



The HOME FRONT

March 2018

Official Publication of Park Lakes Property Owners Association

Volume 6, Issue 3

NEW TO THE COMMUNITY?

We're glad that you have chosen Park Lakes to be your new home. Please register at the onsite community office to get access to the gates, fitness center and pools, pick up your vehicle hang tags/parking permits, and to program or purchase EZ-tags.

If you want to be added to the call list please visit, email or call your Onsite Manager Lisa Walker

Phone: 281-441-9955

Email: lisa.walker@crest-management.com

Want to be notified if you have a visitor? Please request to be added to the Call List. The Call list is designed to act as even more protection for you and your family. You will be contacted at a phone number of your choosing when you have guests at the guardhouse in order for the Guards to grant access to your home. When a Resident has a visitor, the Guards will request identification, the address they are visiting and will place a call to the Homeowner. The Homeowner must grant the Guard permission to allow the visitor entry into the community otherwise the visitor is asked to leave the property.

811 - CALL BEFORE YOU DIG

There have been numerous service outages within the community due to resident activities (as well as general construction) such as installing landscaping or swimming pools. Please, prior to performing work on your property, call the "Texas One Call System at 811 or 1.800.245.4545. They will mark the location of the utility lines easement within your property. Remember, damages to any utility lines within your property can affect services to YOU and YOUR neighbor's homes. Thanks for taking time to call before you dig!

Texas One Call System: dial "811"

PARK LAKES EGGSTRAVAGANZA

SATURDAY MARCH 24, 2018

1:30 PM TO 4:30 PM

Come join the fun as we celebrate Spring at our annual Easter Egg-Stravaganza! We will have a face painter, balloon artist and Peter Cottontail to entertain residents while they are waiting for the egg hunts to start. Refreshments will also be served. The egg hunts will be divided into four age groups (2 and under, 3-5, 6-8, 9 and up) and will start at 3:00 PM. The event will be held at the Splashpad complex and soccer field. Please contact lisa.walker@sterlingasi.com for additional information.



PARK LAKES

HELPFUL PHONE NUMBERS

Park Lakes Property Owners Association

Sterling Association Services Inc.(832) 678-4500
SplashPad Texas Onsite Office.....(281) 441-3557
Recreation Center Onsite Office.....(281) 441-9955
Gate Attendant.....(281) 441-1089

Utilities

Comcast (Customer Service)(713) 341-1000
Electricity (TXU)(800) 368-1398
Gas (Centerpoint)(713) 659-2111
Trash (Republic Waste).....(281) 446-2030
Water & Sewer (EDP Water District).....(832) 467-1599
Electricity (Centerpoint-Report street light outage)(713) 207-2222
Texas One Call System (Call Before you Dig)..... 811

Property Tax Authorities

Harris County Tax.....(713) 368-2000
Harris MUD #400.....(281) 353-9809

Public Services

US Post Office.....(281) 540-1775
Toll Road EZ Tag.....(281) 875-3279
Voters/Auto Registration(713) 368-2000
Drivers License Information.....(281) 446-3391
Humble Area Chamber(281) 446-2128

Police & Fire

Emergency 911
Constable/Precinct 4 (24-hr dispatch)(281) 376-3472
Harris Co. Sheriff's Dept./Prec 4, Dist 2 (24-hr) (713) 221-6000
Eastex Fire Department.....(281) 441-2244
Emergency Medical Service (281) 446-7889
Poison Control.....(800) 222-1222
Humble Animal Control.....(281) 446-2327
Texas DPS.....(281) 446-3391

Area Hospitals

Renaissance Northeast Surgery(281) 446-4053
Kingwood Medical Center(281) 348-8000
Northeast Medical Center Hospital.....(281) 540-7700
Memorial Hermann Hospital (The Woodlands)(281) 364-2300

Public Schools

Humble ISD(281) 641-1000
Park Lakes Elementary (K-6).....(281) 641-3200
Humble Middle School (7-8)(281) 641-4000
Summer Creek High School (9-12)(281) 641-5400

Private Schools

Holy Trinity(281) 459-4323
St. Mary Magdalene Catholic.....(281) 446-8535
The Christian School of Kingwood(281) 359-4929
Humble Christian School.....(281) 441-1313

DISCLAIMER:

The Association doesn't verify, endorse, or approve any products, information, or opinions mentioned at Association sponsored functions or contain in this community newsletter.

