



October 2017

Official Publication of Park Lakes Property Owners Association

Volume 5, Issue 10



NOTICE:

Sterling Association Services, Inc. is the NEW community management service contracted by Park Lakes Property Owners Association.

We are pleased to announce that the Board of Directors for Park Lakes Property Owners Association, Inc. (Park Lakes P.O.A.) has contracted with Sterling Association Services, Inc. ("Sterling") to provide professional community association management services effective September 1, 2017. Sterling Association Services, Inc. provides association services to over one hundred and fifty communities throughout Houston and its surrounding areas. Some of these services include customer care, billing and collecting the annual assessments, paying the community's monthly expenses, and maintaining the association's books and records.

Please note that assessment payments and correspondence to Park Lakes P.O.A. after September 1, 2017, should be directed to our office address below:

CORPORATE OFFICE:

6842 North Sam Houston Parkway W.
Houston, TX 77064
832-678-4500

ON-SITE OFFICE:

9730 Park Lakes Canyon Terrace
Humble, TX 77396
281-441-9955

ParkLakes@sterlingasi.com

Along with the financial support mentioned above, Sterling's services will include enforcement of the deed restrictions, processing architectural improvements, contract administration, day-to-day operations and directives, as well as providing support to the members

as it pertains to Park Lakes. Your community will be serviced by our dedicated and professional management team which consists of Aly Long, General Manager, aly@sterlingasi.com, Lisa Walker, Onsite Manager, lisa.walker@sterlingasi.com and Susan Marshall Accounting Associate, susan@sterlingasi.com.

Should you have any questions, please feel free to contact your management team via any of the mediums provided. To receive community emails or to review and update your account, please log in to www.sterlingasi.com.

UPCOMING COMMUNITY



October 21st - 1:30pm - 4:30pm
Park Lakes Fall Festival

November 11th - 7:00am - 12:00pm
Community Wide Fall Garage Sale

December 9th - 1:30pm - 4:30pm
Cookies with Santa

PARK LAKES

HELPFUL PHONE NUMBERS

Park Lakes Property Owners Association

Sterling Association Services Inc.(832) 678-4500
SplashPad Texas Onsite Office.....(281) 441-3557
Recreation Center Onsite Office.....(281) 441-9955
Gate Attendant.....(281) 441-1089
Houston National Golf Club(281) 304-1400

Utilities

Comcast (Customer Service)(713) 341-1000
Electricity (TXU)(800) 368-1398
Gas (Centerpoint)(713) 659-2111
Trash (Republic Waste).....(281) 446-2030
Water & Sewer (EDP Water District).....(832) 467-1599
Electricity (Centerpoint-Report street light outage)(713) 207-2222
Texas One Call System (Call Before you Dig)..... 811

Property Tax Authorities

Harris County Tax.....(713) 368-2000
Harris MUD #400(281) 353-9809

Public Services

US Post Office.....(281) 540-1775
Toll Road EZ Tag.....(281) 875-3279
Voters/Auto Registration(713) 368-2000
Drivers License Information.....(281) 446-3391
Humble Area Chamber(281) 446-2128

Police & Fire

Emergency 911
Constable/Precinct 4 (24-hr dispatch)(281) 376-3472
Harris Co. Sheriff's Dept./Prec 4, Dist 2 (24-hr) (713) 221-6000
Eastex Fire Department.....(281) 441-2244
Emergency Medical Service (281) 446-7889
Poison Control.....(800) 222-1222
Humble Animal Control.....(281) 446-2327
Texas DPS.....(281) 446-3391

Area Hospitals

Renaissance Northeast Surgery(281) 446-4053
Kingwood Medical Center(281) 348-8000
Northeast Medical Center Hospital.....(281) 540-7700
Memorial Hermann Hospital (The Woodlands)(281) 364-2300

Public Schools

Humble ISD(281) 641-1000
Park Lakes Elementary (K-6).....(281) 641-3200
Humble Middle School (7-8)(281) 641-4000
Summer Creek High School (9-12)(281) 641-5400

Private Schools

Holy Trinity(281) 459-4323
St. Mary Magdalene Catholic.....(281) 446-8535
The Christian School of Kingwood(281) 359-4929
Humble Christian School.....(281) 441-1313

DISCLAIMER:

The Association doesn't verify, endorse, or approve any products, information, or opinions mentioned at Association sponsored functions or contain in this community newsletter.

BOARD MEMBERS 2017/2018

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HELP MAKE OUR COMMUNITY BETTER

Our community has lots going on, and that includes a range of upcoming social events as well several important ongoing projects. The website needs updating, there's always room for another article in the association newsletter, and several committees. You can be instrumental in helping to plan the community-wide spring barbeque, to renovate the community center, to redesign the common area landscaping, to review and update the association's architectural guidelines, to create the association's 5-year plan and to get involved in any number of other important endeavors. All it takes is a few hours of your time each month and a commitment to your neighbors.

