ATASCOCITA FOREST COMMUNITY GAZETTE



THE OFFICIAL MONTHLY NEWSLETTER OF THE ATASCOCITA FOREST COMMUNITY ASSOCIATION

Atascocita Forest Board

The mission of the Atascocita Forest Community Association Board is to represent the homeowners and work for the common good of our neighbors. The members of the board are your neighbors.

They live in Atascocita Forest and serve voluntarily for three-year terms. They are elected to the Board of Directors by Atascocita Forest residents at the Annual Meeting in February. Above all, the members of the board care about the community and the people who live here.

One of the primary duties of the board is to administer the regulations contained in the Atascocita Forest

covenants and guidelines. Though these decisions sometimes cause disagreement, please remember that the regulations are designed to protect the property values in our neighborhood, which in turn protects

the interests of all residents.

Your Current Board Members Are:

Troy King - President/Treasurer

Kesha Stubblefield - Vice President

Tomasina Sampa - Secretary

Norman Laskie - Director

Have You Logged in Yet?

https://www.atascocitaforest.org/



Features of the Atascocita Forest Community Intranet include:

- Receive e-blasts from the Association (i.e. Association news, announcements, community events, local area happenings and more!)
 - Resident Directory
 - Current Events and Activities
- Documents and Forms (i.e. ACC guidelines, deed restrictions, financials etc.)
 - Event Photos and MORE!

AFCA May Yard of the Month



The AFCA Board is pleased to recognize James & Carmen Morris at 4602 Atascocita Trail as the May winner of Yard of the Month! Congratulations and thank you for helping to keep our neighborhood beautiful! Yard of the Month runs from April - September this year. Photos of the winners are available on our website:

www.atascocitaforest.org

Copyright © 2019 Peel, Inc.

IMPORTANT NUMBERS

EMERGENCY NUMBERS
EMERGENCY911
Harris County Animal Control281-999-3191
Poison Control
NON-EMERGENCY NUMBERS
Pct 4 Constable Non-Emergency Dispatch 281-376-3472
Atascocita Volunteer Fire Dept281-852-2181
Harris County Precinct 4
Texas No Call List Registration866-TXN-OCAL
Emergency Roadside Assistance
SCHOOLS
Humble ISD
Whispering Pines Elementary
Humble Middle School
Humble High School
UTILITY NUMBERS
Report Power Outage - Centerpoint713-207-7777
Report Street Light Outage - Centerpoint 713-207-2222
Report Gas Leak - Centerpoint713-659-2111
Centerpoint (Gas)
Call Before You Dig811
Water - SiEnvironmental
Emergency Number
Electricity - Multiple Providerswww.powertochoose.org
Trash - RR&R of Texas
MUD Districtwww.TrailoftheLakesMUD.com
PUBLIC SERVICES
Humble Post Office
DPS Office
Harris County Clerk (Will Clayton Pkwy.) 281-540-1173
NEIGHBORHOOD MANAGEMENT
Community Asset Management
www.CommunityAssetManagement.com
Pam Valentinepvalentine@cam-texas.com
ATASCOCITA FOREST COMMUNITY ASSOC.
Email the Board board@atascocitaforest.org
Website Questions/Problems website@atascocitaforest.org
N 1

Email the Board	board@atascocitaforest.org
Website Questions/Problems	website@atascocitaforest.org
Newsletter questions	newsletter@atascocitaforest.org

HOA BOARD MEMBERS

Troy King - President & Treasurer ... troy@atascocitaforest.org Kesha Stubblefield - Vice President....kesha@atascocitaforest.org Tomasina Sampa - Secretary tomasina@atascocitaforest.org Norman Laskie - Director norman@atascocitaforest.org

Pool Season

The Pool Opens in May! Do you have your Pool Tag? How do I access the pool for the 2019 season?

On Sunday, May 19th from 1pm-4pm and Wednesday, May 22nd this year's pool tags will be available to pick up at the Pool, located at 17415 Woodland Hills Dr, Humble, TX 77346. Each tag will allow up to 10 people per tag to access the pool.

What if I can't make it?

