

FEBRUARY 2021

The Official Publication of The Briarhills POA

VOLUME 10, ISSUE 02

REMINDER - LAST CHANCE TO PAY YOUR 2021 ANNUAL DUES!

The 2021 annual statements were mailed to each property owner on December 1st. If you have not received your statement, please email officemanager@briarhillspoa.org to request another copy.

Dues must be paid through CIT Bank's payment processing center (see below instructions). <u>Please do not send payments to the BPOA's</u> <u>mailing address.</u>

Payments received after February 28, 2021 will be assessed a \$100 late fee.

Option 1: Pay online:

(There is no fee to pay by e-check however there is a 2.95% convenience fee if paying by credit card)

Go to https://propertypay.cit.com/guest

Management ID: 3138

Association ID: BH17

Account Number: Please reference the account number noted on your statement

Option 2: Pay by mail:

Send payments and remittance coupon to:

Briarhills POA

PO BOX 52337

Phoenix, AZ 85072-2337

*Please reference management id, association id and account # on your check

ATTENTION ALL RESIDENTS:

The Briarhills POA wants your feedback! Please complete the questionnaire enclosed inside this newsletter, tear it out and mail it back to us. The information you provide will help the POA board make informed decisions for our neighborhood.

Don't be shy! The form is anonymous so you can provide your honest feedback.

Please return your questionnaire by March 31st. We will share the results once all of the results have been tabulated.

Thank you for your time and for sending in your response!

POSITION CHANGE TO THE BRIARHILLS POA BOARD

Last December, former board member, Mike Sanaty, resigned from the Briarhills POA board due to personal circumstances. Mike served on the POA board since 2015, even in the midst of rebuilding his own home after Hurricane Harvey. He has been instrumental in keeping Briarhills beautiful while serving as chairperson on the Deed Restrictions Committee and was a regular volunteer at various landscaping events. Although we will miss Mike's constant presence on the board, we know his many contributions to Briarhills will continue as time permits. Mike, thank you for your volunteer service to Briarhills. We appreciate you!

In light of Mike's resignation, the POA board has appointed James Gilmer to fill the vacant seat. When there is a vacancy on the board, the board of directors has discretion in appointing a new member. With less than half the term left, it was an easy decision to ask James to fill the vacancy for the remaining 9 months. James previously served on the board for many, many years (too many to count) and is a visible and active member of our community. We are grateful to James for agreeing to serve, yet again, on the board and we look forward to another great year of working together. Welcome back, James!

BRIARHILLS

IMPORTANT NUMBERS

GOVERNMENT SERVICES

Emergency	
Constable (Closest Law Enforcement)	
Poison Help	1-800-222-1222
Library and Community Center	
City Services	Call 311
Citizens' Assistance	713-247-1888
Public Works	713-837-0600
Neighborhood Protection	713-525-2525
Animal Control	713-229-7300
Wild animal problem	713-861-9453
Hazardous waste	713-551-7355

OTHER UTILITY SERVICES

Street light problem	713-207-2222
	(then 1 then 4)
Power out/emergency	713-207-2222
Gas leak suspected	713-659-2111
Before you dig	Call 811

BRIARHILLS SERVICES

Trash collection	281-368-8397
Amenity tags	281-558-7422
Tennis courts	281-558-7422
Pool parties	281-558-7422
Clubhouse rental	281-558-7422

ADVERTISING INFORMATION

Please support the businesses that advertise in the Briar Hills Beat. Their advertising dollars make it possible for all Briar Hills residents to receive the monthly newsletter at no charge. If you would like to support the newsletter by advertising, please contact our sales office at 888-687-6444 or <u>advertising@PEELinc.com</u>. The advertising deadline is the 8th of each month for the following month's newsletter.

NEWSLETTER INFORMATION

Article Submission	briarhills@sbcglobal.net
Advertising	advertising@PEELinc.com

POA OFFICE INFO

202 I

By appointment only

OFFICE CONTACT

Street Address

......14300 Briarhills Parkway, Houston, TX 77077 Mailing Address

BRIARHILLS AMENITIES & ELECTRONIC ACCESS CARDS

Available for the use and enjoyment of each resident is the Briarhills POA Recreation Center. The Recreation Center includes four and two-tenths (4.2) acres equipped with a swimming pool for the family, a wading pool for tots, lighted tennis courts, playground equipment, a community clubhouse, basketball court and off-street parking. Electronic access cards are required to access the pool, unisex restroom and tennis courts. Registered property owners and tenants may receive 2 cards per property address. Check the website or contact the POA office to obtain access cards.