There's a lot to be gained from volunteering your time: new friends, new skills, recognition by your neighbors and—perhaps best of all—an improved community.

Contact the association manager or a member of the board today. Welcome to the party!

PARK LAKES RECREATION CENTER HOURS

Mon., Tues., Thurs., Fri. - 9:00AM-6:00PM / Wed. - 11:00AM-7:00PM

Fitness Center Hours (Clubhouse & Splash Pad)

7 Days a week - 4:30AM until 11:30PM **Hours are subject to change**

On Site Community Manager: Lisa Walker

Office Phone: 281-441-9955

lisa.walker@crest-management.com

HURRICANE HARVEY DISASTER RELIEF

Last month Hurricane Harvey ravaged the Texas Coast and left Houston, the nation's fourth-largest city, grappling with unprecedented flooding. Do you need help? Or do you want to help those in need? Check out these resources below:

SHELTER AND RELIEF

- Check for open shelters and hotels you can stay in. You can also camp for free in Texas state parks.
- Residents of 11 counties may be eligible for D-SNAP, a program that offers short-term food assistance for families impacted by Harvey. See if you're eligible for the program by logging into hhs.texas.gov/d-snap.
- The United Way Helpline at 211 has information on shelters and other forms of assistance.
- Apply for disaster assistance, and check the status of your application, www.disasterassistance.com. You can also file a personal claim with your insurer.
- Try the Texas Department of Insurance's consumer hotline at 1-800-252-3439 for insurance help.
- Follow government guidelines on replacing important documents.
- If you lost your job because of the hurricane, you may be

eligible for unemployment benefits by applying

- Check out the Texas Association of Health Plans' list to see what services your provider is offering.
- Check out this guide for avoiding fraudulent restoration companies. And check out the Texas Association of Builders' video on how to hire a qualified contractor to help you rebuild.
- See the U.S. Small Business Administration's guide to low-interest, long-term disaster loans. If you have questions, call the SBA's service center at (800) 659-2955.
- To report a missing child, call the National Center for Missing and Exploited Children at 1-866-908-9570.
- Talk to a professional about emotional distress by calling the Disaster Distress Helpline at 1-800-985-5990 or texting "TalkWithUs" to 66746.
- Need laundry help? Rockport Laundry Chain is a group of volunteers washing clothes and other items for Harvey victims.

DISASTER ASSISTANCE

- FEMA is providing resources for people with disabilities, access and functional needs on its website.
- Free Tetanus vaccinations are available at select Gulf Coast

(Continued on Page 4)

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PARK LAKES

(Continued from Page 3)

and Houston area H-E-B stores. Call your local stores to verify participation.

- Coast Guard Mutual Assistance is providing support to Harvey victims who are members of the Coast Guard, Army and Navy Marine Corps.
- Are you a business owner? The Texas Association of Business has established a hotline to provide resources to business owners affected by the storm. Call 512-637-7714.
- For legal advice, call the State Bar of Texas legal hotline at 800-504-7030 for toll-free answers to basic legal questions in English, Spanish or Vietnamese. If you need a lawyer, call the State Bar's Lawyer Referral & Information Service at 800-252-9690.
- SpareFoot is offering free storage for Harvey victims.
- DriveSavers is offering free data recovery services to people who have lost files due to water damage.
- Members of the Texas Association of Orthodontists are helping Harvey survivors find volunteer orthodontists to assist in emergency treatment.
- Car towed in Harris County? Call 713-308-8580 to locate it.

If you want to help victims of Hurricane Harvey ...

PROVIDE SHELTER AND SUPPLIES

- Food banks are asking for nonperishable staples like canned meat and dry goods, as well as cleaning supplies; the Houston Food Bank, Southeast Texas Food Bank in Beaumont, Central Texas Food Bank, Galveston County Food Bank, Food Bank of the Golden Crescent and Corpus Christi Food Bank all accept online donations. Or you can donate to Feeding Texas, a network of food banks across the state
- You can open your home to disaster victims through Airbnb or RENTCafé.
- Make a cash or diaper donation to the Texas Diaper Bank, which is providing emergency diaper kits to displaced families. The Austin Diaper Bank is also accepting cash or diaper donations to distribute to Harvey victims.
- Donate underwear, bras and disposable diapers through Amazon.
- The Austin Disaster Relief Fund is calling for 6,000 welcome kits.
- Donate cash or supplies for children with complex medical needs to Little Lobbyists.

