

June 2018

Official Publication of Park Lakes Property Owners Association Volume 6, Issue 6

# PLEASE WELCOME YOUR NEWLY ELECTED BOARD MEMBERS

**Rachel Gwin** President – Land Tejas (Voting Member)

> **Jeff Sheehan** Land Tejas (Voting Member)

Kennetha Smith-Tolbert parklakeskennetha@gmail.com – Vice (Resident Voting Member)

**Julieta Ortiz** parklakejulieta@gmail.com - Secretary (Resident Voting Member)

**Charles Williams** parklakescharles@gmail.com - Treasurer (Resident Voting Member) Al Brende Ex-Officio (Land Tejas Non-Voting Member)

Gerald Jones parklakesgerald@gmail.com Ex-Officio (Resident Non-Voting Member)

#### **Taylor Williams**

parklakesstaylor@gmail.com Ex-Officio (Resident Non-Voting Member)

#### **Conrell Hadley**

parklakesconrell@gmail.com Ex-Officio (Resident Non-Voting Member)

Michael Joseph parklakesmichael@gmail.com Ex-Officio (Resident Non-Voting Member)

# HELP MAKE OUR COMMUNITY BETTER

Our community has lots going on, and that includes a range of upcoming social events as well several important ongoing projects. The website needs updating, there's always room for another article in the association newsletter, and several committees. You can be instrumental in helping to plan the community-wide spring barbeque, to renovate the community center, to redesign the common area landscaping, to review and update the association's architectural guidelines, to create the association's 5-year plan and to get involved in any number of other important endeavors. All it takes is a few hours of your time each month and a commitment to your neighbors.

There's a lot to be gained from volunteering your time: new friends, new skills, recognition by your neighbors and—perhaps best of all—an improved community.

Contact the association manager, onsite manager or a member of the board today. Welcome to the party!

## HELPFUL PHONE NUMBERS

#### Park Lakes Property Owners Association

Turk Lakes Troperty Owners Association
Sterling Association Services Inc(832) 678-4500
SplashPad Texas Onsite Office(281) 441-3557
Recreation Center Onsite Office(281) 441-9955
Gate Attendant(281) 441-1089
Utilities
Comcast (Customer Service)(713) 341-1000
Electricity (TXU)
Gas (Centerpoint)(713) 659-2111
Trash (Republic Waste)(281) 446-2030
Water & Sewer (EDP Water District)(832) 467-1599
Electricity (Centerpoint–Report street light outage)(713) 207-2222
Texas One Call System (Call Before you Dig) 811
Property Tax Authorities
Harris County Tax(713) 368-2000
Harris MUD #400
Public Services
US Post Office
Toll Road EZ Tag
Voters/Auto Registration
Drivers License Information
Humble Area Chamber
Police & Fire
Emergency
Constable/Precinct 4 (24-hr dispatch)(281) 376-3472
Harris Co. Sheriff's Dept./Prec 4, Dist 2 (24-hr) (713) 221-6000
Eastex Fire Department
Emergency Medical Service
Poison Control
Humble Animal Control     (281) 446-2327
Texas DPS(281) 446-3391
Area Hospitals
Renaissance Northeast Surgery(281) 446-4053
Kingwood Medical Center
Northeast Medical Center Hospital
Memorial Hermann Hospital (The Woodlands)(281) 364-2300
Public Schools
Humble ISD
Park Lakes Elementary (K-6)
Humble Middle School (7-8)
Summer Creek High School (9-12)(281) 641-4000
-
Private Schools
Holy Trinity
St. Mary Magdalene Catholic
The Christian School of Kingwood(281) 359-4929
Humble Christian School(281) 441-1313

#### **DISCLAIMER:**

The Association doesn't verify, endorse, or approve any products, information, or opinions mentioned at Association sponsored functions or contain in this community newsletter.

## **CLUBHOUSE RECREATION Center Party Room**

Park Lakes POA Clubhouse has received a makeover. Come check out our newly updated facility!

#### **Rental information:**

The Clubhouse is available for rental on a first come first serve basis. Renters will have access to the patio and the clubhouse living space as well as the kitchen and bathrooms. Pool access is not permitted with the rental of the clubhouse.

The deposit for rental is \$500.00 (refundable pending inspection of facility/no damages)

- \$25.00 Admin Fee (non-refundable)
- \$20.00 per hour during business hours
- \$40.00 per hour after business hours and weekends

#### Splash Pad Rental

The Splash Pad is available for rental on a first come first serve basis. Renters will have access to one cabana of choice during their contracted time. No more than 15 guests will be allowed, including adult supervision. Pool access will not be permitted.

