



# The HOME FRONT

January 2017

Official Publication of Park Lakes Property Owners Association

Volume 5, Issue 1



## THOUGHTS ENTERING THE NEW YEAR

As we begin another year, we members of the association board offer some thoughts about how we all can make our community an even better place to live in the new year and beyond.

- **Responsibility.** We all take responsibility for adhering to rules and meeting our financial obligations to the community so we can avoid the costly and unpleasant task of pursuing legal actions.
- **Sharing.** We share our ideas, perspectives and concerns so we can all work together to build an even better community.
- **Fellowship.** We actively participate in the recreational, social and cultural activities of the community.
- **Involvement.** We attend association meetings and take the time to review important information about our community.

- **Inclusiveness.** We actively welcome new residents, making all owners and renters feel part of the community.
- **Pride.** We are proud to live in this community and recommend it to others who are looking for a good place to call home.

As members of the elected board, we will certainly strive to do our part. It's our goal to serve as neighborhood facilitators and regard our authority as a temporary stewardship, even as we plan for a future well beyond our tenure on the board.

We wish you a happy and healthy new year!

Sincerely,

Park Lakes POA Board of Directors

# PARK LAKES

## HELPFUL PHONE NUMBERS

### ***Park Lakes Property Owners Association***

Crest Management .....	(281) 579-0761
SplashPad Texas Onsite Office.....	(281) 441-3557
Recreation Center Onsite Office.....	(281) 441-9955
Gate Attendant.....	(281) 441-1089
Houston National Golf Club .....	(281) 304-1400

### ***Utilities***

Comcast (Customer Service) .....	(713) 341-1000
Electricity (TXU) .....	(800) 368-1398
Gas (Centerpoint) .....	(713) 659-2111
Trash (Republic Waste).....	(281) 446-2030
Water & Sewer (EDP Water District).....	(832) 467-1599
Phone Service (Embarq) .....	(877) 213-1053
Electricity (Centerpoint-Report street light outage) .....	(713) 207-2222
Texas One Call System (Call Before you Dig).....	811

### ***Property Tax Authorities***

Harris County Tax.....	(713) 368-2000
Harris MUD #400 .....	(281) 353-9809

### ***Public Services***

US Post Office.....	(281) 540-1775
Toll Road EZ Tag .....	(281) 875-3279
Voters/Auto Registration .....	(713) 368-2000
Drivers License Information .....	(281) 446-3391
Humble Area Chamber .....	(281) 446-2128

### ***Police & Fire***

Emergency .....	911
Constable/Precinct 4 (24-hr dispatch) .....	(281) 376-3472
Harris Co. Sheriff's Dept./Prec 4, Dist 2 (24-hr) .....	(713) 221-6000
Eastex Fire Department.....	(281) 441-2244
Emergency Medical Service .....	(281) 446-7889
Poison Control .....	(800) 222-1222
Humble Animal Control .....	(281) 446-2327
Texas DPS.....	(281) 446-3391

### ***Area Hospitals***

Renaissance Northeast Surgery .....	(281) 446-4053
Kingwood Medical Center .....	(281) 348-8000
Northeast Medical Center Hospital .....	(281) 540-7700
Memorial Hermann Hospital (The Woodlands) .....	(281) 364-2300

### ***Public Schools***

Humble ISD .....	(281) 641-1000
Park Lakes Elementary (K-6).....	(281) 641-3200
Humble Middle School (7-8) .....	(281) 641-4000
Summer Creek High School (9-12) .....	(281) 641-5400

### ***Private Schools***

Holy Trinity .....	(281) 459-4323
St. Mary Magdalene Catholic.....	(281) 446-8535
The Christian School of Kingwood .....	(281) 359-4929
Humble Christian School.....	(281) 441-1313

The Association doesn't verify, endorse, or approve any products, information, or opinions mentioned at Association sponsored functions or contain in this community newsletter.

