

POST

The Official Newsletter of the Plum Creek Homeowner Association July 2020 Volume 11, Issue 7



July 4th Popsicle Run

Plum Creek Popsicle Run includes three distances to choose from – walk, jog, or run!

On July 4, this 4-miler (7 a.m.), 3k/1k (start at 8:30 a.m.) event will start and finish at Negley Elementary in the Plum Creek neighborhood in Kyle, Texas. Participants will walk or run by and through some of the features of our neighborhood - including the pools, the golf course, the walking trail, the newest section of housing, and the playgrounds.

Frozen treats will reward the participants at the finish line, provided by Lone Star Delights!

In addition to the four-mile course, there will also be 3K and 1K options, so there is something for everybody in this family-friendly event.

Race registration: http://popraces.com/ To volunteer for the race: (packet stuffing, packet pickup, race day on the course and at start/finish -- tinyurl.com/2020popvol)



Committee Contacts

PLUM CREEK HOA MANAGER Adriane Carbajal......plumcreekmanager@goodwintx.com PLUM CREEK POST AND WEEKLY ENEWS Melody Steinpcoffice@goodwintx.com **COMMUNITY CENTER RESERVATION QUESTIONS** Melody Stein pcoffice@goodwintx.com **DOG PARK COMMITTEE** Chris Clementdogpark@plumcreektxhoa.com LAKE/PARK COMMITTEE Linda Campbelllake@plumcreektxhoa.com **GARDEN COMMITTEE** Sandra Gonzalez...... garden@plumcreektxhoa.com POOL COMMITTEE Amy Canaan.....pool@plumcreektxhoa.com **RECREATION COMMITTEE** Jennifer Crosby.....recreation@plumcreektxhoa.com SAFETY & NEIGHBORHOOD WATCH COMMITTEE OPEN......safety@plumcreektxhoa.com WELCOME COMMITTEE Arcelia & Gary Gibbs..... welcome@plumcreektxhoa.com HOA OFFICE PHONE512.262.1140 PLUM CREEK HOA WEBSITE: welcome@plumcreektxhoa.com

Important Numbers

STREET LIGHTS, ROAD REPAIRS, STREET SIGNS	
City of Kyle Public Works Dept	512.262.3024
	pw@cityofkyle.com
TRI SHIELD SECURITY	512-486-9955
ANIMAL CONTROL	
City of Kyle Animal Control	512.268.8800
SOLID WASTE	
TDS Customer Care Dept	1.800.375.8375
POWER OUTAGES	
PEC	1.888.883.3379
SCHOOLS	
Hays CISD	512.268.2141
Negley Elementary	512-268.8501
Barton Middle School	512.268.1472
Hays High School	512.268.2911

YOU SHOULD RECIEVE THE PLUM CREEK POST

EACH MONTH ON OR BEFORE THE 10TH.

Quarterly HOA Payments

The HOA onsite office is closed to the public and is not accepting assessment payments. Payments are due: January 1, April 1, July 1 and October 1. Late fees are \$36 and are applied after the 30th day of each quarter.

Quarterly assessment rate:

\$151.50 per quarter for Master HOA \$490.47 for Peninsula

Here are ways to pay:

1. TownSQ app- www.townsq.io

Register with your HOA account number and the property zip code: 78640

You will need to agree to the 3.5% convenience fee. Download the corresponding app-TownSQ. You can view your payment history in the app.

2. Mail a payment to:

Plum Creek HOA

C/o Goodwin processing Center

PO Box 93447

Las Vegas, NV 89193-3447

- *Include your HOA account number
- 3. Add a payment in your bank bill payment website. This payment does not automatically update if the assessment rate changes. You will need to update the payment amount in your bill payment center.
- 4. Alliance Association Bank bill payment website. This was the online bill payment site provided by Goodwin in 2018.

https://onlinepay.allianceassociationbank.com/home.aspx?cmc=f35695fa-5d14-4f3b-8f21-e5d7a388a51f

Note: This payment website does not automatically update the payment if the assessment rate increases. You will need to update the payment amount the current assessment rate.

