



## Access Your HOA Account via Associa - PMG Houston

The Normandy Forest HOA Board of Directors has contracted Associa – Principal Management Group of Houston to oversee the management of our neighborhood. After numerous neighbor complaints and the lack of support from Chaparral Management, the HOA decided to terminate the Chaparral contract. The new Associa contract went into effect October 1, 2019.

During the month of October, all residents should have received Associa's welcome letter with account access information. As Murphy's Law would have it, some residents reported not receiving the letter. Below is a brief summary of Associa's letter:

- Associa has "over 35 years' experience in the Houston Metropolitan market place."

- **Office hours** are 8:30 a.m. – 5:00 p.m. Monday through Friday.

- "Our office will work under the direction of the Board of Directors on all issues concerning the community such as the billing and collecting of maintenance fees. We will also supervise the work of various contract services performed for the community and will perform inspections of the community for deed restriction violations." – Associa – PMG Houston

- **To access your account online:**

- 1) Register using your Account ID (without dashes) and Zip Code

- 2) Login: <https://app.townsq.io/login>

- 3) Download the app and start experiencing community your way!

**Note:** If you have more than one account you will be able to link them and have only one login.

As of early November, the NF webpage had limited information. However, residents can view messages, violations, and fees on the webpage. Residents can also easily communicate with Community Manager Amy Ballard. For example, our home had mistakenly received a violation for another NF home. Ms. Ballard was contacted via the webpage. She replied the same day, verified the mistake, and closed the violation item. Our account now has a "paper trail" of this transaction. NF HOA Board President Paul Diaz believes that this "paper trail" will help ease and centralize communication for residents.

**If you did not receive the welcome letter or need your Account ID number, contact Community Manager Amy Ballard at [aballard@pmghouston.com](mailto:aballard@pmghouston.com), or call at 713-329-7100.**

*As of October 1st, our new management company will be Principal Management Group of Houston – An Associa Company. After numerous neighbor complaints and the lack of support from Chaparral Management, the HOA has decided to terminate their contract. Find contact information for Associa on page 2 of the newsletter. Associa will be sending an announcement letter to all residents in October.*

# NORMANDY FOREST

## NORMANDY FOREST COMMITTEES

### THE ARCHITECTURAL COMMITTEE

Cecil Mixon ..... 832-663-5200  
Steve Miller ..... 281-723-2148

*The Association has an active Architectural Control Committee (ACC) that approves or denies all construction and any improvements. You may request an ACC form by contacting Associa Management 713-329-7100 or the association website. Please keep in mind that the Association has thirty days (30 days) to approve or disapprove any ACC and verbal approvals or disapprovals are not given.*

### SECURITY COMMITTEE

In the event of an emergency please call "911" or for Precinct 4 please program your cell phone with the number below.  
Precinct 4 ..... 281-376-3472  
Jim Norris ..... 281-924-5828

### POOL MAINTENANCE & LIFEGUARDS

Aquatic Management of Houston ..... 281-446-5003

### CLUBHOUSE RENTALS

Associa Management ..... 713-329-7100

### MAINTENANCE COMMITTEE

Paul Diaz ..... 281-687-2045

### POOL TAG COMMITTEE

Willmarie Muniz ..... 973-930-4839  
Associa Management ..... 713-329-7100

### NEWSLETTER TEAM

Sherri Cabrera ..... 512-709-8476

## NEWSLETTER INFO

### PUBLISHER

Peel, Inc. .... www.PEELinc.com, 512-263-9181  
Advertising ..... advertising@PEELinc.com

### ADVERTISING

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## IMPORTANT CONTACTS

### HOA DIRECTORS

Paul Diaz | President ..... 281-687-2045  
Willmarie Muniz | Vice President ..... 973-930-4839  
Triana Sanches | Secretary ..... 917-328-2941  
Jim Norris | Director ..... 281-924-5828  
Mishelle Leon | Treasurer ..... 516-305-3665

### MUD #28 BOARD

Dwight Osteen | President ..... 832-527-6289  
Thomas Pratt | Vice President ..... 832-515-4199  
Rich Doll | Secretary ..... 281-528-9110  
Denean Bennett | Director ..... 281-350-6360  
Hal Walker | Director