## HELP MAKE OUR COMMUNITY BETTER

Our community has lots going on, and that includes a range of upcoming social events as well several important ongoing projects. The website needs updating, there's always room for another article in the association newsletter, and several committees—budget, landscaping, road maintenance and election oversight—are looking for volunteers.

You can be instrumental in helping to plan the community-wide spring barbeque, to renovate the community center, to redesign the common area landscaping, to review and update the association's architectural guidelines, to create the association's 5-year plan and to get involved in any number of other important endeavors. All it takes is a few hours of your time each month and a commitment to your neighbors.

There's a lot to be gained from volunteering your time: new friends, new skills, recognition by your neighbors and—perhaps best of all—an improved community.

Contact the association manager or a member of the board today. Welcome to the party!



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## Calling All Homeowners

All meetings of the association board are open meetings. Residents are encouraged to observe meetings and read approved minutes. Residents who wish to address the board are welcome to do so during the homeowner forum conducted at the beginning of each business meeting.

Here are few tips for participating:

1. **Put it in writing.** You will get the best response if you put your question or opinions in writing prior to the meeting. This isn't mandatory, but it helps you and the board. Some issues may require a little research by the manager. Also, the board can serve you better if members have time to consider your concern.
2. **Call ahead.** As a courtesy, the association asks that you phone and let the manager know that you wish to address the board. This also allows us to notify you if a meeting is cancelled for any reason.
3. **Plan your remarks to last no longer than five minutes.**
4. **Don't expect an immediate response.** Board members don't act independently. All issues require discussion and sometimes a vote. Sometimes an immediate answer is possible, but it's just as likely that you won't get a response until after the meeting.
5. **If you need information, call the manager.** The purpose of the Homeowner Forum is for residents to share opinions and concerns with the board. Residents seeking general information (like a status report on a project or the board's position on an issue) can get a more immediate answer from the manager.

### WINTER IS COMING



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# PARK LAKES

## PARK LAKES BOARD OF DIRECTORS AND MANAGEMENT TEAM 2016 / 2017

### BOARD MEMBERS

Rachel Gwin – President  
*Land Tejas – (Voting Member)*  
Al Brende – 1st Vice President  
*Land Tejas – (Voting Member)*  
Gerald Jones – Vice President  
*parklakesgerald@gmail.com – (Voting Member)*  
Cheryl Smith – Secretary  
*parklakescheryl@gmail.com – (Voting Member)*  
Kennetha Smith-Tolbert - Treasurer  
*(parklakeskennetha@gmail.com- (Voting Member)*  
Charles Williams – Ex-Officio  
*parklakescharles@gmail.com*  
Shepard Cross – Ex- Officio  
*parklakes\_scross@yahoo.com*  
Lashonda Ramdass – Ex- Officio  
*parklakesshonda@gmail.com*  
Raj Alladah – Ex- Officio  
*parklakesraj@gmail.com*  
Edgar Clayton – Ex- Officio  
*parklakesclayton@gmail.com*

### CREST MANAGEMENT PERSONNEL

Dolores Sue – Property Manager  
maintenance items, contractors, board requests  
281-945- 4663 [dolores.sue@crest-management.com](mailto:dolores.sue@crest-management.com)

Jill Redmond – Assistant Property Manager  
Deed restrictions violations and ACC applications  
281-945-4616 [jill.redmond@crest-management.com](mailto:jill.redmond@crest-management.com)

Lisa Walker – On Site Community Manager  
Rentals, access cards and general community inquiries  
281-441-9955 [lisa.walker@crest-management.com](mailto:lisa.walker@crest-management.com)

Staci Tucker – Community Accountant  
payment and accounting matters  
281-945-4621 [staci.tucker@crest-management.com](mailto:staci.tucker@crest-management.com)



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## Homeowner Rights and Responsibilities

As assessment-paying members of our community, we are entitled to certain rights and—in return—we have certain responsibilities.

