



The HOME FRONT

February 2019

Official Publication of Park Lakes Property Owners Association

Volume 7, Issue 2

Streets

STREET SIGNS

When driving the community look at all signs. Look for graffiti, missing signs, faded signs, damaged/bent signs or poles. Gated section can be repaired or replaced by Onsite Facilities Manager. The non-gated section can be reported to Harris County for repairs or replacement.

STREET LIGHT OUTAGE

To report a street light out you will need to provide the street name and six digit pole number and report to <https://slo.centerpointenergy.com/>

TRAFFIC ISSUES

When a resident reports that someone has run a stop sign or is speeding, refer them to the local police department's non-emergency number. We can't control the way people drive but we can be understanding of the residents concern and listen. Referring them to local law enforcement is the only suggestion we can make.

Clubhouse Recreation Center Party Room

Park Lakes POA Clubhouse has received a makeover. Come check out our newly updated facility!

Rental information:

The Clubhouse is available for rental on a first come first serve basis. Renters will have access to the patio and the clubhouse living space as well as the kitchen and bathrooms. Pool access is not permitted with the rental of the clubhouse.

The deposit for rental is \$500.00 (refundable pending inspection of facility/no damages)

- \$25.00 Admin Fee (non-refundable)
- \$20.00 per hour during business hours
- \$40.00 per hour after business hours and weekends

Splash Pad Rental:

The Splash Pad is available for rental on a first come first serve basis. Renters will have access to one cabana of choice during their contracted time. No more than 15 guests will be allowed, including adult supervision. Pool access will not be permitted.

- \$25.00 Admin Fee (non-refundable)
- \$75.00 Rental Fee (3 hour window of your choice between 9am – 6 pm)
- \$100.00 deposit

Other rules may apply. Please contact your onsite manger Lisa Walker for more information at 281-441-9955 or via email at lisa.walker@sterlingasi.com

- You are permitted to book an event 3 months in advance but no less than 2 weeks prior to your event.
- All deposit/rental checks will be held by the office personnel until the time of the event.
- All events would be pending approval by the board prior to event date.

In order to book one of the areas for an event all HOA dues must be in good standings and all fees must be paid in advance**

- No holidays.

RESIDENT CORNER

Park Lakes Pools/ Splash Pad

Please note the Pool & Splash Pad is now officially closed for the 2018 season.

Access Gates Reminder

Residents if you are continuing to have issues with your EZ-Tag or access card, please call or stop by the office to have your information verified. You may also email your information to isis@sterlingasi.com.

Office Hours

Monday – Friday

8:00 a.m. - 5:00 p.m.

For your convenience our drop box is located at the Clubhouse.

PARK LAKES

HELPFUL PHONE NUMBERS

Park Lakes Property Owners Association

Sterling Association Services Inc.(832) 678-4500
 SplashPad Texas Onsite Office.....(281) 441-3557
 Recreation Center Onsite Office.....(281) 441-9955
 Gate Attendant.....(281) 441-1089

Utilities

Comcast (Customer Service)(713) 341-1000
 Electricity (TXU)(800) 368-1398
 Gas (Centerpoint)(713) 659-2111
 Trash (Republic Waste).....(281) 446-2030
 Water & Sewer (EDP Water District).....(832) 467-1599
 Electricity (Centerpoint-Report street light outage)(713) 207-2222
 Texas One Call System (Call Before you Dig)..... 811

Property Tax Authorities

Harris County Tax.....(713) 368-2000
 Harris MUD #400.....(281) 353-9809

Public Services

US Post Office.....(281) 540-1775
 Toll Road EZ Tag.....(281) 875-3279
 Voters/Auto Registration(713) 368-2000
 Drivers License Information.....(281) 446-3391
 Humble Area Chamber(281) 446-2128

Police & Fire

Emergency 911
 Constable/Precinct 4 (24-hr dispatch)(281) 376-3472
 Harris Co. Sheriff's Dept./Prec 4, Dist 2 (24-hr) (713) 221-6000
 Eastex Fire Department.....(281) 441-2244
 Emergency Medical Service (281) 446-7889
 Poison Control.....(800) 222-1222
 Humble Animal Control.....(281) 446-2327
 Texas DPS.....(281) 446-3391