Pool tags will be available during business hours at the C.A.M. office located at:

9802 FM 1960 Bypass Rd W. Ste 210, Humble, TX 77338 Via Phone: 281-852-1155

Via E-mail: Pam - pvalentine@cam-texas.com

What if I do not use the pool, do I need this tag?

No, your key fob for the park will still open the park, tennis

courts, and splash pad.

The annual pool party will be held on Sunday, May 19th from 1p.m. to 4p.m. while the pool tags are distributed.

The pool officially opens on Saturday, May 25th. Pool hours will be as follows until August 18th:

Mondays	Closed
Tuesday	11 am – 8 pm
Wednesday	12 am - 8 pm
Thursday	10 am – 6 pm
Friday	12 pm – 8 pm
Saturday	11 am – 8 pm
Sunday	12 pm - 7 pm

August 19th through September 2nd the pool will only be open on Saturday and Sunday.

If you would like to reserve the pool for a private party after normal swim hours, please contact the C.A.M. office for reservations.



Atascocita Forest - June 2019 Copyright © 2019 Peel, Inc.

Can I Rent the AFCA Pool?



Is the pool available for rent?

Short answer, yes.

When is the pool available to rent?

After non-standard approved operating hours, when the pool is no longer open to the public.

What if I don't live in the neighborhood?

Non residents can rent the pool at a higher rental rate.

What are the rates?

Atascocita Forest CA resident \$100.00

Non-Atascocita Forest CA resident \$250.00

Security Deposit \$250.00

Will I have to have lifeguards?

Yes, the lifeguards will be required anytime there is a person at the pool.

How do I schedule a Pool Party?

Pool parties may be scheduled during business hours at the C.A.M. office located at:

9802 FM 1960 Bypass Rd W. Ste 210, Humble, TX 77338

Via Phone: 281-852-1155

Via E-mail: Pam - pvalentine@cam-texas.com

If you would like to reserve the pool for a private party after normal swim hours, please contact the C.A.M. office for reservations and additional details.

Atascocita Forest Satisfaction Survey

We want to hear from you! Please take the time to take our Satisfaction Survery. It can be found in the online newsletter which can be accessed at:

www.peelinc.com/index.php/atascocita-forest/

HOA Updates

Community Pool – Greater Houston Pool Management has been contracted to maintain and clean the pool and pool equipment and provide lifeguards during the 2019 swimming season.

Swimming season begins Saturday, May 25th through Monday, September 2nd and is closed on Mondays, except for Labor Day, which it will be open as the last day of the season.

A new refrigerated water fountain with bottle-filler was purchased and installed at the pool.

The Park – ViperTech Pressure Washing was contracted to pressure wash the roof of the pool, the pool deck, the sidewalks from the tennis courts to the splash pad, the splash pad and brick behind it, the 15 benches and concrete slabs under 5 of the benches, the small storage building between the pool and splash pad, the brick walkway at the entrance of the pool house, the entrance arch of the pool house, the 2 existing playground structures not being replaces, and the chairs, loungers, and tables at the pool.

Wired Electrical Services was contracted to replace several receptacles, hard wire the electrical for the new water fountain at the pool and replace a light fixture.

JDog Houston has been contracted to remove the wooden play structure at the park on May 13th.

Adventure Playgrounds was contracted to provide the new playground equipment. A new playground Structure, extensions for two of the swings sets to add capacity, a new swing set, new belt seats, toddler seats, a generational swing, and ADA swing along with a shade structure to cover the new playground structure.

Patriot Court Systems was contracted to renovate the tennis courts. Due to weather delays they began work on 5/1 and are estimated to be completed on 5/15. They will be power washed, repaired with Court Patch, flooded to identify "birdbaths" and patched as needed, 2 coats of Acrylic Resurfacer were applied, they are to be scraped and cleaned, painted with new lines, the posts are to be cleaned and painted, the backboard is to be repainted and the nets are to be replaced.

Members and residents are reminded the tennis courts are for tennis and pickle ball play only. Bicycles, skateboards, skates, rollerblades, pets and other non-tennis activities are not permitted on the tennis courts. Children must be accompanied by an adult while on the tennis courts and guests must be accompanied by a member or resident at all times.

