

# POST

The Official Newsletter of the Plum Creek Homeowner Association July 2018
Volume 9, Issue 7

### Plum Creek Annual Fourth of July Celebration on Wednesday, July 4th!

Hosted by the Recreation Committee

Come out for our annual 4th of July Parade and Picnic! The fun happens on Wednesday, July 4th from 10:00 am to Noon.

Decorate those wagons, strollers, bikes, and scooters and come out to march with your neighbors in the parade. If you don't want to decorate your stuff or walk, please come out and cheer on those in the parade, it is a sight to see!

The parade will start promptly at 10 Am on the corner of Witte and Negley and continue down Witte to McNaughton Park with the picnic to follow. Bring the whole family and enjoy the fun.

We will have lunch for you at the park but be sure to bring blankets and lawn chairs for you to sit and eat on. The pool will be open, but we'll also have a dual-lane, land slide this year (not a water slide). Watermelon provided by Allison Pflaum, Hays Home Team.

We are looking for volunteers to help us cook and serve.

If you have any questions or would like to volunteer, please contact the Recreation Committee at plumcreekrecreationcommittee@gmail.com.

### **PLEASE TRIM THOSE TREES!**

Due to safety concerns, the HOA is evaluating street and yard trees that encroach on the sidewalk and streets. Since these trees belong to the homeowner, we want to provide residents with the opportunity to prune their own trees. The HOA requests that you prune your trees seven (7) feet above the sidewalk to prevent injury and fourteen (14) feet to prevent damage to emergency vehicles. Corner lots and round about lots need to clear limbs for sight distance of traffic signs and oncoming vehicular traffic at intersections.

City of Kyle and Texas Disposal Systems drive through Plum Creek to inspect for drivability for large fire trucks and waste removal trucks.

When raising your tree's canopy, follow proper pruning techniques, including cleaning tools between trees and wound spraying any cuts on all OAK trees to prevent Oak Wilt.

For information and diagrams about pruning visit:

www.treesaregood.org

http://texastreeplanting.tamu.edu/PruneYoungTree.html www.plumcreektxhoa.com

For information about contacting local certified arborists or for questions or concerns about pruning, feel free to contact the Garden Committee at plumcreekgardencommittee@gmail.com

So, get out there with your clippers this winter and let's clear those sidewalks and streets!

# SIGNS

To achieve the aesthetic appeal that the neighborhood was designed for, residents need to adhere to Section 3.12 of the Declaration. Many For Sale signs are appearing in the medians and other common areas. Political signs are remaining up long after the election date.

Summary: Section 3.12 Signs:

- For Sale or Lease Signs: One sign is allowed on the actual property. Signs posted in common areas may be removed by HOA maintenance personnel.
- 2. Political Signs: These may be placed on the owner's lot no more than 90 days before an election. These must be removed 15 days after the election.

Notices of violations can be issued for unapproved signs. Thank you for your assistance with keeping Plum Creek looking great!

### **Committee Contacts**

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HOA OFFICE PHONE512.262.1140
PLUM CREEK HOA WEBSITE: www.plumcreektxhoa.com
Important Numbers
STREET LIGHTS, ROAD REPAIRS, STREET SIGNS
City of Kyle Public Works Dept512.262.3024
pw@cityofkyle.com
TRI SHIELD SECURITY512-486-9955
ANIMAL CONTROL
City of Kyle Animal Control512.268.8800
SOLID WASTE
TDS Customer Care Dept <b>1.800.375.8375</b>
POWER OUTAGES
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SCHOOLS
Hays CISD512.268.2141
Negley Elementary512-268.8501
Barton Middle School
Hays High School

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**Personal classifieds** (one time sell items, such as a used bike...) run at no charge to Plum Creek residents, limit 30 words, please e-mail *forestcreek@peelinc.com.com* 

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### MAKE A SPLASH THIS SUMMER

The water is waiting for you this summer at the Y – along with all of your favorite group exercise classes, personal training programs and summer enrichment activities for kids. Kick off your day with a splash, cool down post-workout, spend quality time with the family or relieve some stress with a few laps after work. No matter your reason, jump on in!

Join today at AustinYMCA.org



### 4Sight

### **How UV Affects How You See**

Did you know you can get a sunburn on your eye? This typically happens to people who are at the lake or beach for several hours without wearing eye protection. Symptoms are an intense burning sensation along with a scratchy/gritty feeling and blurred vision.

Thankfully the prevention is also functional and stylish: Sunglasses! Not all sunglasses are created alike however. Let's review a few features you should know before buying your next pair.