BOARD MEMBERS 2017/2018

Rachel Gwin-President-Land Tejas

(Voting Member)

Jeff Sheehan-1st Vice President-Land Tejas

(Voting Member)

Charles Williams-parklakescharles@gamil.com-Vice

(Resident Voting Member)

Shepard Cross-parklakes_scross@yahoo.com-Treasurer

(Resident Voting Member)

Kennetha Smith-Tolbert-parklakeskennetha@gmail.com

Secretary (Resident Voting Member)

Al Brende-Ex-Officio

(Land Tejas Non-Voting Member)

Julieta Ortiz-parklakejulieta@gmail.com-Ex-Officio

(Resident Non-Voting Member)

Edgar Clayton-parklakesclayton@gmail.com-Ex-Officio

(Resident Non-Voting Member)

Tyesha Jordan-parklkaestyesha@gmail.com-Ex-Officio

(Resident Non-Voting Member)

Conrell Hadley-parklakesconrell@gmail.com-Ex-Officio

(Resident Non-Voting Member)

HELP MAKE OUR COMMUNITY BETTER

Our community has lots going on, and that includes a range of upcoming social events as well several important ongoing projects. The website needs updating, there's always room for another article in the association newsletter, and several committees. You can be instrumental in helping to plan the community-wide spring barbeque, to renovate the community center, to redesign the common area landscaping, to review and update the association's architectural guidelines, to create the association's 5-year plan and to get involved in any number of other important endeavors. All it takes is a few hours of your time each month and a commitment to your neighbors.

There's a lot to be gained from volunteering your time: new friends, new skills, recognition by your neighbors and—perhaps best of all—an improved community.

Contact the association manager, onsite manager or a member of the board today. Welcome to the party!

PARK LAKES RECREATION CENTER HOURS

Mon. - Fri. 9:00 AM - 6:00 PM / Saturday & Sunday Closed

Fitness Center Hours (Clubhouse & Splash Pad)

7 Days a week - 4:30AM until 11:30PM **Hours are subject to change**

On Site Community Manager: Lisa Walker

Office Phone: 281-441-9955

lisa.walker@sterlinggasi.com

PARK LAKES 2018 EVENTS

Easter Egg-Stravaganza Saturday, March 24, 2018 1:30 pm - 4:30 pm @ the SplashPad Complex
 Community-Wide Spring Garage Sale Saturday, April 14, 2018 7:00 am - 12:00 pm
 Market Day - Spring Edition Saturday, April 28, 2018 12:00 pm - 4:00 pm @ the Clubhouse Pavilion
 Pool Season Opening Day Party Saturday, May 5, 2018 1:30 pm - 4:30 pm @ both pool areas
 Independence Day Celebration Saturday, June 30, 2018 1:30 pm - 4:30 pm @ the Splashpad
 Movie Night Under the Stars Saturday, July 28, 2018 8:00 pm @ the SplashPad Soccer Field
 Splish-Splash Back to School Bash Saturday, August 25, 2018 1:30 pm - 4:30 pm @ the Splashpad
 Movie Night Under the Stars Saturday, September 8, 2018 8:00 pm @ the Splashpad Soccer Field
 Market Day - Fall Edition Saturday, September 22, 2018 12:00 pm - 4:00 pm @ the Clubhouse Pavilion
 National Night Out Tuesday, October 2, 2018 6:00 pm - 8:00 pm @ the Splashpad
 Community-Wide Garage Sale Saturday, October 20, 2018 7:00 am - 12:00 pm
 Fall Festival Saturday, November 11, 2018 1:30 pm - 4:30 pm @ the Clubhouse Pavilion
 Cookies and Cocoa with Santa Saturday, December 15, 2018 1:30 pm - 4:30 pm @ the Clubhouse Rec Center

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PARK LAKES



WE NEED YOU TO VOLUNTEER!

Volunteers are always welcome and needed. If you are interested in volunteering for any of our upcoming events or committees please contact your Onsite Community Manager, Lisa Walker at 281-441-9955 or lisa.walker@sterlingasi.com.

WHY JOIN A COMMITTEE?

Committees serve a number of important roles to our association process and the Board of Directors:

- Committees serve as a training ground for future association leaders.
- Committees serve as a conduit through which the Board receives "grass root" input - opinions and attitudes of owners.
- Committees are a vehicle through which Board actions are explained.
- Committees enhance the effectiveness of the Board of Directors by providing research analysis and advice needed for policy decisions.
- Committees can be an instrument for initial implementation of Board policies such as with the Architectural Review Committee.

Committees are an important linkage between the Board of Directors and owners but in order to be effective committees need members! Owner input, involvement and participation is a must. Please consider participating in the association process and volunteering to serve on an association committee. Our community needs you!

Be on the lookout for committee meetings. Meeting times and locations will be sent out via email. Sign up to receive emails at www.sterlingasi.com.