Area Hospitals

Renaissance Northeast Surgery(281) 446-4053
 Kingwood Medical Center(281) 348-8000
 Northeast Medical Center Hospital.....(281) 540-7700
 Memorial Hermann Hospital (The Woodlands)(281) 364-2300

Public Schools

Humble ISD(281) 641-1000
 Park Lakes Elementary (K-6).....(281) 641-3200
 Humble Middle School (7-8)(281) 641-4000
 Summer Creek High School (9-12)(281) 641-5400

Private Schools

Holy Trinity(281) 459-4323
 St. Mary Magdalene Catholic.....(281) 446-8535
 The Christian School of Kingwood(281) 359-4929
 Humble Christian School.....(281) 441-1313

DISCLAIMER:

The Association doesn't verify, endorse, or approve any products, information, or opinions mentioned at Association sponsored functions or contain in this community newsletter.

BOARD MEMBERS 2018

Kennetha Smith-Tolbert – President
 parklakeskennethat@gmail.com (Resident Voting Member)

Rachel Gwin – Vice President
 Land Tejas (Voting Member)

Julieta Ortiz – Treasurer
 parklakesjulieta@gmail.com (Resident Voting Member)

Charles Williams – Treasurer
 parklakescharles@gmail.com (Resident Voting Member)

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Humble ISD 2018-19 Calendar

175 Instructional Days

Students start Monday Aug. 20, and end Friday May 31

Teachers start Wednesday Aug. 8, and end Monday, June 3

1st Semester.....August 20 - December 20, 2018 (81 days)

2nd Semester.....January 8 - May 31, 2019 (94 days)

Professional Growth/Workdays for staff

Holidays for students

August 8-9, 13-17

October 9

January 7

February 18 (District comp day)

April 22 (District comp day)

June 3

Holidays

Independence Day July 4, 2018
Labor Day September 3
Columbus Day October 8
Thanksgiving November 19-23
Winter Break Dec. 21-Jan. 4
MLK Day January 21
Spring Break March 11-15
Good Friday April 19
Memorial Day May 27
Independence Day July 4, 2019

Full Day Release/Early Release/Late Arrival

Elementary Full-Day Release Days: Oct. 23, Nov. 26, Feb. 19, March 18
Elementary Early Release Days: Dec. 20, May 31

Middle School Exam Early Release Days are the last two days of each semester (Dec 19-20 and May 30-31). Additionally, AMS, CMS, KMS, RMS, TMS, WLMS and WMS have late arrival every Thursday except for Aug. 23, Sept. 6, Oct. 11, Nov. 15, Jan. 10, Jan. 24, Feb. 21, April 11, and May 16. HMS and SMS have early dismissal each Friday except for Aug. 24, Sept. 7, Oct. 12, Nov. 16, Jan. 11, Jan. 25, Feb. 22, and May 17.

High School Exam Early Release Days are the last two days of each semester (Dec 19-20 and May 30-31). Additionally, high schools have late arrival every Thursday except for Aug. 23, Sept. 6, Oct. 11, Nov. 15, Jan. 10, Jan. 24, Feb. 21, April 11, May 9, and May 23.

Campuses reserve the right to cancel or modify early release or late arrival schedules to accommodate special school activities.

Inclement Weather Days: Feb. 18 and April 22

May become student school days if time is lost to bad weather.

Otherwise, will be Student Holiday/Professional Growth Workdays.

- Holiday
- Semester Begins/Ends
- Professional Growth Day, Student Holiday
- Summer Closing Days

PROJECTED State Testing Days affecting individual grade levels:

- STAAR/EOC

All grade levels (K-12) will have 9-week grading periods.

July 2018

S	M	Tu	W	Th	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

January 2019

S	M	Tu	W	Th	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

August 2018

S	M	Tu	W	Th	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

February 2019

S	M	Tu	W	Th	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28		

September 2018

S	M	Tu	W	Th	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

March 2019

S	M	Tu	W	Th	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

October 2018

S	M	Tu	W	Th	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

April 2019

S	M	Tu	W	Th	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

November 2018

S	M	Tu	W	Th	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

May 2019

S	M	Tu	W	Th	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

December 2018

S	M	Tu	W	Th	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

June 2019

S	M	Tu	W	Th	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

Volunteers

Volunteers are always welcome and needed. If you are interested in volunteering for any of our upcoming events or committees please contact your Onsite Community Manager, Lisa Walker at 281-441-9955 or lisa.walker@sterlingasi.com.

