

Sterling Lakes

A CANYON GATE® COMMUNITY

FEBRUARY 2019 | VOLUME 7, ISSUE 2

A Word from Your General Manager:

Greetings! I'd like to formally introduce myself. My name is Francessa Petrie and I come to you with vast experience of Association Management. In my career I have worked closely with many directors, vendors and homeowners to professionally and effectively perform daily operations and management functions of Homeowner Associations. My ability to provide regular communication and attentiveness along with my thriving enthusiasm has contributed to my success in our industry. As your General Manager, my goal is to become a valuable asset to you and your community and to provide you with five-star customer service. I worked closely with your onsite General Manager Assistant, Felicia Legier, and Rachel Richmond, Community Director, to ensure a smooth transition of information, processes and procedures to avoid any disruption in service to you. We are confident this transition will run efficiently and I am excited to get started.

I look forward to meeting and exceeding your expectations!

My contact information is as follows:

Francessa Petrie

Direct Office Number: 713.329.7111

E-mail address: fpetrie@pmghouston.com

Community Director and

Supervisor for Sterling Lakes:

Rachel Richmond

Office Number: 713.329.7103

E-mail address: r.richmond2@pmghouston.com



UPCOMING COMMUNITY EVENTS

Spring Garage Sale

Saturday, March 2

7:00 AM – 12:00 Noon

Get ready to clean out your closets for our community-wide garage sale. You won't have to haul your items far; the garage sale will take place in YOUR OWN garage! Rain or shine, be ready to open your garage at 7:00 AM on Saturday, March 2nd.

We'll be creating a map of all the garage sales in the community. To be added to the map, please fill out the form at

www.canyongate.com/residents/sl. If you have any questions, email Michelle at mevrard@canyongate.com.

No additions will be accepted after Wednesday, February 27. The maps will be handed out at the entrance.



Sterling Lakes

HELPFUL PHONE NUMBERS

Sterling Lakes Property Owners Association

PMG/Agent.....(713) 329-7100
SplashPad Texas Onsite Office (281) 778-2000
Gate Attendant..... (281) 778-2015
Priority Protection & Investigations (PPI) (281) 210-6185
Houston National Golf Club..... (281) 304-1400

Utilities

En-Touch (Customer Service)..... (281) 225-1000
Electricity (TXU) (866) 979-5265
Gas (Centerpoint) (713) 659-2111
Trash (Waste Management) (800) 800-5804
Water (Si Environmental, LLC)..... (832) 490-1600
Electricity (street light outage) www.centerpointenergy.com/outage
Texas One Call System (Call Before you Dig) 811

Property Tax Authorities

Brazoria County Tax..... (281) 756-1320
MUD #31 Operator..... (281) 482-0216

Public Services

Rosharon Post Office..... (281) 595-3331
Toll Road EZ Tag..... (281) 875-3279
Voters Registration (281) 756-1131
Vehicle Registration (281) 756-2450
Drivers License Information (281) 756-1521
Alvin/Manvel Chamber (281) 331-3944
Animal Control (979) 864-2265

Police & Fire

Emergency..... 911
Brazoria County Sheriff's Dept. (281) 756-2392
Iowa Colony Vol. Fire Dept. (non emergency) (281) 369-3969
Emergency Medical Services (non emergency) (281) 489-6144
Poison Control (800) 222-1222
Alvin ISD Police (Sergeant Ellen Stark) (281) 245-2967
Alvin ISD Poice (Dispatch) (281) 331-2320

Education

Alvin ISD..... (281) 388-1130
Meridiana Elementary (PreK-5)..... (281) 245-3636
Manvel Junior High (7-8)..... (281) 245-3700
Manvel High School (9-12)..... (281) 245-2232

Higher Education

Alvin Community College..... (281) 756-3500

Sterling Lakes Builders

Anglia Homes..... (281) 778-7840
CastleRock (281) 778-0822
LGI (855) 210-2619
Terrata Homes (866) 837-3540

The Association doesn't verify, endorse, or approve any products, information or opinions mentioned at Association sponsored functions or contained in this community newsletter.

TO CONTACT THE BOARD, OR FOR INFORMATION ABOUT YOUR ACCOUNT:

Please call or e-mail your PMG representative,

Francesca Petrie:

Principal Management Group of Houston
11000 Corporate Centre Drive, Suite 150
Houston, TX 77041
D: 713-329-7111
O: 713-329-7100
F: 713-329-7198
fpetrie@pmghouston.com

Sterling Lakes Board Members

Rachel Gwin..... Land Tejas
Linda Houston Land Tejas
Tim Johnson Land Tejas
Rashawn Clark-El..... Resident
Daniel Carreon..... Resident

Sterling Lakes Advisory Committee

The Advisory Committee holds meetings in the community and needs continual feedback from residents to make Sterling Lakes the best community possible! If you have a desire to build a positive and strong community, contact a volunteering member from this committee.

