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Starting the new school year can be a time of great excitement... and anxiety. Help calm your child's fears (and your own) with these teacher-approved tips.

#### **Meet the new teacher.**

For kids, one of the biggest back-to-school fears is "Will I like my new teacher?" Breaking the ice early on is one of the best ways to calm everyone's fears. Take advantage of your school's open house or back-to-school night. Some teachers welcome phone calls or e-mails — another great opportunity to get to know each other before the year begins.

If personal contact with the teacher isn't possible, try locating the teacher's picture on a school website or in a yearbook, so your child can put a name with a face. If your child's teacher sends a welcome letter, be sure to read the letter together.

#### **Tour the school.**

If your school hosts an open house, be sure to go. Familiarizing your child with her environment will help her avoid a nervous stomach on the first day. Together you can meet her teacher, find her desk, or explore the playground.

With an older child, you might ask him to give you a tour of the school. This will help refresh his memory and yours.

#### **Connect with friends.**

A familiar friend can make all the difference when heading back to school. You might try calling parents from last year's class and finding out which children are in your child's class this year. Refresh these relationships before school starts by scheduling a play date or a school carpool.

#### **Tool up.**

Obtain the class supply list and take a special shopping trip with your child. Having the right tools will help him feel prepared. While keeping basic needs in mind, allow for a couple of splurges like a cool notebook or a favorite-colored pen. These simple pleasures make going back to school a lot more fun.

School supply lists also provide great insight into the schoolwork ahead. Get your child excited about upcoming projects by explaining how new supplies might be used. Let him practice using supplies that he's not used before — such as colored pencils or a protractor — so he will be comfortable using them in class.

#### **Avoid last-minute drilling.**

When it's almost time to stop playing, give a five-minute warning. Giving clear messages to your child is very important.

#### **Chat about today's events and tomorrow's plans.**

While it is important to support learning throughout the summer, don't spend the last weeks of summer vacation reviewing last year's curriculum. All kids need some down time before the rigors of school begin. For some kids, last-minute drills can heighten anxiety, reminding them of what they've forgotten instead of what they remember.

#### **Ease into the routine.**

Switching from a summer to a school schedule can be stressful to everyone in the household. Avoid first-day-of-school mayhem by practicing your routine a few days in advance. Set the alarm clock, go through your morning rituals, and get in the car or to the bus stop on time. Routines help children feel comfortable, and establishing a solid school routine will make the first day of school go much smoother.

# PARK LAKES

## HELPFUL PHONE NUMBERS

### *Park Lakes Property Owners Association*

Crest Management .....	(281) 579-0761
SplashPad Texas Onsite Office.....	(281) 441-3557
Recreation Center Onsite Office.....	(281) 441-9955
Gate Attendant.....	(281) 441-1089
Houston National Golf Club .....	(281) 304-1400

### *Utilities*

Comcast (Customer Service) .....	(713) 341-1000
Electricity (TXU) .....	(800) 368-1398
Gas (Centerpoint) .....	(713) 659-2111
Trash (Republic Waste).....	(281) 446-2030
Water & Sewer (EDP Water District).....	(832) 467-1599
Electricity (Centerpoint-Report street light outage) .....	(713) 207-2222
Texas One Call System (Call Before you Dig).....	811

### *Property Tax Authorities*

Harris County Tax.....	(713) 368-2000
Harris MUD #400 .....	(281) 353-9809

### *Public Services*

US Post Office.....	(281) 540-1775
Toll Road EZ Tag.....	(281) 875-3279
Voters/Auto Registration .....	(713) 368-2000
Drivers License Information.....	(281) 446-3391
Humble Area Chamber .....	(281) 446-2128

### *Police & Fire*

Emergency .....	911
Constable/Precinct 4 (24-hr dispatch) .....	(281) 376-3472
Harris Co. Sheriff's Dept./Prec 4, Dist 2 (24-hr) .....	(713) 221-6000
Eastex Fire Department.....	(281) 441-2244
Emergency Medical Service .....	(281) 446-7889
Poison Control.....	(800) 222-1222
Humble Animal Control.....	(281) 446-2327
Texas DPS.....	(281) 446-3391

### *Area Hospitals*

Renaissance Northeast Surgery .....	(281) 446-4053
Kingwood Medical Center .....	(281) 348-8000
Northeast Medical Center Hospital .....	(281) 540-7700
Memorial Hermann Hospital (The Woodlands) .....	(281) 364-2300