WHY JOIN A COMMITTEE?

Committees serve a number of important roles to our association process and the Board of Directors:

- Committees serve as a training ground for future association leaders.
- Committees serve as a conduit through which the Board receives "grass root" input - opinions and attitudes of owners.
- Committees are a vehicle through which Board actions are explained.
- Committees enhance the effectiveness of the Board of Directors by providing research analysis and advice needed for policy decisions.
- Committees can be an instrument for initial implementation of Board policies such as with the Architectural Review Committee.

Committees are an important linkage between the Board of Directors and owners but in order to be effective committees need members! Owner input, involvement and participation is a must. Please consider participating in the association process and volunteering to serve on an association committee. Our community needs you!

Be on the lookout for committee meetings. Meeting times and locations will be sent out via email. Sign up to receive emails at www.sterlingasi.com.

We currently have five committees:

1. Adopt A School
2. Landscaping
3. Communications
4. Safety
5. Community Events



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Sterling Information

STERLING ASSOCIATION SERVICES, INC. IS THE NEW COMMUNITY MANAGEMENT SERVICE CONTRACTED BY PARK LAKES PROPERTY OWNERS ASSOCIATION

We are pleased to announce that the Board of Directors for Park Lakes Property Owners Association, Inc. (Park Lakes P.O.A.) has contracted with Sterling Association Services, Inc. ("Sterling") to provide professional community association management services effective September 1, 2017. Sterling Association Services, Inc. provides association services to over one hundred and fifty communities throughout Houston and its surrounding areas. Some of these services include customer care, billing and collecting the annual assessments, paying the community's monthly expenses, and maintaining the association's books and records.

Please note that assessment payments and correspondence to Park Lakes P.O.A. after September 1, 2017, should be directed to our office address below:

Corporate Office:

6842 North Sam Houston Parkway W.

Houston, TX 77064

832-678-4500

On-site Office:

9730 Park Lakes Canyon Terrace,

Humble, TX 77396

281-441-9955

ParkLakes@sterlingasi.com

Along with the financial support mentioned above, Sterling's services will include enforcement of the deed restrictions, processing architectural improvements, contract administration, day-to-day operations and directives, as well as providing support to the members as it pertains to Park Lakes. Your community will be serviced by our dedicated and professional management team which consists of Aly Long, General Manager, aly@sterlingasi.com, Lisa Walker, Onsite Manager, lisa.walker@sterlingasi.com and Susan Marshall Accounting Associate, susan@sterlingasi.com.

Should you have any questions, please feel free to contact your management team via any of the mediums provided. To receive community emails or to review and update your account, please log in to www.sterlingasi.com.

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Flooding: How to Protect Your Family & Finances

In many areas, flooding is the most common and costly natural disaster—and it can happen here. Just one inch of water in your home or office can cost thousands of dollars in cleanup and replacement costs, including drywall, baseboards, floor coverings and furniture. You may think you're covered, but many homeowners' insurance policies do not cover flooding.

Here are several reasons to talk to an insurance agent now about flood insurance.

- There is usually a 30-day waiting period before coverage begins.
- Coverage is relatively inexpensive.
- Renters can buy flood insurance for personal belongings or business inventory.
- Basement coverage includes cleanup expense and repair or replacement of items such as furnaces, water heaters, washers, dryers, air conditioners, freezers and pumps.
- You do not have to repay flood insurance benefits as you do with disaster-related assistance loans.
- You can receive payments for flood-related losses even if no disaster was declared.

Learn more about flood insurance at www.floodsmart.gov.

There are things you can do to prepare your home and family now for flash floods:

- Make a family emergency plan. Emergency preparedness is everyone's responsibility. Write down your plan. Decide ahead of time where you will go if you have to leave and where family members will meet up. Identify an out-of-town emergency contact.
- Get supplies for an emergency kit. Start with three days' water and three days' packaged and canned food. Add a battery-powered radio and extra batteries. Store in waterproof containers with wheels or that you can lift so you can take them with you. For details about preparing an emergency kit, visit www.ready.gov/america/beinformed/floods.html
- Stay informed about what could happen. During storm season, listen to local media for up-to-date reports on weather watches and warnings. Keep a battery-powered portable radio—with a NOAA weather band—handy in case the power goes out. Choose one.

Learn more about preparedness at www.ready.gov/america/beinformed/floods.html.



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