You can also view your payment history on the Plum Creek HOA website: www.plumcreektxhoa.com

Download the corresponding app- Nabr

Pool Season Information

Plum Creek HOA Office

512-262-1140

Pool key questions: pcoffice@goodwintx.com

By appointment only

Get your Rec Tags and Pool Key Cards

Residents can obtain the pool key card at the HOA Office. Residents, 11 years or older, must have a Rec Tag (recreational ID) to use the pools, fish at the lake, play at the basketball courts or go to the dog park. Rec tags are issued to any homeowner, tenant, or resident family member.

Pool Rules Summary with COVID-19 Restrictions:

- Limited capacity due to COVID-19 restrictions. Refer to signage posted around the pools.
- Children under the age of 18 need to be accompanied by an adult, 18 and up, when the lifeguards are not on duty.

(Continued on Page 4)



Nobody knows your neighborhood like your neighbors!
Think GOLD and get SOLD





Dana Castro REALTOR® Resident 6 years 512-781-3113



Jody Celum
REALTOR®
Resident 12 years
512-771-7037



Paige Kimball REALTOR® Resident 10 years 512-294-3530



REALTOR®
Resident 16 years
512-557-2728



Copyright © 2020 Peel, Inc. Plum Creek Post - July 2020 3

PLUM CREEK POST

(Continued from Page 2)

- Children ages 11-17 can attend without an adult when the lifeguards are on duty and must have a Rec Tag (recreational id)
- Children under the age of 11 must always be accompanied by an adult, age 18 and up.

Pool Key Cards are deactivated for non-payment of HOA dues.

Owners:

The first pool key issued on an owner's account is free. Additional pool key cards are \$25.00.

Rec Tags- the first rec tags are free to the owner and family members.

Tenants:

Pool Keys-The first pool key issued for an owner's account is free. Each additional pool key is \$25.00. (A previous tenant may have already received the first pool key.) Pool keys cards are activated for the duration of the lease.

Rec Tags-

Tenants are charged \$25 for each new Rec Tag.

Return the pool key and recreational tag at the end of the lease and receive partial refund.

BOLING
ROOFS
Quality Installation



At the end of the lease period, tenants are encouraged and expected to return Rec Tags to the HOA Office. When a Rec Tag is returned, \$15 is reimbursed. For example, a family of 4 (all 11 and older) renting a home in Plum Creek must purchase 4 Rec Tags at an original cost of \$100. At the end of the lease period with the return of all 4 Rec Tags to the HOA Office, the family is reimbursed \$60. This helps improve security at the pools and offset the cost of continual Rec Tag issuance to rental addresses due to turnover.

We can work with you via email and regular mail.

Replacement Rec Tags- \$10.00

Replacement pool key cards-\$25.00

The HOA office only accepts checks or money orders. Also, please contact the office if you receive a key that is not working properly. See 2016 Revised Pool Rules for additional pool rules on the Plum Creek website.

Please remember to have your pool key and Rec Tag available when entering the pool. If you do not have both cards when attending the pools, you may be asked to leave. Have a safe and fun filled summer!

AT THE FENCE JULY SIP AND SEW

Yes, No, Maybe so.....at this moment we are not sure of the limitations for our July meeting. We will post in the weekly news and email you the week before the July 8th Meeting! Hopefully we will see you in July. Stay well.

Any questions please contact: Iris Sandle – 512-405-0054 or Sandra Sigler – 512—405-0187

Pool Keys and Rec Tags

We can work with you via email to help you get your pool key and rec tag.

Tenants – send a copy of your updated lease to Melody Stein at pcoffice@goodwintx.com

Go to the Plum Creek Website at www.plumcreektxhoa.com and go to Online Forms to fill out the form to request your pool key/rec IDs.

You do not need to get a new pool key and rec tag each year. If you already have one it should work. Pool keys are deactivated for non-payment of assessments.

Pool key not working? Contact the Plum Creek HOA office at 512-262-1140. We will be happy to review your HOA account.

The lifeguards do not have access to your HOA account balance.

HOA Office- By Appointment Only

(Continued on Page 6)

We Sell Plum Creek!