### *Public Schools*

Humble ISD .....	(281) 641-1000
Park Lakes Elementary (K-6).....	(281) 641-3200
Humble Middle School (7-8) .....	(281) 641-4000
Summer Creek High School (9-12) .....	(281) 641-5400

### *Private Schools*

Holy Trinity .....	(281) 459-4323
St. Mary Magdalene Catholic.....	(281) 446-8535
The Christian School of Kingwood .....	(281) 359-4929
Humble Christian School.....	(281) 441-1313

### **DISCLAIMER:**

The Association doesn't verify, endorse, or approve any products, information, or opinions mentioned at Association sponsored functions or contain in this community newsletter.

## Clubhouse Rec Center Party Room

The Clubhouse is available for rental on a first come first serve basis. Renters will have access to the patio and the clubhouse living space as well as the kitchen and bathrooms. Pool access is not permitted with the rental of the clubhouse.

The deposit for rental is \$300.00 (refundable pending inspection of facility/no damages)

- \$25.00 Admin Fee (non-refundable)
- \$20.00 per hour during business hours
- \$40.00 per hour after business hours and weekends

Please contact your onsite manger Lisa Walker for more information at 281-441-9955 or via email at [lisa.walker@crest-management.com](mailto:lisa.walker@crest-management.com)

- You are permitted to book an event 3 months in advance but no less than 2 weeks prior to your event.
- All deposit/rental checks will be held by the office personnel until the time of the event.
- All events would be pending approval by the board prior to event date.

In order to book one of the areas for an event all HOA dues must be in good standings and all fees must be paid in advance\*\*



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# Community Associations: Three Realities You Can't Escape

All community associations have three things in common.

Membership is mandatory. Buying a home in a community association automatically makes you an association member—by law.

Governing documents are binding. Association governing documents can be compared to contracts. They specify the owners' obligations (following the rules, paying assessments) and the association's obligations (maintaining common areas, preserving home values).

You could lose your home if you fail to pay assessments. Associations have a legal right to place a lien on your property if you don't pay assessments.

But, take heart! Associations also have three realities they can't escape. Associations have an obligation to provide three broad categories of service to residents.

- Community services. For example, these can include maintaining a community website, orienting new owners or organizing social activities.
- Governance services. For example, establishing and maintaining design review standards, enforcing rules and

recruiting new volunteer leaders.

- Business services. For example, competitively bidding maintenance work, investing reserve funds responsibly, developing long-range plans and collecting assessments.

By delivering these services fairly and effectively, community associations not only protect and enhance the value of individual homes, but they provide owners an opportunity to participate in decisions affecting their community and quality of life. And those are realities we can live with.

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# PARK LAKES

## BOARD MEMBERS 2017/2018

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President – Land Tejas – (Voting Member)

**Al Brende**

1st Vice President – Land Tejas – (Voting Member)

**Nancy Taylor**

parklakesgerald@gmail.com

**Shepard Cross**

parklakes\_scross@yahoo.com

**Lashonda Ramdass**

parklakesshonda@gmail.com

**Charles Williams**

parklakescharles@gmail.com

**Kennetha Smith-Tolbert**

parklakeskennetha@gmail.com

**Julietta Ortiz**

parklakejulietta@gmail.com

**Edgar Clayton**

parklakesraj@gmail.com

## CREST MANAGEMENT PERSONNEL

**Lucean Kuykendall** – Community Manager –  
maintenance items, contractors, board requests

281-945- 4659 [lucean.kuykendall@crest-management.com](mailto:lucean.kuykendall@crest-management.com)

**Dina Defenbaugh** – Assistant Community Manager –  
Deed restrictions violations and ACC applications

281-945-4665 [dina.defenbaugh@crest-management.com](mailto:dina.defenbaugh@crest-management.com)

**Staci Tucker** – Community Accountant –  
payment and accounting matters

281-945-4651 [staci.tucker@crest-management.com](mailto:staci.tucker@crest-management.com)

**Lisa Walker** – On Site Community Manager –  
Rentals, access cards and general community inquiries

281-441-9955 [lisa.walker@crest-management.com](mailto:lisa.walker@crest-management.com)

**Willie Murriel** – On-site Facilities Manager –  
281-441-9955 [willie.murriel@crest-management.com](mailto:willie.murriel@crest-management.com)

