

# POST

The Official Newsletter of the Plum Creek Homeowner Association November 2018
Volume 9, Issue 11

## GUIDELINES FOR THE HOMEOWNER FORUM

Residents are encouraged to attend and observe association board meetings. If you'd like to bring an issue to the board's attention, you're welcome to speak during the homeowner forum—a time set aside just for you. So that everyone who attends has an opportunity for a meaningful exchange with the board, we ask that you observe the following guidelines:

- Although we're all neighbors, this is a corporate business meeting. Please behave accordingly.
- If you'd like to address the board, please sign in when you arrive. You will be called in the order you entered. This allows the board to contact you if we need further information and to report back to you with an answer.
- The homeowner forum is an exchange of ideas, not a gripe session. If you're bringing a problem to our attention, we'd like to hear your ideas for a solution too.
- To keep the meeting businesslike, please refrain from speaking
  if you're particularly upset about an issue. Consider speaking
  later, speaking privately with a board member, or putting
  your concerns in writing and e-mailing them to the board.
- Only one person may speak at a time. Please respect others' opinions by remaining silent and still when someone else has the floor.
- Each person will be allowed to speak no more than five minutes. Please respect the volunteers' time by limiting your remarks.
- If you need more than five minutes, please put your comments in writing. Include background information, causes, circumstances, desired solutions and other considerations you believe are important. The board will make your written summary an agenda item at the next meeting.

We may not be able to resolve your concerns on the spot, and we will not argue or debate an issue with you during the homeowner forum. We usually need to discuss and vote on the issue first. But we will answer you before—or at—the next board meeting.



(Bring your own camera so you can take your

precious pictures with you)

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PLUM CREEK HOA WEBSITE:.www.plumcreektxhoa.com
Important Numbers
STREET LIGHTS, ROAD REPAIRS, STREET SIGNS City of Kyle Public Works Dept
TRI SHIELD SECURITY512-486-9955
ANIMAL CONTROL City of Kyle Animal Control512.268.8800
SOLID WASTE
TDS Customer Care Dept <b>1.800.375.8375</b>
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# Judging for the Holiday Lights Contest Begins in December

### As my favorite Elf once said - 10AM Santa's Coming! It's that time of year again! It's beginning to feel a lot like Christmas.....

Come one, come all! Show us and everyone your best holiday spirit ever! Get out those decorations and start planning now for the biggest best Holiday Season in Plum Creek.

Judges will ensure everyone has a chance to win! Any house decorated or lit up is a potential winner. Winners will be announced in the Plum Creek eNews, and on the Plum Creek - Kyle, Texas FB page in December and then in the February PC Post. To ensure we have enough time to start decorating and ensure there is enough time for judging here are all the guidelines you need to know.

- Our first category is Traditional Religious, which includes the simpler designs of house trimming and lots of greenery, winners will be 1st, 2nd, and 3rd awarded!
- In the Novelty category, you can let your imagination go wild! This category is up to your imagination, winners will be 1st, 2nd, and 3rd awarded!
- Last but not least is the Overall Neighborhood Favorite! Only one winner in this category. In order to win, please have folks vote by sending an email plumcreekmanager@goodwintx.com
- Judging will begin the night of Friday December 7th, through Sunday, December the 16th.
- Only houses with lights on will be judged so be sure to turn your lights on.
- All houses decorated will be judged.
- We will drive through the neighborhood and view and listen to your display.

First Place winners and overall winner will receive a gift card. All winners will have sign in their front yard to let everyone know they are the best through the holidays. Winners will be announced in the Plum Creek eNews, and on the Plum Creek - Kyle, Texas FB page in December and in the February PC Post.

### PLUM CREEK POST

### Greetings New Residents and Welcome to Plum Creek!

Plum Creek is a great community. While you should have received a copy of the Plum Creek Declaration and Bylaws at closing, we thought the following basic information would be helpful.

