# NEWS FOR THE RESIDENTS OF PARK CREK

JULY 2018 VOLUME 3, ISSUE 7

# Celebrating their 25th Anniversary 7 years in Cypress by Jackie Devine

When you need your car serviced, what is your first consideration—dedication, experience, honesty, certification, price or guaranteed service? What if I told you, that you could find all of the above at the 2016 Small Business Award Winner Webb's Au-tomotive of Cypress? I'll wager that is precisely why they are cel-ebrating their 25th year in business this month.

Some have even said, "Specializing in both routine mainte-nances, where they work on all makes and models offering oil changes, brakes, and tune-ups and extensive repair including difficult electrical problems, they are the community's 'guardian-angels' of car repair."

As veteran entrepreneurs—children of families who owned their businesses (Roy's a furniture company, and Tracie's in automotive repair), they grew up meeting the expectations of fiscal re-

sponsibility and customer satisfaction. They both agree that there is no way to measure the depth of knowledge they gained from working with their parents. In some ways, they view it as a legacy that they can now pass down to their own children.

After high school, Roy pursued a college degree in Aviation at San Jacinto College, and Tracie focused on business administration at the University of Houston.

During and after graduation, Tracie served as office manager for her parent's business. Roy also joined the team. He quickly dis-covered that mastering the intricacies of complicated machines and dealing with hundreds of separate parts that were perform-ing countless functions was not only fascinating; it was also his calling.

The bigger the problem, the deeper he delved and the more challenged he became. Tackling tough repair problems went hand in hand with serving and satisfying customers. Roy had hit his stride!

After they married, Roy began refurbishing and repairing trucks, and in no time he was ready to hang out his shingle. While Tracie remained working with her parents, Roy opened a truck lot. Be-fore long, he invested in a lift enabling him to work on cars and trucks more efficiently.

Word spread about their expert services. Surrounding companies

began bringing their corporate vehicles and truck fleets in for re-pair. Employees of those companies followed suit. Space be-came a problem.

Buoyed by the confidence Roy garnered from his growing num-ber of customers, he opted to rent a larger building. In 1995 they relocated a short distance away, and that was the official start of Webb's Automotive.

By 2010, expansion was again in the offing. The Webbs purchased property on Mueschke Rd. and began preparations to build. Then, the unthinkable happened, Tracie found she had breast cancer. Undaunted, they pressed on knowing God was in control, and all would be well.

They opened their doors in 2011. Today, the first person that greets you as you walk in the door is their nephew Service Man-ager Cody, who is also in charge of the technicians, customers, parts, and

workflow. The son of Tracie's sister, Cody married his college sweetheart Lindsay, who is a nurse at Texas Children's. Service Manager Cody, an integral part of the company, started working at Webb's Automotive when they opened. Amazingly, in addition to Cody, the rest of the ASE Certified technicians that greeted our community on day one are still with them. No doubt that is a real testimonial that the Webbs not only treat



their cus-tomers fair, but they also treat their employees like family.

As Tracie says, "The community is our family. Our customers are our friends, neighbors, church members, and parents of our son's football team. Now we are working with the second gener-ation of customers; we are servicing the kids of the families we've been working with for years."

She added, "We thrive on relationships. We want our customers to be customers for life. That can only happen when everyone feels served."

Quality oriented Roy explains, "When the cars Webb's works on are on the road, my name is on the line. I aim to make sure that every car is safe to drive. That is why I test drive every car possi-ble that goes out of my shop."

Everyone in the organization has been trained to take time to (Continued on Page 3)

#### **IMPORTANT NUMBERS**

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**GARBAGE SERVICE** 

(Service is contracted through the MUD and trash pickup is on Wednesday and Saturday)

Board Meetings are the 3rd Tuesday of every month at the Cypress Point Recreation Center beginning at 6:00pm



## June 2018

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### PARK CREEK

(Continued from Cover)

focus and to listen to the needs of the customer. Moreover, when needed, they have systems in place to work with customers who are struggling. Some have said, "Through their work and their acts, they are genuinely ministering to the community."

In closing, I asked Tracie the same question I ask everyone I interview: "What have you learned living on this revolving rock we call earth. What can you say that you know for sure?"

"What I know for sure," Tracie smiles, "is God is in control. We've learned that there is going to be trouble in life. Life isn't always going to be perfect. However, Roy likes to say, 'It's all going to work out. We will be OK.' It always is, because 'God's in control."

"We have our health, we have our family, and anything else is just icing. We are simple people. We enjoy our home and our kids and our family.

"We love going to the beach, fishing, and hunting. God has created everything. He brought us together, brought us our kids, blessed our business. It hasn't always been easy; at times it was hard.

