



## Pool Rules - 2019 Season

In anticipation of a great swim season, the HOA Board asks for your cooperation in following these rules as set out by the HOA, Greater Houston Pool Management, Inc. (GHPMI), and the laws of the State of Texas. Our pool rules may also be found on (2) five feet tall, back-to-back, royal blue signs attached to the right side of the gate entering the pool enclosure and on the left side of the gate exiting the pool enclosure. These rules are in place to insure the safety and security of everyone entering the facility. Please obey the rules/policies and remember that the Lifeguards are there to not only insure the safety of everyone but also insure adherence to the rules/policies.

### WILLOWBRIDGE HOA – POOL RULES

1. Swimming is at your own risk.
2. An Amenity Access Card is required for entry to the facility. If you do not have a card, entry will be denied. LOANING your card to a non-resident or a resident that has not applied and/or been denied may result in loss of use to all amenities it is tied to.
3. No swimming without a minimum of (2) lifeguards on duty.
4. No one under the age of 13 is permitted in the pool enclosure without the supervision of an adult 18 years of age or older.
5. Parents are responsible for the supervision of their children.
6. The Wading/Baby Pool is for the use of children (5) years of age or younger. **LIFEGUARDS ARE NOT RESPONSIBLE FOR CHILDREN IN THIS POOL.**
7. Residents are allowed (1) Guest per registered household member. All residents and guests must be signed in before entering the pool enclosure. All guests must be accompanied at all times by their resident host.
8. Regulation swimwear must be worn at all times. Cut-off jeans, basketball shorts and/or over-sized shirts will not be allowed.
9. Disposable Diapers are not allowed. Children under the age of (2) years must wear disposable swim pants or rubber pants in either pool.
10. No glass containers are allowed in the pool enclosure.
11. No food, drinks or gum are allowed in the pool.
12. No running on the pool deck and/or rough-housing in the pool or its enclosure allowed.
13. No diving allowed in the pool, except in the deep end.
14. Only small floatation devices will be allowed in the pool

(at Lifeguard's discretion). Floatation devices are to be used for floatation only.

15. No bikes, skateboards or skates allowed in the facility or attached in any manner to the wrought iron fence.

16. No loud music, profanity or abusive language will be tolerated.

17. No smoking, tobacco or alcohol in any form allowed. (The board has voted to Not Allow any type of smoking or alcohol use on community property (areas) with the exception of clubhouse events where renters have paid for security).

18. Anyone with open sores, wounds or bandages is prohibited from entering the pool.

19. No pets allowed on the patio or in the pool enclosure, except certified service animals (documentation may be required). Certified animals are not allowed in the pool.

20. All swimmers must be cleared from the pool during the administration of serious first aid and during sessions as may be called by the Lifeguards from time to time.

21. Pool will be closed at first sound of thunder until (30) minutes after the last sound of thunder. Closure shall be at the discretion of the Lifeguards.

22. No climbing on the wrought iron fence, gates or baby/wading pool posts is allowed.

23. Failure to follow these rules may result in immediate removal from the facility and/or possible suspension from the pool for an extended period of time.

24. Willowbridge HOA will strictly enforce these rules. You will be asked to leave if you do not follow these rules. Failure to leave will result in the Lifeguards contacting the Sheriff's Department to have you removed.

25. These rules have been approved by the HOA Board of Directors. Your cooperation is greatly appreciated.

26. To insure everyone's safety, these rules may be changed by the HOA Board of Directors at any time.

Please remember that contractual obligations with Greater Houston Pool Management, Inc.: **DOES NOT ALLOW SWIMMING LESSONS TO BE GIVEN BY ANYONE (Homeowner or Guest)**

*(Continued on Page 3)*

# Willowbridge - Stonebridge

## IMPORTANT NUMBERS

All Emergencies.....	911
AT&T - Billing .....	800-585-7928
Repair .....	800-246-8464
CenterPoint Energy .....	713-659-2111
Cy-Fair Hospital.....	281-890-4285
Harris County Animal Control .....	281-999-3191
Harris County Flood Control.....	713-684-4000
Harris County Sheriff's Office (HCSO) .....	713-221-6000
Newsletter Publisher - Peel, Inc. ....	888-687-6444
Advertising.....	advertising@PEELinc.com
Website .....	www.PEELinc.com
Poison Control Center .....	800-222-1222
Reliant/NRG.....	713-207-7777
Trash - Best Trash .....	281-313-2378
Vacation Watch (to place) - HCSO Pct. 4 .....	281-290-2100
W. Harris County MUD #11 .....	281-807-9500
(Tops Water Management)	
Willow Place Post Office .....	281-890-2392