Homeowners have the right to:

1. Participate in governing the community association by attending meetings, serving on committees and standing for election.
2. Access appropriate association books and records.
3. Prudent expenditure of fees and other assessments.
4. Live in a community where the property is maintained according to established standards.
5. Fair treatment regarding financial and other association obligations, including the opportunity to discuss payment plans and options with the association before foreclosure is initiated.
6. Receive all documents that address rules and regulations governing the community association—if not prior to purchase and settlement by a real estate agent or attorney, then upon joining the community.
7. Appeal to appropriate community leaders those decisions

affecting non-routine financial responsibilities or property rights.

8. A responsive and competent community.

In turn, homeowners have the responsibility to:

1. Read and comply with the governing documents of the community.
2. Maintain their properties according to established standards.
3. Treat association leaders honestly and with respect.
4. Vote in community elections and on other issues.
5. Pay association assessments and charges on time.
6. Contact association leaders or managers, if necessary, to discuss financial obligations and alternate payment arrangements.
7. Request reconsideration of material decisions that personally affect them.
8. Provide current contact information to association leaders or managers to help ensure they receive information from the community.
9. Ensure that those who reside on their property—tenants, guests or family members—adhere to all rules and regulations.

**Dream ... Believe ... Achieve!**

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**admin@TxHeatWave.com**  
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# PARK LAKES

## WANT TO BE MORE INVOLVED?

Volunteers are always welcome and needed. If you are interested in volunteering for any of our upcoming events or committees please contact onsite personnel at 281-441-9955 or email one of the above Board Members.

### WHY JOIN A COMMITTEE?

Committees serve a number of important roles to our association process and the Board of Directors:

- Committees serve as a training ground for future association leaders.
- Committees serve as a conduit through which the Board receives "grass root" input - opinions and attitudes of owners.
- Committees are a vehicle through which Board actions are explained.
- Committees enhance the effectiveness of the Board of Directors by providing research analysis and advice needed for policy decisions.
- Committees can be an instrument for initial implementation of Board policies such as with the Architectural Review Committee.

Committees are an important linkage between the Board of Directors and owners but in order to be effective committees need members! Owner input, involvement and participation is a

must. Please consider participating in the association process and volunteering to serve on an association committee. Our community needs you!

Be on the lookout for committee meetings. Meeting times and locations will be sent out via email through Constant Contact. Sign up to receive emails at [www.Crest-Management.com](http://www.Crest-Management.com).

We currently have five committees:

1. Adopt A School – LaShonda Ramdass – [parklakesshonda@gmail.com](mailto:parklakesshonda@gmail.com)
2. Landscaping – Cheryl Smith - [parklakescheryl@gmail.com](mailto:parklakescheryl@gmail.com)
3. Communications – [parklakescheryl@gmail.com](mailto:parklakescheryl@gmail.com)
4. Safety – [parklakescheryl@gmail.com](mailto:parklakescheryl@gmail.com)
5. Community Events – [parklakescheryl@gmail.com](mailto:parklakescheryl@gmail.com)



A large advertisement for TexasDirectAuto.com. The background is a light gray with a subtle sunburst pattern. In the center, the text 'SELL US YOUR CAR!' is written in large, bold, black capital letters. Several dogs are integrated into the text: a light-colored dog is behind the 'S' of 'SELL'; a small dark dog is behind the 'U' of 'US'; a small light-colored dog is behind the 'Y' of 'YOUR'; and a medium-sized dog is behind the 'R' of 'CAR!'. At the bottom, there is a dark gray banner with the Texas state flag logo on the left and the text 'TEXASDIRECTAUTO.COM' in white capital letters.



## Park Lakes Recreation Center Hours

Beginning November 1, 2016

**Monday – Saturday 9:00 AM – 6:00 PM**

*(closed for lunch 12:30 pm -1:30 pm)*

**Fitness Center Hours (Clubhouse & Splash Pad)**

**7 Days a week – 4:30 AM until 11:30 PM**

**\*\* Hours are subject to change\*\***

### On Site Community Manager:

Lisa Walker

Office Phone: 281-441-9955

[lisa.walker@crest-management.com](mailto:lisa.walker@crest-management.com)

*Please visit or contact the recreation center for information  
or access to the community amenities.*

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