- \$25.00 Admin Fee (non-refundable)
- \$75.00 Rental Fee
- (3 hour window of your choice between 9am 6 pm)
- \$100.00 deposit

Other rules may apply. Please contact your onsite manger Lisa Walker for more information at 281-441-9955 or via email at lisa.walker@sterlingasi.com

• You are permitted to book an event 3 months in advance but no less than 2 weeks prior to your event.

• All deposit/rental checks will be held by the office personnel until the time of the event.

• All events would be pending approval by the board prior to event date.

In order to book one of the areas for an event all HOA dues must be in good standings and all fees must be paid in advance\*\*

• No holidays.

## Park Lake Updates What's New in Park Lakes?

• The wrought iron fence project between the gated section and the hotel has been completed.

• The bus shelter project has been approved by the POA Board but is pending approval from the MUD 400 Board. Building plans will be submitted to the MUD 400 for approval once received from the contractor.

- The tennis court was resurfaced and lighting repaired.
- The Splash Pad park swing set installation has been completed.
- Canyon Village esplanades have been landscaped and irrigation has been installed from Wilson to the Beltway feeder Rd.
- The Splash Pad pool and kiddie was re-plastered. The Clubhouse pool will be re-plastered at the beginning of the New Year

• Pet Waste Stations have been received. There will be four stations in each major sections of the community (Estates, Gated and Non-gated), in high traffic areas near the community amenities and parks. These will be installed once designated areas are decided upon by the Board of Directors.

• The Estates Pocket Park gazebos were repaired and re-roofed. The fountain was removed and replaced with sod. A new swing-set was installed and the Figure 8 Trike Track was repainted.

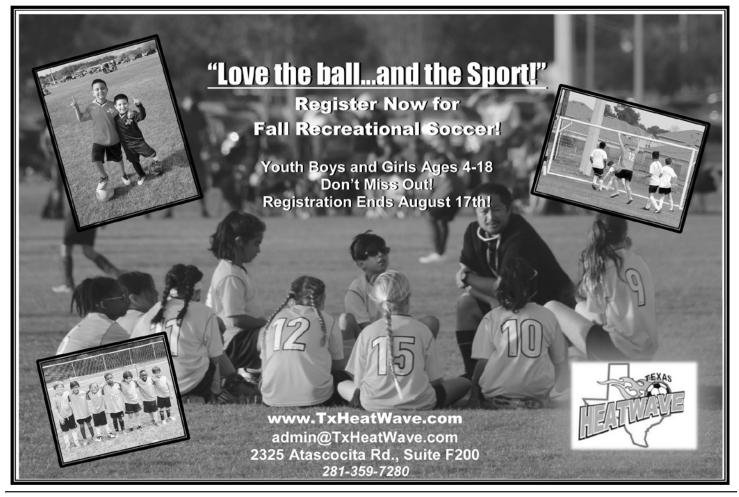
• The gym equipment was assessed for repairs in March and repairs

were made at both locations. If there is an issue with any gym equipment please report to onsite staff immediately via in person, email or phone. The equipment at both locations is set up to be inspected quarterly however; repairs may be needed in between.

• The lake maintenance contract is set up for weekly visits. Lake Pro services our lakes for removal of trash and debris, algae treatment and to assess/repair fountain and/or lighting issues.

• The Clubhouse makeover, per the request of several homeowners has been completed. The makeover of the rental space will provide a fresh new look for homeowners who rent the facility as the furniture was over 10 years old and in need of replacement. The clubhouse office and restrooms were also repainted to match the theme of the rental space.

• Securitas has undergone a change in management and the new supervisor is making changes to the current staff to improve the quality of service. The patrol officers hours have also changed to 10:00 pm - 6:00 am and is responsible for monitoring the entire community, both gated and non-gated. Please note that Securitas is only security. They are here to manage the guardhouse traffic and to observe and report. All illegal or suspicious activity must be reported to your local authorities immediately.



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# PARK LAKES PARK LAKES 2018 POOL SEASON IS HERE

Grab the trunks and swim suits, it's time for fun in the sun! Park Lakes POA pools will be opening Saturday, May 5th at 10:00 am. The pools will be open weekends until Memorial weekend and then daily thereafter, except for cleaning days. No child under the age of 13 years will be permitted in the pool area without <u>ADULT</u> supervision. If you need access to the pool areas please visit the onsite office to retrieve an access card. Access cards are \$15.00 each, check or money order only. You must be 18 years of age, provide a valid ID and proof of residency to obtain an access card.

