



nwacaNEWS

NORTHWEST AUSTIN CIVIC ASSOCIATION

FEBRUARY 2021

VOLUME 12, ISSUE 02

2021 Starts with Beautiful Snowfall, Foreshadowing Better Times Just Ahead

During a pivotal scene in the Wizard of Oz, Dorothy, Toto, and the lion fall into a slumber due to the witch's spell, just as they are about to reach the Emerald City. All seems lost, as the tin man and the scarecrow cry out for help. Then a gentle, beautiful snow begins to fall across the land, breaking the spell and allowing the protagonists to continue their journey.



A beautiful snowscape in Westover Hills - submitted by Robert Nash

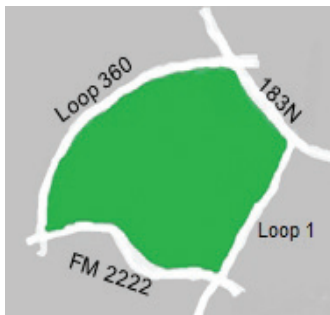
That scene almost seems to reflect the beautiful (and incredibly rare) Sunday of winter wonderland so many neighbors enjoyed on the 10th of January. Against the backdrop of challenging times, so many kids of all ages, as well as pets and native wildlife, were able to put aside our collective cares and just play. Children slid down the hill at Murchison Middle School. Northwest Hills briefly became the realm of the broadest array of snowmen. And, laughter was heard against the backdrop of such quiet as young and old tossed snowballs with good cheer.

Of course, the beautiful snowscape eventually melted and we all turned our attention once again to the tasks of these times. However, as we go to press with this newsletter we hear news about vaccinations reaching people, albeit with some logistical glitches, and hope for the return of our shared rituals seems visible on the horizon.

It is with great happiness and optimism that we'd like to tease a story to be more fully developed later. NWACA awarded the Doss Elementary PTA \$1,500 in special project funds to install a bike "fix-it" station that will provide cyclists an opportunity to keep their bikes safe to ride (and in turn help keep their bodies, minds and the environment in a little better condition as well). More on that soon.

Continued on Page 2

New to the Neighborhood? *Welcome to NWACA!*



If this is your first copy of our newsletter, welcome to the NWACA neighborhood! The map shows our boundaries – Mopac, RM 2222, Loop 360, and US Highway 183 (Research Boulevard). There are about 13,500 households who are your neighbors and are happy you're here!

This newsletter is one way to know what's happening in NWACA, but there's much more. Check out the

quick link **For New Neighbors** on the home page at www.nwaca.org and visit our public Facebook page. Use the **Membership** button on the home page, or use the form at the end of this newsletter to become a member of NWACA. Members have access to the weekly **NWACA Notes** and the ability to join the NWACA closed Facebook group, to keep in touch with each other and with the latest news about NWACA.



ARE YOU A NWACA MEMBER?

Receiving the newsletter does not guarantee membership.
Not sure? Visit nwaca.org to confirm!

Here are 5 great reasons to join today!

GREAT NEIGHBORS = GREAT NEIGHBORHOOD
Together, we can continue to do great things for our neighborhood!

STAY INFORMED ABOUT ISSUES THAT AFFECT YOU
We are actively involved in our community and advocate for our residents.

GET TO KNOW YOUR NEIGHBORS

We encourage friendships among residents through our events - July 4th parade, National Night Out, Recycling Collection, Garage Sales, and more!

PROTECT AND IMPROVE OUR COMMUNITY

Learn about fire safety, crime prevention, oak wilt, environmental concerns, park development, wildlife management, zoning/planning, and more!

SUPPORT YOUR LOCAL BUSINESS COMMUNITY

We are deeply invested in building strong relationships within our business network to positively impact our neighborhood.

Together we can make a difference!
JOIN TODAY @ NWACA.ORG/MEMBERS

Key Contacts

Austin Citywide Information Center.....512-974-2000 or 311
Emergency, Police..... 911
Non-emergency (coyote sightings, compliance issues) 311
To check status, go to: <http://www.austintexas.gov/department/myaustincodestatus>
APD District Representative,
Officer Darrell Grayson...512-974-5242
District 10 Councilmember, Alison Alter.....512-978-2110
Enroll in the District 10 monthly newsletter:
.....district10@austintexas.gov
.....www.district10austin.com

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Each of the Board members can be reached at:
info@nwaca.org

The NWACA Board meets on the 2nd Tuesday of each month, except December. Please visit our calendar at www.nwaca.org to see the specific time and location. If you wish to speak at a Board meeting, please send email a week before the meeting, so that we can put you on the agenda.