SWIMMING POOL

The swimming pool is normally open from Memorial Day weekend through the start of school in August, six days a week (Tuesday through Sunday). The pool is staffed with certified lifeguards during swim season and maintained by a reputable pool management company.

TENNIS

Tennis courts must be reserved through the online reservation system at **www.briarhillspoa.org** (log-in account is required).

2021 Briarhills POA Questionnaire

Dear Resident,

You are asked to take a few minutes to complete this questionnaire about facilities and services provided by Briarhills POA. The information you provide will assist management in improving the neighborhood facilities and services.

Please circle one number for each item that BEST describes your family's use of Briarhills facilities.

1=At least once each week; 2=At least once each month; 3=At least once each year; 4=No visits

- 1 2 3 4 Unisex restroom
- 1 2 3 4 Pool
- 1 2 3 4 Tennis court
- 1 2 3 4 Basketball court
- 1 2 3 4 Playground
- 1 2 3 4 Grounds surrounding the facilities west of the basketball court
- 1 2 3 4 Grounds surrounding the facilities
- 1 2 3 4 Terry Hersey Park
- 1 2 3 4 Contact POA
- 1 2 3 4 Rent the clubhouse for private events

Please circle <u>one</u> number for each item that BEST describes **your family's satisfaction with the maintenance or cleanliness** of each Briarhills facility.

1=Very Satisfied; 2=Satisfied; 3=Neither satisfied nor dissatisfied; 4=Dissatisfied; 5=Very Dissatisfied

- 1 2 3 4 5 Clubhouse
- 1 2 3 4 5 Pool and pool area
- 1 2 3 4 5 Tennis court
- 1 2 3 4 5 Basketball court
- 1 2 3 4 5 Playground
- 1 2 3 4 5 Grounds area

Please circle one number for each facility that needs upgrading.

1=A lot; 2=Some; 3=Little; 4=None; 5=Undecided

- 1 2 3 4 5 Clubhouse
- 1 2 3 4 5 Pool and pool area
- 1 2 3 4 5 Tennis court
- 1 2 3 4 5 Basketball court
- 1 2 3 4 5 Playground
- 1 2 3 4 5 Grounds area
- 1 2 3 4 5 Access and egress to Briarhills

What is your perception of the Constables?

1=Always; 2= Sometimes; 3=infrequent; 4=Never

- 1 2 3 4 Are prompt and punctual
- 1 2 3 4 I see them in our neighborhood
- 1 2 3 4 Respectful of residents
- 1 2 3 4 Drive vehicles safely
- 1 2 3 4 Friendly/courteous

What is your perception of the lifeguards and/or pool staff?

1=Always; 2= Sometimes; 3=infrequent; 4=Never

- 1 2 3 4 Do good work
- 1 2 3 4 Work in a safe manner (tools and equipment, provide safety signage when appropriate)
- 1 2 3 4 Respectful of residents (language, comments, etc.)
- 1 2 3 4 Drive vehicles and operate equipment safely
- 1 2 3 4 Friendly/courteous
- 1 2 3 4 Personal appearance

What is your perception of the management at Briarhills?

1=Always; 2= Sometimes; 3=infrequent; 4=Never

- 1 2 3 4 Responsive to resident needs
- 1 2 3 4 Keeps informed of resident likes and dislikes
- 1 2 3 4 Friendly/courteous
- 1 2 3 4 Communicative, e.g., by phone, newsletter, email
- 1 2 3 4 Periodic surveys of Briarhills facilities and grounds
- 1 2 3 4 Accepts cultural differences/needs

Circle <u>one</u> : Yes No Would you support a rate increase for continued improvements to the
--

Yes No Are POA dues too high?

Under what circumstances would you deem acceptable to justify a special assessment (one-time assessment)?

Please tell us something about your household. Please write the actual number.

_____ Total number of persons in your household

_____ Number of adults—parent/guardians—in your household

The following questions are of your offspring/children and/or young adults in your household

_____ Number below 6 years of age

_____ 7 to 11 years of age

_____ 12 to 17 years of age

_____ Over 17 years of age

If management were to ask you personally or by letter what the top three priorities should be for 2021, what would you say, for example, up-grade the Club house, clean the pool more often, limit the traffic (vehicles) in the area, behavior of residents/visitors, lower yearly dues. If "none", leave this question blank.

 1.

 2.

 3.

Thank you for participating in this survey! Your participation in this survey is important in improving Briarhills.

This survey is anonymous. Please do not include any personal information.