#### Park Lakes Lap Pool 2018 Hours of Operation

March 10th through March 18th	
Everyday	10:00 AM – 9:00 PM
March 19th through May 4th	Closed
May 5th through June 1st	
Mondays through Fridays Saturdays Sundays	Closed 10:00 AM – 9:00 PM 10:00 AM – 9:00 PM
Exceptions:	
Monday, May 28th (Memorial Day)	10:00 AM – 9:00 PM
June 2nd through August 26th	
Mondays Tuesdays through Sundays	Closed 10:00 AM – 9:00 PM
August 27th through September 30th	
Mondays through Fridays Saturdays Sundays	Closed 10:00 AM – 9:00 PM 10:00 AM – 9:00 PM
Exceptions:	
Monday, September 3rd (Labor Day)	10:00 AM – 9:00 PM
End of Pool Season	

#### PARK LAKES RECREATION CENTER HOURS

#### Mon. - Fri. 9:00 AM - 6:00 PM / Saturday & Sunday Closed

Fitness Center Hours (Clubhouse & Splash Pad) 7 Days a week - 4:30AM until 11:30PM \*\*Hours are subject to change\*\*

**Community Manager: Aly Long** Office Phone: 832-678-4500 aly@sterlingasi.com

**On Site Community Manager: Lisa Walker** Office Phone: 281-441-9955 lisa.walker@sterlingasi.com

Please visit or contact the recreation center for informaiton or access to the community amenities.



#### Park Lakes Splash Pad Pool 2018 Hours of Operation

March 10th through March 18th	
Everyday	10:00 AM – 9:00 PM
March 19th through May 4th	Closed
May 5th through June 1st	
Mondays through Fridays Saturdays Sundays	Closed 10:00 AM – 9:00 PM 10:00 AM – 9:00 PM
Exceptions:	
Monday, May 28th (Memorial Day)	10:00 AM – 9:00 PM
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End of Pool Season	

### **Resident Portal**

#### http://www.canyongate.com/communities/park/ Features of the Park Lakes Community Intranet:

Register to eceive email blasts from the association (association news and announcements, community events, local area happenings and more.) Resident Directory, Classifieds, Current Events and Activities. Documents and Forms (ACC guidelines, restrictions financials, etc.)

You can also sign up on the email list to receive community updates and meeting notices at: **www.sterlingasi.com** 

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# WE NEED YOU TO VOLUNTER!

Volunteers are always welcome and needed. If you are interested in volunteering for any of our upcoming events or committees please contact your Onsite Community Manager, Lisa Walker at 281-441-9955 or lisa.walker@sterlingasi.com.

#### WHY JOIN A COMMITTEE?

Committees serve a number of important roles to our association process and the Board of Directors:

- Committees serve as a training ground for future association leaders.
- Committees serve as a conduit through which the Board receives "grass root" input opinions and attitudes of owners.
- Committees are a vehicle through which Board actions are explained.
- Committees enhance the effectiveness of the Board of Directors by providing research analysis and advice needed for policy decisions.
- Committees can be an instrument for initial implementation of Board policies such as with the Architectural Review Committee.

Committees are an important linkage between the Board of Directors and owners but in order to be effective committees need members! Owner input, involvement and participation is a must. Please consider participating in the association process and volunteering to serve on an association committee. Our community needs you!

Be on the lookout for committee meetings. Meeting times and locations will be sent out via email. Sign up to receive emails at www.sterlingasi.com.

#### We currently have five committees:

- 1. Adopt A School
- 2. Landscaping
- 3. Communications
- 4. Safety
- 5. Community Events



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# PARK LAKES Your Neighborhood Farmers Market



Every 5th Sunday of the month, Your Neighborhood Farmer's Market will provide Park Lakes residents and their friends and families with access to fresh, organic produce & product, grass fed fresh meats, delicious cheese, organic & natural pet treats, locally grown vegetables & fruits, artisan food, plants nurseries, entertainment, kids zones, KIDPRENEUR programs, local breads, farm fresh eggs, fresh juices, crafts, sustainable foods & much more. Please check your emails for dates and times. For more information please contact your onsite staff at 281-

441-9955. We look forward to seeing you there!