A complete list of park rules can be viewed on the Atascocita Forest website, under Community Amenities.

Street Light Out?



Centerpoint Energy maintains streetlights throughout Atascocita Forest. If a light is out or blinking, please report it. We pay for all of the street lights in our subdivision....every month...regardless if they are illuminated or not!! This is also a serious safety issue. To report an outage, follow these steps:

Call CenterPoint at (713) 207-2222 during normal business hours (7am -7 pm) or

Report it online at http/cnp.centerpointenergy.com/outage. You will be asked to provide the following:

- A pole number for the non-functioning lights you want to report.
- ullet Contact information (in case more information is needed to locate a streetlight)
- An e-mail address (if you want feedback regarding your repair request)
 - The number of streetlights you would like to report The system will guide you through the remaining steps.

Streets - Traffic Issues

When a resident reports that someone has run a stop sign or is speeding, refer them to the local police department's non-emergency number. We can't control the way people drive but we can be understanding of the residents concern and listen. Referring them to local law enforcement is the only suggestion we can make.

Who:

Harris County Sheriff

Constables Prec. 4

Contact Info:

http://www.HarrisCountySo.org (713) 221-6000 http://www.cd4.hctx.net (281) 376-3472





AFFORDABLE SHADE PATIO COVERS

Creating Comfort for Outdoor Living...
with Affordable Shade.



We obtain City Permits, TDI Windstorm Certification, and help with HOA Approvals.

Call to schedule a free estimate.

713-574-4648

Visit our website to view more designs. AffordableShade.com

Custom Patio Covers

Cedar & Treated Pine Shade Arbors

Aluminum Patio Covers & Arbors

Palapas & Tiki Huts & Screen Rooms

Decorative & Structural Concrete





Financing Available* with Payments as Low as \$250
*Subject to Credit Approval



Atascocita Forest - June 2019 Copyright © 2019 Peel, Inc.

Landscaping Tips

June

- Mowing should still be continued.
- If temperatures reach mid 80's stop using selective herbicides.
- Fertilize your summer annuals.
- Flower and ornamental beds should be mulched to avoid dryness.
 - Perennials should be pinched back, dead headed and staked.
- Maintenance pruning should be done for the ornamental plants.
 - Form and Finalize your plans for a Fall Landscaping Project.

July

- Skip mowing schedules only if the lawn is either not growing or is excessively dried out.
 - Third batch of fertilizer application on the first week of July.
- Perennials should be fertilized for the second and last time for the season.
- Perennials and ornamental beds should periodically be watered in a long, deep, slow watering system for the water to soak deep into the earth.

Loose Pets in the Neighborhood



Pets are an important part of many people's lives. Many pet owners are responsible, caring people who love their pets deeply and do everything in their power to ensure that their pets deeply are securely restrained and do not cause a nuisance to their neighbors. Pets do, however, sometimes escape from yards, slip a leash, or otherwise perform a disappearing act. Whether you have lost a pet, or have found a loose pet, there are several steps you can take to ensure that the pet is returned safely.

We would like you to take this opportunity to remind petowning residents of the leash laws that exist in Harris County. It is against the law to allow a pet to roam loose, either purposefully (Continued on Page 6)



Copyright © 2019 Peel, Inc.

(Continued from Page 5)

or due to negligence. It is your responsibility to ensure that your pets are securely contained and do not pose a risk to others. It is relatively easy for pets to escape from back yards, either through digging or through insecure fences or gates.

Also, if you keep your pet in your back yard, please note that utility workers have the legal right to open your gate and enter your back yard, even if you are not home. While companies sometimes give residents advanced notice that they will be entering the property, they don't always do so. Consider investing in a separate pen or enclosure for your pet to keep them safely contained in your back yard.