MAKE A DONATION

- Several local and national organizations are collecting

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donations for general disaster relief efforts, including the United Way, Americares, Salvation Army, Save the Children, Catholic Charities USA, United Methodist Committee on Relief, SBP, Global Giving, Direct Relief, Heart to Heart, Arms of Hope and Southern Baptist Disaster Relief. Houston Texans defensive end J.J. Watt has set up a flood relief fund, backing the effort with his own \$100,000 donation.

- Gofundme has curated a list of Harvey relief efforts, with fundraisers for individual cities, families and homes.
- Individuals and corporations can donate to hurricane relief efforts through the Voluntary Organizations Active in Disaster.
- The State of Texas Agriculture Relief fund (STAR fund) is collecting private dollars to help Texas farmers and ranchers recover from Hurricane Harvey.
- Help teachers in affected school districts rebuild their classrooms. Teachers of Tomorrow, a Texas education organization, started a relief fund for educators affected by Harvey. You can also donate to Communities In Schools to help schools in impacted areas.
- Help LGBTQ flood victims through the Montrose Center.
- Donate to the Texas Workers Relief Fund to aid working families in crisis.
- You can help Hurricane Harvey victims by texting HARVEY to 90999 to give \$10 to the Red Cross (or by visiting RedCross.org to give any other amount).
- The Hurricane Harvey Relief Fund, established by Houston Mayor Sylvester Turner, is accepting donations for flood victims.
- The Society for the Prevention of Cruelty to Animals of Texas is helping displaced animals. You can donate at www.sPCA.org/give or sign up to adopt a displaced animal at www.sPCA.org/foster. Austin Pets Alive is also seeking help, as are the Animal Defense League of Texas and the Houston Humane Society.

GIVE BLOOD

Several hospitals are reporting blood shortages and seeking donations in the wake of the storm. O negative and O positive donations are particularly helpful, but people of all blood types are encouraged to donate.

- Carter BloodCare is sending donations to Southeast Texas; see where you can donate here. You can also give blood through the South Texas Blood & Tissue Center — find out more on their website or by calling 210-731-5590 — and through We Are Blood.
- Driscoll Children's Hospital in Corpus Christi — which never lost power — is accepting blood donations as well as financial support.
- Living outside of Texas? You can still donate blood through the Red Cross.

VOLUNTEER YOUR TIME

- Volunteers can sign up for trips to the affected area through organizations like Samaritan's Purse, SBP, GivePulse, Coastal

Bend Disaster Recovery Group, Team Rubicon and Voluntary Organizations Active in Disaster.

- Volunteer Houston has launched a virtual Volunteer Reception Center to aid nonprofit agencies in flood relief efforts.
- If you're in the Dallas-Fort Worth area, you can register to help at shelters through the Mass Care Task Force.
- Apply to help victims by working for FEMA.
- If you're a chef, sign up to cook for victims in Houston.
- If you are a health or mental health professional, sign up with the Red Cross to deploy to affected areas.
- Remote Area Medical is seeking medical personnel, as well as general support and supplies, to help with rescue efforts. Contact RAM at volunteers@ramusa.org or 865-579-1530.
- The Red Cross is seeking musicians to play at Austin-area evacuation shelters.
- Are you an attorney? Work for the State Bar of Texas' legal hotline to help low-income Texans replace lost documents and answer insurance questions.

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CLUBHOUSE RENTALS

The Clubhouse is available for rental on a first come first serve basis. Renters will have access to the patio and the clubhouse living space as well as the kitchen and bathrooms. Pool access is not permitted with the rental of the clubhouse.

The deposit for rental is \$300.00 (refundable pending inspection of facility/no damages)

- \$25.00 Admin Fee (non-refundable)
- \$20.00 per hour during business hours
- \$40.00 per hour after business hours and weekends

Please contact your onsite manager Lisa Walker for more information at 281-441-9955 or via email at lisa.walker@crest-management.com

- You are permitted to book an event 3 months in advance but no less than 2 weeks prior to your event.
- All deposit/rental checks will be held by the office personnel until the time of the event.
- All events would be pending approval by the board prior to event date.

In order to book one of the areas for an event all HOA dues must be in good standings and all fees must be paid in advance**

SUBMISSIONS

If you have any articles or classifieds that you would like to include in the next month's newsletter please contact Ashley Howard via email in the 1st week of the month to be included in the upcoming month's newsletter.

All classifieds will pending board approval before listed in the newsletter*

SEE YOU LATER, SUMMER!

It's that time of year—you're exchanged your swimsuit for sweaters and scarves just in time to roll up your sleeves and prepare you home for cooler weather. As we watch summer fade into the sunset, consider adding the following items to your winterization checklist, and ensure your home is in tip-top shape for the fall and winter seasons.