### BALLPARK RESERVATIONS

Paul Diaz | Coordinator ..... 281-687-2045

### COMMUNITY SERVICES

Gas | Centerpoint Energy ..... 713-659-2111  
*Call Centerpoint for street light repair or outages*  
Electric | Reliant Energy ..... 713-207-7777  
..... [www.powertochoose.org](http://www.powertochoose.org)  
Phone | AT&T ..... [www.att.com](http://www.att.com)  
MUD #28 ..... Meet 4th Tuesday of the Month @ 6:30pm  
Hayes Utility South (Water & Sewer) ..... 281-353-9756  
Trash & Recycle | Republic Services ..... 281-446-2030  
Heavy Trash ..... 2nd Friday of the Month  
Fire Department | Spring VFD ..... 281-355-1266  
County Commissioner | Jack Cagle ..... 713-755-6444  
Constable Precinct 4 ..... 281-376-3472

### MANAGEMENT COMPANY (AS OF 10/01/2019)

Principal Management Group of Houston  
- An Associa Company  
11000 Corporate Centre Dr #150,  
Houston, TX 77041 713-329-7100 phone  
Amy Ballard | Subdivision Manager  
[ABallard@pmghouston.com](mailto:ABallard@pmghouston.com)  
Courtney Maughan | Assistant  
[c.maughan@pmghouston.com](mailto:c.maughan@pmghouston.com)

### OFFICE HOURS

Monday – Friday 8:30AM – 5:00PM



### Connect, Collaborate and Stay Up to Date

Longwood Village and PMG have partnered with Town Sq., a user-friendly app designed to help residents interact with neighbors, manage their accounts, and access the resources they need for better community living. Please sign up for Town Sq. today at [www.townsq.com](http://www.townsq.com). You will need your PMG/Associa account number and zip code for the registration. If you don't know your account number, please call Principal Management Group at 713-329-7100 or email [assoca@pmghouston.com](mailto:assoca@pmghouston.com) with your name, address and request. We look forward to seeing you all on Town Sq.

### Client Support

Call Town Sq. Customer Service  
(844) 661-7766





## ***Normandy Forest HOA Cookies with Santa***

**Saturday,**

**December 14, 2019**

**10:00 a.m. – 11:30 a.m.**

***Come visit Santa at the  
Clubhouse!***

**Bring your camera to  
capture a memorable  
photo with Santa.**

**Contact Sherri Cabrera at  
512.709.8476 to volunteer.**

## **Normandy Forest Newsletter Team**

Neighbors are welcome to submit article suggestions. Neighbors may also submit pictures, art, poetry, favorite recipes, etc. If you have an idea that will positively impact our Normandy Forest Community, please send it to [struexcabrera@gmail.com](mailto:struexcabrera@gmail.com). Thanks!



***Merry Christmas  
& Happy Holidays,  
Normandy Forest!***

### **December 2019 NF Events**

- 04 – Recycling pick-up
- 10 – Tentative – MUD 28 Meeting at NF Clubhouse 6:30 p.m.  
(Visit <http://www.nwhcmud28.org/> for current information).
- 13 – Large-trash collection
- 14 – Cookies with Santa! 10:00 a.m. – 11:30 a.m.
- 18 – Recycling pick-up
- Upcoming event: HOA Meeting – January 21, 2020

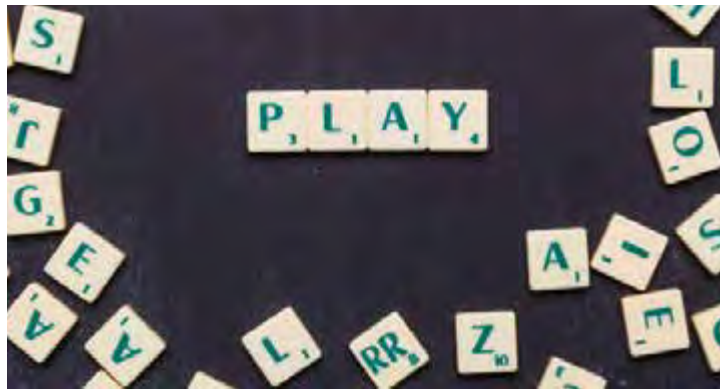


# NORMANDY FOREST

## Play Scrabble & Other Games at CVS on FM 2920!

Our local CVS store hosts Senior Weekly Games every Thursday from 3:00 – 4:30PM. The recently updated store includes new community rooms that have a variety of games for community members. This is regular 1.5 hour open session for community members to talk, connect, and play games. These sessions are FREE of charge. No reservation is necessary.

For more information, contact CVS Store 19 at 281.528.2810 and dial “8” for the Care Concierge.



