

# VOLUNTEERING

Doing good may be its own reward, but most volunteers would probably agree that it's also nice to be recognized for the time, effort, and commitment they put into serving others—particularly in what can sometimes seem to be thankless roles.

Members of our community devote their energy and enthusiasm to making our community the very best it can be by serving on the board, a committee, and on neighborhood projects. And, volunteers help keep assessments down—every hour of volunteer work is an hour of salary the association does not have to pay a service provider.

Below are some easy ways to show your neighbors how much you personally appreciate their hard work.

• Keep an eye open for those featured in our newsletter's Volunteer Spotlight. When you see them, introduce yourself and say Thanks!

• Join us for our annual volunteer appreciation celebration. Help us honor those who have donated their time throughout the year, and have some fun. • Send an e-mail to a volunteer explaining that he or she is valued for stepping up.

As volunteers, your neighbors invest their time in projects that benefit you. No association can thrive without them, so let them know you appreciate their efforts.

Have an idea for recognizing volunteers? Contact a board member and share!



## **Information for New Residents**

First and foremost- welcome to the neighborhood! Moving into a new community is both exciting and stressful. As your professional community association management company, we are here to help. There are many useful tips on living in Parkside at Mayfield Ranch as well as links and number that you will need to set up your utilities below. If you have any questions that are not answered below, please contact the Southwest Management Services office and we will be happy to assist you. **How do I obtain a pool key?** 

Please login to the community website with your user name and password and complete the online request form -Pool Use Agreement. Here you will agree to the terms and conditions of using the amenities, purchase, and submit your request to the management office. All requests will be filled within 48 and the card will be mailed to your home address on file with us. **How do I obtain a mailbox key?** 

Please take a copy of your closing papers or lease to the local post office box and they will issue a mailbox key.

#### How do I reserve the amenity center for a private event?

We make reservations easy for you! Please log in to the community website with your user name and password provided, and click on Activities-Reservation-Request a Reservation. There you can view dates available and submit your request. You will receive a response and further instructions from our office.

Who maintains the ponds at Parkside at Mayfield Ranch?

The Parkside MUD maintains the ponds.

### **CONTACT INFORMATION**

#### ON THE WEB:

Parkside at Mayfield Ranch Official web site: www.southwestmanagement.net/parksideatmayfieldranch/home.asp Parkside at Mayfield Ranch Official Facebook page:

#### COMMUNITY PROFESSIONALLY MANAGED BY:

*First Service Residential* PO Box 342585 Austin, TX 78734 Phone: (512) 266-6771 Fax: (512) 266-6791 www.fsresidential.com

#### **E-MAIL CONTACTS:**

Accounting ......accounts@fsresidential.com (for questions about your HOA account or vendors with billing questions)

Board of Directors: ..... board@fsresidential.com

(for feedback and requests to address the board at meetings)

General Info Amenity Center & Pool Info:

for general questions about your Owners Association, Reservations & Pool Keys)

#### Lifestyle Director:

Ali Vonal ...... ali.vonal@fsresidential.com (for questions or suggestions about events or activities)

Community Manager: Sophie Carrington.....sophie.carrington@fsresidential.com

*Assistant Manager:* Lauren Dominguez .....lauren.dominguez@fsresidential.com

### **IMPORTANT NUMBERS**

#### **EMERGENCY NUMBERS**

EMERGENCY	911
Fire	911
Ambulance	911
Williamson County Sheriff (Non Emergency)512-943-1	300

#### SCHOOLS

Leander ISD	
Parkside Elementary School	
Stiles Middle School	
Rouse High School	

#### UTILITIES

AT&T/Uverse (phone, internet, cable)	
Atmos Energy	
City of Georgetown	
Pedernales Electric Co	
Time Warner (phone, internet, cable)	
Wastewater (Parkside MUD)	

#### **OTHER NUMBERS**

Williamson County Phone	
Williamson County Road Department	
Parks & Recreation Department	
Williamson County Regional Park	512-260-4283
Williamson County Animal Shelter	512-943-3322
Georgetown Post Office	512-868-9925
Georgetown Animal Control	512-930-3592
Round Rock Animal Control	512-218-5500
Travis County Animal Control	512-972-6060

#### **NEWSLETTER PUBLISHER**

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# **Board Meetings 101**

A quorum is the minimum number of owners who must be at a meeting before business can be transacted. State law tells us what that minimum number is for our association. It's relatively low, but we still have a tough time getting to it. It's a common problem in many associations.