If you lose a pet:

- Ensure all of your pets have a microchip registered with the current contact information or have current identification tags on the pet's collar. You may also write your phone number on a light-colored collar with permanent market if your pet frequently loses tags.
- Keep a current, clear photo of your pet that clearly shows its face and body size, color and markings.
- As soon as you realize that your pet is missing, post the photo with a description of your pet, your contact information, as well as approximately how long the pet has been missing, the

last area it was seen, etc. to social media, such as the Atascocita Forest Neighbors group, Atascocita Forest Neighborhood group, the Atascocita Forest NextDoor.com page (if you are a user), and the HKA Lost & Found Pets Facebook group. You may also issue an alert from the Atascocita Forest website (https://www.atascocitaforest.org/p/Alerts), which will be sent via e-mail to all registered users on the site. Please note, however, that you cannot include a photo with an alert message, so please be sure to carefully describe your pet and include your contact information.

- Let your neighbors know that your pet is missing and ask them to keep an eye out.
- Alert local veterinarian offices and animal shelters that your pet is missing and provide a description and photo of your pet (see list below)

If you see or find a loose pet:

- If the pet does not seem inclined to come to you of its own free will, do not attempt to catch or restrain a loose animal, both for your own safety and for the safety of the animal. Your attempts to catch or restrain it may frighten the pet and cause it to run further away from home or run into oncoming traffic.
- If you are can, take a photo of the animal (even from a distance) and post it to social media; include the location and (Continued on Page 7)



Atascocita Forest - June 2019 Copyright © 2019 Peel, Inc.

(Continued from Page 6)

approximate time that you saw the pet, as well as which direction it was heading (if applicable). If you cannot get a photo, then simply include as detailed a description as possible with your posts. You may also issue an alert through the neighborhood website.

- If you are able to catch the animal, look for a tag or other identification on its collar for owner's contact information.
- Take the animal to a nearby vet to have it scanned for a microchip.
- You may contact Harris County Animal Control, but please note they only have a few response officers to service the entire county. They generally prioritize calls involving obviously aggressive or dangerous animals. Also, animals taken in by animal control are usually put on a 3-day hold, meaning that if the owner is not located within that time frame then the pet will be euthanized.

Contacts & Information

Suggested Social Media Outlets & Websites

- Facebook.com: Atascocita Forest Neighbors group
- Facebook.com: Atascocita Forest Neighborhood group
- Facebook.com: HKA Lost & Found Pets group this is a large group for the Humble, Kingwood & Atascocita areas with

high visibility to thousands of members

- NextDoor.com: Atascocita Forest
- www.AtascocitaForest.org>Alerts (www.atascocitaforest. org/p/Alerts) sends an e-mail message to all registered users of the Atascocita Forest website
- www.lostmydoggie.com create a free lost pet poster and contact local vets & animal shelters
- www.pawboost.com create a free lost pet poster, share to Facebook, contact the Rescue Squad™ by e-mail (which is a group of volunteers, rescue owners, shelter employees, veterinarians, and pet lovers just like you.)

Animal Control Agencies:

• City of Humble Animal Control: https://cityofhumble.com/animalservices.html or via phone at 281-446-2327

Please note that Humble Animal Control only services areas within Humble city limits and therefore will not respond to calls within Atascocita Forest; however, animals may venture into Humble city limits and end up at their shelter. Shelter location: 240 Dennis St., 77338

• Harris County Veterinary Public Health (Animal Control): http://publichealth.harriscountytx.gov/About/Organization/VPH or via phone (281) 999-3191 Shelter Location: 612 Canino Rd, Houston, TX 77076



Request for A.C.C. Approval

Atascocita Forest Community Association 9802 F.M. 1960 Bypass W., Suite #210 Humble, TX 77338 (281) 852-1155 fax (281) 852-9111

- 1. Please provide the information requested below, and attach this sheet to your plans.
- Please provide a sketch of the location of the proposed work on a photocopy of the plat of your property. Scaled architect's, engineer's or contractor's drawings may be used as an alternative if lot lines, easements and building set-back lines are shown. Sketches are not required for re-roof or re-paint. However, re-roofing submissions require shingle weight and color to be specified; re-painting submissions must be accompanied by "paint chip" samples.
- 3. If you desire a copy of the approved plans, please submit an extra set for review. The principal copy of all submitted plans will be retained by the Committee.
- 4. Your plans will be reviewed as soon as possible. The Committee is required to act on the plans within 30 days, but the review process rarely takes that long