*Happy Holidays from*

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## You've Been Elf-ed! – A Neighborhood Holiday Tradition

The holiday season inspires acts of kindness throughout the community. One way to spread holiday cheer this year can be found right on your neighborhood street. Our family enjoys playing “You’ve Been Elf-ed!”. We wrap simple gift items and add game instructions to encourage neighbors to continue the fun. On “elf-ing day” we pile up in the car and select houses to elf. One person leaves the gift on the porch, rings the doorbell, and then RUNS!

The game suggests gifting 2 neighbors, but we prefer aiming for 10 or more homes to make it a memorable family activity.

A few ideas for gifts to give: candy, cookies, a roll of wrapping paper with a roll of tape, blank gift labels, Red Box movie certificates, ornaments, etc.

Get free Elf-ed poems and Elf-ed signs at <http://organizedchristmas.com>. HAVE FUN!

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# OUTSMARTING CANCER

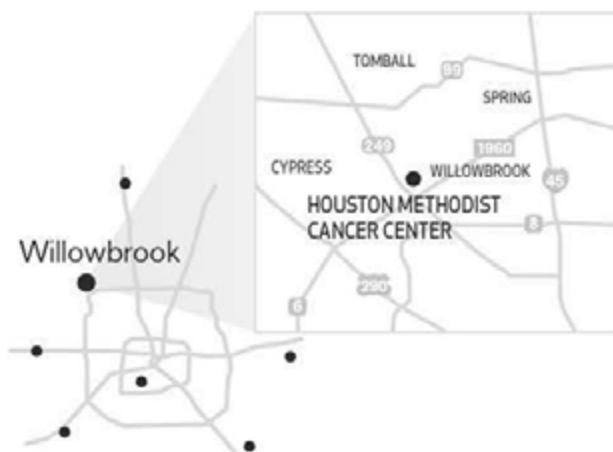
## in Northwest Houston

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[houstonmethodist.org/cancer-wb](http://houstonmethodist.org/cancer-wb)

## 5 Tips

### to Ward Off Cold Weather

Colder weather brings plenty of changes, especially in the ways you take care of your home and self. Especially when the temperature drops, extreme winter conditions can play havoc not only with your skin and health, but also your family's comfort.

Take steps to protect your family and household as the weather starts to cool this season with these practical tips:

*Take steps to help prevent the flu.* As temperatures drop, the chances of getting sick rise. That's partly because certain germs and viruses thrive in colder temperatures, and because the cold puts extra strain on your immune system. When it is cold outside, people are also more likely to spend time indoors (and in closer quarters) where germs are more easily spread. Do your part to help prevent the flu by washing your hands often and covering your mouth or nose when you cough or sneeze. Also be sure to stay home if you're sick and avoid exposing others to your illness.

*Prepare your wardrobe.* Colder weather outside means more skin sensitivities and dryness. Long pants and sleeves don't just add warmth; they also protect your skin from harsh outdoor elements. When you haul your winter wardrobe out of storage, start the season on a comfy note by washing everything with an option like 'all Free Clear Liquid Detergent or Mighty Pacs. It's the No. 1 laundry detergent brand recommended by dermatologists, allergists and pediatricians for sensitive skin due to its hypoallergenic formula.

*Dress in layers from head to toe.* Bundle up with winter accessories to match the daily weather forecast. For chillier mornings and nights, cover exposed areas such as your head with a hat, neck with a scarf and hands with gloves. To accommodate warmer weather during the day, layer flexible clothing options to accommodate temperature shifts.

*Stay active.* Physical activity naturally warms your body in the short term. In fact, shivering is your body's natural physical response to generate body heat when you're cold. Aside from the immediate benefits, keeping active during the colder months can help in other ways, too. A healthy cardiovascular system keeps your blood flow steady and strong, and a good circulatory system plays an important role in keeping your body, and especially your extremities, warm when temperatures take a dip.

*Nourish your body and skin.* Preventing painful dry cracks and itchy, scaly skin is a job that requires attention inside and out. Externally, moisturize shortly after showering to trap in the water lingering on your skin, use extra lotion throughout the day on areas prone to drying and reapply lotion after washing hands. Remember to protect sensitive spots like your lips that can easily chap and crack. You can also prevent dry skin by ensuring you're drinking plenty of water and eating a healthy diet with plenty of essential vitamins and healthy fats.

For more ideas to prepare for changing weather, visit [all-laundry.com](http://all-laundry.com).

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## Protect the World's Children this Holiday Season

The holidays signal a time for family gatherings, traditions and the spirit of giving. Make this holiday season even more meaningful by giving gifts that help children in need around the globe.

According to UNICEF, around 15,000 children die every day from preventable diseases. In over 190

countries, the organization's staffers are in the field working through war zones, natural disasters and disease outbreaks, doing whatever it takes to save children's lives. This holiday season, you can join the charge by choosing gifts that give back.