## PARK LAKES STERLING INTRODUCTION

#### NOTICE: STERLING ASSOCIATION SERVICES, INC. IS THE NEW COMMUNITY MANAGEMENT SERVICE CONTRACTED BY PARK LAKES PROPERTY OWNERS ASSOCIATION.

We are pleased to announce that the Board of Directors for Park Lakes Property Owners Association, Inc. (Park Lakes P.O.A.) has contracted with Sterling Association Services, Inc. ("Sterling") to provide professional community association management services effective September 1, 2017. Sterling Association Services, Inc. provides association services to over one hundred and fifty communities throughout Houston and its surrounding areas. Some of these services include customer care, billing and collecting the annual assessments, paying the community's monthly expenses, and maintaining the association's books and records.

Please note that assessment payments and correspondence to Park Lakes P.O.A. after September 1, 2017, should be directed to our office address below:

> **Corporate Office:** 6842 North Sam Houston Parkway W. Houston, TX 77064 832-678-4500

**On-site Office:** 9730 Park Lakes Canyon Terrace, Humble, TX 77396 281-441-9955

ParkLakes@sterlingasi.com

Along with the financial support mentioned above, Sterling's services will include enforcement of the deed restrictions, processing architectural improvements, contract administration, day-to-day operations and directives, as well as providing support to the members as it pertains to Park Lakes. Your community will be serviced by our dedicated and professional management team which consists of Aly Long, General Manager, aly@sterlingasi.com, Lisa Walker, Onsite Manager, lisa.walker@sterlingasi.com and Susan Marshall Accounting Associate, susan@sterlingasi.com.

Should you have any questions, please feel free to contact your management team via any of the mediums provided. To receive community emails or to review and update your account, please log in to www.sterlingasi.com.

## PARK LAKES



<u>Meet the Board Crawfish Boil</u> Saturday, June 2, 2018 1:30 pm – 4:30 pm @ the Clubhouse Pavilion
<u>Independence Day Celebration</u> Saturday, June 30, 2018 1:30 pm - 4:30 pm@ the Splashpad
<u>Movie Night Under the Stars</u> Saturday, July 28, 2018 8:00 pm@ the SplashPad Soccer Field
<u>Splish-Splash Back to School Bash</u> Saturday, August 25, 2018 1:30 pm - 4:30 pm@ the Splashpad
<u>Movie Night Under the Stars</u> Saturday, September 8, 2018 8:00 pm @ the Splashpad Soccer Field
<u>National Night Out</u> Tuesday, October 2, 2018 6:00 pm - 8:00 pm@ the Splashpad
<u>Community-Wide Garage Sale</u> Saturday, October 20, 2018 7:00 am - 12:00 pm
<u>Fall Festival</u> Saturday, November 11, 2018 1:30 pm - 4:30 pm@ the Clubhouse Pavilion
<u>Cookies and Cocoa with Santa</u> Saturday, December 15, 2018 1:30 pm - 4:30 pm@ the Clubhouse Rec Center

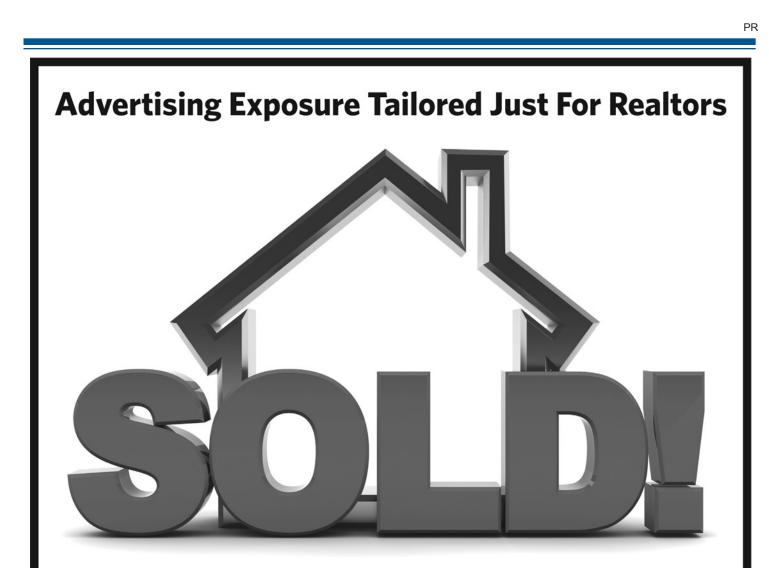


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