



Canyon Gate Northpointe Pool Schedule 2019

POOL HOURS 10:30 AM TO 9:00 PM

MAY

S	M	T	W	T	F	S
28	29	30	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1
2	3	4	5	6	7	8

JUNE

S	M	T	W	T	F	S
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	1	2	3	4	5	6

JULY

S	M	T	W	T	F	S
30	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10

AUGUST

S	M	T	W	T	F	S
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
1	2	3	4	5	6	7

SEPTEMBER

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	1	2	3	4	5
6	7	8	9	10	11	12

***The pool is closed for cleaning on Mondays**
(Exceptions: Open Memorial Day and Labor Day)

OPEN

CLOSED

**** PLEASE KEEP IN MIND THAT IF WATER OR WEATHER CONDITIONS ARE NOT CONDUCIVE TO A SAFE POOL, THE LIFEGUARDS WILL HAVE FULL AUTHORITY TO CLOSE THE POOL UNTIL THE CONDITIONS IMPROVE.**

***The pool closes after Labor Day Weekend**

IMPORTANT NUMBERS

CGNOA Recreation Center	281-290-6723
Guard House.....	281-357-4183

SCHOOLS

Tomball Independent School Dist.	281-357-3100
Willow Creek Elementary	281-357-3080
Canyon Pointe Elementary.....	281-357-3122
Northpointe Intermediate	281-357-3020
Willow Wood Junior High	281-357-3030
Tomball High School	281-357-3220
Tomball Memorial High School.....	281-357-3170

PROPERTY TAX

Harris County Tax.....	713-224-1919
Mud #280 and Mud #15.....	281-376-8802
NW Harris WCID.....	281-376-8802

POLICE & FIRE

Emergency	911
Harris County Sheriff (Non Emergency)	713-221-6000
Klein Vol. Fire Dept.	281-376-4449

MEDICAL

Tomball Regional Medical Center	281-401-7500
Methodist Willowbrook Hospital.....	281-477-1000
Houston Northwest Medical Center.....	281-440-1000
Cy-Fair Hospital.....	281-586-4700
Texas Sports Medicine Center	281-351-6300
Poison Control	800-764-7661
Cypress Creek EMS (www.ccems.com)	281-378-0800

UTILITIES

Centerpointe Energy	713-207-7777
Power To Choose.....	888-797-4839
Centerpointe Energy Entex	713-659-2111
En-Touch (Customer Service)	281-225-1000
Telephone AT&T.....	800-464-7928
Water District Manager (15 & 280)	281-376-8802
Waste Management.....	713-686-6666
Waste Management Hazards Waste Pickup-280 Only	800-449-7587
Utility Marking - Texas One Call	800-245-4545
Before You Dig.....	811

TV / INTERNET

Comcast.....	800-266-2278
AT&T U-Verse	888-320-2167
DirecTV.....	888-777-2454
DISH Network	888-825-2557

NEWSLETTER PUBLISHER

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Deed Restriction Violations

A home is one of the biggest and most important investments that most people make. Homes that are built in a Deed Restricted community are governed by a set of legal documents called Covenants, Conditions and Restrictions .The purpose of the Deed Restrictions) are to protect the value of the community. Compliance to the Restrictive Covenants by all owners and residents has a significant and substantial impact on the value of not only your property, but those of the entire community. Below is a list of frequent violations that we address. Please take a look at your property and make sure your home is in compliance.

- Trash Cans/Recycle Cans – Need to be out of view. Any trash can that is visible will receive a deed restriction letter and follow-up enforcement. Out of view means NOT visible from the street. Placing it on the side of the house is not out of view. Place the trash can and/or recycle bin in the garage or behind an enclosed fence. Residents can apply to relocate their side fence if necessary or to install approved screening for the cans. Relocation of fences and/or screening requires prior approval.
- Tree Stakes – Tree stakes that are no longer attached or are no longer needed to support trees need to be removed.
- Address Plates – All faded address plates need to be repainted so the addresses are visible from the street.
- Mildew – Many homes have mildew on the siding. Owners will need to remove the mildew. If the owner decides to repaint their home, they will need to obtain approval, even if the paint is the same color.
- Fence Maintenance – Leaning panels, broken, loose and/or missing fence pickets need to be repaired and/or replaced. Any owner that elects to replace the entire fence will need prior approval. Staining of any owner's fence is not allowed without prior approval.
- Roof Repairs –Prior approval is required for a roof replacement. Only Weathered Wood color shingles are permitted.
- Landscape – Yards are to be maintained in a neat appearance (mowed, edged, weeds removed). Bushes and trees are to be maintained and not overgrown. Owners will need to trim back trees and bushes so the home/windows are visible and matches the aesthetics of the other homes in the community. *Tree Guidelines are included in this newsletter.
- Rotted wood and trim – Replacement of rotted wood and trim is required.
- Faded exterior paint colors – Please submit ACC for approval even if painting the same color.
- Garage Doors – Faded painted, dented panels, doors that have been replaced but were not painted to match the original color (garage doors are painted by the builders to match the trim on the home).

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- Inoperable/stored vehicles – Inoperable vehicles need to be stored in the garage or outside of the community.
- Items in view – Please remove items stored in the driveway and/or side of the home. The driveway is for vehicles and is not for the storage of barbeque grills, landscape materials, toys, tools, etc.
- Trailers, mobile homes, campers, etc. – Trailers, mobile homes, campers, etc. are prohibited and cannot be stored in the community.
- Basketball Goals – Portable Basketball Goals may not be left in the street, curb, on the sidewalk or driveways between the street and detached sidewalk when not in use. They may not be placed on the cul-de-sac at any time.
- Improvements – All exterior improvements require prior approval of the Architectural Control Committee (ACC). The ACC has 45 days to review and respond to requests for modification. Incomplete applications will be returned for additional information and the application will not be considered received until all required information is included. *An ACC application is included in this newsletter.