Meetings that don't have a quorum must be adjourned and rescheduled at a later date. This costs the association money and creates more work. And, achieving a quorum at a second meeting if we couldn't get one the first time—is even harder.

So, why bother to try again? Because the board is legally obligated to conduct an annual meeting. It's an important part of conducting association business. During the annual meeting, new board members are elected and the coming year's budget is presented to the homeowners for approval. No quorum—no election, no budget. This means the current directors will have to continue serving until an election can be conducted. It also means that last year's budget will remain in effect until a valid meeting (one with a quorum) can be held to approve a new budget.

Good news: You can be "at" a meeting and across the country at the same time by signing a proxy! That's how you assign your vote, in writing, to another person. Proxies count toward the quorum, so they're very important to the association. We ask you to complete a proxy form, even if you plan to attend the meeting. That's just in case something comes up that prevents you from attending. And, when you do attend the meeting, your proxy will be returned to you.

Because proxies are so important to achieving a quorum, you may find us knocking on your door, calling on the phone, or even stopping you in the common areas asking you to sign a proxy form. We'll do anything to achieve a quorum. Without it, we can't do business, and eventually that affects you, the homeowner.



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## THUNDER AND LIGHTING, VERY VERY FRIGHTENING

Warm weather usually means fun in the sun, but summer heat also can bring severe weather. Threatening thunderstorms often loom large on summer afternoons so it's important to be prepared for downpours and accompanying lightning, which can strike outdoors or indoors. Consider the following suggestions when planning both outdoor and indoor events this summer to reduce the risk of a lightning strike.

• Watch the weather. Pay attention to your local weather forecast before participating in outdoor activities. If there's a chance of thunderstorms, consider rescheduling or moving events indoors. If that's not possible, have an emergency plan in place in case a severe storm rolls in and designate a sufficient nearby structure as an emergency shelter.

• Stay inside. If severe thunderstorms are imminent, go indoors and wait until they pass. Safe, enclosed shelters include homes, schools, offices, shopping malls and vehicles with hard tops and closed windows. Open structures and spaces do not provide adequate protection.

• Duck and crouch. If you're caught outside during a severe storm, it's important to crouch low on the ground, tuck your head and cover your ears to help protect yourself from harm. Do not lie down; lightning strikes can produce extremely strong electrical currents that run along the top of the ground, and laying horizontally increases electrocution risk. • Turn off faucets. During a thunderstorm, lightning can sometimes be conducted through the plumbing. Avoid any type of contact with running water, including bathing, showering, and washing your hands, dishes, or clothes.

• Turn off electronics. All electrical appliances—televisions, computers, laptops, gaming systems, stoves, and more—that are plugged into an electrical outlet could carry a current from a lightning strike. Surge protectors will reduce the risk of damaging electronics.

• Stay away from windows. Not only is lightning a threat, but high winds and hail create flying debris that could be harmful during a thunderstorm. Close all windows and doors and keep away from them.



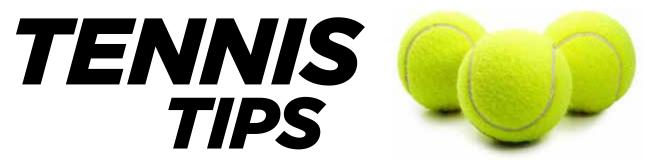


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By USPTA/PTR Master Professional Director of Special Events - Polo Tennis and Athletic Club

## How to execute The Two Handed Backhand Lob



In previous newsletters, I offered tips on how to hit the forehand groundstroke, the two-handed backhand, the one-handed backhand, the forehand volley, the two-handed backhand volley, the serve, the forehand half-volley, the onehanded backhand volley, the overhead "smash", the forehand service return, the backhand service return, the forehand high volley approach shot, the two-handed high volley approach shot. the one-handed high volley approach shot, and the forehand lob.

In this issue, I will offer instructions on how to execute the Two Handed Backhand Lob. This shot is used when a player is forced to retrieve a ball that is hit deep to the backhand side of the player, and the opponent is either charging to the net or staying far back. The player hitting the lob is looking for "air time" to regain balance and court space. This ball should be hit high enough so the players at the net cannot reach and "slam" the ball down, or force the opponent at the base line to retrieve back. In the illustrations, Roxanne Cossette, a Member of the Polo Tennis and Athletic Club, shows the proper technique to execute this stroke.

