetha Smith-Tolbert - Treasurer

(parklakeskennetha@gmail.com- (Voting Member)

Charles Williams – Ex-Officio

parklakescharles@gmail.com

Shepard Cross – Ex- Officio

parklakes_scross@yahoo.com

Lashonda Ramdass – Ex- Officio

parklakesshonda@gmail.com

Raj Alladah – Ex- Officio

parklakesraj@gmail.com

CREST MANAGEMENT PERSONNEL

Dolores Sue – Property Manager

maintenance items, contractors, board requests

281-945- 4663 dolores.sue@crest-management.com

Christopher Sharp – Assistant Property Manager

Deed restrictions violations and ACC applications

281-945-4627 christopher.sharp@crest-management.com

Lisa Walker – On Site Community Manager

Rentals, access cards and general community inquiries

281-441-9955 lisa.walker@crest-management.com

Staci Tucker – Community Accountant

payment and accounting matters

281-945-4621 staci.tucker@crest-management.com

Stop That Barking!

Dogs left alone all day get bored and restless, and many find relief in barking. Some respond noisily to any and all activity. But, nothing is as annoying as incessant barking—even for dog lovers. If your dog is a yapper or a yowler, please consider some of these bark-abatement ideas to keep the noise down in your area. Your neighbors will thank you!

Training. Always the first recommendation for any behavioral problem! Help is as close as the Yellow Pages. Training not only helps your dog, you'll be surprised how much it helps you, too. You may get some insight into why your dog barks so much, or what it is trying to communicate.

Citronella collars. A humane alternative to the electric-shock, anti-barking collar and costs about the same. Available on the web and in pet stores.

Confinement. Sometimes simply bringing an outspoken dog indoors or confining it to a crate can cut down on the disturbance to neighbors.

Reduce stimulus. Close drapes to help muffle street noise, or leave a radio on to mask it. Disconnect telephones and doorbells before leaving your home if they upset your dog or make it bark.

Companionship. Dogs are pack animals; they need companionship—a cat, bird, or another dog. Consider a mid-day visit from a pet-sitting service, or drop your pooch off at a friend's place or a day-care facility once or twice a week.



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Want To Be More Involved?

Volunteers are always welcome and needed. If you are interested in volunteering for any of our upcoming events or committees please contact onsite personnel at 281-441-9955 or email one of the above Board Members.

WHY JOIN A COMMITTEE?

Committees serve a number of important roles to our association process and the Board of Directors:

- Committees serve as a training ground for future association leaders.
- Committees serve as a conduit through which the Board receives "grass root" input - opinions and attitudes of owners.
- Committees are a vehicle through which Board actions are explained.
- Committees enhance the effectiveness of the Board of Directors by providing research analysis and advice needed for policy decisions.
- Committees can be an instrument for initial implementation of Board policies such as with the Architectural Review Committee.

Committees are an important linkage between the Board of Directors and owners but in order to be effective committees

need members! Owner input, involvement and participation is a must. Please consider participating in the association process and volunteering to serve on an association committee. Our community needs you!

Be on the lookout for committee meetings. Meeting times and locations will be sent out via email through Constant Contact. Sign up to receive emails at www.Crest-Management.com.

We currently have five committees:

1. Adopt A School – LaShonda Ramdass – parklakesshonda@gmail.com
2. Landscaping – Kennetha Smith-Tolbert, Charles Williams and Shepard Cross – parklakeskennetha@gmail.com, parklakescharles@gmail.com and parklakessrcross@gmail.com
3. Communications – parklakeskennetha@gmail.com and parklakesshonda@gmail.com
4. Safety – Charles Williams – parklakescharles@gmail.com
5. Community Events – Kennetha Smith-Tolbert – parklakeskennetha@gmail.com





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Our Community's Insurance

Some of your dues go toward paying for our community's insurance needs. Have you ever wondered what kinds of insurance our community association needs? Below is a list of the different types of insurance typically available to associations.

Our association doesn't have all of these types of coverage; but they're available if we need them. The board and manager work closely with the association's insurance professional who is familiar with our unique needs.

Property insurance. Most other types of coverage are built around property insurance. It covers all buildings, structures, and personal property owned by the association, including common property, parks, woods, open spaces, and recreational facilities, and sometimes includes portions of residential areas.

General liability. In addition to protecting physical property, our association has commercial liability insurance. Unlike property damage, which often can be measured in dollar amounts, liability claims have no limits other than those imposed by courts.

Auto (owned, non-owned, and hired). Associations with employees who drive cars, trucks, or maintenance vehicles on association property or elsewhere while carrying out association business need auto insurance.