Please tear out this page and mail completed survey to: Briarhills POA Survey, P.O. Box 940548, Houston, TX 77094

BRIARHILLS

BRICK FUNDRAISING EVENT

Dear Briarhills Neighbors,

Would you and your family like to leave a permanent mark in our neighborhood? Are you looking for a unique gift idea? Would you like to honor or remember a loved one? Perhaps you would just like to support the beautification efforts around the clubhouse?



If you answered yes, please take the opportunity to literally become part of the garden! Customize your very own laser-engraved brick and we will install it in front of the Briarhills Community Center.

This is a great way to celebrate your family or to show your love for Briarhills!

To order and customize your brick, visit briarhillspoa.org.

Please let your family, friends and neighbors know about this exciting opportunity.

All the best from your Briarhills Landscaping Committee!





Briarhills Community Fun Run

Save the Date!

The Briarhills Playground Committee is hosting its 2nd Annual Love Briarhills Fun Run this month. This year will be a virtual run, where participants sign up and complete the run, on their own, at their preferred time over two weekends (2/20 and 2/28). Please visit briarhillspoa.org for registration and more information.



Texas Aquatic Enterprises Now Hiring Lifeguards

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- 1. Go to www.TAEpools.com
- 2. Click on Employment tab
- 3. Click APPLY NOW under Lifeguard
- 4. Fill out the information
- 5. Apply

Please call the office 713-416-5161 ext. 1005 to schedule a phone interview, make sure you give us your first and last name.



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BRIARHILLS

STREET REPAIRS UPDATE



A few months ago, POA Board Member, Maria Galiotos, submitted a list of BPOA street repairs to the City of Houston. The city has completed the following repair requests:

1100 ARROW HILL RD&14100 CHERRY MOUND RD
14300 BRIARHILLS PKWY&1000 FOREST HOME DR
1124 ARROW HILL RD&14100 SWISS HILL DR
1000 STONEY HILL DR&14100 SWISS HILL DR.



300 STUDENTS - 18 MONTHS TO 5TH GRADE

Kids from across Houston and around the world come to Yorkshire Academy to excel, explore, collaborate, question and solve. Ours is a campus that's alive with wonder, joy, kindness, confidence and the kind of progressive learning that ignites the potential in our students to accomplish anything. Even change the world. To find out more and arrange a tour, visit **yorkshireacademy.com**.

14120 Memorial Drive | Houston, Texas 77079 | 281.531.6088



Comments: Service request routed for investigation. Maintenance repairs have been scheduled for this location. The pothole exceeds 5 feet; an asphalt/skin patch work order will be created and repairs scheduled. Needs roller crew.

Maria has also requested that all of Briarhills Parkway be repaired/resurfaced but has not received an update on that because it will take longer to investigate by a different department.

Coucil Member Greg Travis's office is aware of all the requests and will be inquiring to the City about them as well.

Great job, Maria! Thank you for taking the initiative to contact the city.

3-1-1 DID YOU KNOW?

Did you know you can report repair requests to the City of Houston via their 311 app or website? To download the app, search "Houston 311" in your app store. Or report online at houston311.org

Popular issues that can be reported to the City are:

1. Potholes, broken, raised, sinking streets

2. Missing or broken street curbs

3. Missing/faded/damaged street signs. You can also request to have a sign repaired if the pole is leaning or has fallen down.

- 4. Water standing on street, will not drain
- 5. Traffic signal problems
- 6. Street light outages
- 7. Clogged sewer & storm drains
- 8. Missing or broken water boxes and lids
- 9. Water leaks from service line, main, meter and fire hydrants

The next time you see a neglected street repair, faulty drain, or water leak, report it to the City. You can even submit a picture along with your request. The City is very quick to respond and every repair keeps our neighborhood in tip-top shape!

Call for Submissions

The Briar Beat is looking for submissions! Please email briarbeat@briarhillspoa.org for more information.

Monthly Stats for the Month of December 2020

Open window/ Car Door: 1 Suspicious Vehicles: 2 Traffic Stops: 5 Vehicle Speeding: 1 Local Alarms: 3 Disturbance: 3 Meet the Citizen: 19 Information Call: 1 Special Assignments: 4 Incident Report: 6 Contract Check: 115 Check Park: 9 Vacation Watch: 10 Neighborhood Check: 99 Minor Accident: 2

CONSTABLES

The Precinct 5 Constables are contracted to patrol our neighborhood and will respond much faster to calls than Houston Police Department (HPD). Please program the Constables' phone number in your phone. Don't forget to also instruct your alarm monitoring company to report alarm alerts to the Constables and not HPD. **CONSTABLE: 281-463-6666**



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