Look for sunglasses that block 100% UVA and UVB (also called "UV400"). A "UV blocking" sticker on the lens may only give you a very small amount of UV protection. Dark tinted sunglasses with insufficient UV protection can actually cause more harm to your eyes than wearing NO sunglasses.

The top performance-enhancing feature for sunglasses is polarization, which reduces reflections and glare. This is important for fisherman and watersports because it reduces reflections off the water's surface allowing a much better view through the water. While polarization does not

completely protect the eye from UV, it significantly improves the clarity and comfort while wearing sunglasses. Other optional coatings include anti-glare and mirror coatings. An anti-glare coating on the back of the lens prevents annoying reflections off the inside of the lens. Mirror coatings can help control glare as well, although the color and intensity of the mirror coating is a personal preference.

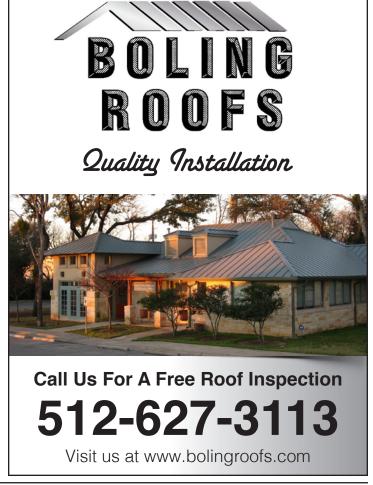
Whatever your sunglasses preference may be, wearing a quality pair provides protection from UV-related eye diseases such as early-onset cataracts (clouding of the lens inside the eye) that can only be corrected by surgery, so a little prevention goes a long way!

Dr. Virginia Kekahuna, O.D.

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MEMBER EDIC

### From Our Safety Committee:

Well, summer is here and although we are looking forward to spending time with our families this summer, let's also remember to be safe in all of our activities.

Let's also remember to be careful in this heat.

Signs of sun or heat stroke:

Throbbing headache

Dizziness and light headedness

Lack of sweating

Red, hot and dry skin

Muscle weakness and cramps

Nausea and vomiting

Rapid heartbeat that can be either strong or weak

Rapid, shallow breathing

If you see someone with these symptoms call 911 immediately.

In June, a resident posted that the crosswalk on Utterback was badly faded and could barely be seen. Esperanza Orosco, who is a safety committee member, contacted city officials and not only had the crosswalk at Utterback repainted, but the city is also going throughout Plum Creek and painting all faded crosswalks as well! The safety committee meeting for June will be postponed so that members can spend time with their families and friends. We will have our next meeting on Tuesday, July 24 from 6 PM till 7 PM at Summermoon coffee house, which is located by the Plum Creek golf course at 4217 Benner road Kyle TX 78640. We look forward to our block captains and committee members attending. The meeting is also open to any residents who would like to attend.

Additionally, I had posted for sidewalk repairs to contact Scott Sellers with the city concerning sidewalk repairs. To correct this please contact Scott Egbert with the city for those sidewalk repairs and place your name on the list.

It takes a community to make a safe community.





**Justin Simon**PT, DPT
CLINIC DIRECTOR

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### Pool Fans,



Summer is in full swing and we love seeing you all enjoy the facilities. We would like to thank you all for such a great start to summer. If anyone is interested in joining the Pool Committee or would just like to help

with a specific project please contact the committee at plumcreekpoolcommittee@gmail.com. We are starting to work on improvements for the 2019 swim season and would love your help and input!!!

Please spend a few minutes when you enter the pool to familiarize yourself with the pool rules and talk to your little ones about them. Following the rules below will cut out 90% of the warnings.

- No running
- No diving
- No flipping
- Stay completely out of the water during adult swim

Just a few reminders:

- Residents must have a pool Key and Rec tag to enter the pools and are allowed 4 guests per family
- Teens 11-17 are allowed to swim when the life guards are on duty and are allowed 1 guest 11 or older
- Help keep our pools safe by double diapering (disposable swim diaper with a reusable plastic lined swim diaper).
- Weak swimmers should be within arms reach of an adult
- No foul language will be tolerated

See you on deck!!!

The Pool Committee

### Newsletter for the Plum Creek Welcome Committee July 2018

The Welcome Committee hosts Meet & Greet receptions in the Plum Creek Community Center on a quarterly basis. Coffee, drinks and snacks will be served. The next will be Saturday, September 15th from 4-6 pm at the Plum Creek Community Center. In addition, we are now hosting monthly game nights at the Center for all adult residents, (no children allowed). The next game night is scheduled for Saturday, July 14th from 6-9 pm. Tables will be set up for a variety of domino and card games. There is also interest in forming a Plum Creek Book Club. If you are interested, please e-mail: plumcreekwelcomecommittee@gmail.com.