151 WETZEL



173 GRACE



191 GRACE



191 SAMPSON



219 WITTE



254 STRAWN



279 CLEVELAND



338 WITTE



371 WETZEL



587 HOGAN



753 SCHEEL



770 FAIRWAY



2068 HERZOG



5192 HELLMAN



5771 FERGUS



6115B NEGLEY

"YOU ARE AN EXPERT IN KNOWING THE PLUM CREEK NEIGHBORHOOD. YOU TOOK TIME IN YOUR BUSY SCHEDULE TO CHECK-IN WITH US FREQUENTLY, YOU HAD SUCH PROFESSIONALISM AND A CARING NATURE, AND YOU WERE PERSONABLE, WHICH MADE YOU PLEASANT TO WORK WITH. EACH TEAM MEMBER HAD A SPECIAL ROLE AND WORKED HARD TO MAKE SURE THEIR JOB DUTIES WERE ACCOMPLISHED CORRECTLY AND IN AN ENTHUSIASTIC MANNER, THE WAY YOU ALL ADVERTISED AND PRESENTED OUR HOME IN YOUR BROCHURES WAS IMPRESSIVE. WHENEVER WE NEEDED SOMETHING, YOU/TEAM MEMBERS RESPONDED QUICKLY AND WERE ACCOMMODATING. THE ATTENTION TO DETAIL PROVIDED BY EVERYONE ON YOUR TEAM THROUGHOUT THE PROCESS WAS MUCH APPRECIATED, SO, "KEEP UP THE GREAT WORK!!" C. FORD



KELLERWILLIAMS

512.434.0630













HAYS HOME

589 N. FM 1626, Suite 102 Buda, TX 78610 • HaysHomeTeam.com

*Each Office is Independently Owned & Operated

PLUM CREEK POST

(Continued from Page 4)

Owner and resident questions and concerns are important to us. To help manage owner needs and requests <u>all in office</u> meetings will occur by appointments only.

No meetings will be conducted without an appointment. Social Distancing will be required and masks worn.

Most items can be addressed via phone call or email.

Have a question about maintenance, violation or rules? Send an email to plumcreekmanager@goodwintx.com

Submit a request through an Online Form:

https://plumcreektxhoa.nabrnetwork.com/site/2849/myhoaforms.php

Payments are not posted at the Plum Creek HOA office. Please send your payment to:

Plum Creek HOA

C/O Goodwin Processing Center

PO Box 93447

Las Vegas, NV 89193-3447

**Include your account number

Not Available Online

PUBLISHER: PEEL, INC.

Peel, Inc......www.PEELinc.com, 512-263-9181
Article Submission.....www.peelinc.com - click "Residents"
Advertising......advertising@PEELinc.com

Please support the advertisers that make the Plum Creek Post possible. If you would like to support the newsletter by advertising, please contact our sales office at 512-263-9181 or <u>advertising@PEELinc.com</u>. The advertising deadline is the 8th of the month prior to the issue.

You Light It, We Write It

Kyle PD says zero tolerance of fireworks in city limits

Kyle Police are taking a tougher stance on fireworks popped off within city limits. Kyle city ordinance does not allow the general public to light fireworks inside the city.

Police Chief Jeff Barnett said effective immediately, those who set off fireworks inside the city limits will be issued citations, not warnings. He said the number of calls complaining about fireworks has increased every year since he started with KPD.

"Our officers run on hundreds of calls on nights like July 4th and New Year's Eve as complaints are called in," he said. "Fireworks are fun for those setting them off, but not much fun for pets, sleeping children, and military veterans and others with PTSD."

Kyle Fire Chief Kyle Taylor said fireworks are a real hazard and can cause significant damage to people and property. "Kyle Fire Department recommends leaving explosives to the pyrotechnical experts," he said.

Barnett said the Kyle City Council directed his department to enforce the ordinance.

"With the council's support, we are taking a more proactive yet hard line approach," he said.

He encourages Kyle residents to avoid citations and comply with the ordinance. Instead of a ticket, Barnett and Taylor recommend folks head over to the city's annual Fireworks Extravaganza at Plum Creek Golf Course and the Hays CISD Performing Arts Center. This free family-friendly event includes free music and a great seat for watching the show, which begins at dark.

Visit http://www.cityofkyle.com/recreation/independence-day-celebration-fireworks-show for more information.



Injury and Insurance Law

5401 S. FM 1626, Ste. 170-484 Kyle, Texas 78640

Tel. 512-666-4040

Fax 210-855-7551

Making Reservations for the Community Center

There are several steps that need to be completed before a reservation is approved.