NWACA is bordered on the north by US Highway 183 (Research Boulevard), on the west by Loop 360, on the south by RM 2222, and on the east by Mopac (Loop 1)

Peel advertising

Please support the advertisers that make the NWACA News possible. If you are interested in advertising, please contact THE PEEL sales office at 512.263.9181 or advertising@peelinc.com. The advertising deadline is the 8th of the month prior to the issue.

Continued from Cover

NWACA will hold its annual meeting virtually via Zoom on February 23. Look for additional information in the calendar in this issue, on the NWACA website, and in the weekly NWACA Notes.

It's also the time of year to remind everyone of the catchy and important slogan "Do Not Prune February through June." That's an important strategy we can all employ to fend off Oak Wilt and protect the majestic canopy that makes the NWACA area so special.

Due to public health guidelines, we have had to indefinitely postpone our planned Batteries, Oil, Paint, and Antifreeze (BOPA) recycling effort, but please hold on to those things for a bit longer rather than disposing of them improperly. We'll do our best to reschedule and publicize that event as soon as we can.

Despite the challenging environment we've all lived through, brighter times seem to be not too far off now. See the story inside about entrepreneurs pushing against headwinds and opening several new restaurants in our area this year. We also always like to express our deepest appreciation to NWACA business members and encourage members to support them in any way you can. We are hopeful that we might be able to return to some of our legacy neighborhood traditions this year. We'll keep a close eye on public health guidance and keep everyone apprised.

Also, just a reminder, January is membership renewal month. If you haven't already, we invite you to renew. More information can be found at www.nwaca.org; click on the green Membership button.

NWACA Events Calendar

These events are as planned on January 15. As you consider participating in one of the events listed, please check first with the organizer.

February 7th, 2pm

Parks Committee

Virtual

February 9th, 6:30pm-8:30pm

NWACA Board Meeting

Virtual

February 23rd, 5pm

NWACA Zoning and Transportation Committees

Virtual

February 23rd, 6:30pm

NWACA Annual Meeting - see www.nwaca.org for details

Virtual

March 7th, 2pm

Parks Committee

Virtual

March 9th, 6:30pm-8:30pm

NWACA Board Meeting

Virtual

March 21st, 2pm

Tree, Environment, and Wildlife Committee

Virtual

March 23rd, 5pm

NWACA Zoning and Transportation Committees Joint Meeting

Virtual

Bicycle Accidents | Boating Accidents | Car Accidents | Dog Bites | Drunk Driving Accidents
Injuries to Children | Motorcycle Accidents | Slip and Falls | Truck Accidents | Wrongful Death



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Snowy Day in NWACA

– Photos from Neighbors



Trojan snowman submitted by Jennifer Langdon

Who can remember when we last had so much snow in one day! January 10th was a big day for many Austinites, from small dogs first experiencing the fluffy stuff, to kids of all ages making snowmen everywhere, to sledding the hill at Murchison Middle School, to the inevitable snowball fights. We had a tremendous response to our request for photos, but we can print just a few of them

here. See many more in the Photo Gallery under the Resources tab at www.nwaca.org.



Murchison hill sledding submitted by Jennifer Phlieger



Can't get enough sledding at Murchison hill submitted by Amy Rosenburg Laibovitz



A snowman at Murchison - submitted by Ellen Fenwick



Snowball fight on Shadow Mountain Cove submitted by Lisa Mobley Miller

History Interview: Hospice Austin

– Carol Jones



Marjorie Mulanax

Hospice Austin has provided a vital service since 1979, when an oncologist named John Sandbach and a group of community members created it. The Hospice Austin building at 4107 Spicewood Springs Road has been a fixture in Northwest Hills since 1997. They are proud to be one of the only non-profit hospice providers in Austin.

Melinda Marble, Communications Coordinator for Hospice Austin, told me that 90% of hospice patients are cared for in the comfort of their own homes. Others

receive care in assisted living, nursing homes, and hospitals. Hospice provides holistic, comprehensive care for terminally ill patients with a life expectancy of 6 months or less.

Hospice Austin employs medical professionals and spiritual leaders; it has over 350 volunteers. Every patient has a team composed of a doctor, nurse, social worker, certified nurse aide, chaplain, and volunteer. This ensures that the patient's physical, emotional, and spiritual needs are met. They can heal personal relationships, resolve financial affairs, and accomplish their goals for the end of their life.