### You Light It, We Write It

### KYLE PD SAYS ZERO TOLERANCE OF FIREWORKS IN CITY LIMITS

Kyle Police are taking a tougher stance on fireworks popped off within city limits. Kyle city ordinance does not allow the general public to light fireworks inside the city.

Police Chief Jeff Barnett said effective immediately, those who set off fireworks inside the city limits will be issued citations, not warnings. He said the number of calls complaining about fireworks has increased every year since he started with KPD.

"Our officers run on hundreds of calls on nights like July 4th and New Year's Eve as complaints are called in," he said. "Fireworks are fun for those setting them off, but not much fun for pets, sleeping children, and military veterans and others with PTSD."

Kyle Fire Chief Kyle Taylor said fireworks are a real hazard and can cause significant damage to people and property. "Kyle Fire Department recommends leaving explosives to the pyrotechnical experts," he said.

Barnett said the Kyle City Council directed his department to enforce the ordinance.

"With the council's support, we are taking a more proactive yet hard line approach," he said.

He encourages Kyle residents to avoid citations and comply with the ordinance. Instead of a ticket, Barnett and Taylor recommend folks head over to the city's annual Fireworks Extravaganza at Plum Creek Golf Course and the Hays CISD Performing Arts Center. This free family-friendly event includes free music and a great seat for watching the show, which begins at dark.

Visit http://www.cityofkyle.com/recreation/independence-day-celebration-fireworks-show for more information.

### Changes of Mailing Address

By law, notices of violation and delinquency notices must be mailed via regular or certified mail. Plum Creek HOA must receive changes of mailing address in writing. There are several ways to submit a change of address:

- Through the Goodwin hosted association website: http://hoasites.goodwintx.com/plm/
   Log in with your user name and password to the website portal. Then select the Web Forms tab. You will find the Change Mailing Address option.
- 2. Via email: info@goodwintx.com
- 3. Via Mail: Plum Creek HOA, 4100 Everett, Suite 150, Kyle, TX 78640

Do not send changes of address to the payment processing center in Las Vegas.

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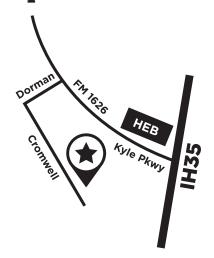
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### AT THE FENCE

To ensure you receive all reservation approval emails and emailed eNews, please add "Messenger@AssociationVoice.com" to your address book.

#### **POOL KEYS & RECREATIONAL IDS**

Owners and tenants can come by the office and pick up pool key and recreational Ids. Office hours are Monday – Friday 9 am to 5 PM. See the May 2018 PC post newsletter for more information about Pool Keys & Recreational Ids. You will need a recreational ID if you visit the pools, dog park, walk the trails or go fishing.

If you are unable to make it by the office during office hours, we can work with you via email to get the necessary paperwork submitted. We will need labeled pictures emailed to the office for the recreational ID. You can email questions to: pcoffice@goodwintx.com.

### SIP AND SEW FOR JULY.....SLEEPING BAGS FOR THE HOMELESS

It takes a Plum Creek Village to make a difference! If you missed last month, we continue our project of making mats. We still need plastic bags and helping hands!

Below is a list of NEEDS:

- 1. Be a collector. Collect clean plastic bags from the grocery store. HEB, Target, Walmart, your neighbors etc.
- 2. Be a folder: Return the bags to their original shape.
- 3. Be a cutter: Cut the bags into 2.5 inch strips.
- 4. Be a PLARN (make plastic yarn) MAKER. Link the strips to form PLARN and roll into a ball.
- 5. Crochet the mat. Crochet the mat into a 3 foot by 6 foot mat.

Join our group on Tuesday, July 10th at the Haupt/Fergus Community Center...6:30-9:00 PM. to begin the journey! What role would you play.....collector, folder, cutter, PLARN, crochet.....a role for all!

Call Sandra Sigler-512-405-0187 or Ursula Richards-512-751-2031 for additional information!

Leave bags on Sandra's front porch or knock on the door and I will be glad to receive your gracious sharing. 395 Haupt, corner of Haupt and Fergus. All ages can be involved to "make a difference".