We live by the notion, "You do the right thing, you work hard, and God does the rest. God does bless the fruits of your labor. That is what I know."

What do I know as a customer? "Webb's Automotive stands behind their word. They do what they say they're going to do! Moreover, they don't upsell. The service you need is the service you buy."

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Tracie and Roy have two children. Haley is a Cy Ranch graduate, now attending Sam Houston University. Wyatt is a Cy Ranch junior. Both work for their parents part-time in the summer.

If you happen to be on Mueschke, stop in and wish them "Happy Anniversary," they will be delighted to see you.



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### **FAIR LADIES OF CHRIST THE REDEEMER**

Fair Ladies of Christ the Redeemer, or FLOC, is a faith and fellowship group for the women who live in Fairfield and Lakes of Fairhaven that attend Christ the Redeemer Catholic Church.

We generally meet once a month, usually at a member's home, or a local restaurant, and occasionally at Christ the Redeemer. Our



meetings consist of food and drinks, prayer and fellowship! We occasionally have a speaker on topics that pertain to our faith, have fun craft nights, attend Christ the Redeemer events, try out new restaurants, and we also "give back" to the community and the church with some sort of charity or donation activity several times a year.

#### Our main goals are:

- To bring the CtR women of these two neighborhoods together to make social connections with each other,
- To support one another,
- To surround ourselves with women who share a common faith, and
- To bring those that are hesitant to attend CtR each weekend for Mass (due to the large size of the parish) back to Mass because there will be a friendly face in the crowd.

For more information, please contact Amy Wilkes at apw1974@ juno.com, or search for our group on Facebook - Fair Ladies of Christ the Redeemer (FLOC) - and request to join our closed group.

We look forward to meeting you at our next event!



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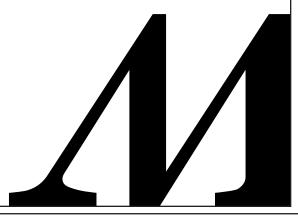
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- Wear light, comfortable clothing
- Bring glasses or wear contacts, if you have corrected vision
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### PARK CREEK

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# 4th of July and Christmas in July Celebrations



Good Shepherd United Methodist Church will offer two special July Sunday celebra-tions. On Sunday July 1 at 9:15 am, we will give thanks for our nation with patriotic mu-sic and images of America during traditional worship that will begin the July 4th week. The worship service will be led by the Good Shepherd

Chancel Choir and Orchestra in red, white, and blue.

Then, Good Shepherd offers you the chance to escape the summer heat with our Christmas in July Sunday, July 22. Both worship services, traditional at 9:15 and contemporary at 10:45, will feature favorite Christmas music. It will be a fun, moving reminder of the spirit of Christmas and cooler temperatures!



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#### **JULY - VBS AND FIREWORKS AT SECOND BAPTIST CHURCH!**

Summer is in full swing at Second Baptist Church! The Second Family has a fantastic line-up of summer events, and the Fairfield community is invited to come and join in the excitement this month.

#### American Sunday" - Sunday, July 1st - FREE



Second will celebrate our nation's freedom and honor our veterans on this special 4th of July themed weekend. That morning, the church will honor our service men and

women, featuring patriotic music, and fun attractions all morning during the 9:30 am Bible Study and 11 am Worship hours. Later that evening, Second will offer a FREE outdoor event for the entire family at 6 pm. Food trucks will be on site, and the church is providing a carnival with inflatables, games, face painting, special characters, and an amazing 10-minute firework show will cap off the evening.

The Cypress Campus will play host to Sports Quest Ministry for an outstanding soccer camp this summer. Children ages 5-12 are invited to participate in this exciting camp for soccer players of all skill levels. To register, visit www.sportsquestraining.com

#### Vacation Bible School - July 16-19th - FREE

Join Second for the most significant children's event of the summer! Over 2,000 children (K-5th Grade) are expected to

join the Cypress Campus for their annual Vacation Bible School program. This year, children will enjoy Second's brand new production titled, "The Legend of Longbeard." This exciting, pirate-themed week is FREE of charge and open to the entire community. Register online at www.second.org/cypress

#### Family Night at Typhoon Texas - Sunday, July 22nd 6:30-9:30PM

Second will finish their VBS week with a family night at Typhoon Texas! The church has rented out Houston's newest waterpark for an exclusive event for the entire church community. Tickets are only \$20, and food will be sold on site that evening. To join the Second Family for this special event, purchase your admissions ticket in the Lobby on a Sunday morning, or you can purchase it online at www.second.org/cypress







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