Hospice Austin Spicewood Banner

The 2020 coronavirus pandemic affected Hospice Austin's services. Some of their staff decided to become a Covid-19 team, tending to only those patients with the virus in order to keep the other patients safe. While Hospice Austin staff continued to make essential visits in person other visits were made via telehealth, and a majority of the office staff transitioned to work remotely.

Melinda told me stories of how hospice workers can have profound impacts on their patients' lives. One patient had given up her baby as a young girl. Now, with the help of her social worker, she was reunited with her now grown child. Another patient was very hard of hearing, but his family could no longer visit in person. So, the nurse lent him her headphones so that he could hear his family more clearly over the phone.

Since volunteers could no longer visit patients directly, they got creative and put together customized care packages for them. They made a care basket of Navy books for a WW II veteran, and a care basket of dolls for a 6-year-old girl.

Melinda said that Hospice Austin staff feel very supported here. Many of their volunteers live in Northwest Hills. When they have a need for monetary donations or food pantry items, the neighborhood steps up. Hospice Austin also participates in the Statesman's Season for Caring every December.

"I have been fortunate to live and work in Northwest Hills for many years," said Marjorie Mulanax, Hospice Austin's Executive Director. "It's been a very beautiful, quiet, and welcoming home both for my family and for Hospice Austin."

Hospice Austin's mission is to care for all who need its services, regardless of age, diagnosis, or ability to pay. Last year, they provided over \$1 million in charity care to patients with no insurance or other funding. They rely on monetary donations from supporters to achieve their mission. To learn more about this agency, visit www.HospiceAustin.org.

Business Spotlight: Post Mod Tech – Janice Green



“How did a graphic artist end up working to support Apple technology?” I asked Jeff Satterwhite, founder of Post Mod Tech (PMT). Jeff is an illustrator/graphic designer and a former political cartoonist who works and lives in Northwest Hills.

His answer: First, thirty years ago his illustration and design studies at the University of Texas

introduced him to the early Apple computers known for their ease of use in creative processes; second, both disciplines require creativity and technical skills. However, Jeff draws this distinction: “Art is accessible; IT not so much ... which can leave one's eyes glazing over.”

Apple products are Jeff's primary domain, enthusiastically so. Since 2001, Jeff's been a Member of Apple Consultants Network, garnering a host of 5-star reviews. And he is Apple Certified: Apple

Certified Technical Coordinator (ACTC), Apple Certified System Administrator (ACSA), and Mobile Technical Competency.

Jeff designs Mac networks for homes and businesses of all sizes, installs and maintains servers, offers full network design and security, and does troubleshooting. He explains that it is often more economical for a business to engage a higher skilled consultant, such as PMT, than hiring an internal IT employee. Jeff enjoys working with clients who do not need him after he sets up their initial systems – that is, until it is time to expand and update, which makes for a longer-term business relationship.

Before purchasing computer hardware, it is wise to tap into Jeff's expertise. For example, during his interview I asked about the timing for buying a new 16” MacBook Pro with the new Apple M1 Series chip. In addition to guidance about that computer, he explained the advantages of mesh wi-fi (something I'd never heard of). Once educated and after investing in equipment, Jeff also helps you synchronize the various devices, so your iPhone, iPad, Mac, and MacBook Pro/Air all sync data among devices simply and reliably.

Jeff describes his grandfather and father as “tinkerers” – that is, people with a troubleshooting mentality. He, too, has those problem-solving genes.

Continued on Page 6



Brian Copland

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Last year, I closed \$50 million in real estate transactions. With each home sold, I donated a portion of my commission back to the Austin community. At the end of the year, I received Austin's Platinum Top 50 Real Estate Agent Award.

I'm honored to be recognized for my hard work and would love to put my 19 years of experience to work for you. Because of your referrals, my business continues to grow, and for that, I am truly grateful. I look forward to connecting with you in 2021.

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NWACA News

Continued from Page 5

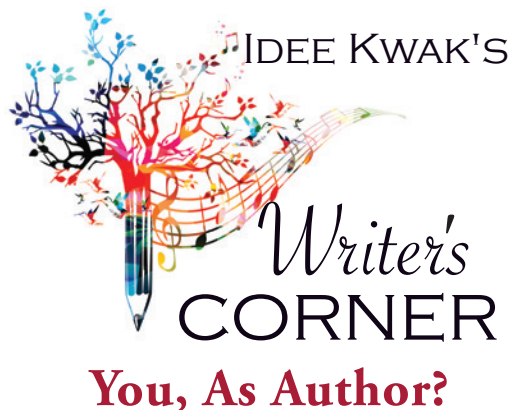
When he first arrives at a home or office to resolve some Apple system or device issues, he expects to not have seen that same exact problem before. That's when the fun kicks in for Jeff; he unravels the problem's mystery while knowing that his experience will help to solve the problem.