### Crest Management Company, AAMC

P.O. Box 219320 Houston, TX 77218-9320

Phone: 281-579-0761 Fax: 281-579-7062

[www.crest-management.com](http://www.crest-management.com)

## PARK LAKES RECREATION CENTER HOURS

Monday-Saturday 9:00AM-6:00PM (closed for lunch 12:30PM-1:30PM)

**Fitness Center Hours** (Clubhouse & Splash Pad)

7 Days a week - 4:30AM until 11:30PM \*\*Hours are subject to change\*\*

**On Site Community Manager: Lisa Walker**

Office Phone: 281-441-9955

[lisa.walker@crest-management.com](mailto:lisa.walker@crest-management.com)

## Park Lakes 2017 Pool Season

### Clubhouse Pool Hours

*June 3 through August 20*

Monday and Tuesday CLOSED

Wednesday 2:00 p.m. to 7:00 p.m.

Thursday and Friday 3:00 p.m. to 9:00 p.m.

Saturday 2:00 p.m. to 7:00 p.m.

Sunday 2:00 p.m. to 6:00 p.m.

**July 4th 2:00 p.m. to 7:00 p.m.**

*August 21 through September 4*

Monday to Friday CLOSED

Saturday 2:00 p.m. to 7:00 p.m.

Sunday 2:00 p.m. to 6:00 p.m.

**Labor Day 2:00 p.m. to 6:00 p.m.**

### Splash Pad and Splash Pad Pool Hours

*June 3 through August 20*

Monday and Wednesday CLOSED

Tuesday 12:00 p.m. to 7:00 p.m.

Thursday to Saturday 12:00 p.m. to 7:00 p.m.

Sunday 12:00 p.m. to 6:00 p.m.

**July 4th 12:00 p.m. to 7:00 p.m.**

*August 21 through September 4*

Monday to Friday CLOSED

Saturday 12:00 p.m. to 7:00 p.m.

Sunday 12:00 p.m. to 6:00 p.m.

**Labor Day 12:00 p.m. to 7:00 p.m.**

## SplashPad and Pool Rentals

The SplashPad is only available during business hours Mon – Sat  
9:00 AM – 6:00 PM

SplashPad rental is \$25.00 per hour with a max of 3 hours for one  
cabana area of the SplashPad plus a \$25 admin fee and a \$100 Deposit  
(which stays in the office and will be given back after the event)

\*This does not include access to the pool area without a designated  
lifeguard paid for by the resident.

In order for the pool to be rented after hours you will need to  
contact Aquatic Management of Houston at 281 446-5003 and they  
will assist you with payment and hours.

\*The pool and clubhouse cannot be rented or used in  
conjunction with each other.



## Park Lakes Pool Rules

### KIDDIE POOL RULES

1. Adult supervision required at all times.
2. Watch your children closely. Drowning happens quickly and at any water depth. People drowning cannot call out for help.
3. Keep children within arm reach when in the water.

### PARK LAKES POOL RULES

1. No service animals prohibited
2. Changing diapers within 6 feet of the water feature is prohibited
3. Use of the water feature if ill with contagious disease is prohibited
4. Do not drink water from the water feature
5. Use of the water feature when ill with diarrhea is prohibited
6. No diving
7. Warning no lifeguard on duty children should not use pool without adult supervision
8. Shower before entering do not use alone
9. No person may eat, drink, and smoke in pool area
10. No glass in the pool
11. No animals or other pets in pool area
12. Use of this pool/ splash pad is restricted to members of the Park

13. The use of this facility is at your own risk. All trespassers will be prosecuted. Parents are responsible for the safety and conduct of their children.
14. Children under 12 years of age are not allowed in the pool area unless accompanied by a responsible adult at least 18 years of age.
15. Children under 2 years of age must wear rubber pants or approved swim diapers. Disposable diapers are not allowed in the pool. All diaper changes must be done in the restroom. Age limit in the wading/baby pool is at the discretion of the lifeguard on duty.
16. Swimmers must wear proper swimsuits. No cut offs or oversized shirts will be allowed. All undergarments must be covered at all times.
17. Anyone with open sores or wounds is prohibited from using the pool.
18. No pets allowed in the pool/ splash pad areas.
19. No running, horseplay, or loud/unruly conduct will be