- The Plum Creek HOA office is located at 4100 Everett suite 150, near the Hays Performing Arts center and Firehouse Animal Health Center. The office number is 512-262-1140. The office hours are Monday – Friday 9 AM to 5 PM. The property manager is Adriane Carbajal: plumcreekmanager@goodwintx.com.
- 2. Plum Creek HOA has a resident website: www.plumcreektxhoa. com. You can access pertinent documents in the Resource Center Tab and other important information.
- The Welcome Committee delivers welcome bags to new owners. This comes the month after your closing date. If you have not received a welcome bag within two months after the closing, you can email plumcreekwelcomecommittee@ gmail.com.
- 4. Parking in the back alley ways is prohibited. The alleys are for ingress and egress only. You can park in driveway or in your garage. The front streets have limited street parking and are usually public streets. Try not to block your neighbor's house.
- 5. Garbage pickup is on Tuesdays. The trash and recycling cans need to be stored out of view by the following day to prevent getting a violation notice. The recycling schedule is located on the City of Kyle website under http://www.cityofkyle.com/utilitybilling/city-kyle-solid-waste-collection-information
- 6. Xeriscaping is allowed in Plum Creek. To add xeriscaping you must submit an Architectural Review Committee Approval Application (ARC form) with an installation plan and the survey. This form is located in the Resource Center on the Plum Creek HOA resident website.
- 7. Any permanent exterior improvements to the house may require approval from the Architectural Review Committee. Review information in the Architectural Changes menu link on the website: www.plumcreektxhoa.com.
- 8. Whether you are a renter or buyer, your yard is important so you'll need to keep it maintained.
- 9. Enjoy the pool! If you do not have a pool key or recreational ID or your pool key does not work, contact the Plum Creek HOA office.
- 10. Annual coupons are issued to all residents who are not set up for the ACH draft. Owners will receive a payment statement which will provide a payment history for the new homeowner account. You can set up an automatic draft at www.goodwintx. com/payonline with the account number on the coupons.

- Call Goodwin Customer Service with questions about the ACH draft: 512-502-7515. Haven't received your welcome letter from Goodwin Management? Call the Plum Creek HOA office and verify that we have received your correct mailing address.
- 11. Sign-up for the Weekly eNews. This emailed weekly edition of news is generated from the Plum Creek website. This is an opt-in subscription located in your User Profile on the private resident menu of the Plum Creek website.

These are some of the basic and frequently asked questions. Want more reading? Log onto the Plum Creek website and review the Resource Center for copies of governing documents, Plum Creek Post newsletter, or check the Events Calendar to find dates of planned community events. Visit the website at www.plumcreektxhoa.com. Welcome to the neighborhood!

### **TURKEYS TACKLING HUNGER**

Join us in our 12th year of providing the fixings for a home-cooked holiday meal for low-income residents all across Hays County. For just \$30, you can help fill one family's dinner table.

Everyone deserves a place at the table.

Between September 1 and November 27, individuals, schools, churches, and organizations assist us by raising food and funds for Hays County Food Bank. We then purchase all of the meal box items and store them for assembly day. Title Sponsor Night Hawk Frozen Foods (Buda, Texas) will donate their time, staff, and resources to assemble the meal boxes at their production site. Once the boxes are assembled, volunteers from the community help us distribute the boxes to needy families. It truly takes a village to make this event successful! You can make a personal donation to Turkeys Tackling Hunger donation or learn about how your school,

Feel free to contact us at info@haysfoodbank.org for more information about how you can help.

church or organization can help by going to the website at

http://turkeystacklinghunger.org/home



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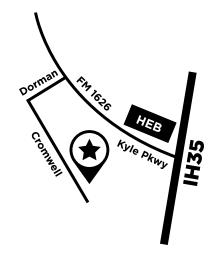
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### AT THE FENCE

#### **SIP AND SEW**

November meeting will continue our work on the mats for the Homeless and individuals busy finishing projects for the holidays. Remember we include knitters, crocheting, punch needle, quilting, sewing, mending, rug hooking etc.

Join our group on Tuesday, November 13th at the Haupt/Fergus Community Center, 6:30 -8:45 pm

For additional information , call: Sandra Sigler-404-0187 or Iris Sandle-405-0054 or Ursula Richards-512-751-2031

#### CHANGES OF MAILING ADDRESS

By law, notices of violation and delinquency notices must be mailed via regular or certified mail. Plum Creek HOA must receive changes of mailing address in writing. There are several ways to submit a change of address:

1. Through the Goodwin hosted association website: http://hoasites.goodwintx.com/plm/ | Log in with your user name and password to the website portal .Then select the Web

Forms tab. You will find the Change Mailing Address option.

- 2. Via email: info@goodwintx.com
- Via Mail: Plum Creek HOA, 4100 Everett, Suite 150, Kyle, TX 78640

Do not send changes of address to the payment processing center in Las Vegas.

### PLUM CREEK GOLF COURSE AND WALKING TRAILS

The Plum Creek Golf Course is private property. Cart paths and fairways are for paying customers only. Do not walk, jog, ride bikes or skateboard on the cart paths or fairways. Cart paths have a posted 'No Trespassing' sign posted at the entrance.

It is dangerous to use cart paths and fairways for recreational purposes because you may be hit by a golf ball.

Residents can access the trail around the lake. The trail is for walking, jogging and bicycling. No motorized vehicles are allowed.



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## Need to Reserve the Community Center?

To make a reservation, please login at www.plumcreektxhoa.com Click on Resident Sign In.