NAME:
PROPERTY ADDRESS:
MAILING ADDRESS (if different)
HOME TELEPHONE: SEC: BLK: LOT:
EMAIL ADDRESS:
MODIFICATION FOR WHICH APPROVAL IS REQUESTED:
NAME OF CONTRACTOR (if any):
PHONE: ADDRESS:
PROPOSED CONSTRUCTION START DATE:/ Your project must start within 90 days from the date of approval or you must resubmit for approval
PROPOSED COMPLETION DATE:/
SIGNATURE OF APPLICANT: DATE:



- Local, direct access to mortgage professionals
- **▼** First-time home buyer mortgage experts
- Mortgage solutions tailored to you



281.462.2728 | crcu.org/home

*All loans subject to credit approval. Under certain circumstances, private mortgage insurance (PMI) and an escrow account for taxes and insurance may be required. Other eligibility includes a credit score of 680 or greater, no bankruptcy in the previous 36 months, debt-to-income ratio not to exceed 43%, and loan-to-value ratio not to exceed 95%. Other credit and income qualifications will apply. Minimum finance amount of \$75,000. Offer does not include FHA, VA, and USDA mortgages or other government backed mortgage loans. Investment properties and Jumbo Loans are not eligible for this offer. Verifiable employment required and time on job required of 1 year plus. Real estate promotions cannot be combined with any other offer. Certain other credit and income qualifications may apply. CRCU reserves the right to cancel or change these promotions at any time. Please contact a representative for more details. CRCU membership required. Offer expires 08/31/19.



Copyright © 2019 Peel, Inc.

At no time will any source be allowed to use Atascocita Forest's contents, or loan said contents, to others in anyway, shape or form, nor in any media, website, print, film, e-mail, electrostatic copy, fax, or etc. for the purpose of solicitation, commercial use, or any use for profit, political campaigns, or other self amplification, under penalty of law without written or expressed permission from Peel, Inc. The information in Atascocita Forest is exclusively for the private use of the Atascocita Forest HOA and Peel, Inc.

DISCLAIMER: Articles and ads in this newsletter express the opinions of their authors and do not necessarily reflect the opinions of Peel, Inc. or its employees. Peel, Inc. is not responsible for the accuracy of any facts stated in articles submitted by others. The publisher also assumes no responsibility for the advertising content with this publication. All warranties and representations made in the advertising content are solely that of the advertiser and any such claims regarding its content should be taken up with the advertiser.

- * The publisher assumes no liability with regard to its advertisers for misprints or failure to place advertising in this publication except for the actual cost of such advertising.
- * Although every effort is taken to avoid mistakes and/or misprints, the publisher assumes no responsibility for any errors of information or typographical mistakes, except as limited to the cost of advertising as stated above or in the case of misinformation, a printed retraction/correction.
- * Under no circumstances shall the publisher be held liable for incidental or consequential damages, inconvenience, loss of business or services, or any other liabilities from failure to publish, or from failure to publish in a timely manner, except as limited to liabilities stated above.

BUSINESS CLASSIFIED

RAINCO IRRIGATION SPECIALIST: Commercial & Residential. Backflow Testing, Irrigation (Sprinkler) System Service, Maintenance and Repair, Rainbird - Hunter. Fully Insured. License # 9004 & 9226. Call 713-824-5327.

Business classifieds (offering a service or product line for profit) are \$50, limit 40 words, please contact Peel, Inc. Sales Office @ 512-263-9181 or advertising@PEELinc.com.



APPLY ONLINE NOW! 2020census.gov/jobs

2020 Census jobs provide:

✓ Great pay ✓ Weekly pay ✓ Flexible hours

✓ Paid training

Thousands of jobs are available nationwide, and many are near you. Help support your community by being a Census Taker.

For more information or help applying, please call

1-855-JOB-2020

The U.S. Census Bureau is an Equal Opportunity Employer.





Atascocita Forest - June 2019 Copyright © 2019 Peel, Inc.

Mosquitoes



Mosquitoes can not only be irritating by biting, but they also are able to transmit various diseases to humans and animals. They are known to transmit heartworm in dogs and cats, and they can spread encephalitis (including West Nile Virus), Chikungunya, Zika, dengue, yellow fever, malaria and filariasis among humans.