Douglas Chumley..... douglas@douglaschumley.com

The new Advisory Board Members for fiscal year 2019 are:

Douglas Chumley, McLean Barnett, Kerri Agnew-Osborne

Meetings will be held on the Saturday prior to the POA board meetings. They will be at the SplashPad office and start at 10:00 AM.

SPLASHPAD TEXAS HOURS

Business Office (2nd Floor), PHONE: (281) 778-2000

Office Hours

Tuesday 11:00am - 7:00pm
Wednesday through Saturday 9:00am - 5:00pm
Sunday and Monday Closed

Fitness Center Hours

7 days a week 5:00am until 11:00pm

Onsite Assistant Manager: Felicia Legier

Please visit or contact this office to register for amenity and gate access.

--TRASH--

IMPORTANT INFORMATION

Remember: Unless it is trash pick up day, your trash cans (and any bags of trash) must be hidden from public view. Please do not store your trash cans in front of your garage or on the side of your home – your neighbors don't want to look out their windows and see your garbage either.

STERLING LAKES TRASH PICK-UP SCHEDULE

Wednesday & Saturday - Trash containers must be at curb by 7AM on Wednesdays and Saturdays. Recycle bins are picked up on Saturdays.

Note: Heavy pick-up day - Saturday
Service Provider: Waste Management – (800) 800-5804

Congratulations to our 2018 Holiday Yard Decoration Contest Winners!

1st Place: 2727 Diamond Vista Lane (section 8)

2nd Place: 9218 Granite Canyon Drive (section 20)

3rd Place: 9419 Crystal Bay Lane (section 4)

**In addition, the following homes were
given an Honorable mention:**

2527 Crystal Shore Drive (section 4)

9902 Clear Diamond Drive (section 10)

9910 Clear Diamond Drive (section 10)

9422 Ruby Mist Drive (section 12)

*Special thanks to our holiday yard contest participants for all the
time and effort taken to make our neighborhood so beautiful this
holiday season! Each winner will receive a cash prize.*

Happy Holidays!



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Sterling Lakes

Have you logged in yet?

www.canyongate.com/residents/sl

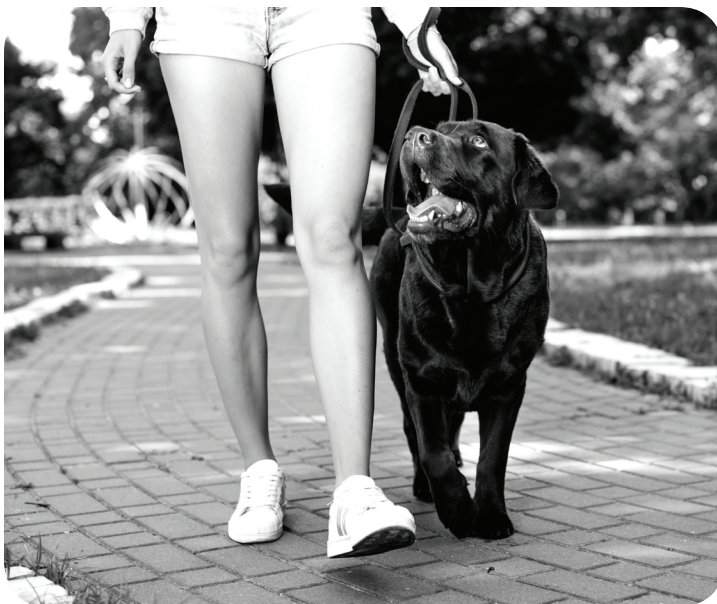
Features of the Sterling Lakes Community Intranet include:

- Receive e-blasts from the Association (i.e. Association news and announcements, community events, local area happenings and more!)
- Resident Directory
- Classifieds
- Current Events and Activities
- Documents and Forms (i.e. ARC guidelines, deed restrictions, financials, etc.)
- Event Photos and MORE!

"Deed" You Know?

SECTION 3.11 – ANIMAL HUSBANDRY

No animals, livestock, or poultry of any kind shall be raised, bred or kept on any Lot, except that dogs, cats or other common household pets may be kept, in reasonable numbers, provided that they are not kept, bred or maintained for commercial purposes. No Owner shall allow any pets to become a nuisance by virtue of noise, odor, dangerous proclivities, excessive pet debris or unreasonable numbers of animals. If common household pets are kept, they must be confined to a fenced backyard (such fence shall encompass the entire backyard) or within the house. When away from Lot, pets must be on a leash at all times. It is the pet Owner's responsibility to keep the Lot clean and free of pet debris and to keep pets from making noise, which disturbs neighbors. Pet owners shall not permit their pets to defecate on other Owners' Lots, on the Common Area, Landscape Areas, or on the streets, curbs, or sidewalks, unless the pet defecation is immediately removed by the pet owner and disposed of sanitarily.