With Inspired Gifts, you can provide supplies in the name of a loved one that get delivered directly to children who need it most. Just \$19 can provide polio vaccines to protect 100 children from the deadly disease. Additional life-saving and life-changing options including food packets, educational materials and menstrual hygiene kits can be found at [unicefusa.org/HolidayInspired](http://unicefusa.org/HolidayInspired).

If you are looking for stocking stuffers and unique finds, UNICEF Market has a vast collection of handcrafted items made by artisans from around the world. From blankets woven in India to recycled glass pitchers crafted in Mexico and more, these gifts help support the artisans and their families, keep traditional skills alive and give back to essential programs for children. Start checking off your wish lists at [unicefusa.org/HolidayMarket](http://unicefusa.org/HolidayMarket).

As part of Louis Vuitton's #MakeAPromise pledge, a specially designed product line of Silver Lockits is available, helping to protect children who have been exposed to diseases, natural disasters and other conflicts that threaten their safety and well-being. \$100-\$250 of each purchase go to programs that help children most in need. Find out more at [louisvuitton.com/lvforunicef](http://louisvuitton.com/lvforunicef).

This year, Garnier USA will donate \$1 to UNICEF USA for every Whole Blends Holiday Kit sold through Dec. 31 with a minimum donation of \$300,000. Each kit purchased helps educate a child for up to one week, as it costs around 15 cents to help educate one child per day. Learn more at [garnierusa.com/unicef](http://garnierusa.com/unicef).

Vitamin A is important for strengthening the immune system and preventing childhood blindness. Through Dec. 31, L'OCCITANE will donate \$3.95 for each Solidarity Soap purchased to support UNICEF's Vitamin A supplementation programs around the world. Available in stores or at [loccitane.com/en-us/solidaritysoap](http://loccitane.com/en-us/solidaritysoap).

A holiday favorite since 1950, UNICEF Greeting Cards can be purchased at IKEA, select Hallmark Gold Crown® stores and online at [hallmark.com](http://hallmark.com) and [unicefusa.org/HolidayCards2019](http://unicefusa.org/HolidayCards2019). One hundred percent of the purchase price of each pack from IKEA will go to support the world's most vulnerable children.

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## Celebrate the Season with Enjoyable Desserts



### Enjoyment Peppermint Pie

**Prep time:** 15 minutes

**Cook time:** 20 minutes

- 1 envelope unflavored gelatin
- 1/4 cup cold water
- 2 1/2 cups DairyPure Heavy Whipping Cream, divided
- 8 ounces soft peppermint candy
- 1 chocolate cookie crust
- crushed peppermint candies, for garnish

Soften gelatin in water; set aside.

In small saucepan over low heat, cook 1/2 cup whipping cream with candy until candy melts.

Add gelatin; mix well.

Whip remaining whipping cream. Let gelatin mixture cool and fold in whipped cream, reserving 1/2 cup for garnish.

Pour into crust. Chill.

Before serving, top with reserved whipped cream and crushed peppermint candies.

Whether you're huddled around the fireplace, gathered at the table or strolling through a winter wonderland, the holidays are all about enjoying pure and memorable moments with family and friends. With all of the seasonal gatherings, you can certainly expect that almost any host or guest will attempt to provide a classic holiday treat for everyone to enjoy.

This year, you can give your traditional holiday bake a refreshing twist sure to spread all kinds of holiday cheer with this Enjoyment Peppermint Pie topped with Homemade Whipped Cream, which can be easily whipped up with less than 10 ingredients total.

From pumpkin pies to gingerbread cookies and everything in-between, an option like DairyPure Heavy Whipping Cream can be a must-have kitchen staple this season, one you can feel good about knowing it's sourced from trusted dairies.

For more recipes for the holidays and every day, visit [DairyPure.com](http://DairyPure.com), and find DairyPure on Facebook, Instagram and Pinterest. Downloaded from [FamilyFeatures.com](http://FamilyFeatures.com).

### Homemade Whipped Cream



2 tablespoons granulated or confectioners' sugar

2 cups DairyPure Heavy Whipping Cream

1 teaspoon vanilla extract or liqueur

In chilled glass bowl, add sugar to whipping cream. Using whisk or hand mixer, incorporate sugar into heavy whipping cream until it begins to thicken, leaving visible trails. Continue to whip until soft peaks start to form.

Fold in vanilla extract or liqueur. Serve immediately or refrigerate and remix 1-2 minutes before serving.





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