### Report a Covenant or Rules Violation

Residents can submit a violation complaint. There are several ways to report a covenant or rules violation:

- Go to the Plum Creek resident website. Sign In and go to Resident Services tab. Select the Management Office Forms then select Violation Form. By completing this form we will receive the information needed to issue a notice of violation.
- 2. In the search bar on the website enter Violation Form and the form will be the first item in the search list.
- 3. Send an email to the Plum Creek HOA office with the following specific information:
  - a. Date of incident
  - b. Time of incident
  - c. Type of incident: i.e. Noise complaint
  - d. Description of issue
  - e. Submit a picture of the issue unless it is a noise nuisance.
  - f. We cannot process a violation submittal with incomplete information.

We will review the submitted complaint and verify if it is a violation of a covenant or rule. We follow the adopted Violation Fines and Remedies Resolution. As a matter of privacy, we cannot discuss a neighbor's compliance notice history with another neighbor. In accordance with state statues we give the owner the opportunity to cure the violation before a follow up violation is issued which is about 14 days. For noise nuisance issues, residents can follow up with additional complaints every 14 days.

### Plum Creek HOA Dues

### IT'S TIME TO MAKE QUARTERLY DUES PAYMENT!

Quarterly payments become due on:

January 1st, April 1st, July 1st & October 1st

The quarterly dues payment for 2018 is \$147.70. Peninsula-\$486.67 quarterly. Prepayments accepted.

You have 30 days to send in the payment before a \$36.00 late fee is applied.

The payment address is: (This payment address has not changed)

Plum Creek HOA

c/o Goodwin Processing Center

PO Box 93447

Las Vegas, NV 89193-3447

\*\*include your account number

You can contact the Plum Creek HOA office at 512-262-1140 to request your account number, or log in to the Plum Creek website www.plumcreektxhoa.com and go to the Home Tab and click on Account History on the resident dashboard and you can view your account number.

Set up ACH Draft:

Visit www.goodwintx.com/payonline to setup to an ACH draft. Select the Make A Payment button at the bottom of the page.

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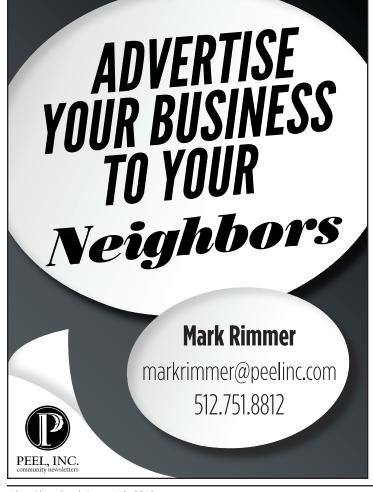
Association ID: APLM

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### HOA, HOA Board, and the HOA Management Office

The Homeowners Association (HOA) is comprised of groups of people who donate their time to ensure our public areas are maintained, plan events in our community, and as well address issues residents have in their community. In short, the HOA is you – the resident!

The HOA Board is a group of representatives elected by the residents to run the business of the association. HOA Committees are made up of resident volunteers who work on specific areas or issues (Lake and Parks, Garden, Compliance Assistance, Recreation – just for a start). Committee work helps to inform the decisions made by the HOA Board on how residents, as a whole, would like to see improvements in the neighborhood.

In Plum Creek, our HOA chooses to hire a management company to direct the daily operations of managing our neighborhood through amenity upkeep and enforcement of HOA policies and rules. That management company, Goodwin Management, is directed by the HOA Board.

Many times, we refer to the management staff as "HOA office staff". The HOA office staff handles all the administrative responsibilities for the HOA, as well as being the key link in the chain for effective communication between the residents and the HOA Board. Unfortunately, not all communication from the residents to the HOA office is positive. Too many times, residents feel a need to become aggressive with the HOA Office staff in regards to compliance violations, late notices, and other issues. These aggressions are in the form of phone messages, emails, walk-ins, and phone calls.

The HOA Board and HOA Committees fully support and rely on the Goodwin Management Team and appreciate their work. We would like the residents to do the same and use courtesy when working with the management team. This is the same courtesy we ask for during neighborhood meetings.

The HOA office staff is here for you! They are here to assist in any concerns that you may have in your community and to ensure that these concerns are forwarded to the correct committee or committees under the umbrella of the HOA. So please remember that these fine folks are working to help you! Let's show them our appreciation for what they do daily by having polite and respectful communications with them. After all, no one likes to have someone yell at them for doing their job. We all have to work together to help keep Plum Creek looking great!

Plum Creek Board of Directors





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