Frequently Asked Questions and Contact Information:



1. Street Light Pole Outages:

- Contact CenterPoint Energy Directly at centerpointenergy.com/outage or 713-207-2222
- For either option, you'll need to write down the 6-digit number off the pole and provide the cross street location of the pole.



2. Concerns about homes under construction (trash, dangerous conditions, mowing lawns etc.):

Contact the builder or the Onsite office: 281-778-2000 or sterlinglakes@entouch.net or the General Manager at fpetrie@pmghouston.com



3. To report a complaint about cars parked in street, lack of resident lawn care or other deed restriction violations (anonymity will be honored):

Contact the Onsite office: 281-778-2000 or sterlinglakes@entouch.net or the General Manager at fpetrie@pmghouston.com



4. Concerns about traffic/safety issues inside community:

Contact the Onsite office: 281-778-2000 or sterlinglakes@entouch.net or General Manager at fpetrie@pmghouston.com



5. To report a stray animal:

Contact Animal Control at 979-864-2265 or Texas Parks and Wildlife Department at 800-792-1112.



6. Any other general concern/complaint not previously mentioned:

Contact the Onsite office: 281-778-2000 or sterlinglakes@entouch.net; General Manager at fpetrie@pmghouston.com

If Security related contact the Guard House at 281-778-2015

Sterling Lakes POA
ARCHITECTURAL CONTROL COMMITTEE MODIFICATION REQUEST

Owner's Name(s) _____
Address _____ Lot _____ Blk _____ Section _____
Home Phone _____ Work Phone _____
Email _____

SUBMISSIONS FOR ADDITIONS OR ALTERATIONS OF IMPROVEMENT MUST INCLUDE: Sketches; site plan (survey) showing house, lot lines dimensions and easements; elevations (including side views) showing dimensions and photos sufficient to describe the project in detail. **ANY EXTERIOR PAINTING REQUESTS**, a colored photo of the brick and samples of the proposed paint to be used must be included with this application. Some large construction projects may require a deposit, please contact our office for further information and any other questions at 713/329-7100.

PLEASE NOTE: ALL Applications must be submitted with a \$25 processing fee. Applications requesting a POOL, HOT TUB/SPA require a \$1000 Deposit. Applications requesting any type of OUTBUILDING, PATIO COVER, ARBORS, GAZEBOS, ROOM ADDITIONS, ETC. require a \$250 Deposit. **Please make the SEPARATE checks or money orders for the Fee and Deposit out to Sterling Lakes POA.**

BRIEFLY DESCRIBE THE ALTERATION OR IMPROVEMENT WHICH YOU PROPOSED

LOCATION OF IMPROVEMENT:

_____ Front of house _____ Side of house _____ Garage _____ Other
_____ Back of house _____ Roof of house _____ Patio

(Describe) _____

MATERIALS NECESSARY FOR PROPOSED IMPROVEMENT:

Paint or Stain Color(s) _____
Brick Type(s) _____
Shingle Type(s) _____
Screen Type(s) _____
Siding Type(s) _____

Please include color names and send a sample with the application.

Signature of Homeowner _____ Start Date _____ Completion Date _____
(Within 30 Days of Approval)

RETURN TO:

PRINCIPAL MANAGEMENT GROUP OF HOUSTON, INC
11000 CORPORATE CENTRE DRIVE, SUITE 150
HOUSTON, TX 77041
FAX: 713/329-7198 or EMAIL: arc@pmghouston.com

Principal Management Use Only

Date Received: _____ Received By: _____

Comments: _____

FOR MODIFICATIONS COMMITTEE

ACCEPTED: _____ DENIED: _____ DATE: _____

COMMENTS: _____

SIGNATURES: _____

*****ESTE DOCUMENTO ES MUY IMPORTANTE. SI USTED NO PUEDE LEER INGLES, POR FAVOR CONSIGA A ALGUIEN PARA QUE LE TRADUZCA ESTE DOCUMENTO*****

Sterling Lakes

STS Foundation

Now that the holidays are over and everyone is settling back down again into their daily lives, why not consider hosting a foreign exchange student for the 2019/2020 school year. STS Foundation is now accepting applications from prospective host families – all it takes to host is to provide a place for the student to sleep, three meals a day, and a willingness to share your life with one of our amazing students!

Meet Emma from Denmark - Most of the time I'm a quite happy person. I'm very honest and thoughtful. I usually worry about others before myself. Usually I'm not shy, and I don't have a problem making new acquaintances. I'm helpful and enjoy helping others out. I also love to hang out with my friends after school. I'm not very sporty, but I still like the thought of staying healthy, so I go for a run with a friend sometimes., I like to read books, but i also enjoy writing. Different short stories, mostly just for me. I also enjoy dancing. It's not something I go to, because of the not so good opportunities in my area. I really like to act as well. We only have one drama school in my area, and it isn't very good, but I have been in a few school plays.