The walls of Jeff's office are lined with stunning portraits and scenes, many created on his iPad. If you are up for a treat, check out his artwork on display through March at the original Hyde Park Bar & Grill in Hyde Park.

In addition to Jeff Satterwhite's right- and left-brain talents, he has a big heart. During the pandemic he reconditioned computers discarded by clients and donated them to children of refugee families who needed them for remote schooling.

No doubt, he's one heckuva fellow gracing our neighborhood.

Contact: 4131 Spicewood Springs Road, Suite L-4, 512-557-5422, www.postmodtech.com, jeff@postmodtech.com



Through the tragic devastation of Covid-19, we've sought solace in many places. We've discovered new interests, revisited old ones, and developed some required computer skills. We've fallen deeper in love, learned more about our children, trained our dogs, planted new gardens, and perfected old recipes. So many changes, our autobiographical imperative may be growing strong.

A great place to archive and share your experiences with family is with the app *Infinite Humanity*. Or if you're thinking of reaching a wider audience, self-publishing a memoir could be rewarding. If, however, you want to weave your story into fiction, why not write a novel?

With rare exception, new writers do better at this if armed with some foreknowledge. While there are many books on the art and the craft of writing, classics repeatedly recommended include:

- *The Anatomy of Story* by John Truby
- *Save the Cat* by Blake Snyder
- *Techniques of the Selling Writer* by Dwight Swain
- *The First Five Pages* by Noah Lukeman.

Two of the best places to study creative writing are the University of Texas Michener Center for Writers and the University of Iowa Writers Workshop. Both are very hard to get into but fortunately, James Hynes of the Iowa Writers Workshop has produced a Great Courses, 12-disc set—24 classes and a book. *Writing Great Fiction: Storytelling Tips and Techniques* covers what you need to get started. Read and study lots of recent books in your genre and join the Writers League of Texas (WLT), a national gem right here in Austin. A membership of \$55 gives you a 10% discount at Book People and monthly meetings (currently on Zoom) with panels of published authors. WLT also offers classes, workshops and a yearly conference here in town.

Once you've written your first draft and loved ones have told you it's great, join Novel in Progress - Austin group. Applying for membership is a somewhat lengthy process that includes submitting a sample of your novel but once accepted, you can offer up your work to be critiqued by the other members, all of whom are serious writers, many of whom are published authors. This is very helpful but not for the faint of heart.

The whole time you will edit, rewrite, edit, rewrite, edit, rewrite and finally, with luck, get published. And when your novel is ready to hit the bookstores, let me know so I can feature it right here in our Writer's Corner.



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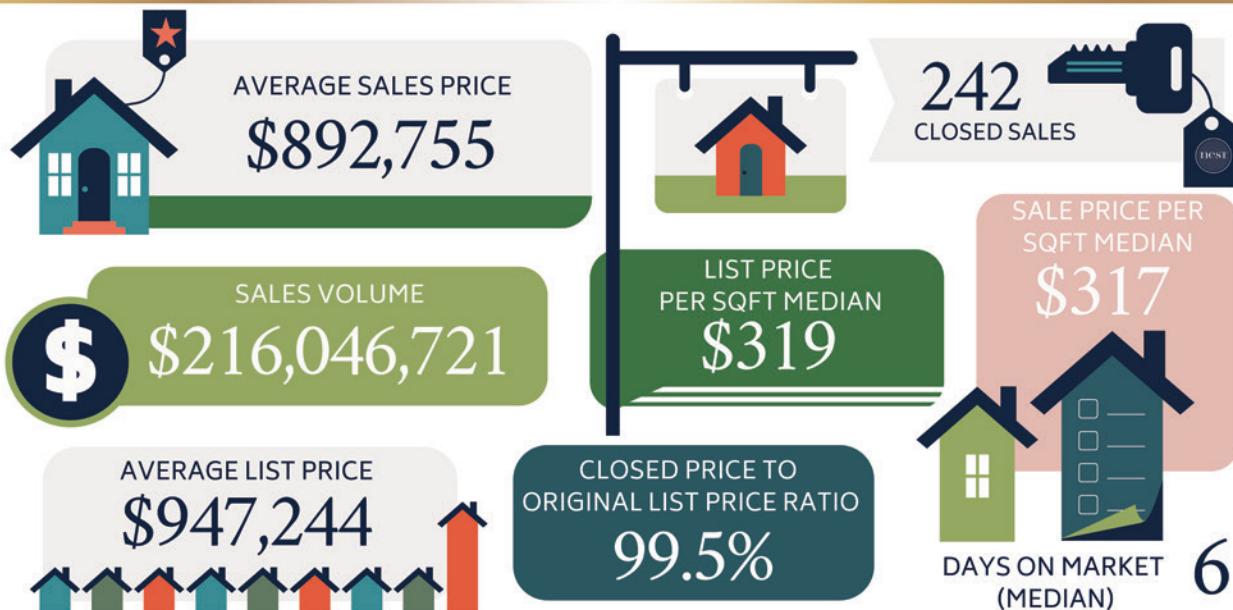
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NORTHWEST HILLS AND WESTOVER HILLS 2020 YEAR IN REVIEW