New to the website? click on "New User? Sign up today"

Once signed in, go the "Stay Connected" Tab – Calendar – Reservation Calendar.

Review the calendar to find a date that works for you.

To reserve a time slot click on the green tab "Request Reservation"

Complete the on-line form to hold the reservation. You are required to read the Community Center Reservation Rules. Please note, we cannot approve reservations submitted for events longer than four hours and Residents can only reserve the community center once per month per household.

The HOA account must be paid current.

We will send you a confirmation/approved email 2-3 weeks before your event with your access code.

The documentation must be completed and submitted to receive approval. Submit a \$15 check for an inflatable, if used.

Plum Creek Community events that require the usage of the clubhouse, will take precedence over any individual reservations. These community events are Front Porch Days (May), Fourth of July, Hootenanny on the Hill (October) and Santa Pictures (December). These events are on the Reservation Calendar and the Community Events Calendar.

For additional questions you can call the Plum Creek HOA office at 512-262-1140 or email pcoffice@goodwintx.com.

## ATTENTION

### NEWSLETTER FOR THE PLUM CREEK WELCOME COMMITTEE NOVEMBER 2018

The Welcome Committee is now hosting monthly game nights at the Center for all adult residents, (no children allowed). The next game night is scheduled for Saturday, November 10th from 6-9 pm. Tables will be set up for a variety of domino and card games. The primary mission of the Welcome Committee's is to greet each new resident moving into Plum Creek and to encourage them to become active and engaged in our community.

## Your Commitment as a Homeowner

The association is glad you've found a home in our community. We presume it has all the amenities you were seeking and you're settling in nicely. This is the time the association likes to remind new homeowners that common-interest communities like ours create some unique obligations to the community and to other residents within it:

Read and comply with the community's governing documents. You should have received a package of documents well before you closed on your home. If you didn't, check the association's website or ask the manager or a member of the board for copies. Make sure you understand what's included in them, particularly the rules about pets, parking, your home's exterior maintenance, architectural guidelines and when you must pay association assessments.

Provide current contact information to association board members or the manager. Add contact information on the association's website: www.plumcreektxhoa.com. The management team uses the contact information provided on the website for emergencies. Be sure to update your mailing address to receive the monthly newsletters, notices of violations, and annual meeting notices. If you rent out your home, provide contact information for your tenants also for use in an emergency.

Maintain your property according to established standards. The community's appearance can add value to all the homes within it—including yours—so it's important to keep landscaping neatly groomed and your home's exterior well-maintained.

Treat association leaders honestly and respectfully. Board members are homeowners—just like you—who have volunteered to give their time and energy freely to govern the community. While you should share your concerns about the community with them, do so in a way that's constructive, informative and helpful.

Attend board meetings and vote in community elections. Board meetings are open to all who wish to sit in and keep up with issues under discussion. The association is a democracy, and your voice and vote can affect important issues.

Pay association assessments and other obligations on time. Your regular assessments pay for common-area maintenance, amenities and other shared expenses. If you don't pay on time, the burden for paying your portion of the association's bills, like water, electricity and trash removal, falls on your neighbors. Contact a board member or the manager, if you're having problems, to discuss alternative payment arrangements.

Ensure that tenants, visiting relatives and friends adhere to all rules and regulations. If you are leasing your home, you're liable for maintaining the condition of the home and for the behavior of those who live in it. Make sure to screen tenants thoroughly, and familiarize them with the community's rules.

### PLUM CREEK POST

#### Community Association Living

## Governing by Representation

Community associations are a representative form of government founded on the principle of elected individuals representing the people. Much of our country is based on the principles of representative democracy. It starts with organizations like community associations and progresses through our schools boards, city governments, county governments, state governments—all the way to the federal government. We vote for a person, or persons, who will act on our behalf.

Some might advocate that a board should not take action without a vote of the members to find out what the people want. That would be counter-productive. If association members were to vote on every issue before a decision was made, there would be no need for a board, but simply someone to send out ballots and tally results. However, boards find out what their constituents want in other ways. Many make time to hear from residents at each board meeting. But, it's up to you to attend meetings, voice your opinions and participate in the exchange of ideas with the board. We also encourage your involvement and participation. Perhaps you would consider joining a committee. We want your input, ideas, thoughts and opinions.

When the season for community association annual meetings and annual board elections approaches, consider carefully which candidates you select—including yourself. Consider running for the board to help shape the future of your community.