CLUBHOUSE RECREATION CENTER PARTY ROOM



The Clubhouse is available for rental on a first come first serve basis. Renters will have access to the patio and the clubhouse living space as well as the kitchen and bathrooms. Pool access is not permitted with the rental of the clubhouse.

The deposit for rental is \$300.00 (refundable pending inspection of facility/no damages)

- \$25.00 Admin Fee (non-refundable)
- \$20.00 per hour during business hours (4 hour minimum)
- \$40.00 per hour after business hours and weekends (4 hour minimum)

Please contact your onsite manger Lisa Walker for more information at 281-441-9955 or via email at lisa.walker@sterlingasi.com

- You are permitted to book an event 3 months in advance but no less than 2 weeks prior to your event.
- All deposit/rental checks will be held by the office personnel until the time of the event.
- All events would be pending approval by the board prior to event date.

In order to book one of the areas for an event all HOA dues must be in good standings and all fees must be paid in advance**

DRIVING RESPONSIBLY

Park Lakes is a community of small families, young adults and seniors who love the outdoors. We have a right to enjoy our surroundings without the threat of tragedy striking through reckless driving. ATV's, Go Carts and dirt bikes have been reported as being driven in the community carelessly and damaging property. This is a direct violation of the CC&R's. Recreational vehicles are prohibited in Park Lakes.

Before you drive, stop and think about your responsibilities. Help us make this a safer place by considering the consequences of one careless moment behind the wheel. If you observe others not driving responsibly, report this to the police and then get involved through neighborhood committees. We must all work together to make a difference.

ASSOCIATION CRIME STOPPERS

Everyone wants a safe place to call home, and our association strives to make all residents feel secure. While we're diligent in our efforts to reduce possible dangers in our community, we can't do it alone. It's up to everyone to pitch in to keep crime rates down. Thankfully, taking a few simple steps can go a long way in keeping theft, vandalism and other felonies and misdemeanors out of the association.

Know Your Neighbors. And not just the neighbors on your block, but also the neighbors from all parts of the association. At the very least, you'll get a better idea of who actually lives (and in turn, who belongs) here. Talking with your neighbors will also give you the chance to find out if there have noticed any crimes or suspicious activity in the association recently so that you can be on the lookout as well. Consider creating and distributing a list with everyone's contact information so that you and your neighbors can alert each other of any problems that arise. Of course, be sure to get your neighbors' permission first to put their information on the list.

Leave The Light On. A good way to deter felons from breaking into your home is to make sure your front porch light stays on all night, even when you're out of town. Not only does it signal that someone's home, it also makes it harder for vandals to hide among the shadows. If you're worried that you'll either forget to turn the light on at night or off in the morning, you can purchase an inexpensive timer that will automatically do that for you every day. Also, if you see any street lights around the association that are burnt out, please let the board know as soon as possible so that we can replace them for everyone's safety.

Lock Up. If you want to keep unwanted guests out, don't make your home inviting. Even when you're around, it's best to keep all gates, doors and garages locked at all times. It's also a good idea to keep your windows closed and locked when possible, especially if they're on the ground floor.

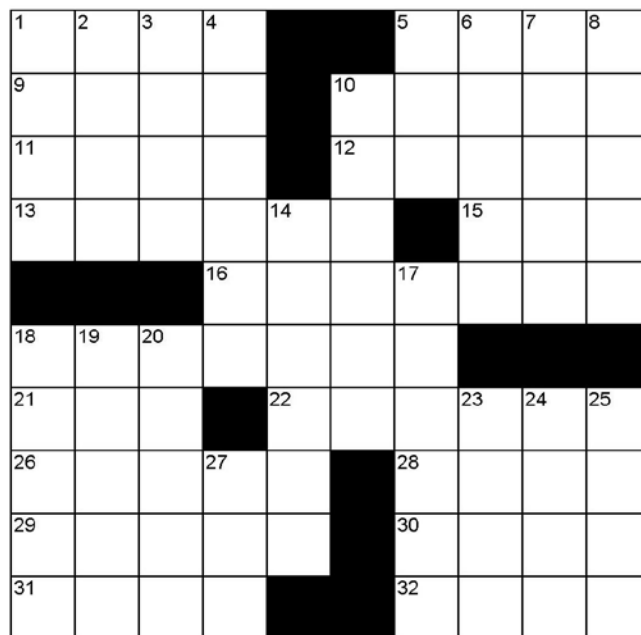
Put On Your Walking Shoes. Taking as stroll around the association isn't just good exercise. You can casually patrol the community for anything suspicious or usual, as well as swap notes about criminal activity in the area with other neighbors who are out and about. Also, when more residents regularly walk around the association, it can help scare off hooligans who are afraid of getting caught in the act.