SOURCE: ABOR MLS DATA FROM JANUARY 1- DECEMBER 31, 2020 FOR SINGLE FAMILY HOMES. BASED ON NWACA BOUNDARIES: MOPAC/HWY 360/2222/SPICEWOOD SPRINGS

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Crime Prevention Through Environmental Design – Connie Lundgren

With the new year come new resolutions, and we hope that your list includes improvements to home safety. Smart technologies in doorbells and cameras are great, but there is more you can do to tell would be perpetrators that you are prepared for any attempted mischief. UT Safe Horns, an organization at the University of Texas at Austin, uses a set of practices developed in the 1960's and 1970's, named Crime Prevention Through Environmental Design or CPTED.

CPTED incorporates many commonsense ideas that not only result in making our homes safer but even enhance the look and value of our property. These include:

- **Natural surveillance.** Criminals do not like to be seen or recognized, so they will choose situations where they can hide and escape easily. Guidelines from the CPTED could keep you safe. Keep areas well lit. In particular, the front of your home should be well lit and provide a clear line of sight from both inside and outside. Eliminate hiding spots such as hedges, overgrown bushes, or anything that creates a blind spot. The would-be offender should feel like they are being watched, with no easy escape route. Secure your back yard as well.

- **Maintenance of property.** A well-maintained home and yard send the message that people care about this property, another

discouragement to vandals. CPTED and "The Broken Window Theory" suggest that one broken window will entice vandals to break another. Neglected and poorly maintained properties invite crime. Keeping your home well-maintained is a matter of safety, as well as pride.

- **Target Hardening** -- making a building or home difficult to forcibly enter. For example, replace door hardware with an upgraded strike plate and longer (two -three inch) wood screws. Proper deadbolt locks should extend at least one inch into a door jam. Also, protective window film can strengthen glass against breaking. The glass might still break, but the film holds the shattered pieces together in a way that will deter intruders. Instead of making an opening with one whack to the glass, they must chip away at it until they can make a big enough hole. That extra time and activity makes it more likely someone will notice what's happening. Finally, burglars look for lights, cameras, and security/ alarm signs, and many immediately skip a home that has them.

NWACA is committed to helping keep our neighborhood safe. If you would like to learn more about the Neighborhood Watch Program or contribute to the Constable Fund, please go to our website at www.nwaca.org



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Lights Out Texas Campaign

— Maura Powers



Photo of a yellow warbler, courtesy of Cornell Lab of Ornithology

The past year has allowed us the opportunity, without leaving our homes, to observe the stunning variety of birds that populate our neighborhood. We owe our good fortune to the fact that we live under the “superhighway” used by nearly all of North America’s migrating birds to fly through Texas in the spring and fall of each year.

During the most recent fall migration, the City of Dallas proclaimed a Lights Out initiative that successfully led to the dousing of exterior lights in many of the city’s largest office buildings. It was the first major Texas city to do so.

Why did Dallas do it? Because migrating birds use the stars to navigate their superhighway. Lights reflecting off glass confuse birds, who then become disoriented and crash into buildings or go off course and die from exhaustion. Thousands of birds die in Dallas during each migration. Many thousands, if not millions, more die flying through other urbanized areas of Texas.

Dallas is challenging other Texas cities to participate in a Lights Out initiative during the spring migration 2021.

Texan By Nature, the Travis Audubon Society, and Travis County Friends of the Night Sky are working together to convince other Texas cities, such as Austin, to participate in the Lights Out Campaign. Look at their online sites for more information.

The most important aspect of the campaign is to persuade downtown office building managers to turn off their exterior lights during the migration periods.