#### Source: Community Associations Institute (CAI) www.caionline.org



## Top 10 Reasons to Recycle REDUCE, REUSE, RECYCLE!



- 1. Good For Our Economy American companies rely on recycling programs to provide the raw materials they need to make new products.
- 2. Creates Jobs- Recycling in the U.S. is a \$236 billion a year industry. More than 56,000 recycling and reuse enterprises employ 1.1 million workers nationwide.
- Reduces Waste-The average American discards seven and a half pounds of garbage every day. Most of this garbage goes into to landfills, where it's compacted and buried.
- Good For The Environment- Recycling requires far less energy, uses fewer natural resources, and keeps waste from piling up in landfills.
- 5. Saves Energy- Recycling offers significant energy savings over manufacturing with virgin materials. (Manufacturing with recycled aluminum cans uses 95% less energy.)
- 6. Preserves Landfill Space-No one wants to live next door to a landfill. Recycling preserves existing landfill space.
- 7. Prevents Global Warming- In 2000, recycling of solid waste prevented the release of 32.9 million metric tons of carbon equivalent (MMTCE, the unit of measure for greenhouse gases) into the air.
- 8. Reduces Water Pollution- Making goods from recycled materials generates far less water pollution than manufacturing from virgin materials.
- Protects Wildlife-Using recycled materials reduces the need to damage forests, wetlands, rivers and other places essential to wildlife.
- 10. Creates New Demand- Recycling and buying recycled products creates demand for more recycled products, decreasing waste and helping our economy.

The Compliance Assistance Team would like to encourage every resident to recycle. If you need to replace or add additional bins for recycling or yard debris you can contact Texas Disposal Systems. com or call 800-375-8375. Also, don't forget that you are entitled to have a large item picked up once a year. Sign up for Waste Wizard phone service reminder to stay updated on which cans are picked up that week.

Please contact our committee for friendly, confidential assistance complying with those notices you may have received or any yard or building challenge you may be facing.

plumcreekcomplianceassistance@gmail.com

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## 3 Fun Activities To Do with Your Family This Thanksgiving

By MarLee Berry

The turkey and trimmings have all been devoured and put away, but your family is here to stay for at least a few more hours. Right about now you might be thinking it is time to succumb to the usual post-Thanksgiving feast food coma or lay around the living room watching football. However, it may be a rare event when family members all come together, making this the most opportune time to participate in a few fun activities instead of just watching the back of your eyelids.

If you are stumped for ideas that can get both the young and the young at heart involved, then look no further than these three amusing activities that are sure to be remembered for many Thanksgivings to come.

#### 1. Share Your Favorite Thanksgiving Memory

Over the years, your family has probably made some wonderful Thanksgiving memories and this activity is the perfect way to get everyone talking. Old Uncle Hank may dig in his heels if you expect him to do too much on a full stomach, but he probably won't pass up a chance to share his thoughts with an attentive audience. Start with the oldest family member and work your way down through the generations. For added fun, after someone shares a story see if everyone can recount all the tales told up to that point. As a final touch, be sure to get your video camera out to record the whole scene. A few years from now it will be nice to listen to Grandma reminisce about her childhood memories.

#### 2. Play a Game of "Who Am I?"

There are different ways to go about playing this game, but however you choose to do it, this activity is a great way to get your family moving while creating hilarious Thanksgiving memories. Here are two ways you can choose to play:

- Write the name of each family member on a sticky note. Then, mix them up and place the sticky notes on everyone's forehead, making sure no one receives their own name. See who can guess their identity the fastest by asking questions that can only be answered with a simple "yes" or "no."
- This version is much like charades, except you only use the names of your fellow family members. After writing everyone's name on a slip of paper, mix them up and draw them one by one out of a jar. You can split up into teams, or keep individual scores. Everyone takes a turn pretending to be another relative. Remember, no talking!

#### 3. Start a Backyard Game

Now that everyone has gotten warmed up, it is time to move outside if the weather permits. Whether you channel your inner Houston Astro in a game of baseball, or take the football off the screen and into the backyard, the focus is less on winning and more on spending time together. If needed, nominate an elderly family member to keep score but don't leave them out of the fun, after all, Grandma's touchdown dance may just become a treasured Thanksgiving Day recollection.

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PLM



## COME HOME TO PLUM CREEK

Welcome to Plum Creek, an award-winning 2,200-acre master-planned community in Kyle, Texas. With a focus on a maintenance-free lifestyle, the community offers front yard maintenance and full irrigation\*, which allows you more time to relax and enjoy family and friends. Empire offers a wide selection of floorplans ranging from 1,300 sq. ft. to over 2,200 sq. ft. in The Peninsula, a gated, private area within the Plum Creek community.

#### CONTACT OUR SALES COUNSELOR

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\*Front yard maintenance and full irrigation are included in your monthly HOA dues of \$162.22 (effective 01/01/2018). Prices, plans, features and promotions subject to change without notice. E. & O.E. October 2018.