Most female mosquitoes require a blood meal for egg production whereas males feed on nectar and do not bite. Eggs are laid on the surface of water or in dry locations that can be flooded by water. Eggs laid in dry locations can remain dormant under for several months. Eggs hatch into larvae, or wigglers. Mosquito larvae live in water and feed on organic debris or microscopic plants and animals. Larvae molt into pupae which are non-feeding. Mosquito pupae spend the majority of their time at the surface of the water, only moving when disturbed.

Many things can help to reduce mosquito problems around the home. Since three of the four life stages of mosquitoes are in or near water, it is best to eliminate all sources of standing water. Containers such as watering cans, buckets and bottles can turn into mosquito breeding grounds. Water should be drained from birdbaths, gutters, flowerpots and pet dishes at least once a week. Children's wading pools should be emptied of water at least once a week and stored so they cannot collect water when not in use. Tree holes should be filled in with sand or mortar, or drained after each rain. Leaky faucets and pipes located outside should be repaired.

Areas that cannot be drained, such as ponds or large rain collection systems, can be stocked with fish that eat mosquito larvae. Dunks can also be used in these areas. Dunks are a small,

donut-shaped product that contains Bacillus thuringiensis var. israeliensis. The donut disrupts the life cycle of the mosquito and is non-toxic to humans, amphibians and fish.

Avoiding outdoor activities during peak mosquito hours is the best method to avoid being bitten. When outside, wear loose-fitting, light colored clothing with long sleeves & long pants. Repellants containing active ingredients such as DEET, picaridin, IR3535, oil of lemon eucalyptus (OLE), paramethane-diol (PMD), or 2-undecanone can be effective to keep mosquitoes from biting when evening activities cannot be rescheduled.

For more information or help with identification, contact Wizzie Brown, Texas AgriLife Extension Service Program Specialist at 512.854.9600. Check out my blog at www.urbanipm.blogspot.com

This work is supported by Crops Protection and Pest Management Competitive Grants Program [grant no. 2017-70006-27188 / project accession no. 1013905] from the USDA National Institute of Food and Agriculture.

The information given herein is for educational purposes only. Reference to commercial products or trade names is made with the understanding that no discrimination is intended and no endorsement by Texas A&M AgriLife Extension Service or the Texas A&M AgriLife Research is implied.

The Texas A&M AgriLife Extension Service provides equal access in its programs, activities, education and employment, without regard to race, color, sex, religion, national origin, disability, age, genetic information, veteran status, sexual orientation or gender identity.



PEEL, INC.



308 Meadowlark St. South

Lakeway, TX 78734

BILLIE JEAN HARRIS

Billie Jean's Team

713-825-2647 Cell 713-451-4320 Direct Office

LIFETIME ACHIEVEMENT AWARD





EXPERIENCE, EXPERIENCE, EXPERIENCE...I can help you realize your dreams. With 38 years in the real estate industry, I have the experience you need to guide you during your home buying or selling process. My team and I are ready to service your needs from start to finish.

TEAM WORK...Whoever said "Many hands make light work" really understood a team work concept. Each member of my team (including you) will have specific duties towards our common goal to ensure the strength and endurance needed to get this transaction closed.



BILLIE JEAN HARRIS

713-825-2647 (Cellular) 713-451-4320 (Direct) 713-451-1733 x106 (Office) bharris@remax-east.com www.billiejeanharris.com



- Platinum Club
- Chairman Club
- Titan Club
- Hall of Fame Award
- Lifetime Achievement Award

RE/MAX International is an Equal Opportunity Employer and supports the Fair Housing Act. ©2009 RE/MAX International, Inc. All rights reserved. RE/MAX® Sales Associates are independent contractors affiliated with independently owned and operated RE/MAX® franchises. 091385

Atascocita Forest Satisfaction Survey

1. How long have you been a member of the Atascocita Forest Community?

0-2 years	3-5 years
6-10 years	11-15 years
16-20- years	25+ years

2. Which of the following events have you attended or participated in?

Food Truck Fridays	Yard of the Month
Farmer's Market	National Night Out
Community Garage Sales	Truck or Treat/Fall Festival
Annual Pool Party	Annual Decorating Contest