## ASSOCIATION DIRECTORY

Amenities Access Card.....	Request at .....	access@grahammanagementhouston.com
Beautification Committee.....	Open Position	
Clubhouse Reservations and Pool Parties.....		
Mandi Branam.....		mbranam@grahammanagementhouston.com
Lost Pet Coordinator		
Sonia Moore.....		msrco@aol.com
Marquee Coordinator		
Barbara Lallinger.....		blallinger@hotmail.com
Newsletter Coordinator		
Barbara Lallinger & Krystina Cotton.....		willowbridgenews@gmail.com
Soccer Field Coordinator		
Jay Guarino.....		jvguarino@hotmail.com
Tennis Coordinator		
Cory Fein.....		coryfein@yahoo.com
Website Coordinator.....		willowbridgehoa@live.com
Welcoming Committee		
Gracie Galvan.....		galvangracie@hotmail.com
Yard of the Month Committee		
Nominate your favorite.....		willowbridgehoa.com

## BOARD OF DIRECTORS

Thomas Wilson .....	President
Ryan Lovell .....	Vice President
Barbara Lallinger .....	Secretary
Candyce Ward.....	Treasurer
David Smith.....	Director

## HOA INFORMATION

Willowbridge Homeowners Association Inc. - Graham Mgmt  
Mandi Branam..... 713-334-8000  
E-Mail ..... mbranam@grahammanagementhouston.com  
Fax ..... 713-334-5055  
2825 Wilcrest Dr., #600 Houston, Tx. 77042

*If you have any questions or comments regarding the neighborhood please contact the numbers above.*

## BOARD MEETINGS

**QUARTERLY MEETINGS:** 4th Thursday of January, April & July @ 6:00 pm. **ANNUAL HOMEOWNER'S MEETING:** 4th Thursday of October @ 6:00 pm. Additional meetings may be held as determined and NOTICED by the Board of Directors via the marquee and website.

## HARRIS COUNTY ROAD AND BRIDGE

To report street or curb damage, missing/damaged street signs and street flooding: (281) 353-8424 or [www.hcp4.net](http://www.hcp4.net).

If a resident wants to request a new sign or replace a damaged one, they have to go online and fill out a request.

## STREET LIGHT OUT?

If you notice a street light out PLEASE report it to CenterPoint Energy. We pay for all of the street lights in our subdivision... every month...regardless if they are illuminated or not!! This is also a serious safety issue. To report an outage, follow these steps:

- By Phone: During normal business hours (7 am – 7 pm)
- Call (713) 207-2222
  - Give the Customer Service Representative the 6 digit pole number (located approximately 6 feet up the pole), the street name and closest address.
  - Online (anytime): [centerpointenergy.com](http://centerpointenergy.com)

## NEWSLETTER ARTICLE SUBMISSION

Newsletter Article submission Deadline is 3rd of each month. Please give a 2 month advance notice.

[willowbridgenews@gmail.com](mailto:willowbridgenews@gmail.com)

(Continued from Cover)

**OTHER THAN GHPMI EMPLOYEES FOR MONETARY PAYMENT.** Individuals observed doing so will be asked to stop and/or leave the pool.

**\*NEW RULE THIS SEASON: LIFEGUARDS WILL BE OBSERVING CHILDREN AND ADULTS COMFORT AND ABILITY LEVELS IN THE POOL, ESPECIALLY IN THE DEEP END.** Individuals may be asked to complete a swim test, whereby the Lifeguards will determine if the person may remain in the pool or be required to take instruction before returning to the pool.

Please report damages, repairs needed, unclean restrooms or other areas to Graham Management Co. at 713.334.8000



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## Private Pool Parties

### OPEN HOUR PARTY

During regular pool hours – Homeowner's must meet the registered household member to guest (ratio of 1:1).

### AFTER HOUR PARTY

• Applications for a Private Party ([www.haveapoolparty.com](http://www.haveapoolparty.com)) must be submitted to Greater Houston Pool Management, Inc. (GHPMI). GHPMI will contact Graham Management to determine that the homeowner is in good standing with the HOA before booking the party.

• All fees must be paid to GHPMI (\$30.00 non-refundable booking fee and lifeguards hourly rate).

• The party sponsor (Willowbridge/Stonebridge resident) must schedule, pay for and be in attendance for the entire length of the party.

• Parties must be a minimum of 2 hours in length

• Minimum of 2 Lifeguards (can increase depending on number of attendees)

• Parties must end by 10:30 p.m. (including break-down)

• DJ and/or music are allowed, but the volume must not impede the Lifeguard's ability to hear the swimmer and/or it must not disturb nearby residences.

• Alcohol, smoking and tobacco in any form are not permitted on any Community Property. This includes, but is not limited to, sidewalks, driveways, pavilion, park area, soccer field, tennis court, etc.

• Parties where admission is charged will not be permitted.

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# Willowbridge - Stonebridge

## When Everyday is Trash Day

(2 Residents Responses to Their Disdain Regarding Trash – Continuation of “The More Things Change” from February 2019)

This article was originally a letter submitted by a resident to the HOA Board and printed in the August 2003 edition of WillowTalk but is definitely apropos to today (see article after this one). The content and spelling is as submitted even though Spellcheck was screaming to change some of the spelling and grammar. It's what is inside that counts!