**Step 1: The Back Swing:** When Roxanne is forced deep into the backhand side and realizes that she must hit a defensive lob,

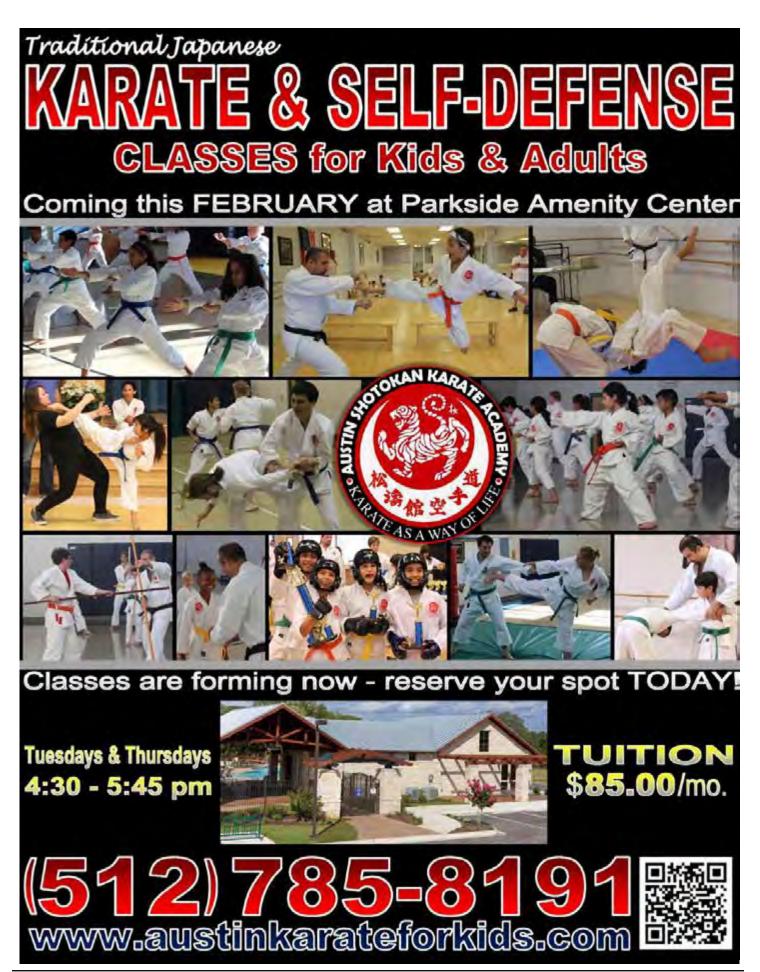
she pivots to the left and gets her racket back early. Notice that the head of the racket is low and her left hand is on the handle of the racket. Her eyes are focused on the path of the ball and her weight is on her left foot.

**Step 2: The Point of Contact:** Roxanne is now ready to hit the ball. Her eyes are now focused on the point of contact and the face of the racket is tilted at a 45-degree angle to create height and depth on her lob. Her goal is to keep her head still and not start looking up to her opponent or to the other side of the court.

**Step 3: The Follow Through:** The success of a deep lob is the follow through. Roxanne's left wrist is still "laid back" and her shoulder is lifting the racket above her head. Her right hand is holding the racket slightly, but still in control of the racket.

**Step 4: The Shuffle Back:** Once Roxanne finishes the stroke, her goal is to either move forward toward the net top to hit an overhead, or to shuffle back to the middle of the court to drive the next ball back to the opponent. In this caption, she moved back to the center of the court waiting for the opponent's shot to come back.

Look in the next Newsletter for: How to execute "The One-Handed Backhand Lob"



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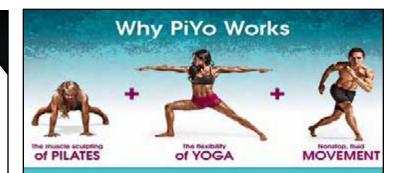
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Mondays, 9am—10am & Wednesdays, 7pm - 8pm Amenity Center

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Questions? Contact kimberly.pierron@gmail.com

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