3. Overall, how would you rate the quality of each of the following activities?

	Very Satisfied	Satisfied	Neither Satisfied or Dissatisfied	Dissatisfied	Very Dissatisfied	N/A
Annual HOA Meeting						
Monthly Board Meetings						
Newsletters						
Website Information						
Special Events						

4. How satisfied with Community Asset Management products and services in the following areas?

	Very Satisfied	Satisfied	Neither Satisfied or Dissatisfied	Dissatisfied	Very Dissatisfied	N/A
Customer Service						
Billing Information						
Accuracy in other information						
Responsiveness to general concerns						
Responsiveness to website/technical issues						
Comments						

5. If	vou have contacted the Communit	Asset Management office or the Board	. what was the reason?
-------	---------------------------------	--------------------------------------	------------------------

Reporting	g a maintenance issue in the	Information regarding upcoming meetings or events
neighborl	nood	
Problem	on the website	Information on Deed Restriction Violation
Question	regarding billing	Records Request
Other (Ple	ease Specify)	

6. How many times did you contact someone before your situation was resolved?

1	4
2	5 or more
3	

7. Rate your satisfaction with the support personnel regarding the following features:

	Very Satisfied	Satisfied	Neither Satisfied or Dissatisfied	Dissatisfied	Very Dissatisfied	N/A
Ability to answer your questions						
Managing your needs/requests						
Professionalism						
Courtesy						
Friendliness						
Willingness to help						
Overall performance						

8. How satisfied are you in the following areas:

	Very Satisfied	Satisfied	Neither Satisfied or Dissatisfied	Dissatisfied	Very Dissatisfied	N/A
Landscaping						
Neighborhood Security						
Signage/Monuments						
Tennis Courts						
Park/Playground						
Walking Trails						
Picnic Area						
Community Pool						
Recent Pool Upgrades						
Splash Pad	_			_		_

9. How often do you use the following amenities?

	Daily	A few times a week	About once a week	A few times a month	Once a month	Less than once a month	Never
Simming Pool							
Splash Pad							
Playground Equipment							
Walking Trails							
Picnic/Barbeque Area							
Tennis Courts							

10. Please rate how important the following possible additions to the community are to you with one (1) being the most important to eight (8) being the least important.

Additional Parking at the pool		
A community clubhouse		
Additional Security		
Walking Trails		
Basketball Court		
Updated Splash Pad		
Covered seating in the park		
Bathrooms in the park		
Water Fountains in the park		
Fruit trees in the park		

STAY SEASONABLY COMFORTABLE WITH AIR OF HUMBLE



Air Conditioning • Heating • Refrigeration Residential • Commercial

Servicing All Makes & Models • Senior Citizen/Military
DiscountFamily Owned & Operated • Annual Preventative
Maintenance Contracts10 Year Parts & Labor Warranty Available



BOOK YOUR SERVICE ANYTIME! CALL OR GO ONLINE









UP TO \$2500 IN REBATES PER SYSTEM REPLACEMENT AVAILABLE

Valid for a limitedtime only!

BOOK YOUR SERVICE ANYTIME! CALL OR GO ONLINE



\$54.95

Complete A/C Inspection Additional Units \$49.95 Each

Valid on Residential Jobs Only. With Coupon. Not ValidSundays, Holidays, after hours, With any other offer or coupon. Expires 10/31/19 \$20 OFF

Diagnosis

Valid on Residential Jobs Only. With Coupon. Not ValidSundays, Holidays, after hours, With any other offer or coupon. Expires 10/31/19 \$100 OFF

Purchase & Installation Of Any HVAC Equipment

or

\$250 OFF

Purchase & Installation Of Any HVAC System

Valid on Residential Jobs Only. With Coupon. Not ValidSundays, Holidays, after hours, With any other offer or coupon, Expires 10/31/19 \$65 OFF

Any Repair Over \$300

Valid on Residential Jobs Only. With Coupon. Not ValidSundays, Holidays, after hours, With any other offer or coupon. Expires 10/31/19