### Letter to the Board of Directors:

I wanted to bring to your attention a problem that you may be aware of already. We have noticed a large number of neighbors who have trash bags in front of their houses for a few days prior to trash pickup. It really looks quite bad when you drive through the neighborhood. Now, I know that over the holiday we didn't have trash pick up on Friday the 4th of July, and this week it is much worse than usual. But this has been a habitual problem with people who have lawn services who just put the bags at the street. The people need to be moving the trash bags to the back of the house if the trash pick up is not the very next day. But this is definitely not happening.

If you drive down Stone Porch, you will see many houses that have had trash bags out there for several days. The trash bags look

even worse than an unmowed and unkempt lawn, and it looks like every day is trash day in our neighborhood. Perhaps a reminder in the Willowbridge newsletter and notices to individual houses would help?

### Response:

You know, it does look “trashy”. And besides, a small amount of grass clippings decompose quickly if left on the yard and adds back the nutrients that you fertilize it with. (Of course, too much clippings can smother your yard, so take care). Why clog up our landfills? I'm leaving a note for my lawn service to change the way they handle my yard clippings. And maybe those whose bags are left out by the curb will remove them until garbage pickup day. Thanks for your comment!

### Trash Pick-Up

*Submitted to WillowTalk June 2007*

For those property owners who haven't realized, trash days have changed to Monday and Thursday, beginning 1-1-07. Please put trash out by curb, at the earliest, on the eve of pickup. It is so unsightly to drive through our beautiful Willowbridge subdivision, Thursday (after trash pickup)-Sunday to see trash bags everywhere. If everyone followed the correct procedure, our neighborhood would

*(Continued on Page 6)*

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# Willowbridge - Stonebridge

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Online

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*When Everyday is Trash Day (Continued from Page 4)*

be a pleasant sight during the weekends.

**NOTE: ALL TRASH, INCLUDING GRASS CLIPPINGS, AND RECYCLE SHOULD NOT BE PUT OUT UNTIL, AT THE EARLIEST, THE EVE OF TRASH DAY.** Your neighbors don't want to look at or smell your trash, especially after a holiday (or any day for that matter) that involves boiled shrimp and/or crawfish. Other food remnants can also produce a real stink. Imagine how bad it gets if there is no holiday pickup! Here's a **HINT** to reduce your neighbor's displeasure with your smelly trash – Freeze leftover food; produce past its prime; fowl, steak & pork bones and fat renderings; crustacean shells, etc. and dispose of in the next trash pickup!

**REMINDER:** Our trash days are: Monday – Trash & Recycling and Thursday – Trash only. Heavy Trash is scheduled for both days; however, depending on the size & weight of the item, homeowners may have to schedule a special pick up. Best Trash celebrates the following holidays: New Year's Day, Memorial Day, Independence Day (July 4th), Memorial Day, Thanksgiving Day and Christmas Day. If a holiday falls on Monday or Thursday, Trash and/or Recycle **WILL NOT** be picked up until the next regularly scheduled day. **HAZARDOUS HOUSEHOLD WASTE (HHW) is never to be put in regular trash.** It may be taken to the HHW facility located at 6900 Hahl Rd. (77040) off Highway 290 and Gessner. Call 281.560.6200 for schedules and details.

## What...You Haven't Logged in Yet???

**LOG IN TODAY AND SEE WHAT YOU'VE BEEN MISSING!**

Features of the NEW Willowbridge website include:

- Access website from your computer or phone
- Receive e-blasts (notifications, messages and reminders) from the HOA & Graham Management
- Resident Directory
- Current Events and Activities
- Find Documents and Forms (i.e. ARC guidelines, deed restrictions, financials, etc.)
- Customize your settings to receive tailored notifications and alerts about our neighborhood
- Make payments or check your account status online

### HOW TO SIGN UP

1. Text grahamgo to 59248 and receive a text back with a mobile app download link 2. Search: For the Mobile app "Graham Go" in Google Play Store 3. Go to: [www.nabrnetwork.com](http://www.nabrnetwork.com) 4. Follow prompted directions

### HOW TO SET UP YOUR NEW ACCOUNT

1. Read & Accept: Terms of Use 2. Change: Your password (from the system generated one) 3. SET: Your Profile Visibility (customize what information gets displayed for you in the resident directory) 4. Customize: Your Notification & Alert Settings (optional settings)

### IF YOU HAVEN'T RECEIVED A LETTER OR A WELCOME EMAIL:

Use the new registration button and follow the instructions. If you are a new resident in the community, it may take a few days for Graham Management to confirm your residency. An email notification with login credentials will be sent to you once you are authorized. If you have any issues or need login support, please contact NABR support at: [support@nabrnetwork.com](mailto:support@nabrnetwork.com).

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