Directors' and officers' liability. Boards are volunteers trying to serve their communities, but as the old adage says, "No good deed goes unpunished." So, even when boards behave appropriately and use sound judgment someone may still file a lawsuit claiming wrongful termination, sexual harassment, discrimination, or mismanagement of funds, to name a few common suits.

Umbrella liability. This type of coverage closes some of the gaps in other types of insurance policies. No standard umbrella policy exists, so the association works closely with our insurance professional to design a policy tailored to our specific needs.

Workers' compensation. This insurance—required in most states—provides benefits for employees who sustain injuries while working for the association.

Terrorism. Insurance companies are now required by law to offer coverage for certified acts of terrorism. An "act of terrorism" is usually defined as any violent act that is dangerous to life or property with the intention of affecting the population's conduct, with damage totaling at least \$5 million.

Mold. Damage from mold is excluded from most standard property insurance policies, which tend to provide coverage for damages that are sudden and accidental but don't generally cover the cost of cleaning and maintaining a home.

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Are Our Rules Reasonable?

The association has a number of rules and regulations that we ask you to observe so we can all maintain our property values and quality of life. We always try to be reasonable with our rules by following the guidelines below. If you believe a rule fails the “reasonable” test, let the board know at the next meeting. We’ll consider how we can improve it.

We make every effort to enforce rules uniformly, taking into account the consequences.

We think developing rules for the sake of having rules is unnecessary. The association develops rules only if they’re really necessary.

All our rules are based on proper authority—either our governing documents or state or local law.

We don’t make rules to limit your activities. We’re trying to ensure that each resident can enjoy the community free from the disruptive or harmful behavior of others.

We really don’t want to punish anyone. We try to make rules that encourage understanding and compliance

Beware of Foreclosure Scams

Rising foreclosure rates have led to an increase in scam artists offering to aid homeowners in financial straits. They typically promise to help save the homes of people facing foreclosure, but will strip away the value of the home with no benefit for the homeowner.

The National Foundation for Credit Counseling advises homeowners to proceed with caution if an individual or company:

- Calls itself a “mortgage consultant” or “foreclosure service.”
- Contacts people whose homes are listed for foreclosure, including anyone who uses flyers or solicits for business door-to-door, by phone or email.
- Encourages you to lease your home so you can buy it back over time.
- Collects a fee before providing any services to you.
- Instructs you to cease all contact with your lender, credit or housing counselors, lawyer or other legitimate experts.
- Tells you to make your mortgage payments directly to him or his company (not the lender).
- Requires that you transfer your property deed or title to him or his company.
- Makes a promise that seems too good to be true, for example, instant cash with “no strings attached.”
- Tells you that as part of the deal you will need to move out of your house for some period of time for remodeling or other reasons.
- Offers to buy your house for cash at a fixed price that is not set by the housing market at the time of sale.

What should a homeowner never do?

- Don’t be pressured to sign a contract. Take your time to review all documents thoroughly, preferably with a lawyer who is representing your interests only.
- Don’t send or give your mortgage payments to someone other than your lender, even if he promises to make the payments for you.
- Don’t sign away ownership of your house to anyone without advice from a credit or housing counselor or lawyer.
- Don’t rely on verbal agreements. They mean nothing. Get all promises in writing and keep copies of all documents, especially those you sign.
- Don’t sign anything containing blank lines or spaces. Scammers can add information later without your knowledge or approval.
- If you do not speak English, use your own translator. Don’t depend on someone who is provided by the “rescuer.”
- Don’t fall for promises often used to lure homeowners such as claims to save your credit rating, promises of instant cash, guarantees that a buyer will be found within a certain number of days, help in filing for bankruptcy to “stop the foreclosure” and offers of free rent or gifts.

For more information, visit www.HousingHelpNow.org.

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Park Lakes

Park Lakes Splash Pad Texas & Park Lakes Recreation Center Hour

Monday, Tuesday, Thursday and Friday 8:30 am - 5:30 pm
(closed for lunch 12:30 pm - 1:30 pm)
Wednesday- 10:30 am - 6:30 pm
(closed for lunch 2:30 pm - 3:30 pm)

Fitness Center Hours (Clubhouse & SplashPad)

7 Days a week - 4:30 AM until 11:30 PM

** Hours are subject to change**

On Site Community Manager:

Lisa Walker

Office Phone: 281-441-9955

lisa.walker@crest-management.com

*Please visit or contact the recreation center for
access to the amenities*

RESIDENT PORTAL

[http://www.canyongate.com/communities/
park/](http://www.canyongate.com/communities/park/)

Features of the Park Lakes Community Intranet:

- Receive email blasts from the association (association news and announcements, community events, local area happenings and more).
- Resident Directory
- Classifieds
- Current Events and Activities
- Documents and Forms (ACC guidelines, restrictions financials, etc.)