Clean It Up. Picking up litter, removing graffiti and keeping trees, bushes and lawns trimmed not only makes the association look better, but also sends the message that our residents are diligent about keeping the neighborhood a respectable place to live. This can help discourage troublemakers from hanging around our community and encourage responsible and involved people to move to the association.

See Something, Say Something. If you notice a crime or a suspicious activity, regardless of how small the incident may seem, notify association security and the police immediately. Of course,

only call 911 if it is an emergency; otherwise, contact the police on their non-emergency line. We all have a responsibility to our community to help keep it safe, and incorporating even a few of these tips can go a long way. Do your part to make our association a place you're happy to call home.

CROSSWORD PUZZLE



ACROSS

1. Blow
5. Green Gables dweller
9. Not there
10. Ask for legally
11. Smooth
12. Island nation
13. Fertilized cell
15. Ex-serviceman
16. Rovers
18. Covered in coarse hair
21. Single
22. Sacred songs
26. Scrimmage
28. Prophet who built the arc
29. Remove
30. Canal
31. Eye infection
32. Tear

DOWN

1. Virtuoso
2. Airy
3. "Ribbit" animal
4. Singing voices
5. Wing
6. Innocent
7. Meat curing ingredient
8. Gives off
10. Sharks
14. Man's wig
17. Less nice
18. Houses
19. Sluggish
20. Electrical device
23. Tenet
24. Water pipe
25. Cote
27. East southeast

View answers online at www.peelinc.com

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PARK LAKES

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PARK LAKES STERLING INTRODUCTION

NOTICE: STERLING ASSOCIATION SERVICES, INC. IS THE NEW COMMUNITY MANAGEMENT SERVICE CONTRACTED BY PARK LAKES PROPERTY OWNERS ASSOCIATION.

We are pleased to announce that the Board of Directors for Park Lakes Property Owners Association, Inc. (Park Lakes P.O.A.) has contracted with Sterling Association Services, Inc. ("Sterling") to provide professional community association management services effective September 1, 2017. Sterling Association Services, Inc. provides association services to over one hundred and fifty communities throughout Houston and its surrounding areas. Some of these services include customer care, billing and collecting the annual assessments, paying the community's monthly expenses, and maintaining the association's books and records.

Please note that assessment payments and correspondence to Park Lakes P.O.A. after September 1, 2017, should be directed to our office address below:

Corporate Office:

6842 North Sam Houston Parkway W.
Houston, TX 77064
832-678-4500

On-site Office:

9730 Park Lakes Canyon Terrace,
Humble, TX 77396
281-441-9955

ParkLakes@sterlingasi.com

Along with the financial support mentioned above, Sterling's services will include enforcement of the deed restrictions, processing architectural improvements, contract administration, day-to-day operations and directives, as well as providing support to the members as it pertains to Park Lakes. Your community will be serviced by our dedicated and professional management team which consists of Aly Long, General Manager, aly@sterlingasi.com, Lisa Walker, Onsite Manager, lisa.walker@sterlingasi.com and Susan Marshall Accounting Associate, susan@sterlingasi.com.

Should you have any questions, please feel free to contact your management team via any of the mediums provided. To receive community emails or to review and update your account, please log in to www.sterlingasi.com.

NEIGHBORHOOD WATCH TIPS

Let's all work together to help eliminate neighborhood crime.

Please watch out for these activities in our neighborhood:

- Someone running from a car or home.
- Someone screaming. If you can't explain the screams, call law enforcement and report them.
- Someone going door-to-door in the neighborhood or looking into windows and parked cars.
- Someone asking about past residents.
- Someone who appears to have no purpose wandering through the neighborhood.
- Unusual or suspicious noises that you cannot explain, such as breaking glass or pounding.
- Vehicles moving slowly without lights or without an apparent destination.
- Business transactions conducted from a vehicle. This could involve the sale of drugs or stolen goods.
- Offers of merchandise available for ridiculously low prices. The merchandise might be stolen.

- Someone walking or running while carrying property at an unusual time or place.
- Someone removing property from unoccupied residences.
- A stranger entering a neighbor's home which appears to be unoccupied.
- A stranger in a car who stops to talk to a child.
- A child resisting the advances of an adult.



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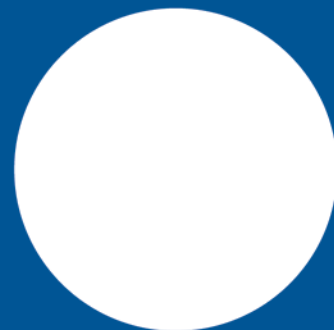
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