- Update your window treatments. Summer's venetian blinds and sheer curtain panels won't keep the frigid air from creeping in on a cold night. Consider switching to a denser curtain fabric for the winter months to keep your home feeling cozy and keep heating bills low.
- Schedule appliance check-ups. Your HVAC system, air ducts and hot water heater should be checked by a licensed professional to ensure all elements are in good shape for the change in weather—especially if any appliances worked overtime during summer months.
- Don't forget the attic. Check for leaks in the roof, possible cracks in attic windows and insufficient insulation. With the help of a licensed professional or advice from your local home improvement store staff, you can shield your attic from harsh weather.
- Replace weather stripping. Doors and windows need extra help to hold heat inside your home. Inspect all door and window perimeters for cracks or tears in your current weather stripping. You also can add a second layer of protection with temporary weather stripping applied overtop your existing seals.
- Deep clean and declutter. Thoroughly clean your home's nooks and crannies inside and out. Ensure electrical cords, outlets and air vents are dust- and clutter-free; tidy up garages and storage areas; and clear any debris from your home's exterior, especially around vents and drains.

RESIDENT PORTAL

<http://www.canyongate.com/communities/park/>

Features of the Park Lakes Community Intranet:

Register to receive email blasts from the association (association news and announcements, community events, local area happenings and more.)

Resident Directory

Classifieds

Current Events and Activities

Documents and Forms

(ACC guidelines, restrictions financials, etc.)

You can also sign up on the email list to receive community updates and meeting notices on Crest Management's website: <http://www.crest-management.com/>

You can find Park Lakes under the community tab to access management information such as copies of the articles and by laws of the community payment plans and collection procedures for HOA dues as well as policies for parking

WE NEED YOU TO Volunteer

Volunteers are always welcome and needed. If you are interested in volunteering for any of our upcoming events or committees please contact your Onsite Community Manager, Lisa Walker at 281-441-9955 or lisa.walker@sterlingasi.com.

WHY JOIN A COMMITTEE?

Committees serve a number of important roles to our association process and the Board of Directors:

- Committees serve as a training ground for future association leaders.
- Committees serve as a conduit through which the Board receives "grass root" input - opinions and attitudes of owners.
- Committees are a vehicle through which Board actions are explained.
- Committees enhance the effectiveness of the Board of Directors by providing research analysis and advice needed for policy decisions.
- Committees can be an instrument for initial implementation of Board policies such as with the Architectural Review Committee.

Committees are an important linkage between the Board of Directors and owners but in order to be effective committees need members! Owner input, involvement and participation is a must. Please consider participating in the association process and volunteering to serve on an association committee. Our community needs you!

Be on the lookout for committee meetings. Meeting times and locations will be sent out via email. Sign up to receive emails at www.sterlingasi.com.

We currently have five committees:

1. **Adopt A School**
2. **Landscaping**
3. **Communications**
4. **Safety**
5. **Community Events**



HAVE A SAFE HALLOWEEN

Halloween is a kid's delight. It's a blast to dress up in costumes, go trick-or-treating, attend parties and, most of all, eat candy.

At the same time, Halloween can be scary for parents. Costumes can be dangerous, too much candy can be sickening and walking around at night can be risky.

The Centers for Disease Control and Prevention offer these tips (in anagram form) to make sure your little ghouls and goblins have a safe Halloween:

S – Swords, knives and similar costume accessories should be short, soft and flexible.

A – Avoid trick-or-treating alone. Children should walk in groups or with a trusted adult.

F – Fasten reflective tape to costumes and bags to help drivers see trick-or-treaters.

E – Examine all treats for choking hazards and tampering before they're eaten.

H – Hold a flashlight while trick-or-treating to help see and help others see you.

A – Always test make-up in a small area first. Remove it when done to avoid skin irritation.

L – Look both ways before crossing the street. Use established crosswalks wherever possible.

L – Lower the risk for serious eye injury by avoiding decorative contact lenses.

O – Only walk on sidewalks or on the far edge of the road facing traffic to stay safe.

W – Wear well-fitting masks, costumes and shoes to avoid blocked vision, trips and falls.

E – Eat only factory-wrapped candy. Avoid eating homemade treats unless you know the cook.

E – Enter homes only if you're with a trusted adult.

N – Never walk near lit candles or other open flames. Be sure to wear flame-resistant costumes.

If you're hosting a party or expecting trick-or-treaters:

- Provide healthy treats, such as individual packs of raisins, trail mix or pretzels. Offer fruits, vegetables and cheeses to party guests.
- Use party games and trick-or-treating as an opportunity for kids to get their daily dose of 60 minutes of physical activity.
- Be sure walking areas and stairs are well-lit and free of obstacles that could cause falls.
- Keep candle-lit jack-o-lanterns and other open flames away from doorsteps, walkways, landings and curtains. Place them on sturdy tables, keep them out of reach of pets and small children and never leave them unattended.
- Drive safely and watch out for trick-or-treaters.



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