If you would like to support migrating birds, start by turning off your outdoor lights from 10 pm to 6 am from March 1 through May 15. For suggestions on how to keep your home secure while managing your lights, go to www.DarkSky.org.

Photo Credit: According to Texas Parks and Wildlife Department, Texas has more species of birds than any other state: just over **600 species**.



Gourmand's Corner: Recently Opened Restaurants

– Chris Hajdu

It seems that now is the worst time to open a new restaurant, but some enterprising folks have decided to buck that trend. I've highlighted a few new restaurants that are located nearby.

Dope Chinese (Old Thousand II) - 4805 Burnet Road

Dope Chinese (also known as Old Thousand II) is located near Pinthouse Pizza. (Old Thousand, the parent restaurant, opened on the east side of Austin a few years ago.) Both locations have a similar menu, with offerings such as brisket-fried rice, General Tso's chicken, and Mongolian beef. An interesting tidbit: the restaurant team indicated that the pandemic forced them to use online ordering, a decision that eventually led to the Burnet Road expansion, now delivery and curbside only. Dine-in will be available as soon as they feel comfortable providing that service.

Chicken Salad Shoppe - 7433 Burnet Road

Just up Burnet Road, you'll find a new sandwich shop. The Chicken Salad Shoppe specializes in chicken salad of different styles, in sandwiches, wraps, or salads. Sides and really big cookies round out the menu. They suggest ways to order each type of salad, but the customer can customize as they see fit. I have not been there yet, but a good friend really likes the chipotle chicken salad (recommended to be served in a wrap). This restaurant currently only offers curbside pickup and delivery.

Continued on Page 12

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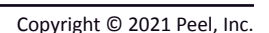


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Understanding City Codes: Recreational Fires

— Alan Carson

If you have ever wondered if it is acceptable to burn rubbish or yard waste in an open fire in your yard, well the answer is NO. The Austin Fire Department has a web page that you can find by searching for Austin Recreational Fire Safety with your web browser. It clearly defines what you can and cannot do.

On this web page, "outdoor recreational fire" is defined. Such a fire is for pleasure, religious (Druids, Zoroastrians), ceremonial, cooking, warmth, or similar purposes. For families with Boy Scouts, Girl Scouts, or Camp Fire Girls at home, this likely sounds familiar. The size of the fire is limited to three feet in diameter and two feet high, so it might not be suitable for a football rally bonfire. The requirements regarding what can be burned are very specific: only solid fuel (logs, charcoal) is legal; no rubbish is allowed.

There are restrictions to prevent the spread of fire to adjacent structures and it is required that a fire extinguisher or garden hose is available. A competent adult must be in attendance. If the fire emits smoke considered harmful to surrounding property owners, it must be immediately extinguished. The fire should also be extinguished during adverse weather conditions such as a strong wind.

All fires that fall under the definition of open burning require an open burning permit. Contact the Austin Fire Marshal's office to get an open burning permit.

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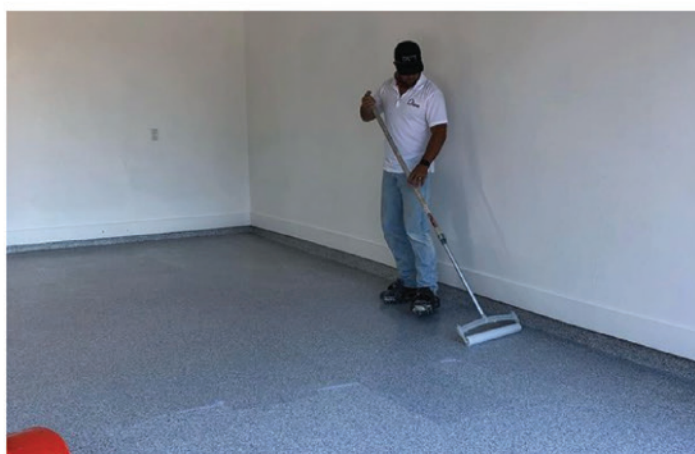
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A Poem for These Times – favorite of a neighbor

DREAM BIG

– by Deborah Hamilton Lynne, Austin writer, editor and adventurer

If there were ever a time to dare,
To make a difference
To embark on something worth doing
It is now.
Not for any grand cause, necessarily –
But for something that tugs at your heart
Something that is worth your aspiration
Something that is your dream.
You owe it to yourself
To make your days count.
Have fun. Dig deep. Stretch.

Dream big.
Know, though,
That things worth doing
Seldom come easy.
There will be times when you want to
Turn around
Pack it up and call it quits.
Those times tell you
That you are pushing yourself
And that you are not afraid to learn by trying.