And here's Diego from Spain - I am a very active and sportive boy. I am also a very sociable person, so I think this experience may be a good one. Meeting new people and having new friends are some of the things I would enjoy about this experience. I'm a person who has lots of interests, for example I'm always wanting to learn new things such as the culture of other countries or even at school I'm interested in nearly all the subjects. I think that I am also very mature and self-motivated., My interests are mostly related to sports (swimming, skiing and playing soccer), but I also have other cultural interests. For example, I love geography, knowing every place and learning interesting facts about them. I'm also interested in cooking. I usually cook on weekends with my father and we make really good dishes. Finally, I like to play videogames with my friends or going out with them. We usually go to the movies or to have dinner.

If you are interested in learning more about Emma, Diego or any of our other students, please give me a call – I'd love to talk to you about hosting! I can be reached at 832-455-7881 or at vicki.stsfoundation@yahoo.com.

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23003 S. Hwy. 288 ♦ Rosharon, TX 77583

(one mile south of Hwy. 6)

281.431.0010 ♦ southviewbaptist.church

Opportunities for you and your family:

SUNDAY

Sunday School:	9:15 am
Morning Worship:	10:30 am
TeamKIDS (Mid-Sept. - Mid-May): 3 years old through 5th grade	5:30 pm
Evening Worship:	6:00 pm

WEDNESDAY (Mid-Sept. - Mid-May)

Fellowship Meal	5:15-6:15 pm
Adult & Youth Bible Study:	6:30 pm
AWANA's 3 years old through 5th grade	6:30 pm

Introducing | townSq

Say hello to TownSq!

Associa is excited to announce the launch of TownSq- a new all-in-one mobile app designated to help you connect, collaborate and stay up-to-date on any device

Meet your neighbors, manage your account and access the resources you need for a better community living.

FREE exclusively to Associa communities, download the app and register now to:

- Easily communicate with neighbors, community managers, and board members
- Manage your account and pay online
- Get up-to-date community news and events
- Request and review status of service inquiries
- Participate in community polls
- Reserve common areas and amenities
- And more

Ready to join TownSq?

Your account is already set up and ready to use.

1. **Register** using your **Account ID** and **Zip Code**
<https://app.townsq.io/associa/signup>
2. **Login**
<https://app.townsq.io/login>
3. **Download** the app and start experiencing community your way!

Note: If you have more than one account you will be able to link them and have only one login.

Welcome

Before you can register we need to identify your account. Please enter your account number & zip code.

Account number * ⓘ

Zip/Postal code *

* Required

continue

ONCE LOGGED IN, YOU WILL INSTANTLY BE ABLE TO CUSTOMIZE YOUR COMMUNICATION SETTINGS TO START RECEIVING NOTIFICATIONS – WHEN AND HOW YOU WANT!

Questions? Contact your community management team for details.

Sincerely,

Your Community Management Team



Associa®

Associa® Houston Community Management Services, Inc

8328641200

www.associaonline.com

About TownSq – TownSq is the global solution for better community living. Designed as the single source of truth for managing communities, TownSq delivers the most complete, mobile community experience by helping you connect, collaborate and stay informed on everything happening in your community – from daily management and ongoing maintenance to community programs and events. Our communities use TownSq to empower their managers, members and residents to experience community their way. Visit www.townsq.io to learn more.



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STR

Sterling Lakes Event Calendar 2019

Saturday, March 2 – **Spring Garage Sale** (7 AM - 12 Noon)

Saturday, April 6 – **Egg"stravaganza** (2 PM – 4 PM)

Saturday, May 4 – **Wine & Cheese Party** (5 PM – 7 PM)

Saturday, June 29 – **Independence Celebration** – poolside (2:30PM – 4:30 PM)

Saturday, June TBD – **Night at the Sugar Land Skeeters** (6:05 PM)

Saturday, July TBD – **Movie Night at the Pool** (8:30 PM)

Saturday, September 21 – **Movie Night** (7:30 PM)

Saturday, October 5 – **National Night Out** (6 PM - 8 PM)

Saturday, October 26 – **Fall Festival** (2 PM – 4 PM)

Saturday, November 9 – **Fall Garage Sale** (7 AM - 12 Noon)

December 8-15 - **Holiday Yard Decoration Contest**

Saturday, December 14 – **Cookies with Santa** (1:30 PM – 3:30 PM)

*Please contact Michelle Evrard, Director of Community Events, at
mevrard@canyongate.com if you would like to volunteer for any of our events!
Events are subject to change.*