The Visitor Lane, Electronic Access & Guests

There have been ongoing issues and concerns with Visitor Access to the gated portions of the Community. This article will address how **the policies for the Visitor Lane will be strictly enforced, the changes to Electronic Access to the Community for non-residents** and how **residents can help ease the back-up in the Visitor Lane.**

Any vehicle that enters through the Visitor Lane **is required** to be checked in. That requirement is **not** waived for residents. The Gate Attendants are required to check the status of everyone entering through the Visitor Lane. While many residents take for granted that they should have automatic access because they are familiar faces, the gate attendants are required to verify and ensure everyone that comes through their line is allowed access. For example, the resident/guest list is updated almost daily due to residents moving in or out, residents remove family members and other frequent guests from their permanent visitor lists, some residents remove their children, spouses and/or significant others. Nannies, lawn service and maids

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First impressions are key. Taking care of the necessary repairs before putting your home on the market is important to yielding top dollar and ensuring a quick, hassle-free sale. I'd be happy to come by and make some recommendations on how to create an inviting atmosphere.

Please call or email me if I can answer any questions or be of any assistance in helping you get top dollar when you are ready to sell.



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CANYON GATE

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are also changed frequently.

The only way for the gate attendants to verify that someone has access is to check the most recent list of residents and authorized guest. There is a potential liability risk related to the gate attendants allowing access to anyone without checking the list. Please do not ask them to ignore this directive and please do not abuse them for doing their jobs.

There are ways to reduce the wait time in the visitor lane. If you are a resident in good standing and wish to avoid the visitor lane, please register your EZtag or purchase a transponder from the office. If you have guests that visit frequently, please place them on your permanent guest list OR call the gate attendant on duty and advise that you are expecting guests. If you provide the name and anticipated time of arrival, they will not have to call you and verify the person should be granted access. This reduces the time your guest will need to wait and the line will move faster. By not contacting the gate attendant with this information the wait time increases. PLEASE NOTE: Permanent changes to the guest list must be made through the office. The gate attendants cannot accept permanent changes to your list.

If your contact information changes, please contact the office to update your information. You can download a form from the

www.cgnoa.com website or send an email to staff@cgnoa.com. Failing to provide updated information causes delays in the visitor lane. When the gate attendants cannot reach a resident and has to work through several numbers to obtain permission to grant access to someone, the line begins to back up and those waiting often become irritable and verbally abusive to our gate attendants. Please do not do this! Advise your guests that this not acceptable. Also, the gate attendants will only contact the Owner(s) or Lessee(s) of the property to request permission to allow access of a visitor.

Help us move along vehicles in the visitor line faster by updating your contact list and/or calling the gate attendant at 281.357.4183 to advise them of a temporary visitor that will be coming to your home.

Electronic Access for Visitors (EZ tags, Texas Tags and Transponders)

The streets inside the gated sections of our Community are PRIVATE and are maintained by the Community. By allowing

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Commercial/Residential

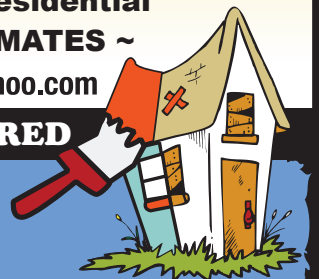
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CANYON GATE

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residents to give permanent electronic access to non-residents there is a likelihood that there is as much unchecked access to community by people that do not live in the neighborhood as there is by those that do. Many of the non-residents that have access to our community use their electronic access to avoid the traffic on 249, cut through to residents in the non-gated community or to have easier access to nearby communities.

Over the past several years this has become more of an issue as use of the back gate increases. This increase has resulted in more wear and tear on the mechanical parts of the gates which eventually results in more expenses for the owners to maintain the gates and more down time when the gates are not operational. Visitors do not contribute to maintenance and/or repair of our private gates and streets. All of the current and future repairs to the gates and streets are the responsibility of the owners. Restricting the electronic access to owners only has the potential to lower the costs of maintenance of these amenities.

Additionally, there was a policy adopted some time ago that allowed each household to have five (5) vehicles registered for electronic access with no requirement for those vehicles to be registered to a residence in the community. This has resulted in a large number of vehicles having unlimited access to the community while prohibiting residents with 6 or more vehicles that are legitimately registered to the home not being allowed to have electronic access for all of their vehicles due to the five (5) vehicle restriction.

The Association's attorney was contacted regarding this issue and recommended the Board revisit the policy and allow unlimited electronic access for vehicles registered to the home and phase out electronic access of non-residents.

This article will serve as notice of this change. This article will be sent via eblast to all residents registered on the website in addition to being included in the newsletter. All non-residents that have electronic access will be allowed to continue electronic access until the vehicle is replaced. Once the vehicle is replaced, the visitor will need to be placed on the resident's permanent visitor list via the office.

All new vehicle requests for electronic access will require proof of registration to the address in the Community.

Lastly, our gates are frequently damaged by non-residents, contractors and residents who are not paying attention or have no electronic access and instead of entering through the main entrance decide to tailgate through the N. Eldridge gate instead. They often misjudge the timing and hit the gate and/or arm. Please remind your guests that they are to enter through the main entry off of SH249 and if you are resident without electronic access, please register your EzTag, TX Tag or stop by the office and purchase a transponder at a cost of \$35.00 or an E-Go sticker at a cost of \$25.00.

We appreciate your understanding and assistance with following these procedures.

WIRED

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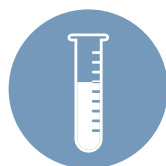
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