Persist.
Because with an idea,
Determination and the right tools,
Courtesy of Le Grand Courtaige
You can do great things.
Let your instincts, your intellect
And let your heart guide you.

Trust.
Believe in the incredible power
Of the human mind
Of doing something that makes a difference.
Of working hard
Of laughing and hoping
Of lasting friends
Of all the things that will cross your path.

Next year
The start of something new
Brings the hope of something great.
Anything is possible.
There is only one you
And you will pass this way but once.
Do it right.

Mealybugs

– Wizzie Brown, Texas AgriLife Extension Service

Mealybugs are pests of landscape plants and houseplants. Outdoors, they are often active during times of warm, dry weather, but can be a problem indoors at any time of year. Infestations usually start at the base of stems and then spread from there as populations increase.

Mealybugs are a type of unarmored scale insect. They are sexually dimorphic, with males and females looking different. Males have wings and can fly while females remain wingless throughout their life. Immature (nymphs) and female mealybugs are oval, soft-bodied and covered with a white waxy powder.

These insects have piercing-sucking mouthparts which are used to penetrate plant tissue to suck out juices. Feeding by mealybugs can lead to yellowing or wilting of the plant and distortion of the leaves. With larger infestations, the insects may cause stunted growth, premature leaf drop, or plant death. Mealybugs excrete honeydew, which is a sweet, sticky substance on which a fungus called sooty mold can grow. Sooty mold can indirectly harm plants by blocking sunlight from reaching plant surfaces and reducing photosynthesis.

Tips for mealybug management:

- Conserve beneficial insects. There are many insects that feed on or parasitize mealybugs. To help conserve beneficial insects, use other methods to manage pests before choosing a pesticide.
- **Use high pressure water sprays to dislodge the insects from the plant
- **Insecticidal soap
- **Horticultural oils
- **Other insecticides labeled for mealybug control (look for active ingredients such as azadirachtin, pyrethrum, pyrethrins). Read and follow all label instructions.
- For severely infested plants, it may be best to throw the plant away and buy a new one
- **If treating houseplants, move plants outside during treatment then move back inside once treatment has dried.

For more information or help with identification, contact Wizzie Brown, Texas AgriLife Extension Service Program Specialist at 512.854.9600. Check out my blog at www.urban-ipm.blogspot.com

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2021 Austin Brush Pickup and Bulk Pickup Collection

- Louri O'Leary

For our part of Austin, January 4th was the first scheduled brush pickup for 2021, and April and May dates are listed for bulk pickup this year. You can go to and the website at these links, www.austintexas.gov/department/residential-brush-collection and austintexas.gov/bulk and enter your address to see the exact dates for your location. Austin Resource Recovery customers receive twice-per-year collection of brush and bulk items. Check these links later in the year to determine if/when there will be a second collection in 2021.

BRUSH

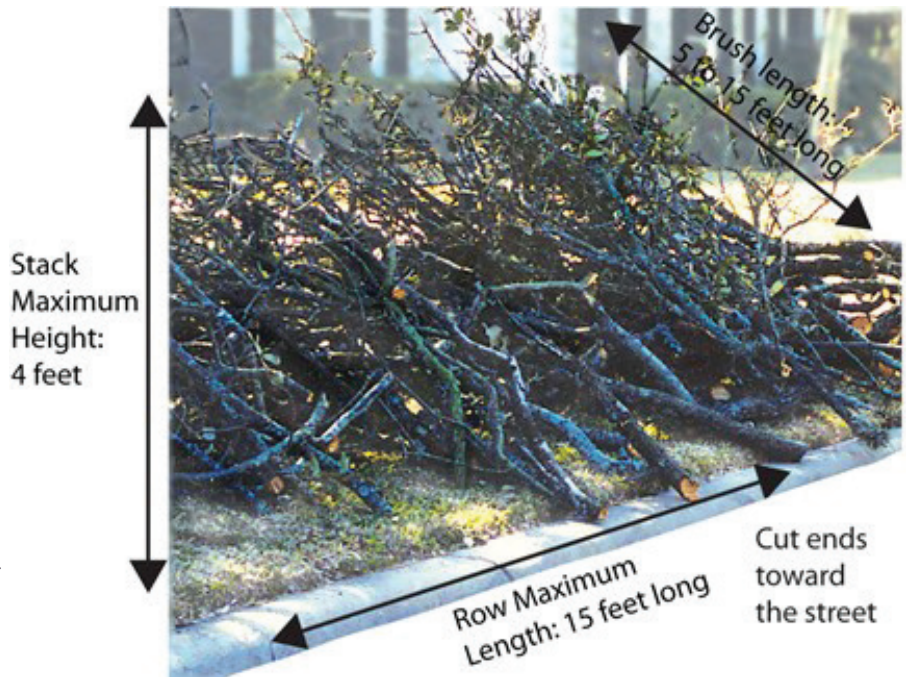
In order for the city to pick up large brush from your property, it must be at the curb in front of your house by 6:30 a.m. on the first day of your scheduled collection week. Do not block the sidewalk or let it extend into the street. Brush should be between 5 and 15 feet in length; tree trunks more than eight inches in diameter should be no more than three feet long.