You can also sign up for the email list with
Crest Management

<http://www.crest-management.com/>

You can find Park Lakes under the community tab to access management information such as copies of the articles and by laws of the community payment plans and collection procedures for HOA dues as well as policies for parking



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Down the Drain



Washing your car may seem like a great way to beat the heat this summer while accomplishing something constructive on your to-do list. But you might want to think twice about the environmental impact before you park your car in the driveway and pull out your bucket, hose and old towels.

Even if you use a biodegradable cleaner, the soapy water that runs off your car when you hose it down not only contains detergent, but residue from automobile fluids like oil, gasoline and antifreeze. Each time you rinse your car, the contaminated water flows untreated directly into the stormwater system and eventually makes its way into streams and rivers. And, as the water runs out of your driveway and down the street toward the storm sewer, it also picks up other toxic

substances, like fertilizers, petroleum deposits and surface paint from the pavement. Parking your car on a grassy area while you wash it may help some, but the toxins will end up in the groundwater eventually.

As an alternative, consider using a commercial carwash facility. Whether a conveyor type, self-service, in-bay automatic or custom hand-wash business, these establishments are required by the U.S. Environmental Protection Agency (EPA) to capture and route their wastewater to a treatment facility before the water can be discharged into the sanitary sewer.

Toxic residues aren't the only reason to take your car to a commercial car wash. Rinsing your car at home with a garden hose can use as much as 10 to 15 gallons of water per minute, while professional car wash facilities can limit the water flow to as little as three to five gallons per minute. If you spend an hour in your driveway washing your car, you may have sent as much as 150 gallons of contaminated water directly down the drain. This is especially important in long summer dry spells.

So help the environment and save time this summer: leave car washing to the professionals.

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Park Lakes Fitness Center

A lot of community members enjoy the fitness center in our clubhouses. We have worked hard to provide a safe and clean environment for our members to enjoy. To enter these facilities you must have an access card and be 18 years of age or older to utilize the facility.

Please be aware of the following fitness center rules:

- Equipment is available for use by residents and their guest only. A guest may use the facility if the homeowner is present. Limit of 2 guest are allowed.
- Use of all equipment is "at your own risk". Utilize proper technique and safety when using equipment.
- No children under the age of 18 are permitted.
- Proper work out clothing, shoes and socks is required. No swimsuits.
- Report malfunctioning or inoperable equipment to the Onsite Manager.
- Please sanitize equipment after each use with sanitized wipes that are provided.
- The fitness center is open from 4:30 am to 11:30 pm the building must be vacated by 11:30 pm to avoid setting off the burglary alarm. Failure to do so will result in a false alarm fee of \$75.00.

RENTALS

SPLASH PAD

The Cabanas for the Splash pad will be available for rental throughout the pool season

Rental includes reservation of one cabana area which gives you access to the bathrooms and the kitchen area for up to 15 people (including adults)

The deposit for the rental is \$100.00

\$25.00 Admin fee

\$25.00 per hour usage fee (Max of 3 hours)

Only pre-package foods allowed, i.e. pizza or sandwiches

If you wish to use the pool at the time of your rental, you must secure an additional lifeguard through ABeautiful Pools at an additional cost of \$35.00 per hour. Resident must contact ABeautiful Pools to make arrangements at 281-376-6510 and contract must be presented before Splashpad Cabana rental is approved.

*** Note the actual splash Pad cannot be reserved for an event, the SplashPad is community property and must be open to all residents during posted hours**

For Private Pool Parties please contact the onsite staff.

CLUBHOUSE/ RECREATION CENTER

The Clubhouse is available for rental on a first come first serve basis. Renters will have access to the patio and the clubhouse living space as well and the kitchen and bathrooms. Pool access is not permitted with the rental of the clubhouse.

The deposit for rental is \$300.00 (refundable pending inspection of facility/no damages)

\$25.00 Admin Fee (non-refundable)

\$20.00 per hour during business hours:

Monday, Tuesday, Thursday and Friday 8:30 AM – 5:30 PM

(Lunch from 12:30 pm – 1:30 pm)

Wednesday 10:30 am – 6:30 pm.

(Lunch from 2:30 pm – 3:30 pm)

\$40.00 per hour after business hours and weekends (Saturdays & Sundays)

Please contact your onsite manager Lisa Walker for more information at 281-441-9955 or via email at lisa.walker@crest-management.com

*** You are permitted to book an event 3 months in advance** **all deposit checks will be held by the office personnel until the time of the event** ** All events would be pending approval by the board prior to event date ** ** In order to book one of the areas for an event all HOA dues must be in good standings and all fees must be paid in advance***



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