*(Continued on Page 6)*

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# PARK LAKES

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- tolerated in the pool/ splash pad
20. Flotation devices and toys in the pool are subject to approval by the life guard on duty for the benefit of the reasonable enjoyment and/ or safety considerations of all residents/guests.
  21. No smoking allowed in the pool/ splash pad area. No food or beverages allowed in the pool.
  22. Glass containers and/or alcoholic beverages prohibited in the pool area. Obscene Language, loud music, or unacceptable behavior will not be tolerated.
  23. The Park Lakes Owners Association is not responsible for lost or stolen items.
  24. Other rules may be enforced as deemed necessary by the lifeguard for the safety of other residents. Lifeguards have the right to ask a swimmer to pass a swim test prior to swimming alone. Lifeguards have the ultimate authority in the pool area at all times.
  25. Residents are responsible for their children and guest at all times.
  26. We have a zero tolerance policy. If you do not obey the rules, you will be ask to leave the premises.
  27. No trespassing when facilities are closed.

**Persons not following the rules are subject to suspension of privileges. Rules are subject to change at any time without notice.**

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## We're Having What Kind of Meeting?

What's the difference in a board meeting and a special meeting, or an annual meeting and a town meeting? Confused? Here's some clarification.

### Annual Meetings

Annual meetings—or annual membership meetings—are required by our governing documents, which specify when they're to be conducted and how and when members are to be notified about the meeting. This is the main meeting of the year when members receive the new budget, elect a board, hear committee reports and discuss items of common interest.

### Special Meetings

Special meetings are limited to a particular topic. The board can call a special meeting at any time, and they must notify all members in advance. The notice will specify the topic so interested members can attend. Special meetings give the board an opportunity to explore sensitive or controversial matters—perhaps an assessment increase. Members do not participate in the meeting, unless asked directly by a board member, but they have a right to listen to the board discussion.

### Town Meetings

Town meetings are informal gatherings intended to promote two-way communication; full member participation is essential to success. The board may want to present a controversial issue or explore an important question like amending the bylaws. The board may want to get a sense of members' priorities, garner support for a large project or clarify a misunderstood decision.

### Board Meetings

Most of the business of the association is conducted at regular board meetings. Board members set policy, oversee the manager's work, review operations, resolve disputes, talk to residents and plan for the future. Often the health and harmony of an entire community is directly linked to how constructive these meetings are.

### Executive Session

The governing documents require the association to notify you in advance of all meetings, and you're welcome—in fact, encouraged—to attend and listen. The only time you can't listen is when the board goes into executive session. Topics that the board can discuss in executive session are limited by law to a narrow range of sensitive topics. Executive sessions keep only the discussion private; no votes can be taken. The board must adjourn the executive session and resume the open session before voting on the issue. In this way, members may hear the outcome, but not the private details.

### Parties

Occasionally the association notifies all residents of a meeting at which absolutely no business is to be conducted. Generally these meetings include food and music, and they tend to be the best attended meetings the association has. Oh, wait! That's a party, not a meeting. Well, it depends on your definition of meeting.

## WE NEED YOU TO VOLUNTEER!!

Volunteers are always welcome and needed. If you are interested in volunteering for any of our upcoming events or committees please contact your Onsite Community Manager, Lisa Walker at 281-441-9955 or [lisa.walker@crest-management.com](mailto:lisa.walker@crest-management.com).

### WHY JOIN A COMMITTEE?

Committees serve a number of important roles to our association process and the Board of Directors:

- Committees serve as a training ground for future association leaders.
- Committees serve as a conduit through which the Board receives "grass root" input - opinions and attitudes of owners.
- Committees are a vehicle through which Board actions are explained.
- Committees enhance the effectiveness of the Board of Directors by providing research analysis and advice needed for policy decisions.
- Committees can be an instrument for initial implementation of Board policies such as with the Architectural Review Committee.

Committees are an important linkage between the Board of Directors and owners but in order to be effective committees need members! Owner input, involvement and participation is a must. Please consider participating in the association process and volunteering to serve on an association committee. Our community needs you!

Be on the lookout for committee meetings. Meeting times and locations will be sent out via email through Constant Contact. Sign up to receive emails at [www.Crest-Management.com](http://www.Crest-Management.com).

### We currently have five committees:

1. **Adopt A School**
2. **Landscaping**
3. **Communications**
4. **Safety**
5. **Community Events**





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