BULK ITEMS

The websites above list items that can be included for bulk pickup: doors, carpet, furniture, appliances (with doors removed), passenger car tires (remove rims; there is a limit of eight tires per household), lawn mowers (remove gas/oil), railroad ties (cut in half), pallets, rolled fencing, and nail-free lumber. Bulk items should be placed at the curb in front of your house by 6:30 a.m. on the first day of your scheduled collection week. Separate items into three piles: metal, tires, and nonmetal items. Because these piles are collected by different trucks, they may be collected at different times throughout the week. Do not put items in bags, boxes, or other containers. Bulk collection is for items too large to fit in containers. Bags will be treated as extra trash and are subject to extra trash fees.

To prevent damage to your property, keep brush and bulk items 5 feet away from your trash cart, mailbox, fences or walls, water meter, telephone connection box, and parked cars.

In case you miss the brush pickup, you can drop off brush at the Recycle & Reuse Drop-Off Center, by appointment only. Austin/Travis County residents can email RRDOC@austintexas.gov or call (512) 974-4343 to schedule a drop-off time.



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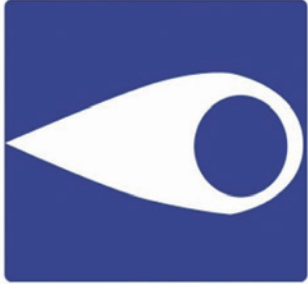
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– PSA from Austin Energy

Brighten your home for less with LED lighting and get discounts on smart strips, all with help from instant savings provided by Austin Energy at local stores. Browse available products at austinenenergy.com/go/instant savings and look for the green tag on shelves.

Need help keeping your kingdom comfortable? Free home energy improvements are now available to more Austin Energy customers! Whether you rent or own, Austin Energy can help make your home more energy efficient while helping you save money on energy bills. Apply in minutes: austinenenergy.com/go/weatherize.

Need a new AC before summer? Enjoy greater savings by making whole home energy upgrades. Before April 15, 2021, access this limited time offer: earn rebates averaging \$2,400 and take advantage of 0% financing to help cover the cost home energy upgrades that can save an average of 20% on summer energy bills.

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– Membership Committee

NWACA thanks members who generously contributed to the 4th of July Parade Fund, the Park Fund, and the Constable Fund, between November 15, 2020 and January 15, 2021.

Donations to the 4th of July Parade Fund help NWACA to host the best 4th of July parade in Austin! The Park Fund helps us do events in our parks and revitalize parks in the NWACA area. The Constable Fund helps us provide the patrol activities of the Travis County Constable.

- Larayne Dallas and Timothy DeFries
- Claudia and Luke Drolet
- Dorothy Howard
- Jeffrey Josephs
- Debra Judd
- Jill Klucher
- Nancy Lunsford
- Elaine Thomson
- (and apologies to anyone whose donation we might have missed!)

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Name:

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Optional Contributions:

Fourth of July Parade \$10____ \$20____ Other____

Constable \$10____ \$20____ Other____

Parks Fund \$10____ \$20____ Other____

To join:

go to **www.nwaca.org** and pay online via credit card or PayPal

or send this form and payment to:

NWACA P.O. Box 26654, Austin, TX 78755

Volunteer!

Please check a committee on which you would like to participate:

☐ Communications

☐ Crime & Safety

☐ Events

☐ History

☐ Neighborhood Watch

☐ Parks

☐ Business Membership

☐ Tree, Environment,
and Wildlife

☐ Wildfire Prevention

☐ Zoning and
Transportation



Members, please request to join our **Facebook Page** and sign up for **NWACA Notes**, our weekly email.



For more info email us at: **info@nwaca.org**



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~Molly and Daniel O'Neil

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~Heather and
Luke Bowman

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made Dawn stand out
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