Step 1: Search the Reservation Calendar for available dates and times.

• When you find the date you want, click the Calendar and highlight the 4-hour time block you want.

Step 2: Complete the Online Community Center Reservation Form

• The Community Center Reservation Form is located in Online Forms on the Plum Creek website.

Be sure to familiarize yourself with the Reservation Rules.

***Reservations will not be approved unless both steps are completed.

Reservation Process Details

***Reservation approval emails are only provided 2 weeks prior to event. This email contains the access code. The access code is also posted in My Account> Messages in the corresponding Nabr app.

You can download the app that corresponds with the Plum Creek website: Nabr

You can view your reservation access code from the convenience of your smart phone on the day of the reservation.

Reservations can be made up to 6 months in advance.

Pool Key- You will need an active pool key to access the Community Center on the day fo the reservation. Your HOA account balance must be paid current. A reservation may be canceled if the HOA account is not paid current.

Tenants: Your reservation may be canceled if the owner's HOA account is not paid current. You should receive an email if there is a problem with approving a reservation.

Newsletter for the Plum Creek Welcome Committee July 2020

The Welcome Committee has resumed delivering Welcome tote bags to new residents. However, due to Covid, for now we are just hanging the totes on the front doors, rather than presenting them in person.

We have also temporarily suspended Game Night and Pot Luck events at the Plum Creek Community Center for the time being, due to Covid. We hope to resume them in the next few months once we deem it safe to do so.

Plum Creek Violation Fine and Remedies Resolution

In an effort to encourage compliance with the Plum Creek Master Declaration of Covenants, Conditions, and Restrictions (DCCR's) and in accordance with Article 5.10 of the DCCRs:

- Courtesy 1st Notice-The first notice will be considered a courtesy notice and will not result in a fine.
- 2nd Notice- The second notice of same or similar kind will also not result in a fine. This is the 1st Warning and it is issued about 14 days after the Courtesy Notice.
- 3rd Notice- The third violation notice of same or similar kind will result in a \$25 fine. This is issued about 14 days after the 2nd Notice.
- Each repeat violation of same or similar kind thereafter will result in an additional \$25 fine.

*Please note- The minimum timeline for consecutive notices is: Courtesy Notice (1st Notice)

2nd Notice- Minimum of 12 days after the Courtesy Notice

3rd Notice (with fine)- Minimum of 12 days after the 2nd Notice

This violation sequence will "reset" if a same or similar violation is not cited within a six -month period.

For example: An owner is issued a Courtesy Notice for needed lawn maintenance on March 1st. The owner cures the violation, and another notice for lawn maintenance is not issued until November 1st. The November 1st notice will also be reset to a Courtesy Notice because the owner was not cited for the same or similar violation within the prior six- month period.

Also, as a courtesy, owners will now receive an email notification of the notice of violation from this new software. A copy of the violation notice will be emailed within 3 business days of the inspection to the email address on file.

This email is a courtesy notification to help expedite communications.

The mailed violation notice sequence will not change. As required by the Texas Property Code, fine notices are mailed via certified mail. As a courtesy, Goodwin & Company also mails a copy of fine notices via regular mail.

Under Section 5.10 of the Declaration, Covenants, Conditions and Restrictions, the Board has the authority to impose a fine of \$25 per violation, suspension of Owner's right to use Association property, the right to cure or abate a violation and charge the expense to the Owner and the right to seek injunction relief or other relief provided by law, along with costs. After notice to the Owner and right to hearing, the Board has the right to proceed with the remedies. Each day a violation continues is deemed a separate violation. Thus, the Board reserves the right to issue fewer warnings before fines are made at its discretion and reserves the right to increase the frequency of fines at its discretion.

This is a summary of the Fine Resolution. Please review the entire resolution for more detailed information. A copy is located in the Resource Center on the Plum Creek resident website: www. plumcreektxhoa.com. If you have questions regarding the fine policy, please contact Adriane Carbajal, Association Manager, at 512-262-1140 or plumcreekmanager@goodwintx.com.

The Board, Goodwin Management, and your neighbors thank you for your compliance!

Copyright © 2020 Peel, Inc. Plum Creek Post - July 2020 7





PLM

